

KRISTIAN HAMMOND

Croydon | 07368463209 | kristianghammond@hotmail.com | [LinkedIn](#)

PERSONAL SUMMARY

A recent graduate with a strong dedication and motivation to work. Developed solid transferable skills such as interpersonal, teamwork, and IT through work experience, university, and courses. A trustworthy individual with excellent time management, resulting in a good track record of punctuality and university assignment deadlines. Very eager to take on new challenges and opportunities to build a long-term career.

SKILLS

- Time Management
- Written Communication
- Verbal
- Collaborative
- Problem Solving
- Communication
- Organisational Skills
- Attention to Detail
- Interpersonal Skills
- Numerical Skills
- Customer Service
- IT Literacy
- Microsoft Office

EDUCATION

- **BSc (Hons) Computer Games Programming (First Class)** | Kingston University London | 09/2020 – 06/2023
- **A-Level Mathematics (C) & Level 3 BTEC National Diploma in Applied Science (DD)** | Oasis Academy Shirley Park | 09/2017 – 06/2020
- **11 GCSEs or equivalent grades 7-4, including English Language (4) & Mathematics (6)** | Oasis Academy Shirley Park | 09/2012 – 06/2017

EXPERIENCE

IT Volunteer – Croydon Libraries

12/2025 – present

- Developed further interpersonal skills by providing friendly and patient assistance to the users, improving people's library experience.
- Developed further problem-solving skills by solving people's IT-related inquiries on the public computers, supporting people's use of computers.
- Developed IT literacy assistance by supporting users with creating accounts, setting up emails and basic word-processing, improving people's IT digital skills.

Educator – Teaching Personnel

03/2025 – 05/2025

- Developed adaptability by supporting teachers across different schools and adapting quickly to various classroom environments, maintaining student learning consistency.
- Developed further problem-solving skills by assisting the students with questions and providing 1-to-1 support, improving student learning and understanding.
- Developed organisational skills by helping prepare classroom material and resources for the next day's lesson, ensuring that all resources were ready and available in advance.

Tesco Colleague (Festive Colleagues Day) - Tesco

12/2024

- Developed further interpersonal skills by greeting customers at the door and giving away free chocolates and mince pies, improving customers' shopping experience.
- Developed problem-solving skills by assisting customers with self-checkouts for any issues, making sure the customers left the store satisfied.
- Developed collaborative skills by communicating with team members on which self-checkout tills are available using a headset, decreasing waiting times for customers to use the self-checkouts.

Movement to Work (Work Experience) – DWP (Jobcentre Plus)

06/2024 - 07/2024

- Developed interpersonal skills by welcoming and checking in job seekers for appointments and letting the work coach know their clients have arrived, improving the job centre's experience.
- Developed attention to detail by ensuring that I completed the task I needed to do successfully, such as researching job vacancies on Indeed and LinkedIn for the contact details and using Canva to produce a job poster for a job fair, improving the job fair experience.
- Developed written communication by using Microsoft Word to produce job vacancy displays, including a QR Code for the job boards, contributing to a better experience for job seekers to understand when reading the job vacancies.

PROFESSIONAL QUALIFICATIONS AND TRAINING

- **Couch To Coder (Completed)** | Bright Network | 08/2025 – 09/2025
- **Level 1 Employment Skills (Pass)** | Strive Training | 10/2024
- **Microsoft Excel & Google Sheets Training (Pass)** | High Speed Training | 09/2024