

- Customer satisfaction is highly crucial to Fora. If you have any issues with your booking, please contact Fora through our email, and we will be glad to help you. If you have already been billed by Fora, Fora will give full or partial refunds in appropriate instances. If you did not get your service or received an inaccurate service, a complete refund may be provided; if part of your booking is missing, a partial refund may be issued. In any case, we will do all possible to guarantee your fulfillment.
- To become a member of the Fora application, you must first complete the registration form and then agree to and pledge to implement the provisions of the Fora user agreement. By completing and approving the registration form, receiving any services, or booking a service using this system, the user agrees to be bound by the Fora application's user agreement.
- You are solely responsible for making all required arrangements to gain access to the website. You are also responsible for making sure that anyone who uses your Internet connection to visit the application is aware of the application terms and follows them. You agree to these Terms of Use as a binding legal agreement between you and Fora application, without restriction or qualification, by reading, using, accessing, browsing, or contributing any content or material on the site. Any person or entity who reads, uses, accesses, browses, or sends any content or material to the application referred to as "you" or "You." You may not use the application if you do not agree to our Terms of Service. Fora application has the right to make changes to these Terms of Service at any time and without notice. You accept that each visit to the application will be subject to the then-current terms and conditions.
- Fora members who have ratified the agreement can book sports services in a variety of sectors. Fora allows you to communicate your reservation to entities that appear on the app.
- The goal of this app is to provide consumers with a simple and convenient service that connects them to sports entities in their area who provide needed services. Customers can use interactive entities' services to create and submit bookings with a single click. We built the software to act as an online booking tool for any sports organisations.
- Fora does not sell or interfere in the building of any services or fields built by sporting businesses in any form. However, this online market only allows users to look for and identify sporting entities that provide services near their addresses, as well as make reservations using this application. The entities must follow country-specific laws, rules, and regulations on sales, marketing, and safety.
- Users should be aware that Fora does not independently verify the credentials, statements, or services of sports entities, and that the quality of any service provided is in accordance with applicable laws. Buyers must satisfy themselves with the quality and dependability of the clubs, as well as their compliance with applicable regulations, through information provided by entities on the application or as requested by buyers directly from the sporting entities.
- Fora makes no guarantees about the quality of any service or that it conforms with applicable regulations, nor does it guarantee that the menu displayed on the application corresponds to what is really given to customers. Fora shall not be liable or responsible for any services provided by restaurants that cause injury, are otherwise objectionable to customers, or fail to fulfil buyers' expectations in any way.
- Buyers are exclusively responsible for checking address accuracy, and Fora has no liability or obligation for any such incorrect addresses. The sports entity receiving the booking is solely responsible for all offered services. Please be informed that while the entity will do everything possible to fulfil the deadline, times are subject to change due to variables beyond their control and hence cannot be guaranteed. If we become aware of an unforeseen delay, we will notify you.
- After you've selected your booking from the menu of your preferred sporting entity, you'll be able to submit it by clicking the "Book now" button. Please note that you must double-check the information you provide and correct any errors before clicking the "Book now" option, as errors cannot be changed once you have done so. Fora will begin processing your booking as soon as it is received, and we will notify you on the final page that your booking has been

received and transmitted successfully to the entity. If any payment you make is declined, you will be taken back to the previous page on the website, and we will not be obligated to provide any further services.

- Cancellations must be made four hours prior to the scheduled appointment. If your reservation was not cancelled or you did not show up, you must pay in full. While we make every effort to maintain correct pricing and descriptions, we retain the right to cancel any reservation based on false information. After you have received confirmation that your order has been forwarded to the sports entity, the entity may cancel it. Fora and its partner sporting entities maintain the right to cancel any booking, whether accepted or not, and will tell you as soon as possible. "Your history will only show successful bookings; in the event of a failed online payment, the refunded money will be credited to your account within 7-14 days, depending on your bank."
- Every member of Fora has their own "user name" and "password," which they choose. The "user name" is unique to the individual, and no two members are given the same "user name." Only the user knows the "password." The password can be changed at any moment by the user. The user is solely responsible for selecting and protecting the password. Fora is not responsible for any issues that may develop as a result of the use of passwords. By email, Fora tells users about deals that are taking place in their area and from which they may benefit. Fora does not sell or rent user information to third parties; however, the phone number may be shared with a sporting company that provides sports services in order to give a faster and more accurate booking.
- The user must input their user name and password in order to connect to the services that need Fora membership. This is referred to as "login" to Fora. By using this application, you warrant that any personal information you provide is true, accurate, current, and complete in all respects, and that you will promptly notify us of any changes to your personal information by updating your member profile on the site or contacting us. You also agree not to impersonate any other person or entity or to use this application for any illegal purposes.
- Multiple memberships for the same person are not permitted. You may lose your membership if you violate this clause. Passwords should never be given or leaked and should be kept private at all times. All activities and orders that occur or are submitted as a result of your membership are your responsibility. If you believe or know that someone knows your password, please inform us right once.
- You are not permitted to use the site for any illegal or unauthorised purpose, including, but not limited to:

Any unlawful, dishonest, abusive, threatening, hurtful, obscene, or otherwise objectionable content is distributed. Transmitting material that is illegal, subject to civil liability, or otherwise violates any laws, rules, or codes of conduct. Interfering with the use or enjoyment of the site by others. Attempting to obtain unauthorised access to this site or networks connected to it by hacking, spoofing, or other similar techniques, or damaging, disabling, or degrading the operation of this site. A device should only have one consumer account. In such instances, we may provide service, but promotions will not be permitted.

- Any material you communicate or publish to this website will be regarded non-confidential and non-proprietary, with the exception of personally identifiable information, which is protected by the Fora Privacy Policy. With respect to such material, Fora will have no duties. Fora and anyone we designate are free to copy, disclose, distribute, incorporate, and otherwise use the material, including all data, images, sounds, text, and other items inherent in it, for any commercial or non-commercial purpose.
- Any material that: Violates any applicable local, national, or international legislation; Is unlawful or fraudulent is banned from being posted, uploaded, or transmitted to or from this website. This is equivalent to unlawful advertisement; or viruses or other dangerous programme are present. You may not abuse the website in any way (including by hacking). Any comments or suggestions you provide through the website must not include any of the following: defamatory, vulgar, or objectionable material; Promote violence or prejudice; Infringe on another person's

intellectual property rights; Breach any legal duty due to a third party (such as a duty of confidence); promote criminal behaviours or breach another's privacy; give the appearance that they originate from us; or be used to impersonate someone else or misrepresent your affiliation with someone else. The list of forbidden acts in the preceding paragraphs is not exhaustive. You agree to reimburse Fora for all costs and damages incurred as a result of your violation of any of these restrictions.

- You may not access or use the website for any purpose other than the one for which Fora provides it. The website is intended for users' personal use and may not be used in connection with any commercial activities unless Fora has officially endorsed or approved them. If the user engages in any illegal behaviour, the firm has the right to suspend, block, or terminate the user's membership and deny him access to the service. Prohibited behaviours include, but are not limited to:
 - Child pornography, fraud, obscene material trafficking, drug dealing, gambling, harassment, stalking, spamming, copyright infringement, patent infringement, or theft of trade secrets are examples of criminal or tortious activities.
 - Unless approved by Fora, advertising to, or solicitation of, any user to buy or sell any products or services;
 - without express authorization from Fora, systematic retrieval of data or other content from the website in order to establish or compile, directly or indirectly, a collection, compilation, database, or directory;
 - collecting usernames and/or email addresses of users by electronic or other means for the purpose of sending unsolicited email; making any unauthorised use of the Fora services;
 - framing or connecting to the website without permission;
- sending spam email or chain mails to other users;
- without the user's prior explicit agreement, using any information obtained from the website to contact, advertise to, solicit, or sell to any user;
- using any automated system features, such as scripts to add friends or send comments or messages, or data mining, robots, or other data collection and extraction tools;
- interfering with, interrupting, or putting an excessive burden on the website or its networks or services;
- attempting to pass as another person or user;
- utilising another user's username;
- transferring or selling your profile in any way;
- using any information obtained from the website for the purpose of harassing, abusing, or harming another person;
- decoding, decompiling, disassembling, or reverse engineering any software that is part of or forms part of the website;
- attempting to circumvent any online security measures intended to prevent or restrict access to the website, or any part of it;
- Harassing, irritating, intimidating, or threatening Fora by any channel of communication, or to any of its employees or agents engaged in providing any aspect of the Fora Company's services to you.
- displaying an advertisement or accepting cash or something of value from a third party in exchange for you undertaking any commercial activity on or through the website on their behalf, such as posting commercial blogs or bulletins;
- removing any notice of copyright or other property rights from any Contribution or Fora Content; and utilising the application in a way that is against all applicable laws and regulations
- You accept that commercial use or re-publication of Fora content or information may result in substantial and incalculable monetary damages that may not be reasonable or appropriate compensation, and that Fora will be entitled to temporary and permanent injunctive remedies to prevent such use.
- Fora may terminate the relationship arising from these Terms unilaterally at any time.
- Customers can choose from a variety of payment options available on the platforms, including cash, local debit cards, and credit cards.
- Fora retains the right to offer other payment ways or to discontinue the availability of specific payment methods.

- The customer must select a payment method when placing an order; if the customer selects an online payment method, the payment will be completed by an external online payment provider working with Fora.
- Card data will be maintained by external online payment providers for future orders if the consumer has provided their approval to the storage and future use.
- The customer must verify that the account is adequately covered or, if using a credit card, that the account is adequately covered.
- When your order is accepted, you, the customer, and the entity have reached an agreement. This order is solely the responsibility of the entity. To complete the booking, cash payments are provided directly to the entity upon arrival. If you choose to pay with a credit or debit card via the app, the transaction is handled by Fora as the entity's agent.
- Before using Debit / Credit Cards, please read the following terms of service and disclaimers carefully:
- The client refund procedure on the Debit/Credit Cards bank payment gateway may take 2-7 working days to complete. In the event that the bank fails to credit the client's account with the amount already paid, the customer must follow up with the bank. We will send the customer an email with a printout of the refund advice printed from the Debit / Credit Cards bank payment gateway as a reference in case the customer needs to contact the bank.
- Customers that use the Debit/Credit Card feature must be reachable at their designated phone numbers.
- In the event that the entity was inconvenienced by a missing item, the customer would be repaid (Reimbursement applicable only for the missing item and is subject to the restaurant own reimbursement policy).
- Credit or debit cards used to make a booking through the Fora application's online payment gateway must be the user's. Otherwise, the user must obtain legal permission to do the transaction from the cardholder.
- After carefully reviewing all of the terms and conditions, the customer is solely responsible for placing an order using the Debit / Credit Cards option.
- The member agrees, states, and warrants that any bookkeeping entry, microfilm, microfiche, and computer records constitute valid, binding, absolute, and exclusive evidence; this article has the characteristics of an evidential contract; and the member waives all objections to the specified Fora records and the right to tender an oath in relation to the fact that these records are kept in advance.
- If any section of these Terms is found to be unlawful, void, or unenforceable for any reason, that provision will be deemed severable from the rest of these Terms and will not affect the validity or enforceability of the remaining sections. We will not be considered as waiving any previous or subsequent breach of any clause.
- By contributing to any part of the application, you automatically grant Fora an irrevocable, perpetual, non-exclusive, transferable, royalty-free, fully-paid, worldwide licence to use, copy, publicly perform, publicly display, reformat, translate, excerpt (in whole or in part), and distribute such contributions for any purpose, commercial, advertising, or otherwise, on or in connection with the application.
- Fora claims the right to (i) edit, redact, or otherwise change any contributions, (ii) re-categorize any contributions to place them in more appropriate locations, or (iii) pre-screen or delete any contributions that are determined to be inappropriate or otherwise in violation of this Agreement, in our sole and absolute discretion.
- To the extent permitted by law, Fora provides this site and content "as is" and "as available," and we make no express or implied representations or warranties about the content or availability of this app, or that it will be timely or error-free, that defects will be corrected, or that the site or server that makes it available is free of viruses or other harmful components. Except as provided in the preceding paragraph, neither Fora nor any of its directors, officers, agents, employees, or contractors shall be liable for any direct, indirect, special, or consequential losses

or damages (including, without limitation, damages for loss of business or profits) arising in contract, tort, or otherwise from the use or inability to use the website.

- You agree to hold Fora, its parents, subsidiaries and affiliates, agents, officers, directors, and other employees harmless from any claim, demand, or damage (whether direct, indirect, or consequential) made by anyone in connection with your use of the site, your submissions, any alleged infringement of intellectual property or other right of any person or entity relating to the site, or your violation of these Terms and conditions.