# Defect Reporting

1.<u>Title</u>: The sign-up page does not have most of the mandatory fields

<u>Description</u>: The sign-up page has only two fields (username, password) and it does not have mandatory fields such as email address, Country, and phone number.

<u>Steps to reproduce</u>

1-Click on "Sign up" on the upper part of the home page

<u>Expected Result:</u> The sign-up page appears
with mandatory fields such as
Username, password, password confirmation,
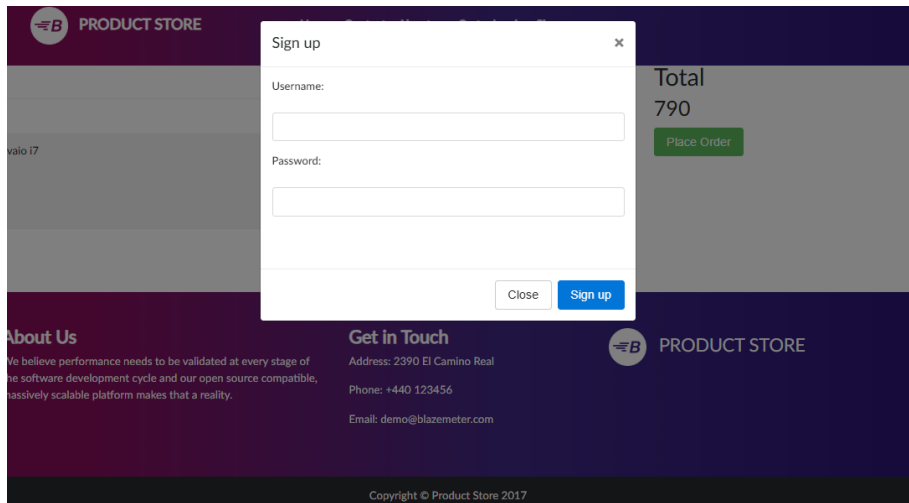email, phone number, Country, City, and address

<u>Actual Result:</u> the sign-up page only has two fields username and password

<u>Environment:</u>

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

<u>Attachment:</u>



<u>Priority</u>: High

<u>Severity</u>: Medium

2.Title: Error messages for sign-up page are not specific

Description: Error messages are not related to the left field; it's the same error message for each left field.

Steps to reproduce:

1-Click on "Sign up" on the upper part of the home page
2-Leave each field empty in succession
3-Click on Sign up button

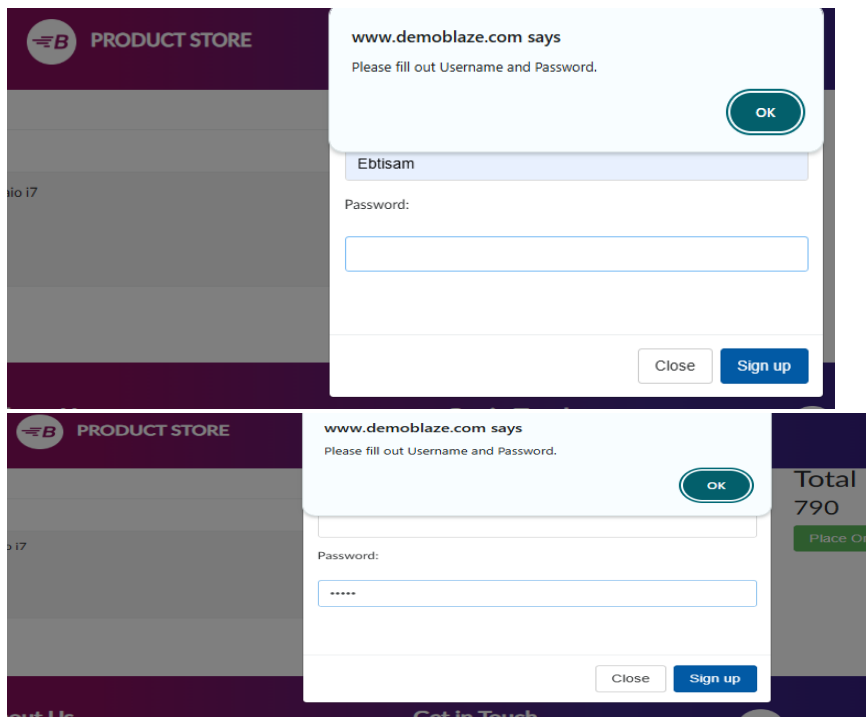Expected Result: A specified and clear error message appears for each left mandatory field

Actual Result: The same error message appears for each left mandatory field.

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Meduim

Severity: Meduim

3.Title: Username and password fields accepts leading spaces

Description: Username and password fields accepts trailing spaces without informing the user that is not accepted

Steps to reproduce

1-Click on "Sign up" on the upper part of the home page
2-Type the username and password fields with leading spacesin succession
3-Click on Sign up button

Expected Result: There's anappropriate error message telling the user

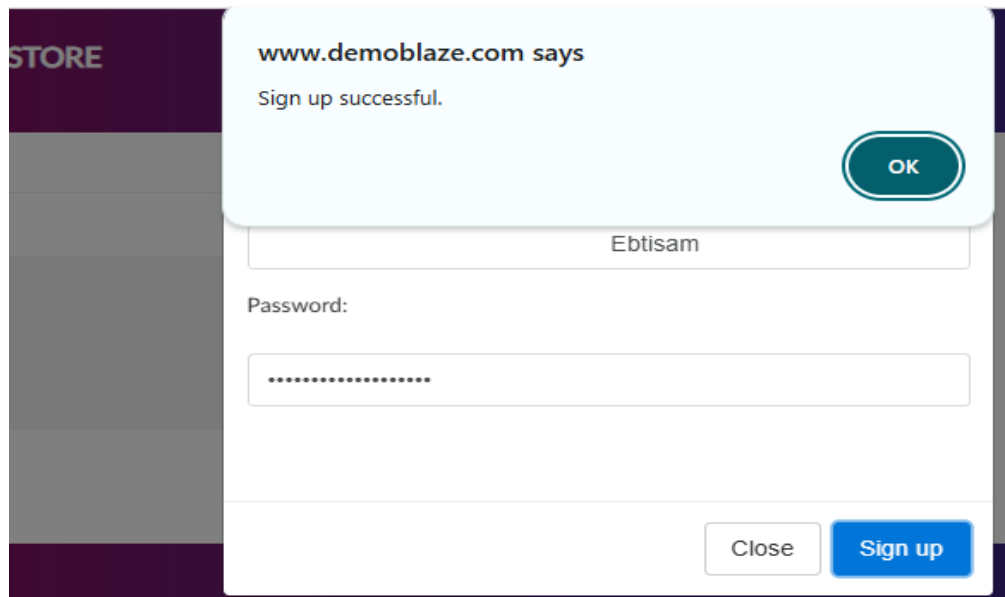 that leading or trailing spaces is not accepted

Actual Result: Username and password fields allow the user to type inputs with trailing spaces

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: Medium

4.Title: sign-up fields accept excessively long inputs

Description: sign-up fields allow the user to type extremely long inputs

Steps to reproduce

1-Click on "Sign up" on the upper part of the home page

2-Type the excessively long username and password fields in succession

3-Click on Sign up button

Expected Result: An appropriate error message telling the user not to exceed characters limit
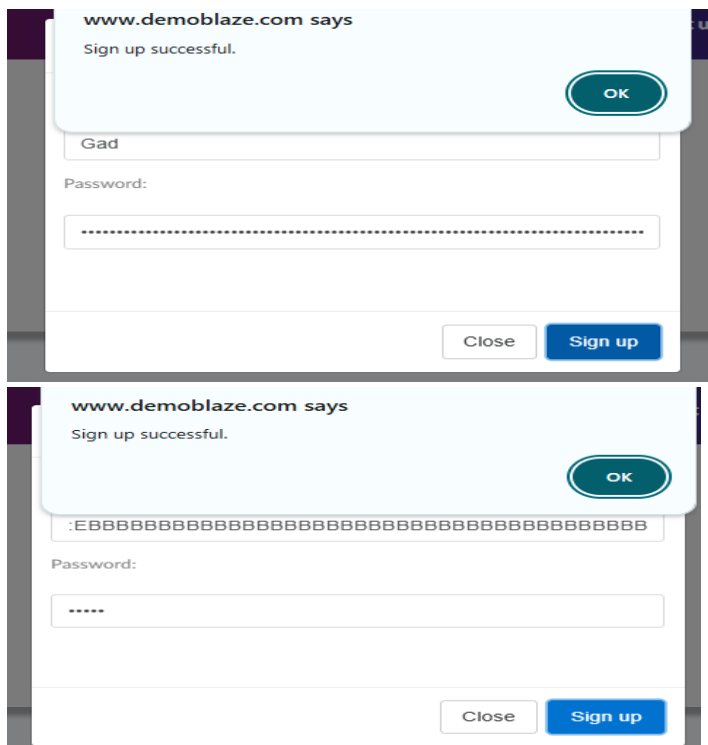
Actual Result: sign up page accepts the fields and the account is created.

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: High

5.Title: Password field accepts most commonly ones such as 12345

Description: The password field allow the user to enter passwords such as 12345 and admin

Steps to reproduce:

1-Click on "Sign up" on the upper part of the home page
2-Type the username and password fields
3-Click on Sign up button

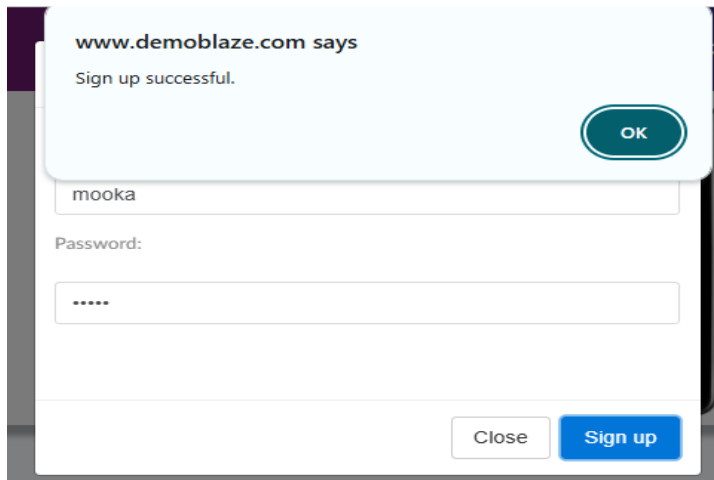Expected Result: An error message appears telling the user that password is weak

Actual Result: sign up page allows the user to complete registration using weak password

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: High

6.Title: The sign-up word appearance is not compatible with closing and opening the registration page.

Description: When the user clicks on "Sign up" on the navigation bar then closes the registration page its color turns to be mild

Steps to Reproduce

1-Click on "Sign up" on the upper part of the home page
2-Click on Close button

Expected Result: The appearance of the word is mild or underlined while opening the registration page and the opposite after closing it.
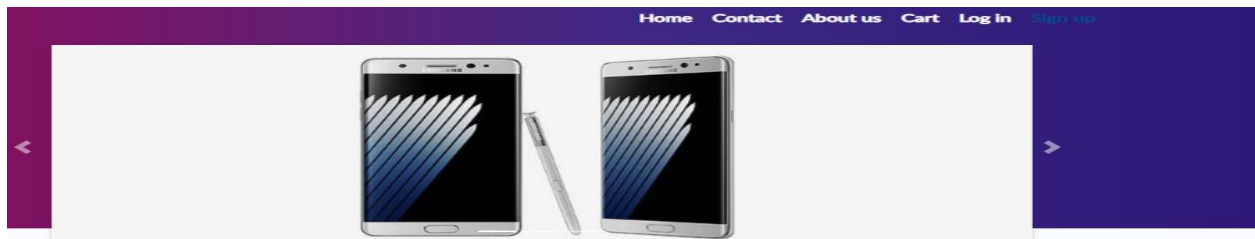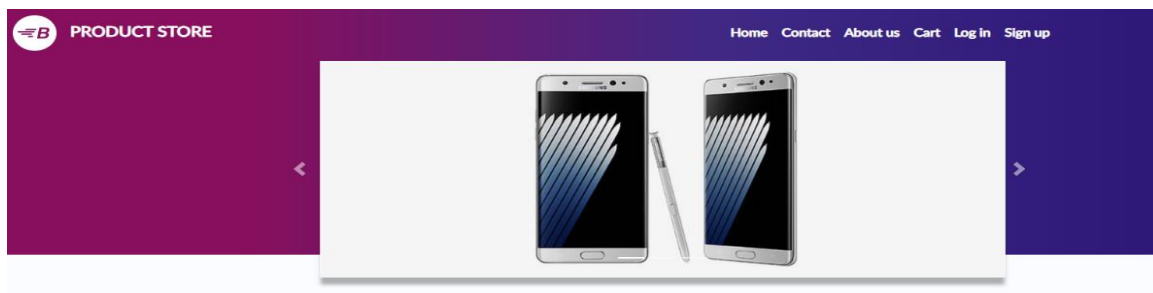
Actual Result: The appearance of the word is mild after closing it, while being obvious before closing.

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:





Priority: Low

Severity: Low


7.Title: The design of sign-up page is not responsive

Description: The elements of the registration page is not well located while testing the design over multiple devices

Steps to reproduce:

1-Click on "Sign up" on the upper part of the home page

2-Navigate to inspection mode

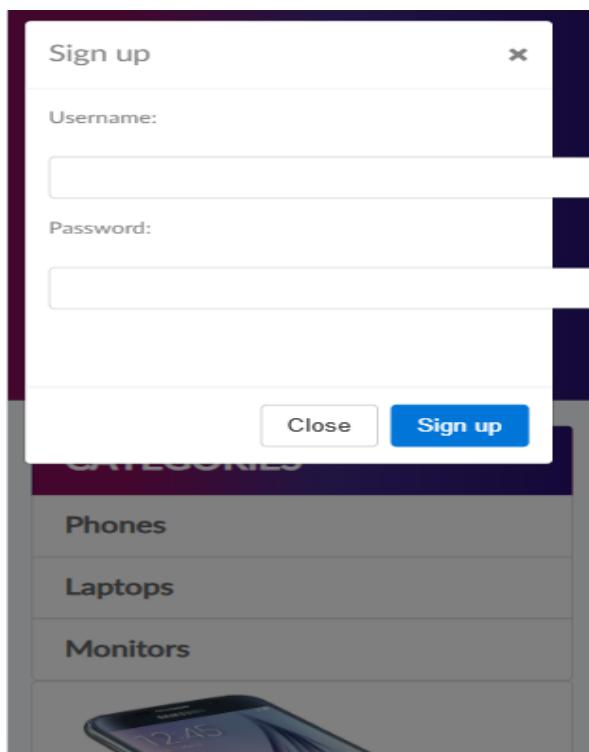Expected Result: The design of the registration page is responsive

Actual Result: The design of the registration page is not responsive

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Low

Severity: Low

8.Title: consecutive failed login attempts do not trigger an account lockout

Description: multiple attempts to login with incorrect password do not lock the profile

Steps to reproduce:

1-Click on "Log in" on the upper part of the home page

2-Type the username and the incorrect password fields

3-Click on Log in "button

4- Repeat steps 2,3.

Expected Result: Account is locked after multiple attempts to login with incorrect password
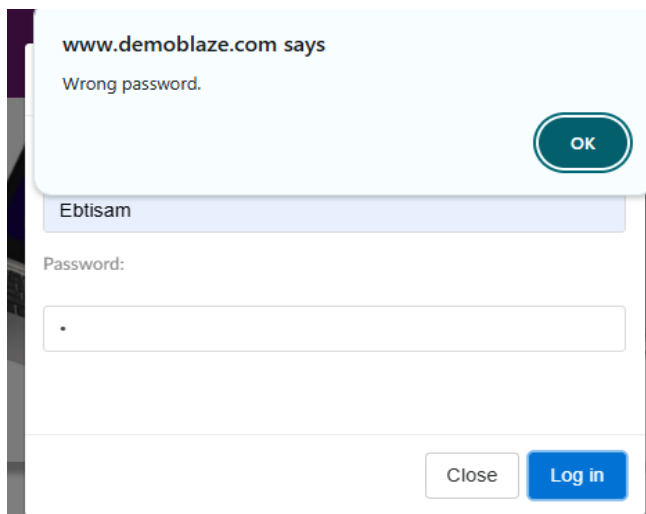
Actual Result: Account is not locked after many attempts to login with incorrect password

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: Medium


9.Title: The login word appearance is not compatible with closing and opening the registration page.

Description: When the user clicks on "Log in" on the navigation bar then closes the registration page its color turns to be mild

Steps to Reproduce

1-Click on "Log in" on the upper part of the home page
2-Click on Close button

Expected Result: The appearance of the word is mild or underlined while opening the registration page and the opposite after closing it.
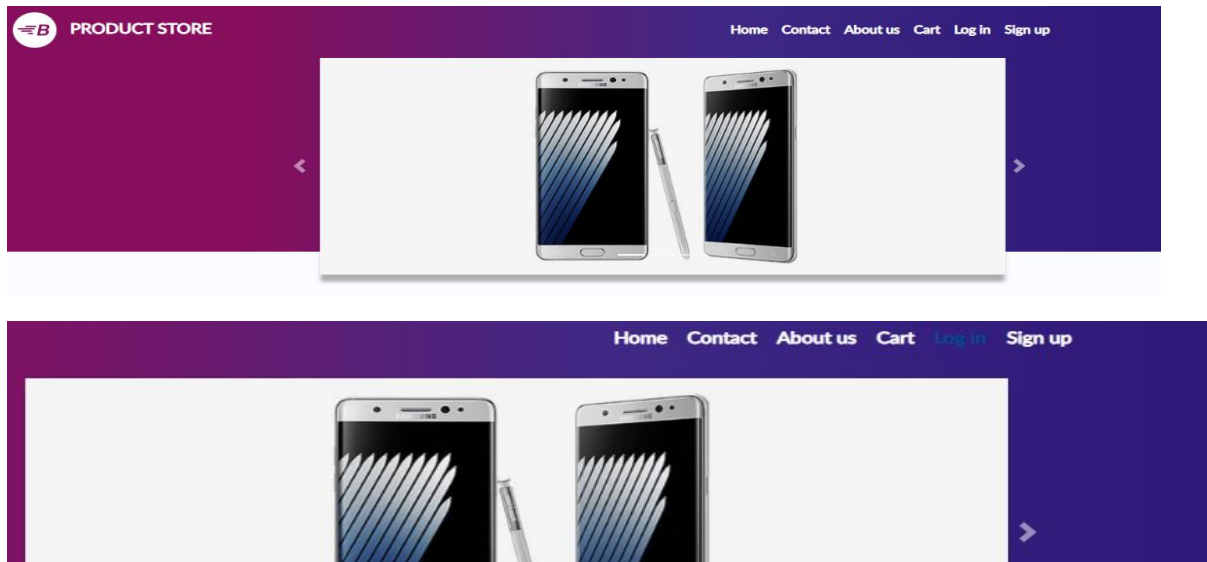
Actual Result: The appearance of the word is mild after closing it, while being obvious before closing.

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Low

Severity: Low

10.Title: The About us word appearance is not compatible with closing and opening the registration page.

Description: When the user clicks on "About us" on the navigation bar then closes the registration page its color turns to be mild

<u>Steps to Reproduce</u>

1-Click on "About us" on the upper part of the home page
2-Click on Close button

<u>Expected Result</u>: The appearance of the word is mild or underlined while opening the registration page and the opposite after closing it.
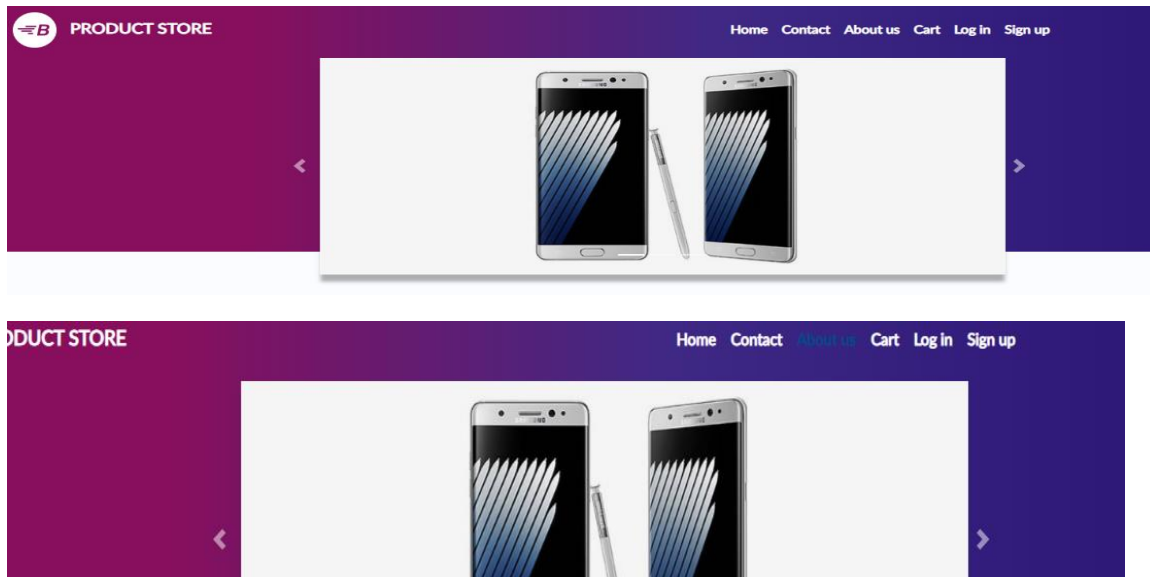
<u>Actual Result</u>: The appearance of the word is mild after closing it, while being obvious before closing.

<u>Environment:</u>

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

<u>Attachment</u>:





<u>Priority</u>: Low

<u>Severity</u>: Low

11.<u>Title</u>: The information in About us page is not listed correctly

<u>Description</u>: When the user clicks on "About us" on the navigation bar, there is no information listed

<u>Steps to Reproduce</u>

1-Click on "About us" on the upper part of the home page
2-Click on "Close" button

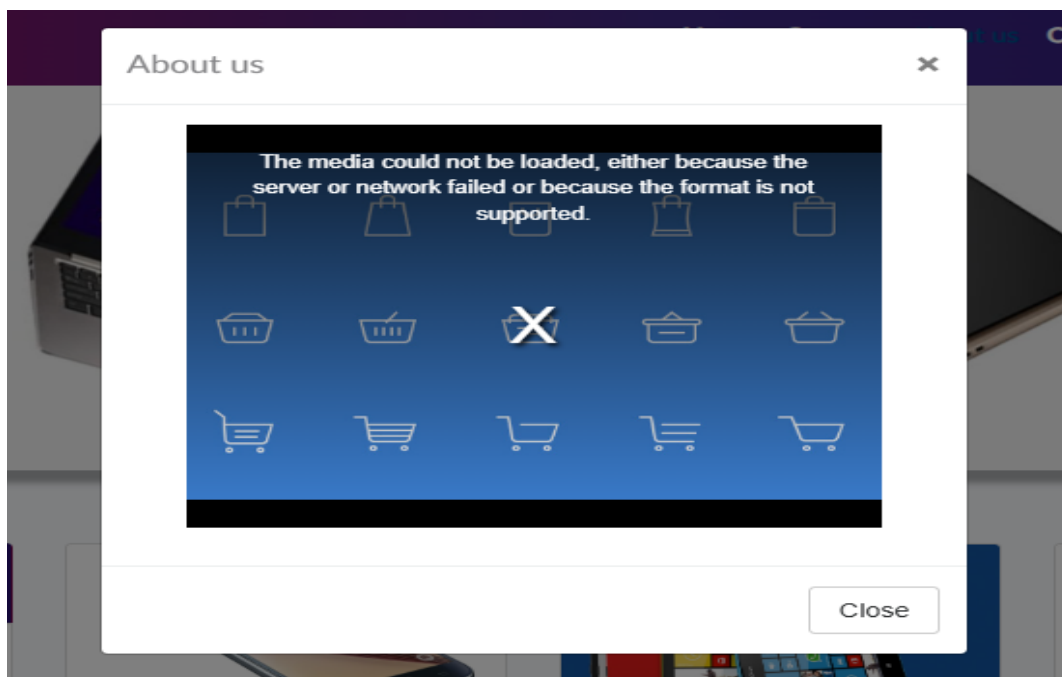Expected Result: About us page shows the correct information about the website.

Actual Result: About us page shows an error downloading the information.

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: Medium

12.Title: The design of About us page is not responsive

Description: The elements of the About us page is not well located while testing the design over multiple devices

Steps to reproduce:

 1-Click on "About us" on the upper part of the home page

2-Navigate to inspection mode

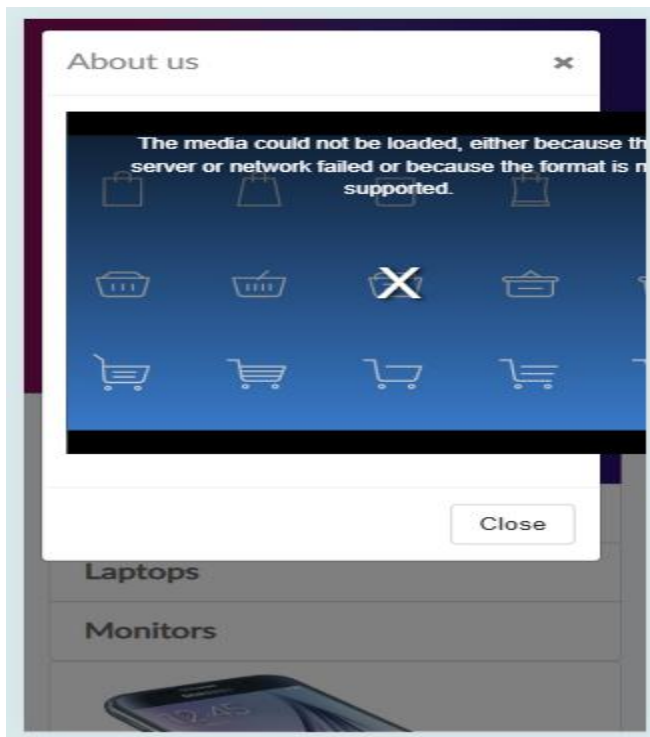Expected Result: The design of the About us page is responsive

Actual Result: The design of the About us page is not responsive

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Low

Severity: Low


13.Title: The Contact word appearance is not compatible with closing and opening the registration page.

Description: When the user clicks on "Contact" on the navigation bar then closes the registration page its color turns to be mild

Steps to Reproduce

1-Click on "Contact" on the upper part of the home page

2-Click on Close button

Expected Result: The appearance of the word is mild or underlined while opening the registration page and the opposite after closing it.
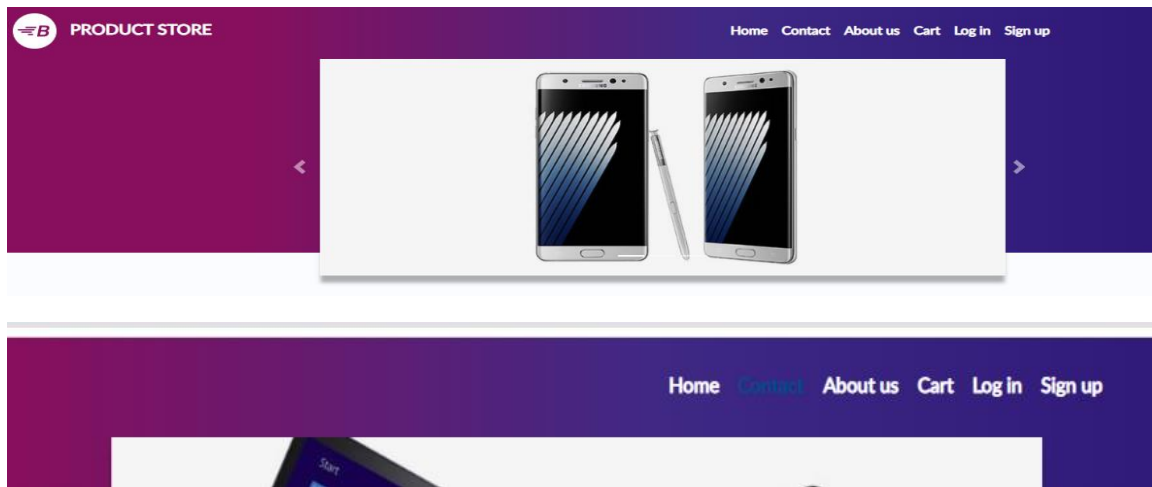
Actual Result: The appearance of the word is mild after closing it, while being obvious before closing.

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:





Priority: Low

Severity: Low

14.Title: The Contact page accepts invalid email format

Description The Contact page allows the user to enter invalid email leading to sending messages with incorrect information

Steps to Reproduce

1-Click on "Contact" on the upper part of the home page

2-Enter the email, Name, and Message fields

3-Click on "Close" button

<u>Expected Result</u>: An appropriate message should appear telling the user that the email provided is not correct

<u>Actual Result</u>: The user is able to send a message with invalid email.

<u>Environment</u>:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

<u>Attachment</u>:



<u>Priority</u>: Medium

<u>Severity</u>: Low

15<u>Title</u>: The Contact page accepts invalid name format

<u>Description</u> The Contact page allows the user to enter invalid name leading to sending messages with incorrect information

<u>Steps to Reproduce</u>

1-Click on "Contact" on the upper part of the home page

2-Enter the email, Name, and Message fields

3-Click on "Close" button

Expected Result: An appropriate message should appear telling the user that the name provided is not correct
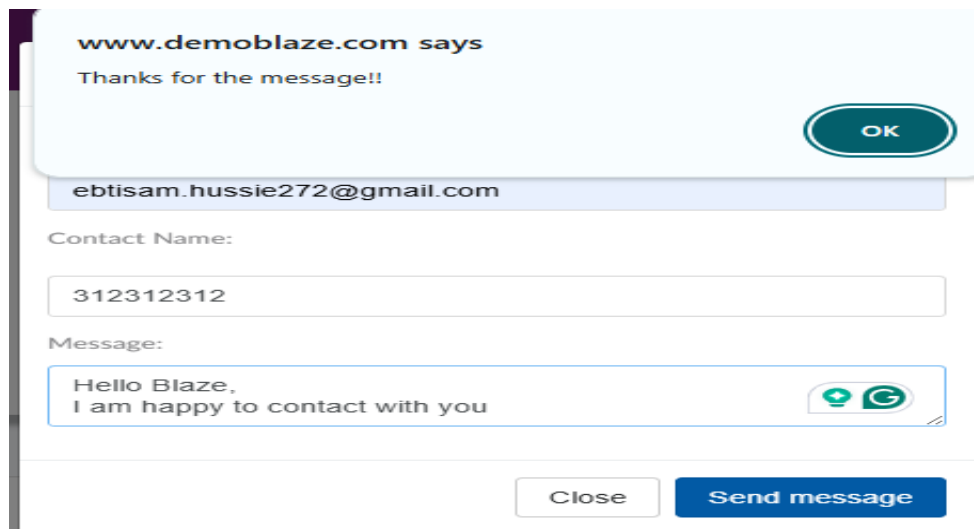
Actual Result: The user is able to send a message with invalid name.

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: Low

16Title: The Contact page accepts sending a message with empty fields

Description The Contact page allows the user to send a message without entering any field

Steps to Reproduce

1-Click on "Contact" on the
upper part of the home page
2-Leave the email, Name, and Message fields empty
3-Click on "Close" button

Expected Result: An appropriate message should appear telling the user that he can't send a message with empty fields

Actual Result: The user can send a message with empty fields

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: Medium

17Title: The user can leave any filed from the contact page and be able to send a message

Description The user can leave the Name, email or message filed and the message is sent

Steps to Reproduce

1-Click on "Contact" on the upper part of the home page

2-Leave the email, Name, Message fields empty in succession

3-Click on "Close" button

Expected Result: An appropriate message should appear telling the user that he can't send a message with empty fields
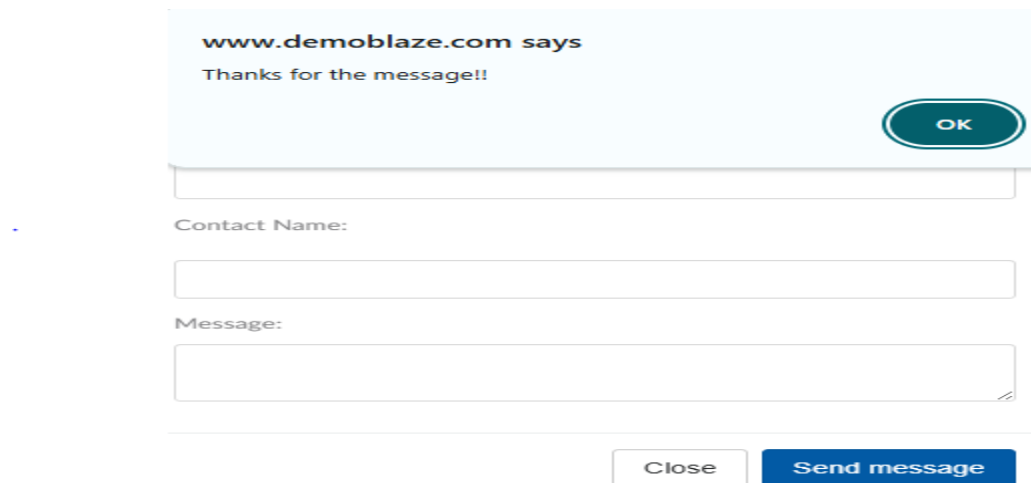
Actual Result: The user can send a message with empty fields

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: Medium


18Title: The content of the error message is not relevant to the situation of leaving the fields empty

Description The content of the error message when the user leaves the Name, email or message filed empty is not relevant

Steps to Reproduce

1-Click on "Contact" on the upper part of the home page

2-Leave the email, Name, Message fields empty in succession

3-Click on "Close" button

Expected Result: An appropriate message should appear telling the user that he can't send a message with empty fields
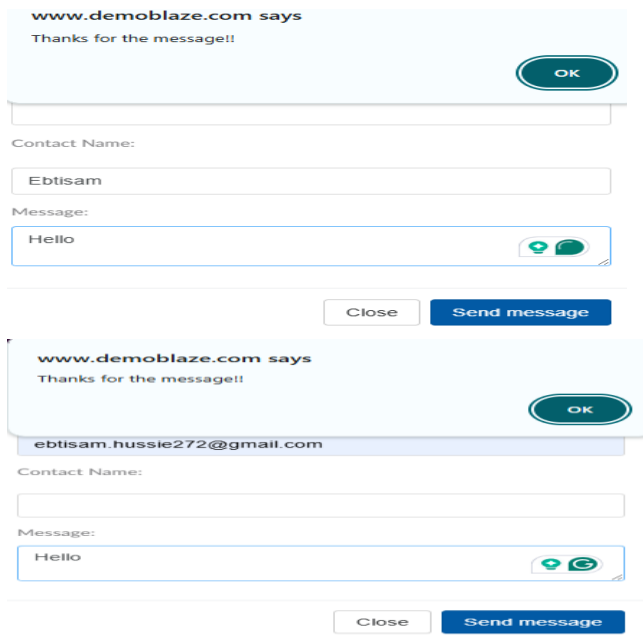
Actual Result: The error message tells the user (Thanks, for the message) instead of ( You can't leave the Name filed empty)

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: Medium

19.Title: The Message filed accepts excessively long inputs

Description The user can write extremely long entries in the message field

Steps to Reproduce

1-Click on "Contact" on the upper part of the home page

2-Enter all fields

3-Click on "Close" button


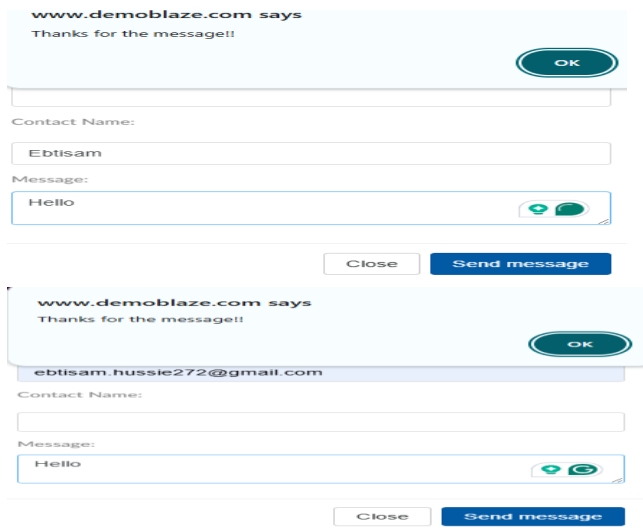Expected Result: An appropriate message should appear telling the user that he can't send a message that exceeds the limit of accepted characters

Actual Result: The user can send an extremely long  message

Environment

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: Medium


20.Title: The home page does not show the details of the devices in a clear way

Description: The home page shows a badly chosen pictures of the devices, in addition to using the same picture for two devices

Steps to Reproduce

1-Open the home page

2-Validate the titles and  pic of the devices

Expected Result The devices are well displayed

Actual Result: The pictures are not clear, in addition to using the same picture for two devices

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

<u>Attachment</u>:



<u>Priority</u>: Medium

<u>Severity</u>: Medium

21.<u>Title</u>: The home page shows a bad description of the devices

<u>Description</u>: The home page shows a badly written description of the devices, in addition to using the same description for two devices

<u>Steps to Reproduce</u>

1-Open the home page

2--Validate the description of the devices

<u>Expected Result</u> The devices are well descripted

<u>Actual Result</u>: The description of the devices is badly written with no relativity to the device

<u>Environment</u>:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Medium

Severity: Medium

22.Title: The design of home page is not responsive

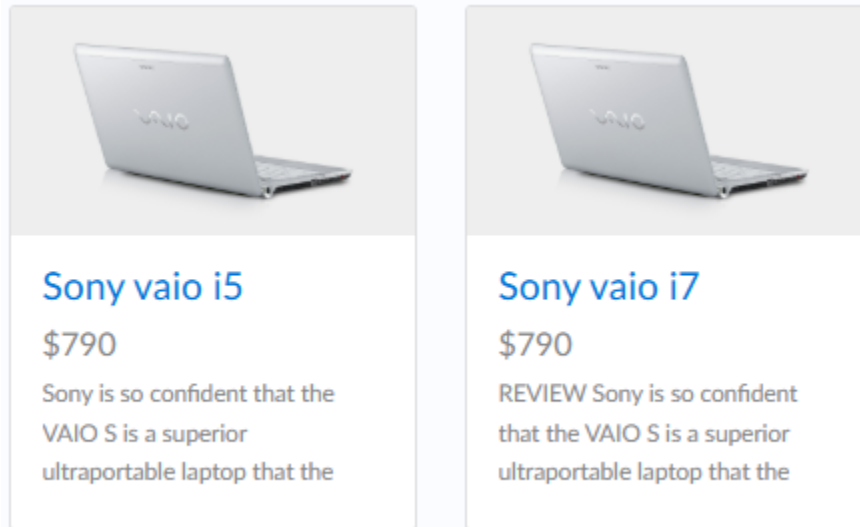Description: The elements of the home page is not well located while testing the design over multiple devices

Steps to reproduce:

 1-Click on "Home" on the upper part of the home page

2-Navigate to inspection mode

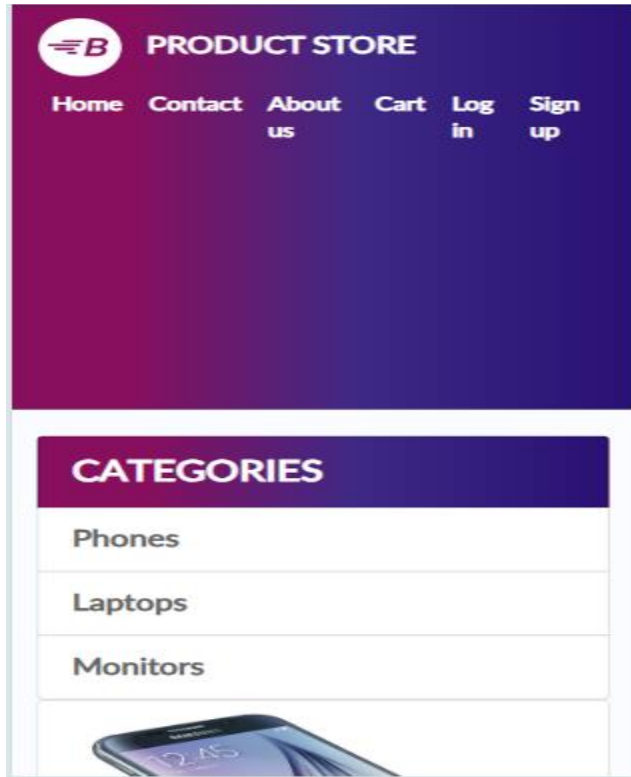Expected Result: The design of the home page is responsive

Actual Result: The design of the home page is not responsive

Environment

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Low

Severity: Low

23.Title: The behavior of the cart while being empty

Description: The cart behavior while being empty doesn't show any motivation or messages to push the user to order something

Steps to reproduce:

1-Click on the cart

Expected Result: A message appears telling the user that the cart is empty

Actual Result: The cart behaves as it has items inside it

Environment

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Low

Severity: Low

24.Title: The behavior of the cart while being empty

Description: The cart behavior while being empty doesn't show any motivation or messages to push the user to order something

Steps to reproduce:

1-Click on the cart

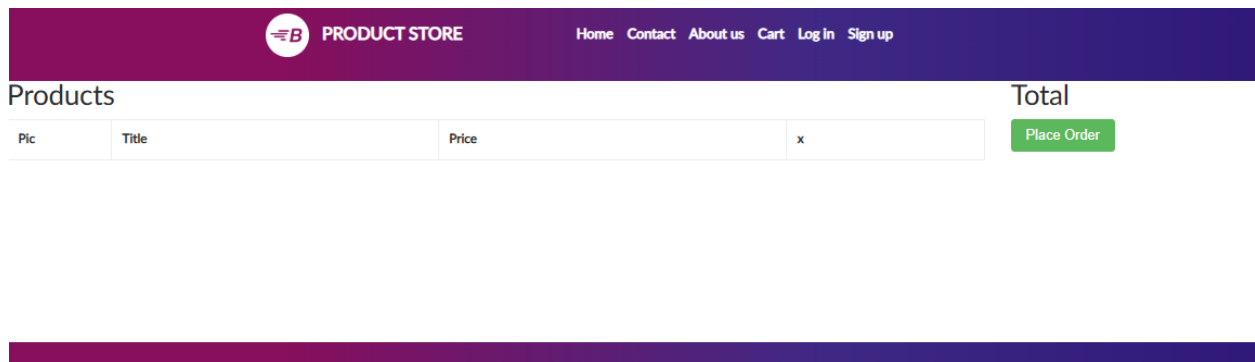Expected Result: A message appears telling the user that the cart is empty

Actual Result: The cart behaves as it has items inside it

Environment

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

25.Title: The design of cart page is not responsive

Description: The elements of the cart page is not well located while testing the design over multiple devices

Steps to reproduce:

 1-Click on "Cart" on the upper part of the home page

2-Navigate to inspection mode

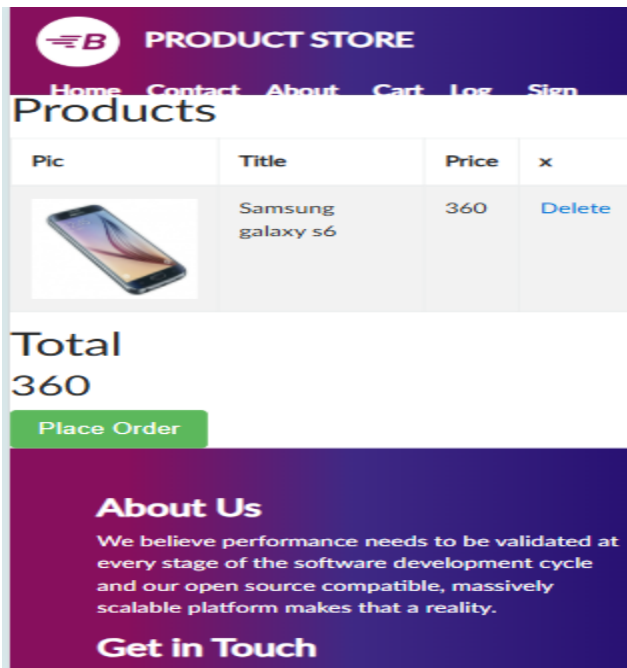Expected Result: The design of the cart page is responsive

Actual Result: The design of the cart page is not responsive

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

Priority: Low

Severity: Low

26.Title: Place order form does not specify which fields the user has left

Description: When leaving each field empty in succession, a message that is not relevant to the missed inputs appears

Steps to reproduce:

1-Click on place order

2-Leave the fields empty in succession

Expected Result: An error message appears telling the user that he can't leave this field empty
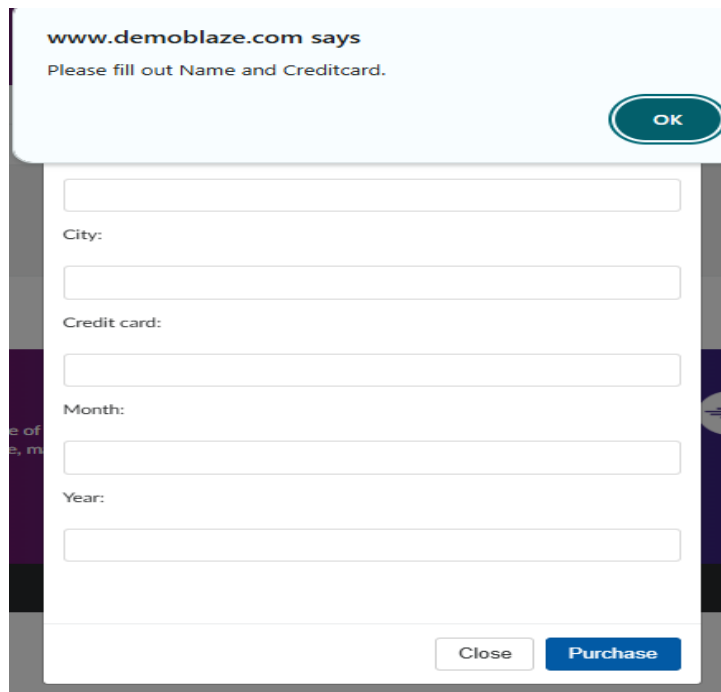
Actual Result: An error message appears telling the user that he can't leave the name and credit card empty

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Priority: Low

Severity: Low

27.Title: Name field accepts numerical values, special characters and Arabic letters

Description: When writing numerical or characters in the name field it accepts it

Steps to reproduce:

-Click on place order

2-Enter Numerical, special characters, and Arabic letters in the name field

3-Complete typing the mandatory fields

Expected Result: An error message appears telling the user that he can't enter numerical values, special characters and Arabic letters in the name field

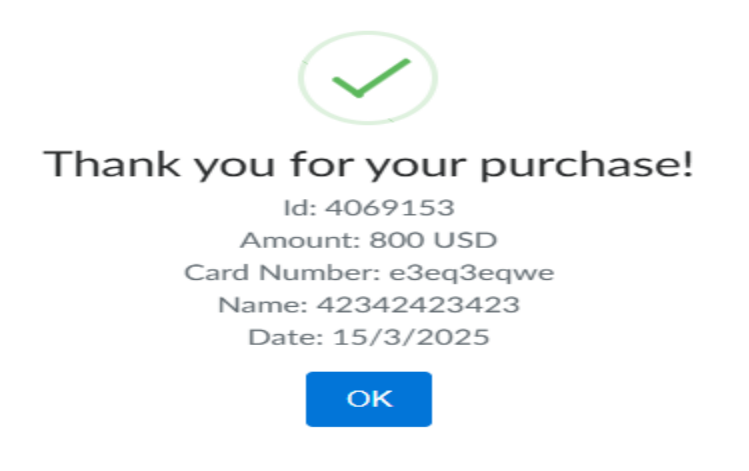Actual Result The purchase process is completed

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

Country:



Priority: Medium

Severity: Medium

28.Title: Country and City fields accept numerical values, special characters and Arabic letters

Description: When writing numerical or characters in the country and city fields it accepts it

Steps to reproduce:

-Click on place order

2-Enter Numerical, special characters, and Arabic letters in the country and city field in succession

3-Complete typing the mandatory fields

Expected Result: An error message appears telling the user that he can't enter numerical values, special characters and Arabic letters in the country, and city fields
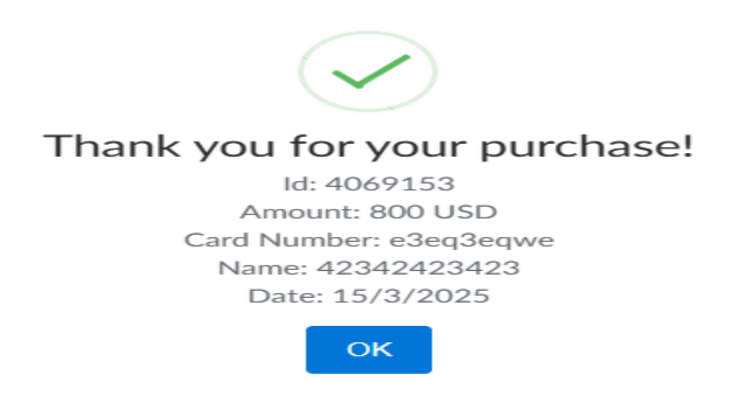
Actual Result The purchase process is completed

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:



Country:

Thank you for your purchase!
Id: 4069153
Amount: 800 USD
Card Number: e3eq3eqwe
Name: 42342423423
Date: 15/3/2025

OK

Priority: Medium

Severity: Medium

29.Title: Credit card field accept special characters and letters

Description: When writing special characters in the credit card field it accepts it

Steps to reproduce:

-Click on place order

2-Enter special characters, and letters in the credit card field

3-Complete typing the mandatory fields

Expected Result: An error message appears telling the user that he can't enter special characters and letters in the credit card field

Actual Result The purchase process is completed

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

Thank you for your purchase!

Id: 5689948

Amount: 320 USD

Card Number: fdsfsdfsdfs@@@@@

Name: Amira

Date: 15/3/2025

**OK**

If

Priority: Medium

Severity: Medium

30. Title: Credit card field is not encrypted

Description: While writing the entries in the credit card field it appears as a plain text

Steps to reproduce:

1-Click on place order

2-Enter credit card field

3-Complete typing the mandatory fields

Expected Result: Credit card input is encrypted

Actual Result Credit card input is not encrypted

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Credit card:

2387289379

Priority: Medium

Severity: High

31.Title: The user can type a city that is not located in the country

Description: The user can enter a city that is not relevant to the country written

Steps to reproduce:

1-Click on place order

2-Enter a city that does not exist in the

country

3-Complete typing the mandatory fields

Expected Result: City filed is not accepted

Actual Result City filed is accepted and the user can complete the order

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

Country:

egy

City:

Los Angelus

Priority: Medium

Severity: High

32. Title: Month field accepts special characters

Description: The user can enter a value that is not relevant to the month field

Steps to reproduce:

1-Click on place order

2-Enter special characters in the month field

3-Complete typing the mandatory fields

Expected Result: Month filed does not accept special characters

Actual Result Month filed accepts special characters

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

Month:

***&&&&%$^%$^

Priority: Medium

33.Title: Year field accepts characters, and letters

Description: The user can enter a value that is not relevant to the year field

Steps to reproduce:

1-Click on place order

2-Enter special characters, and letters in the year field

3-Complete typing the mandatory fields

Expected Result: Year filed does not accept characters, and letters

Actual Result Year filed accepts characters, and letters

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

Year:

HELLO@@@

Priority: Medium

Severity: Medium

34. <u>Title</u>: Year field accepts an ended date

<u>Description</u>: The user can enter a value that has ended in the year field

<u>Steps to reproduce</u>:

1-Click on place order

2-Enter an ended year in the year field

3-Complete typing the mandatory fields

<u>Expected Result</u>: Year filed does not accept characters, and letters

<u>Actual Result</u> Year filed accepts ended years

<u>Environment</u>:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

<u>Attachment</u>:

Year:

2002

Priority: Medium

Severity: High

35. Title: Place order form accepts excessively long inputs

Description: The user can enter an extremely long value in each field and be able to complete the order

Steps to reproduce:

1-Click on place order

2-Enter an excessively long input in each field in succession

3-Click on purchase

Expected Result: An appropriate error message appears telling the user that he has exceeded the limits of allowed characters

Actual Result The user is able to complete the order

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

Priority: Medium

Severity: High

36.Title: Place order form displays generic error messages

Description: When leaving each field empty in succession, a message that is not clear appears

Steps to reproduce:

1-Click on place order

2-Leave the fields empty in succession

Expected Result: A clear and descriptive error message appears telling the user that he can't leave this field empty

Actual Result: An error message appears telling the user that he can't leave the name and credit card empty

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

Priority: Low

Severity: Low

37. Title: The user can complete an empty order

Description: When the user navigates to the cart while it's empty and tries to complete the order by filling his information, the order is completed

Steps to reproduce:

1-Click on cart
2-Click on place order
3-fill all fields
4-Click on purchase

Expected Result: An error message appears telling the user that he cannot place an empty order

Actual Result: The user can purchase an empty order

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

**Products**                                                                **Total**

| Pic | Title | Price | × | | Place Order |

Total:
Name:

> boxy

Country:



Thank you for your purchase!
Id: 9899819
Amount: 0 USD
Card Number: 45343
Name: bosy
Date: 15/3/2025

OK

2008

Close    Purchase

Priority: High

Severity: High

38.Title: Order confirmation message is not compatible with the given information in place order form

Description: Order confirmation message shows a different month from the written in the place order form

Steps to reproduce:

1-Click on place order
2-Enter each field
3-Click on purchase

Expected Result The information written in the place order form is the same as the confirmation message shown

Actual Result: The month is different in the confirmation message ( giving the previously ended month)

Environment:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

Attachment:

Total: 360
Name:

Amira

Country:

Egypt

City:

18 st

Credit card:

3423423

Month:

4

Year:

2025

Close    **Purchase**



# Thank you for your purchase!

Id: 1499796

Amount: 360 USD

Card Number: 3423423

Name: Amira

Date: 15/3/2025

**OK**

2025

Priority: High

Severity: High

39.<u>Title</u>: Adding the same item multiple times leads to duplication in the cart

<u>Description</u>: When the user tries to add the same item multiple times , it's repeated inside the cart

<u>Steps to reproduce</u>:

1-Open the home page

2-Click on any device

3-Click on "add to cart" multiple Times

<u>Expected Result</u> The quantity of the item added multiple times is updated not duplicated

<u>Actual Result</u>: The item is duplicated inside the cart

<u>Environment</u>:

Device: Desktop

OS: Windows 10, and Browser: Version 131.0.6778.86 (Official Build) (64-bit)

<u>Attachment</u>:

## Products

| Pic | Title | Price | x |
|---|---|---|---|
| | Samsung galaxy s6 | 360 | Delete |
| | Samsung galaxy s6 | 360 | Delete |
| | Samsung galaxy s6 | 360 | Delete |
| | Samsung galaxy s6 | 360 | Delete |
| | Samsung galaxy s6 | 360 | Delete |
| | Samsung galaxy s6 | 360 | Delete |

## Total

3240

Place Order

Priority: High

Severity: Medium