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|  | | |  | Joseph Ebere Ibekwe |
| Profile An IT Support Specialist with experience in configuring computers, servers and peripheral devices. Strong written and oral communication skills resulting in satisfied customers Professional Experience 2024/05–2024/5  *Werder Bremen- Bremen, Germany*  IT Support Engineer **/Internship**   * **Installation of Windows 10, 11 on Computer** * **Active Directory** * **Connection of network cables for smooth network connectivity.** * **Setting up laptops for new Users.** * **Ticketing system.** * **Software Installation.**   2023-2024  *Level2 Klub- Aushilfe*  Gastgewerbe-Aushilfe   * **Tickets Verkaufen** * **Tätigkeiten an der Bar** * **Reinigung**   2022-2024  *DPD*  Lagerarbeiter   * **Container/ Coourierfahrzeug beladen und entladen**   2021-2022  *Konetweb Technologies-Lagos, Nigeria*  IT Support Technician   * **Hardware Troubleshooting** * **MS Office (gute Grundkenntnisse in Wort, Excel; Power Point)** * **Java, HTML Basics** * **IT Support Skills** * **Software and OS Installation** * **Ticketing System**  Education *Dinpro, Ukraine*  EDI Studies   * Computer Science   ***Federal University of Technology Owerri****,* ***IMO State, Nigeria***   * Bachelor of Engineering in Mechanical Engineering Industrial & Production Engineering  Certificates **IT Support Coursera- Google Certificate Skills:**   * Technical Support Fundamentals * System Administration and IT Infrastructure Services * The Bits and Bytes of Computer Networking * Operating Systems and You Becoming a Power User * IT Security: Defense against the digital dark arts  Skills  * MS Office (gute Grundkenntnisse in Wort, Excel; Power Point) * Java, HTML Basics * IT Support Skills  Languages  * Englisch fluent * German very good skills |
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