

ETHAN CANNON

Monterey, LA
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SUMMARY

An ambitious, career-focused aspirant, seeking a position in Retail Technology. Committed leader with a history of meeting company goals with consistent and organized practices. Skilled in working under pressure; adapting to new situations and challenges to best enhance the consumer journey. Hardworking employee with customer service, multitasking, and time management ability. Devoted to giving every stakeholder a positive and memorable experience.

SKILLS & RESPONSIBILITIES

Staff Training
Vendor Relations
Service Oriented
Inventory Management
Delegating Assignments and Tasks
Employee Performance Evaluations
Leadership Skills
Program Design
Creative Problem Solving

Project Management
Calendar and Scheduling Software
Dependable and Punctual
Work and Task Prioritization
Teamwork and Collaboration
Eager to Learn New Technology
Strong Interpersonal and Communication Skills
Web Programming
Project Specifications

PROFESSIONAL EXPERIENCE

G'S PIZZA

New Orleans, LA

Bar Manager

02/2022 to 07/2022

- Managed stock and inventory of bar
- Scheduling and employee satisfaction reports
- Research and Development, menu creation, tobacco sales for hookah, customer service and satisfaction
- Planning and business development.
- Monitored cash intake to reduce discrepancies.
- Optimized bar stations to streamline service flow.
- Completed thorough opening, closing and shift change functions to maintain operational standards each day.
- Resolved escalated customer complaints to improve loyalty.
- Planned and coordinated special events to increase traffic and profitability.

THE PARKS HEALTH & FITNESS

New Orleans, LA

Personal Trainer

09/2019 to 11/2021

- Studied multiple programs to provide health education, wellness, and fitness program development to clients
- Assisted clients with developing reasonable diets and nutritional guidelines
- Led, instructed, and motivated small groups during exercise activities, including cardiovascular exercise, strength training and stretching.

STROUBES STEAK AND SEAFOOD

Baton Rouge, LA

Bartender/ Server

05/2018 to 05/2019

- Provided customer service for fine dining concept
- Prepared salads, appetizers and set up garnish stations to assist kitchen staff
- Completed closing duties
- Responsible for controllable cost management
- Launched upselling progress to increase revenue
- Managed social media platforms to drive traffic and awareness
- Managed tech stack, hardware for transactions, and connectivity
- Inventory management

THAI KITCHEN

Baton Rouge, LA

Bartender/ Server

02/2016 to 04/2017

- Inventory management, knowledge of specialty spirits, wines, & exotic food. Standard well and draft system maintenance, Cashier duties, Customer Service
- Managed both FOH and BOH stations
- Controllable cost management
- Risk mitigation, compliance training and cybersecurity assistance
- Guest service specialist and Catering sales representative

BRIGHTSIDE BAR & GRILL

Baton Rouge, LA

Barback/ Line Cook

08/2015 to 12/2015

- Knowledge of menu/drinks
- Kitchen duties
- Opening/closing duties for bar.

PLAY-N-TRADE

Baton Rouge, LA

Assistant Manager

08/2013 to 12/2013

- Computer systems: used programs to track inventory
- Buying, selling, renting merchandise, balancing register
- Improved sales per labor hour (productivity).
- Reviewed employee ratings, provided ongoing feedback, and coaching to drive performance management.
- Supervised receiving and stockroom activities to identify opportunities with inventory and prevent shrinkage.
- Directed staff to prioritize ideal vs actual cost management

EDUCATION

MONTEREY HIGH SCHOOL GRADUATE: *Monterey, LA*

06/2010

LOUISIANA STATE UNIVERSITY: *Business, Facility, Health Science*

05/2018

CPR CERTIFICATION

01/2020

NASM CERTIFICATION

01/2020

CERTIFICATIONS & BOOTCAMPS

Alcohol Beverage Control Certification

CPR and First Aid Certification

Team sports and athletic training

Python C# IT