ERIC BOXER (He/Him)

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EDUCATION

• University of Southern California

PhD candidate in Computer Science

Los Angeles, CA

Aug 2023 - Present

Email: eboxer@usc.edu

• Columbia University

MS in Data Science; GPA: 3.8 / 4.0

New York, NY

Aug 2018 - Dec 2019

Selected Courses: Causal Inference, Network Analysis, Algorithms, Statistical Inference and Modeling

• SUNY Stony Brook

Stony Brook, NY

BS in Mathematics and Economics, Minor in Philosophy; GPA: 3.9 / 4.0; Phi Beta Kappa Aug 2013 – Dec 2016 Selected Courses: Symbolic Logic, Differential Equations, Topology and Geometry, Game Theory

PUBLICATIONS

• N. Le Vine, **E. Boxer**, M. Dinani, P. Tortora, and S. Das. Identifying early warning signals from news using network community detection. In *AAAI Conference on Innovative Applications of Artificial Intelligence*, 2022.

REVIEWING ACTIVITIES

• CIKM Long/Full Papers and Short Papers

2023

• CIKM Applied Research Track

2022

Professional Experience

• Swiss Re Data Scientist

Jan 2020 – Present

Early Warning Signals: Developed a Python package to extract "signals" from an ElasticSearch database of news articles. Viewing the corpus as a network (with keywords as nodes and co-occurrence of keywords in an article forming edges), we extract communities from the network and present important articles for internal users in a dashboard. Presented the method at AAAI and internal/external industry events to technical and non-technical audiences.

Sentiment: Developed a repeatable aspect-based sentiment analysis (ABSA) approach for topics such as COVID-19 medical developments and financial news. By either gathering a set of articles with "noisy labels" or starting with an open-source pre-trained domain-relevant model, we finetuned ABSA models for our topic. Model output was presented in a dashboard to medical experts and analysts to curate their news consumption.

Excel Extraction: Developed models to extract variable-format tabular data from Excel files, containing information about properties in insurance submissions. The approach borrows from NLP (named entity recognition and text categorization) and involves 5 independent NLP models feeding into two tree-based metamodels which provide final predictions. Also, trained models to normalize free-text values (i.e. multi-class classification) into Swiss Re-compliant formats. The full pipeline (extraction plus normalization) is in production and can be used to gradually replace the current manual entry of Excel documents or as part of a human-in-the-loop process.

Alternative Data Sources: Trained interpretable models to predict underwriting outcomes using traditional life insurance data (e.g. application responses, prescription histories, driving records, past insurance history) and new 3rd-party data sources (e.g. electronic health records, billing records, clinical labs), to assess the ability of the new data sources to replace the traditional sources, for multiple clients. Built a simple UI to collect labels for the project.

Accelerated Underwriting: Trained an interpretable model to reduce referrals by 30%, for a mid-sized US life insurer, thereby reducing costs. Delivered applicant cohorts (created with unsupervised self-organizing maps) and insights about the client's underwriting process that were incorporated into their rules going forward.

Culture: Organized monthly meetups on data science-related projects for Swiss Re colleagues. Reached out to potential speakers throughout the company and externally, hosted the meetups and wrote up summaries for internal publication. Led intern- and early career-recruiting efforts for data science teams in the Americas and acted as a "buddy" providing support to about ten new joiners.

• Swiss Re Data Science Intern

May $2019 - Dec\ 2019$

Early Warning Signals: Developed a novel outlier detection method for news articles, to identify potentially critical information for decision makers. Viewing the corpus as a network, we are able to identify important articles as those which form links between otherwise distant nodes. Also, extended the node2vec method of computing node embeddings to include domain knowledge (by warm-starting node embeddings) and early stopping (by computing link prediction scores on a hold-out validation network).

Property & Casualty Solutions: With financial and geospatial data from the client's portfolio, explored drivers of named-event loss (i.e. caused by significant events such as fires or floods) and attritional loss. Integrated in-house natural catastrophe models and publicly available fire incident data to create and validate policy- and broker-level risk scores. Recommendations were presented to the client, who expressed interest in continued engagement with the analytics team and reinsurance renewal with Swiss Re.

• Frac.tl Data Visualization Developer

March 2019 - June 2019

Created visualizations for articles that drove search traffic for the firm's clients. Scraped websites for hard-to-access data such as sports team attendance and player wages. Created interactive and static data visualizations in RShiny and ggplot2. For example, an interactive map of MLB ticket prices over the period 1950 to 2017, with icon size as a function of ticket prices and icons placed according to team location at the time.

PRESENTATIONS

• "Early Warning Signals at Swiss Re" Big Data Minds EU

2022

Programming Skills

- Python: PyTorch, Keras, Scikit-Learn, spaCy, pandas, numpy, scipy, dash
- AWS, Azure, D3, Elasticsearch, Emacs, Git, Javascript, Jupyter, LATEX, Linux, PySpark, R, SQL, VSCode