

# CHIDIEBERE N. EZI

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## Summary

With focus on providing safe and welcoming environment, I bring strong communication and conflict resolution skills, honed through various customer-facing roles. Quick to adapt and always approachable, I excel in maintaining calm and order even in challenging situations. My commitment to teamwork and attention to detail ensures secure and efficient operation.

## Experience

<b>Door Supervisor</b> <b>Active Security</b>	<b>06/2025 to Current</b> <b>Chester, Cheshire</b>
<ul style="list-style-type: none"><li>Monitored entry and exit points, managing access for authorised personnel and visitors to maintain security.</li><li>Enforced site rules, notified violators of infractions and removed individuals from property.</li><li>Managed potential conflicts calmly and professionally to ensure a positive environment.</li><li>Greeted guests warmly as they entered and exited the building.</li><li>Developed strong client and employee relationships through polite, helpful, and attentive service.</li></ul>	
<b>Warehouse Worker</b> <b>Workforce Agency</b>	<b>03/2025 to 05/2025</b> <b>Liverpool, Merseyside</b>
<ul style="list-style-type: none"><li>Loaded and unloaded goods from delivery vehicles, adhering to strict safety protocols.</li><li>Optimised warehouse product placement to enhance picking, packing, and efficiency.</li><li>Maintained physical fitness to safely lift and manoeuvre heavy orders and deliveries.</li><li>Consistently complied with workplace health and safety measures to minimise operational risk.</li><li>Assisted warehouse manager by promptly responding to requests, facilitating smooth operations.</li></ul>	
<b>Program Officer</b> <b>Connected Advocacy</b>	<b>02/2023 to 04/2024</b> <b>Benin City, Nigeria</b>
<ul style="list-style-type: none"><li>Represented organization at conferences and workshops to build relationships with funders, policymakers, practitioners and researchers.</li><li>Demonstrated adaptability by leading and managing projects related to Climate Change research activities.</li><li>Identified funding opportunities and submitted applications to trusts and grant-funding organisations.</li></ul>	
<b>Teacher</b> <b>National Youth Service Corp (NYSC)</b>	<b>03/2022 to 04/2023</b> <b>Benin City, Nigeria</b>
<ul style="list-style-type: none"><li>Created lesson plans and supplementary materials aligned with instructional philosophy and course standards to facilitate effective learning.</li><li>Built trusting relationships with students by offering tailored educational and emotional support.</li><li>Collaborated with colleagues to create a positive learning environment for students.</li></ul>	

## Skills

<ul style="list-style-type: none"><li>Data analysis</li><li>Project management</li><li>Conflict resolution</li></ul>	<ul style="list-style-type: none"><li>First aid and CPR</li><li>Incident reports</li><li>Risk Assessment</li></ul>
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## Education

<b>Bachelor of Science: Mathematics</b> Federal University of Technology Owerri	<b>01/2015 to 11/2021</b> Nigeria
<b>Master of Science: Data Science and Big Data Analytics</b> Wrexham Glyndwr University	<b>01/2025 to Current</b> Wales

## Languages

<b>English:</b>	C2
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Proficient	

## Certifications

- Emergency First Aid at Work certified
- ACT AWARENESS e-LEARNING certified