# Introduction to Natural Language Processing

a.k.a NLP

# What is going to happen today

An introduction

Together, building a spam classifier

Your turn, sentiment analysis

Together again, toward improving our spam classifier

#### A bit about me



Senior Data Scientist at K



(a **FREENOW** company)

Curious about NLP and happy to share my recent learnings with you!

#### What if you fall in love with NLP and want to know more?

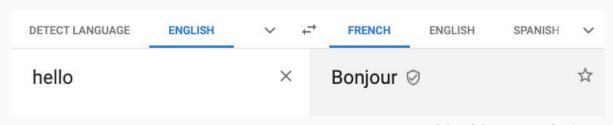
deeplearning.ai just launched a <u>new specialization</u>, all about NLP, on Coursera



# Why care about NLP?



#### Nice but what for?



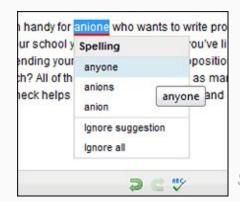
Machine translation



Speech recognition + Question answering



Chatbots



Spell checking

# How to work with text

#### How to work with text

Algorithms know well how to work with numbers

so how to with text = how to meaningfully transform text into numbers

Bag-of-words approach

# Converting text into numbers

a.k.a Text preprocessing

Tokenization

CountVectorizer

TF-IDF

Normalization

Stemming

Lemmatization

**Tokenization** 

CountVectorizer

TF-IDF

Normalization

Stemming

Lemmatization

"List listed lists listing listings."



['List', 'listed', 'lists', 'listing', 'listings', '.']

**Tokenization** 

**CountVectorizer** 

TF-IDF

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To "convert a collection of text documents to a matrix of token counts" [1]

**Tokenization** 

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#### An example (from [1])

```
corpus = [
      'This is the first document.',
      'This document is the second document.',
      'And this is the third one.',
      'Is this the first document?',
tokens = ['and', 'document', 'first', 'is', 'one', 'second', 'the', 'third', 'this']
Vectorizer output:
                          [[011100101]
                           [0 2 0 1 0 1 1 0 1]
                           [10011011]
                           [011100101]
```

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Beware: it gives a lot of weights to frequent (and maybe no so informative) words...

⇒ TF-IDF fixes this

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**TF-IDF** 

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TF-IDF: Term Frequency - Inverse Document Frequency

⇒ to measure how important a word is to a document in a corpus

ex: A frequent word in a document that is also frequent in the corpus is less important to a document than a frequent word in a document that is not frequent in the corpus

**Tokenization** 

CountVectorizer

#### TF-IDF

Normalization

Stemming

Lemmatization

```
corpus = [
      'This is the first document.',
      'This document is the second document.',
      'And this is the third one.',
      'Is this the first document?',
tokens = ['and', 'document', 'first', 'is', 'one', 'second', 'the', 'third', 'this']
Vectorizer output:
                [[ 0, 0.5, 0.6, 0.4, 0, 0, 0.4, 0, 0.4]
                [0, 0.7, 0, 0.3, 0, 0.5, 0.3, 0, 0.3]
```

[0.5, 0, 0, 0.3, 0.5, 0, 0.3, 0.5, 0.3] [ 0, 0.5, 0.6, 0.4, 0, 0, 0.4, 0, 0.4]

**Tokenization** 

**CountVectorizer** 

TF-IDF

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CountVectorizer and TF-IDF huge limitation

⇒ corpus dimension (number of unique tokens)

To reduce dimension:

Normalization

Stemming

Lemmatization

**Tokenization** 

CountVectorizer

TF-IDF

**Normalization** 

Stemming

Lemmatization

['List', 'listed', 'lists', 'listing', 'listings', '.']



['list', 'listed', 'lists', 'listing', 'listings', '.']

<u>Underlying question</u>: do we want to discriminate between "List" and "list"?

Sometimes we do:

⇒ "White House" versus "white house"

**Tokenization** 

CountVectorizer

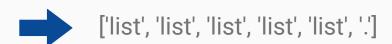
TF-IDF

Normalization

**Stemming** 

Lemmatization

['list', 'listed', 'lists', 'listing', 'listings', '.']



**Tokenization** 

CountVectorizer

TF-IDF

Normalization

Stemming

**Lemmatization** 

['list', 'listed', 'lists', 'listing', 'listings', '.']



['list', 'listed', 'list', 'listing', 'listing', '.']

**Tokenization** 

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Normalization

**Stemming** 

**Lemmatization** 

Stemming or Lemmatization?

- It depends :)
- Stemming faster
- Lemmatization more informative

# Text classification

#### Text classification

You can use your favorite classifier with text

Naive Bayes or Logistic Regression usually provide a nice baseline

Performance assessed through AUC Score (Area Under the receiver operating characteristic Curve)

# A word about the data we will use

#### For spam classification

#### SMS Spam Collection v. 1

"Public set of SMS labeled messages that have been collected for mobile phone spam research. [...] A collection of 5,574 English [...] messages."

Dedicated web page: <a href="http://www.dt.fee.unicamp.br/~tiago/smsspamcollection/">http://www.dt.fee.unicamp.br/~tiago/smsspamcollection/</a>

<u>Reference paper:</u> Almeida, T.A., Gómez Hidalgo, J.M., Yamakami, A. **Contributions to the Study of SMS Spam Filtering: New Collection and Results.** Proceedings of the 2011 ACM Symposium on Document Engineering (DOCENG'11), Mountain View, CA, USA, 2011.

#### For sentiment analysis



Available on Kaggle platform

# Let's move on to classifying spam

# And now, sentiment analysis!