

Troubleshooting Information

This page contains technical information that might be useful when you're trying to solve a problem. If you are looking for answers to common questions about r3dfox, check out our [support website](#).

Copy raw data to clipboard

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Diagnose issues

Troubleshoot Mode...

Try clearing the startup cache

Clear startup cache...

Application Basics

Name	r3dfox
Version	122.0.1
Build ID	20240205155550
Distribution ID	
User Agent	Mozilla/5.0 (Windows NT 6.2; Win64; x64; rv:122.0) Gecko/20100101 Firefox/122.0 r3dfox/122.0.1
OS	Windows_NT 6.2 9200
Application Binary	C:\Program Files\Eclipse r3dfox\r3dfox.exe
Profile Folder	Open Folder C:\Users\Admin\AppData\Roaming\Eclipse Community\r3dfox\Profiles\y95gossf.default-default-1
Build Configuration	about:buildconfig
Memory Use	about:memory
Performance	about:processes
Registered Service Workers	about:serviceworkers
Third-party Modules	about:third-party
Launcher Process	Enabled
Multiprocess Windows	1/1
Fission Windows	1/1 Enabled by default
Remote Processes	g
Enterprise Policies	Inactive
Google Location Service Key	Missing
Google Safebrowsing Key	Missing
Mozilla Location Service Key	Missing
Safe Mode	false
Memory Size (RAM)	16.0 GB
Disk Space Available	59.8 GB
Profiles	about:profiles
Pointing Devices	Mouse

r3dfox Features

Name	Version	ID
Firefox Screenshots	39.0.1	screenshots@mozilla.org
Form Autofill	1.0.1	formautofill@mozilla.org
Picture-In-Picture	1.0.0	pictureinpicture@mozilla.org
Web Compatibility Interventions	121.0.0	webcompat@mozilla.org
WebCompat Reporter	2.0.0	webcompat-reporter@mozilla.org

Remote Features

Name	Status
Upgrade Spotlight Rollout	(treatment)

Remote Processes

Type	Count
Sandboxed IPC Actor	1
Privileged About	1
Preallocated	3
Extension	1
Socket	1
GPU	1

Add-ons

Name	Type	Version	Enabled	ID
Add-ons Search Detection	extension	2.0.0	true	addons-search-detection@mozilla.com
Amazon.com	extension	1.7	true	amazondotcom@search.mozilla.org
Bing	extension	1.6	true	bing@search.mozilla.org
DuckDuckGo	extension	1.4	true	ddg@search.mozilla.org
Google	extension	1.4	true	google@search.mozilla.org
Wikipedia (en)	extension	1.3	true	wikipedia@search.mozilla.org
System theme — auto	theme	1.3	true	default-theme@mozilla.org
Dark	theme	1.2	false	firefox-compact-dark@mozilla.org
Firefox Alpenglow	theme	1.4	false	firefox-alpenglow@mozilla.org
Light	theme	1.2	false	firefox-compact-light@mozilla.org

Security Software

Table with 2 columns: Type, Name. Rows include Antivirus (Kaspersky Total Security), Antispyware, and Firewall (Kaspersky Total Security).

Legacy User Stylesheets

Table with 2 columns: Active, Stylesheets. Rows show Active: false and Stylesheets: No stylesheets found.

Graphics

Main Graphics Information table with sections: Features, WebGL 1 Driver WSI Info, WebGL 1 Driver Extensions, WebGL 1 Extensions, WebGL 2 Driver WSI Info, WebGL 2 Driver Extensions, WebGL 2 Extensions, Direct2D, Target Frame Rate, WebGPU Default Adapter, WebGPU Fallback Adapter, DirectWrite, GPU #1, and Drivers. Contains detailed technical specifications and driver information.

System information table with columns for Subsys ID, RAM, GPU #2, Active, RAM, Diagnostics, AzureCanvasBackend, CMSOutputProfile, Display0, DisplayCount, HardwareStretching, GPUProcessPid, ClearType Parameters.

Decision Log

Decision Log table with columns for HW_COMPOSITING, D3D11_COMPOSITING, DIRECT2D, D3D11_HW_ANGLE, GPU_PROCESS, WEBRENDER, WEBRENDER_COMPOSITOR, WEBRENDER_PARTIAL, WEBRENDER_SHADER_CACHE, WEBRENDER_OPTIMIZED_SHADERS, WEBRENDER_ANGLE, WEBRENDER_DCOMP_PRESENT, WEBRENDER_SCISSORED_CACHE_CLEARS, WEBGPU, WINDOW_OCCLUSION, VP8_HW_DECODE, VP9_HW_DECODE, REUSE_DECODER_DEVICE, BACKDROP_FILTER, CANVAS_RENDERER_THREAD, ACCELERATED_CANVAS2D, REMOTE_CANVAS.

Media

Media table with columns for Audio Backend, Max Channels, Preferred Sample Rate, Roundtrip latency, and Codec Support Information (including H264, VP9, VP8, AV1).

HEVC	Unsupported	Unsupported
Theora	Unsupported	Unsupported
AAC	Unsupported	Unsupported
MP3	Unsupported	Unsupported
Opus	Unsupported	Unsupported
Vorbis	Unsupported	Unsupported
FLAC	Unsupported	Unsupported
Wave	Unsupported	Unsupported

Output Devices									
Name	Group	Vendor	State	Preferred	Format	Channels	Rate	Latency	
Динамики (VIA HD Audio(Win 10))	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4&36b8cb0&0&0201		Enabled	All	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	144 - 480	
SPDIF Interface (TX1) (VIA HD Audio(Win 10))	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4&36b8cb0&0&0201		Disabled	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0	
SPDIF Interface (TX0) (VIA HD Audio(Win 10))	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4&36b8cb0&0&0201		Disabled	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0	

Input Devices									
Name	Group	Vendor	State	Preferred	Format	Channels	Rate	Latency	
Лин. вход (VIA HD Audio(Win 10))	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4&36b8cb0&0&0201		Disabled	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0	
Микрофон (VIA HD Audio(Win 10))	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4&36b8cb0&0&0201		Disabled	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0	

Content Decryption Modules Information				
Key System Name	Video Robustness	Audio Robustness	Capabilities	Clear Lead
org.w3.clearkey			["persistent":"","distinctive":"","not-allowed":"","sessionType":"","[Temporary]":"","scheme":"","[cenc,cbs,cbs-1-9]":"","codec":"","[decodingAndDecrypting":"","h264]":"","decryptingOnly":"","aac","flac","opus","vp9","vorbis","vp8"]]	No

Environment Variables

Name	Value
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Experimental Features

Name	Value
Cookies: SameSite=None requires secure attribute (network.cookie.sameSite.noneRequiresSecure)	false
CSS: Masonry Layout (layout.css.grid-template-masonry-value.enabled)	false
Developer Tools: Service Worker debugging (devtools.debugger.features.windowless-service-workers)	false
Media: JPEG XL (image.jxl.enabled)	false
Address Bar: show results during IME composition (browser.urlbar.keepPanelOpenDuringImeComposition)	false
Web API: WebGPU (dom.webgpu.enabled)	false
WebRTC Global Mute Toggles (privacy.webrtc.globalMuteToggles)	false

Remote Experiments

Name	Experiment Branch
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See [about:studies](#) for more information, including how to disable individual experiments or to disable r3dfox from running this type of experiment in the future.

Important Modified Preferences

Name	Value
browser.contentblocking.category	standard
browser.search.region	RU
browser.startup.homepage_override.buildID	20240205155550
browser.startup.homepage_override.mstone	122.0.1
browser.urlbar.placeholderName	Google
browser.urlbar.quicksuggest.migrationVersion	2
browser.urlbar.quicksuggest.scenario	history
doh-rollout.doneFirstRun	true
doh-rollout.home-region	RU
dom.forms.autocomplete.formautofill	true
extensions.lastAppVersion	122.0.1
media.gmp.storage.version.observed	1
media.hardware-video-decoding.failed	true
privacy.sanitize.pending	[{"id":"newtab-container","itemsToClear":[],"options":{}}]
services.sync.engine.addresses.available	true

Important Locked Preferences

Name	Value
fission.autostart.session	true

Places Database

Integrity	Verify Integrity
Statistics	Show Statistics

Accessibility

Activated	false
Prevent Accessibility	0
Accessibility Instantiator	

Library Versions

	Expected minimum version	Version in use
NSPR	4.35	4.35
NSS	3.96.1	3.96.1
NSSMIME	3.96.1	3.96.1
NSSSSL	3.96.1	3.96.1
NSSUTIL	3.96.1	3.96.1

Sandbox

Content Process Sandbox Level	6
Effective Content Process Sandbox Level	6
Win32k Lockdown State for Content Process	Win32k Lockdown disabled -- Operating system not supported
GPU Process Sandbox Level	1

Startup Cache

Disk Cache Path	C:\Users\Admin\AppData\Local\Eclipse Community\r3dfox\Profiles\y95gossf.default-default-1\startupCache\startupCache.8.little
Ignore Disk Cache	false
Found Disk Cache on Init	false
Wrote to Disk Cache	false

Internationalization & Localization

Application Settings	
Requested Locales	["en-US"]
Available Locales	["en-US"]
App Locales	["en-US"]
Regional Preferences	["en-US"]
Default Locale	"en-US"
Operating System	
System Locales	["en-US";"ru-RU"]
Regional Preferences	["ru-RU"]

Remote Debugging (Chromium Protocol)

Accepting Connections	false
URL	

Printing

Troubleshooting	Clear saved print settings
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Modified print settings

Name	Value
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