

Troubleshooting Information

This page contains technical information that might be useful when you're trying to solve a problem. If you are looking for answers to common questions about r3dfox, check out our [support website](#).

Diagnose issues

Try clearing the startup cache

Application Basics

Name	r3dfox
Version	123.0.2
Build ID	20240311114457
Distribution ID	
User Agent	Mozilla/5.0 (Windows NT 6.1; Win64; x64; rv:123.0) Gecko/20100101 Firefox/123.0 r3dfox/123.0.2
OS	Windows_NT 6.1 7601
Application Binary	C:\Program Files\Eclipse r3dfox\r3dfox.exe
Profile Folder	Open Folder C:\Users\Admin\AppData\Roaming\Eclipse Community\r3dfox\Profiles\w3zgaoci.default-default-1
Build Configuration	about:buildconfig
Memory Use	about:memory
Performance	about:processes
Registered Service Workers	about:serviceworkers
Third-party Modules	about:third-party
Launcher Process	Enabled
Multiprocess Windows	1/1
Fission Windows	1/1 Enabled by default
Remote Processes	8
Enterprise Policies	Inactive
Google Location Service Key	Missing
Google Safebrowsing Key	Missing
Mozilla Location Service Key	Missing
Safe Mode	false
Memory Size (RAM)	16.0 GB
Disk Space Available	15.6 GB
Profiles	about:profiles
Pointing Devices	Mouse

r3dfox Features

Name	Version	ID
Firefox Screenshots	39.0.1	screenshots@mozilla.org
Form Autofill	1.0.1	formautofill@mozilla.org
Picture-In-Picture	1.0.0	pictureinpicture@mozilla.org
Web Compatibility Interventions	123.0.0	webcompat@mozilla.org
WebCompat Reporter	2.0.0	webcompat-reporter@mozilla.org

Remote Features

Name	Status
Upgrade Spotlight Rollout	(treatment)

Remote Processes

Type	Count
Preallocated	3
Privileged About	1
Socket	1
Sandboxed IPC Actor	1
Extension	1
GPU	1

Add-ons

Name	Type	Version	Enabled	ID
Add-ons Search Detection	extension	2.0.0	true	addons-search-detection@mozilla.com
Bing	extension	1.6	true	bing@search.mozilla.org
DuckDuckGo	extension	1.4	true	ddg@search.mozilla.org
Google	extension	1.4	true	google@search.mozilla.org
Wikipedia (en)	extension	1.3	true	wikipedia@search.mozilla.org
System theme — auto	theme	1.3	true	default-theme@mozilla.org
Dark	theme	1.2	false	firefox-compact-dark@mozilla.org
Firefox Alpenglow	theme	1.4	false	firefox-alpenglow@mozilla.org
Light	theme	1.2	false	firefox-compact-light@mozilla.org

Legacy User Stylesheets

	Opus	Unsupported	Unsupported					
	Vorbis	Unsupported	Unsupported					
	FLAC	Unsupported	Unsupported					
	Wave	Unsupported	Unsupported					
Output Devices								
Name	Group	Vendor	State	Preferred	Format	Channels	Rate	Latency
SPDIF interface (TX1) (VIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4836b8cb0&0&0201		Disabled	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0
Динамики (VIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4836b8cb0&0&0201		Enabled	All	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	144 - 480
SPDIF interface (TX0) (VIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4836b8cb0&0&0201		Disabled	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0
Input Devices								
Name	Group	Vendor	State	Preferred	Format	Channels	Rate	Latency
Микрофон (VIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4836b8cb0&0&0201		Disabled	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0
Лин. вход (VIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4836b8cb0&0&0201		Disabled	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0
Стерео микшер (VIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_1106&DEV_0441&SUBSYS_1458A014&REV_1001\4836b8cb0&0&0201		Disabled	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0
Content Decryption Modules Information								
Key System Name	Video Robustness	Audio Robustness	Capabilities	Clear Lead				
org.w3.clearkey			["persistent":"optional","distinctive":"not-allowed","sessionType":["Temporary"],"scheme":["cenc.cbcs,cbcs-1-9]","codecs":["decodingAndDecrypting-["h264"],"decryptingOnly":["aac","flac","opus","vp9","vorbis","vp8"]]]	No				
com.widevine.alpha	SW_SECURE_CRYPTO.SW_SECURE_DECODE	SW_SECURE_CRYPTO	["persistent":"optional","distinctive":"not-allowed","sessionType":["Temporary"],"scheme":["cenc.cbcs,cbcs-1-9]","codecs":["decodingAndDecrypting-["h264","vp9","vp8"],"decryptingOnly":["aac","flac","opus","vorbis"]]]	Yes				

Environment Variables

Name	Value
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Experimental Features

Name	Value
Cookies: SameSite=None requires secure attribute (network.cookie.sameSite.noneRequiresSecure)	false
CSS: Masonry Layout (layout.css.grid-template-masonry-value.enabled)	false
Developer Tools: Service Worker debugging (devtools.debugger.features.windowless-service-workers)	false
Media: JPEG XL (image.jxl.enabled)	false
Address Bar: show results during IME composition (browser.urlbar.keepPanelOpenDuringIMEComposition)	false
Web API: WebGPU (dom.webgpu.enabled)	false
WebRTC Global Mute Toggles (privacy.webrtc.globalMuteToggles)	false

Remote Experiments

Name	Experiment Branch
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See [about:studies](#) for more information, including how to disable individual experiments or to disable r3dfox from running this type of experiment in the future.

Important Modified Preferences

Name	Value
browser.contentblocking.category	standard
browser.search.region	RU
browser.sessionstore.upgradeBackup.latestBuildID	20240311114457
browser.startup.homepage_override.buildID	20240311114457
browser.startup.homepage_override.mstone	123.0.2
browser.urlbar.placeholderName	Google
browser.urlbar.quicksuggest.migrationVersion	2
browser.urlbar.quicksuggest.scenario	history
doh-rollout.doneFirstRun	true
doh-rollout.home-region	RU
doh-rollout.uri	https://mozilla.cloudflare-dns.com/dns-query
extensions.lastAppVersion	123.0.2
idle.lastDailyNotification	1710172396
media.gmp-gmpopenh264.abi	x86_64-msvc-x64
media.gmp-gmpopenh264.hashValue	b667086ed49579592d435df2b486fe30ba1b62ddd169f19e700cd079239747dd3e20058c285fa9c10a533e34f22b5198ed9b1f92ae560a30673e3
media.gmp-gmpopenh264.lastDownload	1710172201
media.gmp-gmpopenh264.lastInstallStart	1710172201
media.gmp-gmpopenh264.lastUpdate	1710172201
media.gmp-gmpopenh264.version	2.3.2
media.gmp-manager.buildID	20240311114457

Name	Value
media.gmp-manager.lastCheck	1710185851
media.gmp-manager.lastEmptyCheck	1710185851
media.gmp-widevinecdm.abi	x86_64-msvc-x64
media.gmp-widevinecdm.hashValue	59521f8c61236641b3299ab460c58c8f5f26fa67e828de853c2cf372f9614d58b9f541aae325b1600ec4f3a47953caacb8122b0dfce7481acfec8104
media.gmp-widevinecdm.lastDownload	1710172203
media.gmp-widevinecdm.lastInstallStart	1710172201
media.gmp-widevinecdm.lastUpdate	1710172203
media.gmp-widevinecdm.version	4.10.2710.0
media.gmp.storage.version.observed	1
media.hardware-video-decoding.failed	false
places.database.lastMaintenance	1710172396
privacy.purge_trackers.date_in_cookie_database	0
privacy.purge_trackers.last_purge	1710172396036
privacy.sanitize.pending	[{"id":"newtab-container","itemsToClear":[],"options":{}}]
security.oskeystore.test.encrypted	FuQ801CZukqJLweZm8ukW1qSzrnJCTG+u038tt8pIbQ=
security.oskeystore.test.label	c4de0d4d-3f00-418b-80a7-d72099a42d21
storage.vacuum.last.index	0
storage.vacuum.last.places.sqlite	1710172396

Important Locked Preferences

Name	Value
fission.autostart.session	true

Places Database

Integrity	Verify Integrity
Statistics	Show Statistics

Accessibility

Activated	false
Prevent Accessibility	0
Accessibility Instantiator	

Library Versions

	Expected minimum version	Version in use
NSPR	4.35	4.35
NSS	3.97	3.97
NSSMIME	3.97	3.97
NSSSSL	3.97	3.97
NSSUTIL	3.97	3.97

Sandbox

Content Process Sandbox Level	6
Effective Content Process Sandbox Level	6
Win32k Lockdown State for Content Process	Win32k Lockdown disabled -- Operating system not supported
GPU Process Sandbox Level	1

Startup Cache

Disk Cache Path	C:\Users\Admin\AppData\Local\Eclipse Community\r3dfox\Profiles\w3zgaoci.default-default-1\startupCache\startupCache.8.little
Ignore Disk Cache	false
Found Disk Cache on Init	true
Wrote to Disk Cache	false

Internationalization & Localization

Application Settings	
Requested Locales	["en-US"]
Available Locales	["en-US"]
App Locales	["en-US"]
Regional Preferences	["en-US"]
Default Locale	"en-US"
Operating System	
System Locales	["ru-RU","en-US"]
Regional Preferences	["ru-RU"]

Remote Debugging (Chromium Protocol)

Accepting Connections	false
URL	

Printing

Troubleshooting	Clear saved print settings
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Modified print settings

Name	Value
print_printer	doPDF v7
print.more-settings.open	true
print_printer_doPDF_v7.print_bgcolor	true
print_printer_doPDF_v7.print_bgimages	true