

# Feedback Received

## Experienced salespeople

Alex H. - Feb. 2, 2020

It was great to talk to the salespeople in the team, they understood my needs and were able to guide me in the right direction

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## Waste of my time

Anonymous - Sept. 21, 2018

I came in around 6pm and they seemed about to close the store. One of the sales seemed not being patient with me and made me feel like I have to either buy a car or come back later. Of course I didn't buy a car there. Hopefully they can treat every customer with more patience.

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## You will find what you want here

Tom - June 5, 2019

I've been looking around for a second-hand Lexus RX for my family and this store happened to have a few of those. The experience was similar to most car dealers. The one I ended up buying has good condition and low mileage. I am pretty satisfied with the price they offered.

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## Great Customer Service

John - Dec. 21, 2017

The customer service here is very good. They helped me find a 2017 Camry with good condition in reasonable price. Compared to other dealers, they provided the lowest price. Definitely recommend!

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## Good deal for a 2015 RAV4

Anonymous - April 17, 2018

Called them to look for a second-hand RAV4 and they are very nice and patience to help me find me a few matches then scheduled an appointment with me. Came in and they had everything ready for me. I was surprised how professional those sales are and they explained and answered all my questions. Ended up buying the car and been using it for more than a month now. Everything looks good!

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## Best experience so far

Katie - Dec. 9, 2019

My friend recommended this place and I decided to give a try. I called them beforehand and made sure they have the models I was looking for. They even sent me a bunch of photos and specs of the car I was looking for. One day I visited, the sales person John helped me with test drive and showed me what I should be aware of when buying a used car. I felt like I learned a lot. They made the process so smooth that I saved a lot of time. It's the best car purchasing experience I had so far!

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