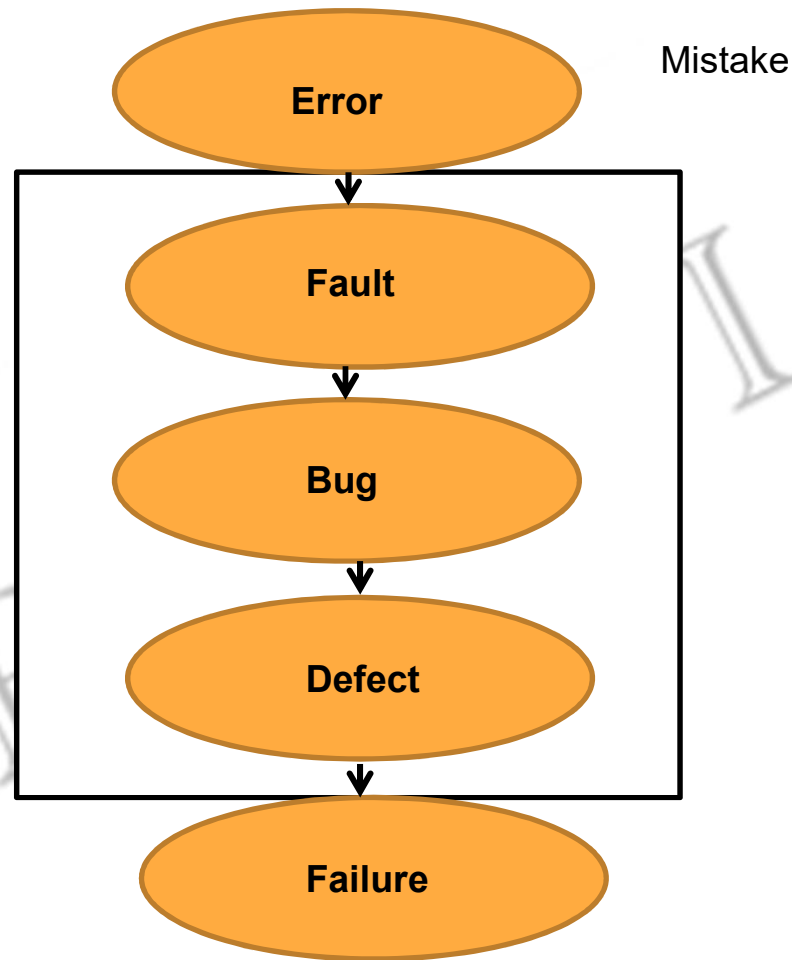




# Preparation to ISTQB Foundation Level Certification Exam

By Vladimir Arutin

# BUG PLANTING



**1 | ERROR**

A human action that produces an incorrect result.

**2 | DEFECT / FAULT /  
BUG**

A flaw in a component or system that can cause the component or system to fail to perform its required function

**3 | FAILURE**

Deviation of the component or system from its expected delivery, service or result

Definitions  
AS per  
ISTQB  
“glossary”

# Where do errors come from?



**Customer**



**BA**



**System  
Architect**



**Designer**



**Programmer**



# Classic Example Of Collaboration Skills



How the client explained it



How the project manager understood it



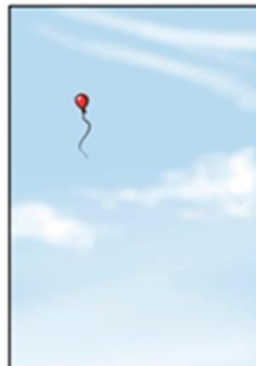
How the analyst designed it



How the programmer coded it



How the business consultant described it



How the project was documented



What operations installed



What the client paid

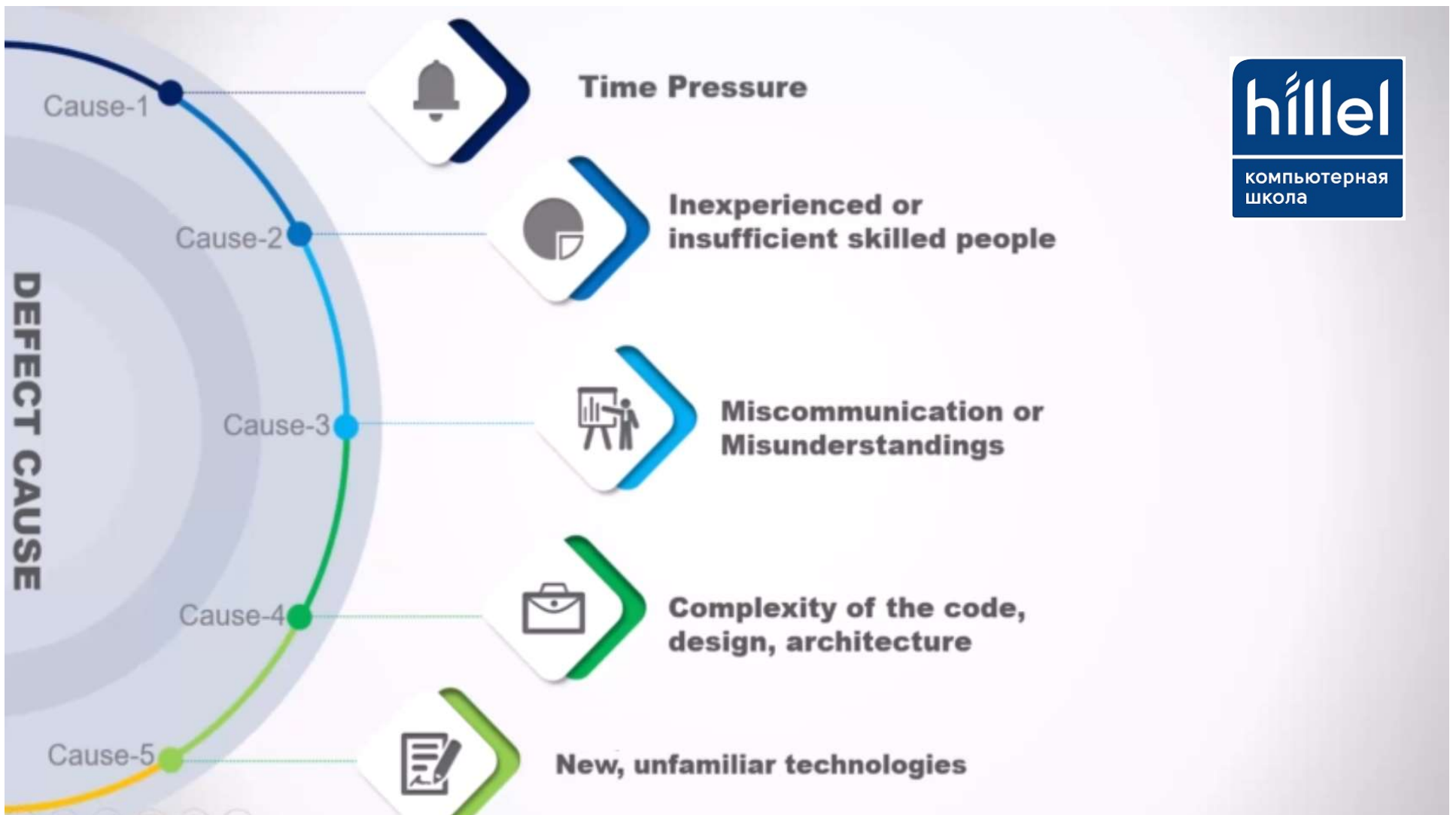


How it was supported



What the client actually needed





# Where are errors found?



## REQUIREMENT 1

**Correct Requirement**

**Designed to meet Requirement**

**Built to meet Design**

**Product works as expected**

Correct functional and non-functional attributes delivered

## REQUIREMENT 2

**Correct Requirement**

**Designed to meet Requirement**

**Mistakes made in build**

**Product has bugs in it**

Correctable defects

## REQUIREMENT 3

**Correct Requirement**

**Mistakes in Design**

**Built to meet Design**

**Product has design flaws**

Redesign to correct defects

## REQUIREMENT 4

**Mistakes in Requirement**

**Designed to meet Requirement**

**Built to meet Design**

**Wrong product delivered**

Defects may be hidden from the IT team including testers



# WHY IS TESTING NECESSARY?



## Context dependency

**Role of testing** –to reduce the risk of problems occurring during software creation.

## Testing and Quality\*:

- Testing is used to measure the quality of software (defects)
- Testing gives confidence in the quality of the software
- Testing helps to understand the root causes of defects found
- Testing is one of the quality assurance activities

\*Software Engineering –Software Product Quality (ISO 9126).

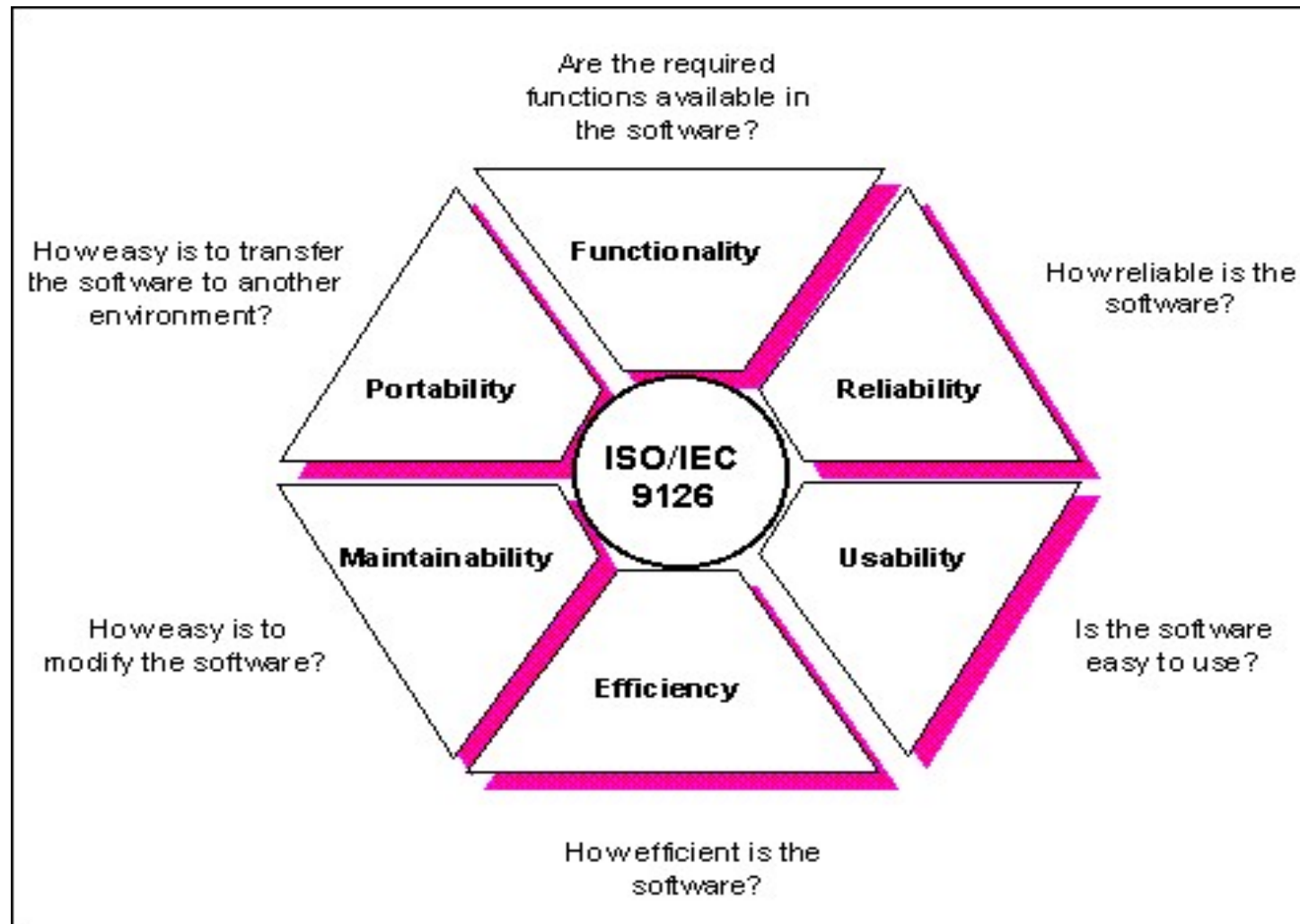
## How much Testing is Enough (exit criteria)

Level of risk, including technical, safety, and business risks

- Project constraints: time and budget.
- Stakeholders get enough information







# TERMS



**Terms:** Debugging, requirement, testing, test objective, quality

**Debugging** is the process of finding, analyzing and removing the causes of failures in software.

**Requirement** is a condition or capability needed by user to solve a problem or achieve an objective that must be met or possessed by a system or system component to satisfy a contract, standard, specification, or other formally imposed document.

**Quality** is the degree to which a component, system or process meets specified requirements and/or user/customer needs and expectations.

**Test basis** is all documents from which the requirements of a component or system can be inferred.

**Test objective** is a reason or purpose for designing and executing a test.



# WHAT IS TESTING?

## DEFINITION OF TESTING

The **process** consisting of all lifecycle activities, both static and dynamic, concerned with planning, preparation and evaluation of software products and related work products to determine that they satisfy specified requirements, to demonstrate that they are fit for purpose and to detect defects.

## What is testing ?

Software  
System  
Context

BUSINESS  
APPLICATION



• Consumer  
Products



## Faulty Software

• LOSS OF MONEY



• TIME



• BUSINESS REPUTATION



• Injury or death



Faulty Software

# ***“Activities”** of testing*

# 1

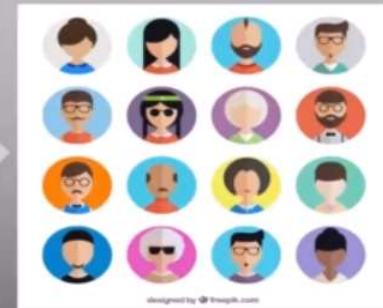
ACTIVITY-1

## **ALL LIFECYCLE ACTIVITIES**



**Start building software**

Delivered



## **“Activities”** of testing

**1**

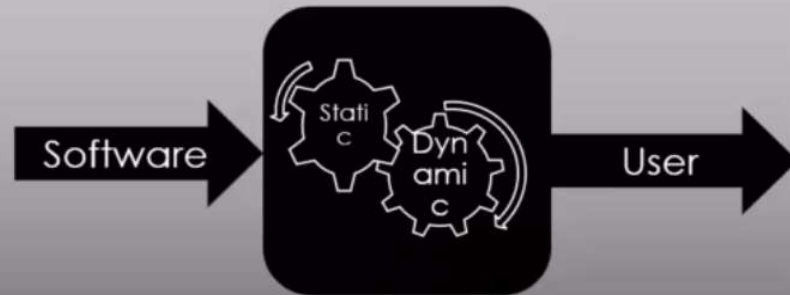
ACTIVITY-1

**ALL LIFECYCLE ACTIVITIES**

**2**

ACTIVITY-2

**BOTH STATIC AND DYNAMIC**





## ***“Activities” of testing***

**1**

ACTIVITY-1

**ALL LIFECYCLE ACTIVITIES**

**2**

ACTIVITY-2

**BOTH STATIC AND DYNAMIC**

**3**

ACTIVITY-3

**CONCERNED WITH PLANNING, PREPARATION**



## ***“Activities”*** of testing

**1**

ACTIVITY-1

**ALL LIFECYCLE ACTIVITIES**

**2**

ACTIVITY-2

**BOTH STATIC AND DYNAMIC**

**3**

ACTIVITY-3

**CONCERNED WITH PLANNING, PREPARATION**

**4**

ACTIVITY-4

**EVALUATION OF SOFTWARE PRODUCTS**



# WHAT IS TESTING?



## Objectives:

- Preventing defects
- Finding defects
- Assess the quality
- Gaining confidence about the level of quality
- Providing information for decision-making



**DEVELOPMENT** testing (component, integration, system) main objective is to cause as many failures as possible.

**ACCEPTANCE** testing used to gain confidence

**MAINTENANCE** testing assures, that new defects are not added during development changes.

**OPERATIONAL** testing used to access system characteristics such as reliability or availability

## **“Objective”** of testing

**1**

Objective-1

**To determine that they satisfy specified requirements,**



**2**

Objective-2

**To demonstrate that they are fit for purpose**



**3**

Objective-3

**To detect defects**



## SUMMARY



To evaluate work products such as requirements, user stories, design, and code



To validate whether the test objective is complete and works as the users and other stakeholders expect



To Detect and prevent defects



To reduce the level of risk of inadequate software quality (e.g., previously undetected failures occurring in operation)



To verify whether all specified requirements have been fulfilled



To build confidence in the level of quality of the test object



To provide sufficient information to stakeholders, especially regarding the level of quality of the test object



To comply with contractual, legal, or regulatory requirements or standards, and/or to verify the test object's compliance with such requirements or standards

## *Static and Dynamic testing*

**1**

Static



Without the execution of code

With the execution of code

**1**

Dynamic





## *Static and Dynamic testing*

### **Static testing**

**1**

Without the execution of code

**2**

Performed in Verification Stage

**3**

Cost effective

**4**

Walkthroughs, code review.

### **Dynamic testing**

**1**

With the execution of code

**2**

Performed in Validation Stage

**3**

Less cost effective

**4**

Functional and non-functional testing

## *Verification and Validation*

4

Verification



Checks “Are we building **the product right**”?

Checks “Are we building **the right product**”?

4

Validation



**Principle - 1**  
Testing shows the  
presence of defects, not  
their absence

**Principle - 2**  
Exhaustive testing  
is impossible

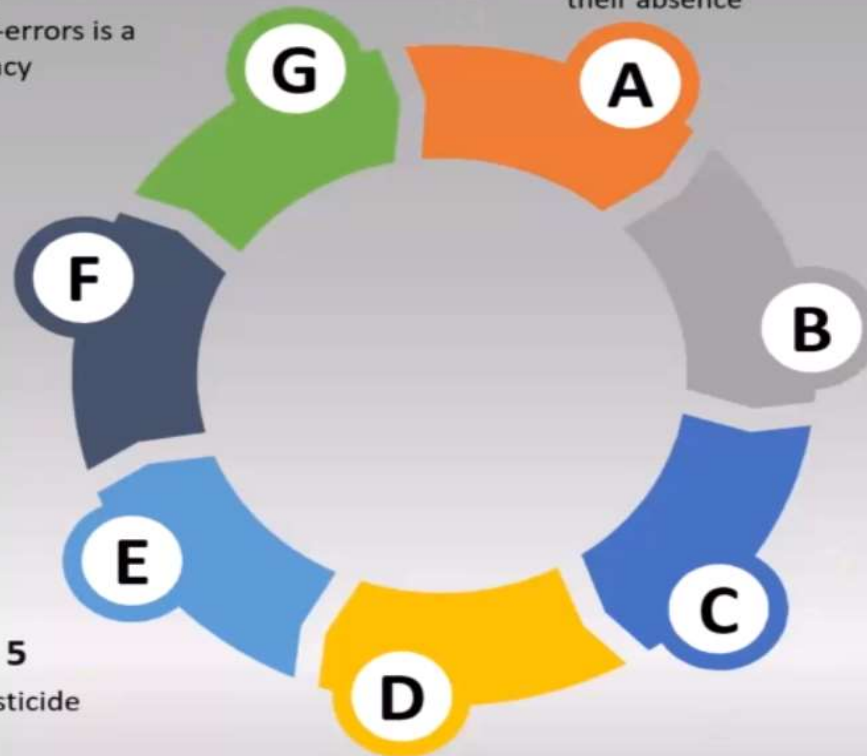
**Principle - 3**  
Early testing saves  
time and money

**Principle - 4**  
Defects clusters  
together

**Principle - 5**  
Beware of the pesticide  
paradox

**Principle - 6**  
Testing is context  
dependent

**Principle - 7**  
Absence-of-errors is a  
fallacy





**HAPPY  
TESTING**