

# Edward Ridthipol Soung

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## Personal Statement

I am passionate about diving into diverse fields of technology, areas of interests include: Software Development, Cloud Engineering, Machine Learning and AI, DevOps, Cyber Security, and Business Analysis. While my background is rooted in full-stack web development, I am confident in my ability to quickly adapt and excel in any tech domain. My drive to learn and grow is fuelled by a lifetime of balancing the demands of running a family business, pursuing my education, and thriving in a full-time corporate role.

I am a personable, open minded, practical quick learner who enjoys advancing their knowledge and developing within the tech industry. I have over 15+ years of ongoing experience across the hospitality industry, have 5 years of management experience across family businesses, 2 years of being an independent business owner and 1 year as a property manager.

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## Technical Skills

JavaScript, HTML & CSS

Test Driven Development, Integration Testing  
and Unit Testing

Microsoft Office Suite

React, TypeScript, Node.js, SQL Databases,  
Datatypes, Data Structures & Auth0

GitHub, Linux & Git version control

Profile (Robert Walters internal software for  
recruitment)

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## Soft Skills

### Hunger to learn and adapt to all areas of technology

- I have acquired 5+ new programming languages and frameworks, including JavaScript, React, Node.js, and SQL, in under 10 weeks balancing family business. My ability to quickly adapt has enabled me to contribute to 5 successful projects during this period.

### Interpersonal communication

- In my previous role, I conducted 100+ client and candidate meetings, which helped align technical and business objectives leading to a 100% success rate with a recruitment retained process. I also have built long lasting relationships with customers and tenants.

### Problem-solving through logical and forward-thinking

- I consistently reduce troubleshooting time by 30% through logical problem breakdowns and future-focused strategies, ensuring both immediate and long-term solution stability.

- I break down challenges into manageable parts, analyse potential solutions, and plan strategically to prevent future roadblocks.

### Strong organisation skills and time management

- I have managed and prioritised my time effectively while running a business and going through an intense 10 week boot camp, delivering a retained process on time with 100% client satisfaction and leading a team of 4 developers

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## Qualifications

### Dev Academy

Wellington  
2024 - 2024

### New Zealand Certificate in Applied Software Engineering (Level 6)

### Victoria University of Wellington

Wellington  
2017 - 2020

### Bachelor of Commerce (Human Resource Management & Industrial Relations and Management)

### Whitireia Polytechnic

Wellington  
2017 - 2017

### New Zealand Certificate in Business (Administration and Technology)

### Newlands College

Wellington  
2012 - 2016

### NCEA Level 1 and NCEA Level 2

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## Full-stack Development Projects at Dev Academy

### Pet-Bets Website

Full-stack Development

Unit and Integration testing

Tailwind

React

Auth0

- Developed dynamic full-stack applications utilising React, Node.js, and Tailwind CSS, enabling user interactions such as voting on pets, displaying pet profiles, and managing owner accounts
- Made robust end-to-end and integration testing using Jest, React Testing Library, and Supertest to ensure the accuracy of user flows, including pet selection, voting functionality, and secure owner authentication
- Implemented responsive and user-friendly UIs with Tailwind CSS for both desktop and mobile, creating engaging experiences like interactive voting pages, pet rankings, and personalized error handling (404 page)

### Let em Cook (Product Owner)

Full-stack Development

Unit and Integration testing

Tailwind

React

- Successfully pitched an idea to a class of 20 people to build an app where the user would take 5 household ingredients, input them into React forms, select cuisine(s), and the app would generate 3 recipe recommendations from an API based on the inputs
- Followed an Agile methodology, ensuring that there were stand-up check-ins every 90 minutes to review what the team was working on, any blocks

Auth0 APIs	<p>they encountered, and what they planned to work on next. This approach ensured a smooth Git process and adaptability</p> <ul style="list-style-type: none"> <li>• Used React, Tailwind, and client-side routing for the frontend, Auth0 to handle authentication and authorization, and SQL databases to manage data, while calling an external API for the backend</li> <li>• Performed integration and unit testing where applicable to ensure the application was robust</li> </ul>
<b>TicTacToe Battler</b> Back End Development Rest API JavaScript React Debugging & Integration Testing	<ul style="list-style-type: none"> <li>• Developed a TicTacToe Battler game that utilized multiple external APIs to fetch names and images of different characters, allowing players to select characters and universes</li> <li>• Create a JavaScript-based TicTacToe board game where players used selected characters as symbols instead of traditional Xs and Os, integrating custom game logic</li> </ul>
<b>Memory Game</b> TypeScript HTML, CSS & JavaScript Data Structures and Datatypes Debugging & Integration and Unit Testing	<ul style="list-style-type: none"> <li>• Built a memory card game using data structures and data types to store and manage react state, leveraging TypeScript for type safety and code clarity</li> <li>• Implemented game logic with React hooks to store the state of selected cards and determine if two chosen cards matched</li> <li>• Applied basic conditional logic such as if-else statements and for loops to control game flow and behaviour</li> </ul>
<b>Queryous-Minds</b> Full-stack Development Databases SQL and Rest API Debugging & Integration and Unit Testing	<ul style="list-style-type: none"> <li>• Built a website for a conference which involved backend databases for the team involving migrations, seeds, Database Queries (using SQL), models and linking it from the server / routes to the API-Client using ThunderClient to ensure that it is correctly displaying on the frontend.</li> <li>• Liased with the frontend team through Agile methodologies to ensure that everyone communicated their priorities and what has be done to ensure we were on track</li> </ul>

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## Career History

### **Eastside Café & Refresh Espresso Ltd (Family Businesses)**

Papakowhai and Johnsonville, Wellington  
May 2020 - present

#### **General Manager & Director**

- Recruiting, training and supervising 2 staff to ensure processes and practices are performed at a high level
- Examined inventory and ordering 100+ supplies, ensuring timely delivery from key stakeholders
- Resolved 90% of customer disputes and implementing solutions that increased customer retention by 50% during COVID
- Advocated customer and stakeholder communication to ensure a healthy positive relationship is guaranteed

#### **Achievements**

- Successfully recruiting and training 2 employees
- Achieved first investment property after working 7 days everyday
- Attained 5 star reviews on Google

### **Robert Walters Recruitment Agency**

Wellington  
April 2023 – June 2024

#### **Candidate Manager**

- Source 100+ candidates through various sourcing channels and building talent pool
- Attend numerous job briefing meetings, advertise roles and respond to candidate applications
- Thoroughly qualify candidates through cold calling, phone screening and face to face interviews
- Manage and build long-lasting relationships with active and passive candidates
- Support with reference checks, interview co-ordination, and compliance activities

#### **Achievements**

- Successfully supported both permanent and contract consultants
- Ran a retained recruitment process solo in which 100% of the candidates were shortlisted for Productivity Commission - only consultants run a retained process

**Refresh Espresso (Own business)**

Lower Hutt  
March 2021 – February 2023

**Business Owner**

- Executed administration work. Proactively calling 10+ leasing agents, city councils and suppliers. Organising 5 meetings to set up the business. Being an active listener and attention to detail
- Maintaining strong key relationships with stakeholders such as landlord, suppliers and customers
- Energetic quality customer centric service. Developed a strong sense of correspondence towards customers with varying ages from kids through to grandparents

**Achievements**

- Broke even within the first 6 months which was 50% faster than forecasted during peak COVID

**Self Employed**

Papakowhai, Porirua  
May 2020 – present

**Landlord & Property Manager**

- Proactively sourcing candidates through viewings, advertisements and referrals
- Conducted thorough screening and reference checks, ensuring a 100% tenant approval success rate with no issues
- Clear and concise negotiations of the terms and conditions of the tenancy contracts
- High attention to detail when conducting routine inspections

**Achievements**

- Secured two long-term tenants who maintained excellent payment history and property care, ultimately increasing property value by 20%

**Eastside Café (Family Business)**

Papakowhai, Porirua  
May 2020 - present

**Barista**

- Tailoring beverages to customer's preferences
- Excellent customer service and relationship building
- Maintain composure during fast paced rush hour(s)

**Achievements**

- Promoted to managing director and operated the business independently

Successfully built 10+ years ongoing relationship with customers