

 **Here are some major details you need to know about the product.**

**Your H.M.O ID is a requirement at the hospital**

Your **H.M.O ID** contains an enrolment number you present at the hospital to access care. It's important to have your HMO ID with you, as it is required for treatment at any of the listed hospitals.

**You can access healthcare professionals from the comfort of your home**

You can use the telemedicine option by simply chatting with a doctor via the platform.

**You can reach our support if you encounter any challenge**

When you or your staff arrive at any of the hospitals, tell them you are from Hygeia. If you experience any delay, call **09070008899**

**08088188002** (WhatsApp Only)

**09070008899** (WhatsApp and Call)

**09039810004** (Call Only)

**Insurance regulations are adhered to**

This is an insurance product, and it adheres to standard insurance procedures.

**Auto renewal can be canceled at any point**

This plan is a periodic subscription that renews automatically for card transactions as long as the registered card is funded. Upon renewal, the payment will be deducted from your registered card or funded wallet. You can cancel the auto-renewal at any time by contacting our support team.

**Your benefits are usable 24 hours after activation**

You can start using your benefits 24 hours after receiving your HMO ID.

**Age Band**

This cover is for persons up to 65 years

**You can reach our support if you encounter any challenge**

When you or your staff arrive at any of the hospitals, tell them you are from Bastion. If you experience any delay, call [09070008899](tel:09070008899)

**08088188002** (WhatsApp Only)

**09070008899** (WhatsApp and Call)

**09039810004** (Call Only)