Here are some major details you need to know about the product.

Your H.M.O ID is a requirement at the hospital

Your H.M.O ID contains an enrolment number you present at the hospital to access care. It's important to have your HMO ID with you, as it is required for treatment at any of the listed hospitals.

Plan benefits are unlocked on consistent renewal

You unlock more benefits when you constantly renew your subscription. If you fail to renew, your benefits reset, and you'll only have access to the initial benefits available from the 1st month when you renew the plan.

All treatments not listed are not covered

Any treatments, tests, procedures, and benefits not listed are not covered, and we will not bear liability for them.

You can access healthcare professionals from the comfort of your home

You can use the telemedicine option by simply calling a doctor via the platform.

Insurance regulations are adhered to

This is an insurance product, and it adheres to standard insurance procedures.

Auto renewal can be canceled at any point

This plan is a periodic subscription that renews automatically for card transactions as long as the registered card is funded. Upon renewal, the payment will be deducted from your registered card or funded wallet. You can cancel the auto-renewal at any time by contacting our support team.

Your benefits are usable 24 hours after activation

You can start using your benefits 24 hours after receiving your HMO ID.

Age Band

This cover is for persons up to 70 years

You can reach our support if you encounter any challenge

When you or your staff arrive at any of the hospitals, tell them you are from Hygeia. If you experience any delay, call 09070008899

08088188002 (WhatsApp Only) **09070008899** (WhatsApp and Call) **09039810004** (Call Only)