

Hospital ER Dashboard

From 01/04/2019 to 30/10/2020

[Visit Overview](#)

Satisfaction Overview

4/1/2019  10/30/2020 



0 23



All

All

All

All

All

Clear all slicers

9,216

Total Patients
9,216

Year to Date: **4,878**
Last Year YTD: **3,385**
Difference: **1493 (44%↑)**

35.26

Average Waiting Time

35.26

Year to Date: **35.47**
Last Year YTD: **35.05**
Difference: **0.42 (1%↑)**

5.47

Average Satisfaction Score

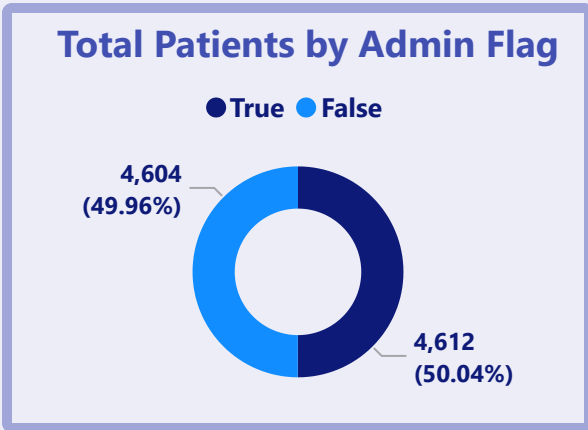
5.47

Year to Date: **5.50**
Last Year YTD: **5.44**
Difference: **0.06 (1%↑)**

Total Patients by Admin Flag

● True ● False

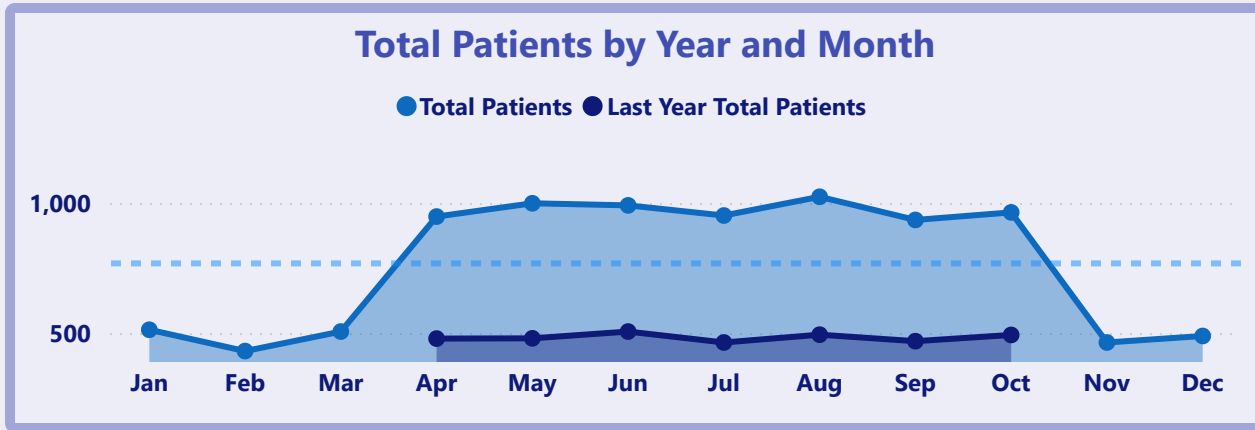
Admin Flag	Count	Percentage
True	4,612	50.04%
False	4,604	49.96%



Total Patients by Year and Month

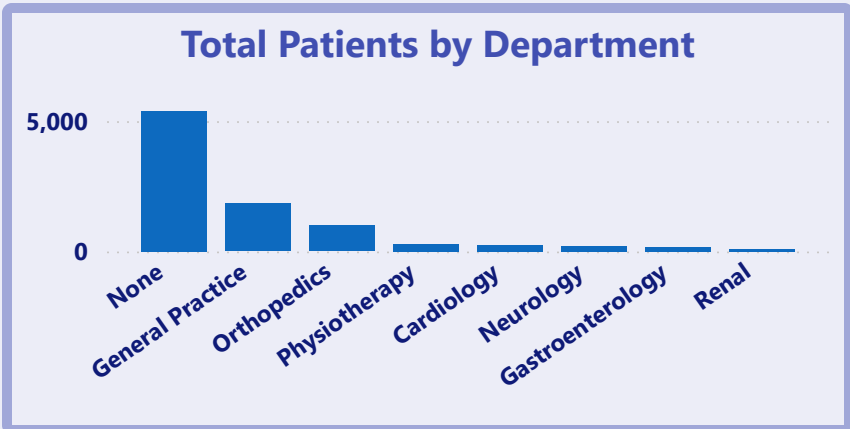
Legend: ● Total Patients ● Last Year Total Patients

Month	Total Patients (Current Year)	Last Year Total Patients
Jan	520	500
Feb	420	450
Mar	500	480
Apr	950	480
May	1000	480
Jun	980	500
Jul	950	470
Aug	1020	490
Sep	930	470
Oct	950	490
Nov	470	450
Dec	490	480



Total Patients by Department

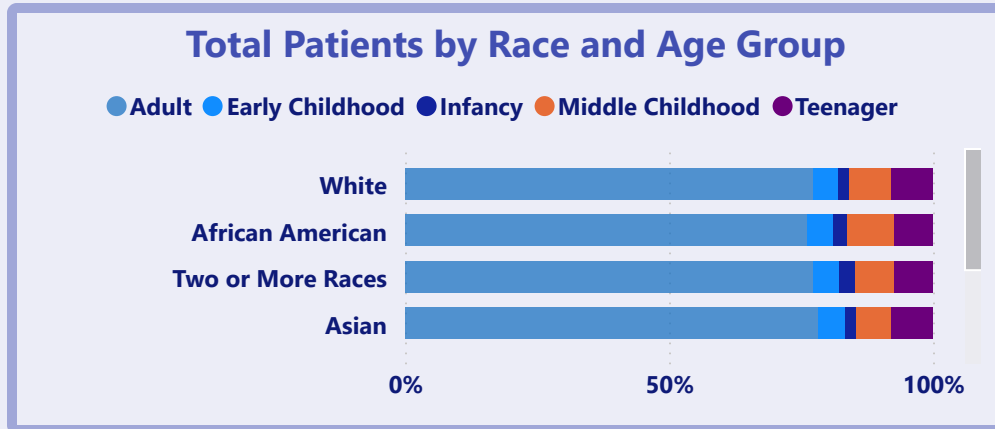
Department	Total Patients
None	5,000
General Practice	~1,800
Orthopedics	~800
Physiotherapy	~200
Cardiology	~100
Neurology	~100
Gastroenterology	~100
Renal	~100



Total Patients by Race and Age Group

Legend: Adult (Blue), Early Childhood (Light Blue), Infancy (Dark Blue), Middle Childhood (Orange), Teenager (Purple)

Race	Adult	Early Childhood	Infancy	Middle Childhood	Teenager
White	75%	5%	2%	10%	8%
African American	75%	5%	2%	10%	8%
Two or More Races	75%	5%	2%	10%	8%
Asian	75%	5%	2%	10%	8%

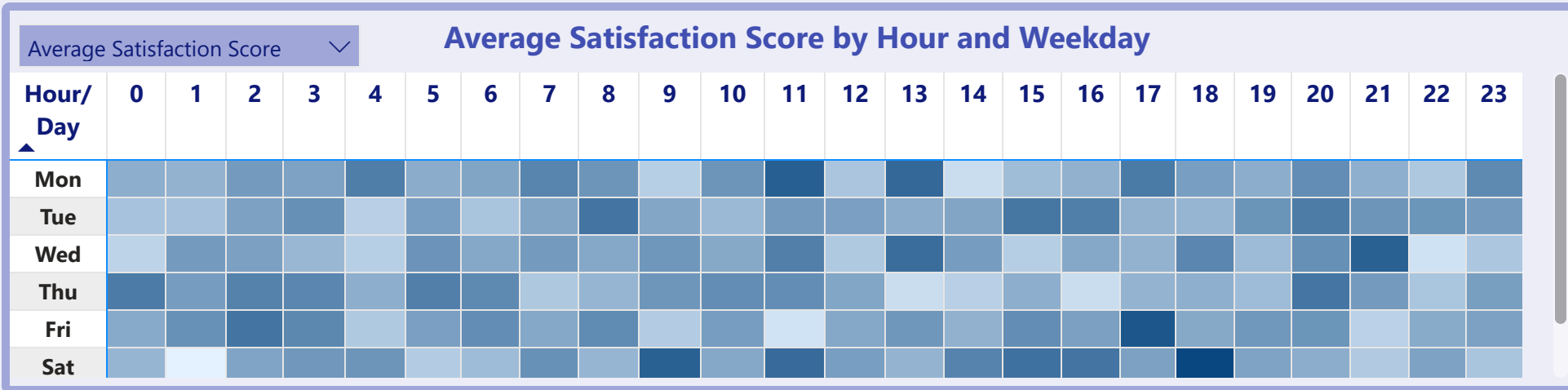


Average Satisfaction Score by Hour and Weekday

Hour/Day	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Mon	0.65	0.60	0.65	0.60	0.70	0.65	0.65	0.70	0.65	0.60	0.65	0.80	0.60	0.75	0.65	0.60	0.65	0.70	0.65	0.65	0.60	0.65	0.60	0.65
Tue	0.60	0.65	0.60	0.65	0.60	0.65	0.60	0.70	0.70	0.65	0.60	0.65	0.65	0.60	0.65	0.70	0.70	0.65	0.65	0.60	0.70	0.65	0.60	0.65
Wed	0.60	0.65	0.65	0.60	0.60	0.65	0.65	0.65	0.65	0.65	0.65	0.75	0.60	0.80	0.65	0.60	0.65	0.65	0.70	0.65	0.70	0.80	0.60	0.65
Thu	0.75	0.65	0.70	0.70	0.60	0.70	0.70	0.60	0.65	0.65	0.65	0.65	0.65	0.60	0.65	0.60	0.60	0.65	0.65	0.65	0.70	0.65	0.60	0.65
Fri	0.65	0.65	0.70	0.70	0.60	0.65	0.65	0.65	0.70	0.60	0.65	0.60	0.65	0.65	0.65	0.70	0.70	0.80	0.65	0.65	0.65	0.60	0.65	0.65
Sat	0.65	0.55	0.65	0.65	0.65	0.60	0.65	0.65	0.65	0.75	0.65	0.75	0.65	0.60	0.65	0.70	0.70	0.85	0.75	0.65	0.65	0.60	0.65	0.65

Average Satisfaction Score by Hour and Weekday

Hour/Day	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Mon	0.65	0.60	0.65	0.60	0.70	0.65	0.65	0.70	0.65	0.60	0.65	0.80	0.60	0.75	0.65	0.60	0.65	0.70	0.65	0.65	0.60	0.65	0.60	0.65
Tue	0.60	0.65	0.60	0.65	0.60	0.65	0.60	0.70	0.70	0.65	0.60	0.65	0.65	0.60	0.65	0.70	0.70	0.65	0.65	0.60	0.70	0.65	0.60	0.65
Wed	0.60	0.65	0.65	0.60	0.60	0.65	0.65	0.65	0.65	0.65	0.65	0.75	0.60	0.80	0.65	0.60	0.65	0.65	0.70	0.65	0.70	0.80	0.60	0.65
Thu	0.75	0.65	0.70	0.70	0.60	0.70	0.70	0.60	0.65	0.65	0.65	0.65	0.65	0.60	0.65	0.60	0.60	0.65	0.65	0.65	0.70	0.65	0.60	0.65
Fri	0.65	0.65	0.70	0.70	0.60	0.65	0.65	0.65	0.70	0.60	0.65	0.60	0.65	0.65	0.65	0.70	0.70	0.80	0.65	0.65	0.65	0.60	0.65	0.65
Sat	0.65	0.55	0.65	0.65	0.65	0.60	0.65	0.65	0.65	0.75	0.65	0.75	0.65	0.60	0.65	0.70	0.70	0.85	0.75	0.65	0.65	0.60	0.65	0.65



Hospital ER Dashboard

From 01/04/2019 to 30/10/2020

Visit Overview

Satisfaction Overview

Date

4/1/2019

10/30/2020

Hour

0

23

Age

All

Gender

All

Race

All

Admin Flag

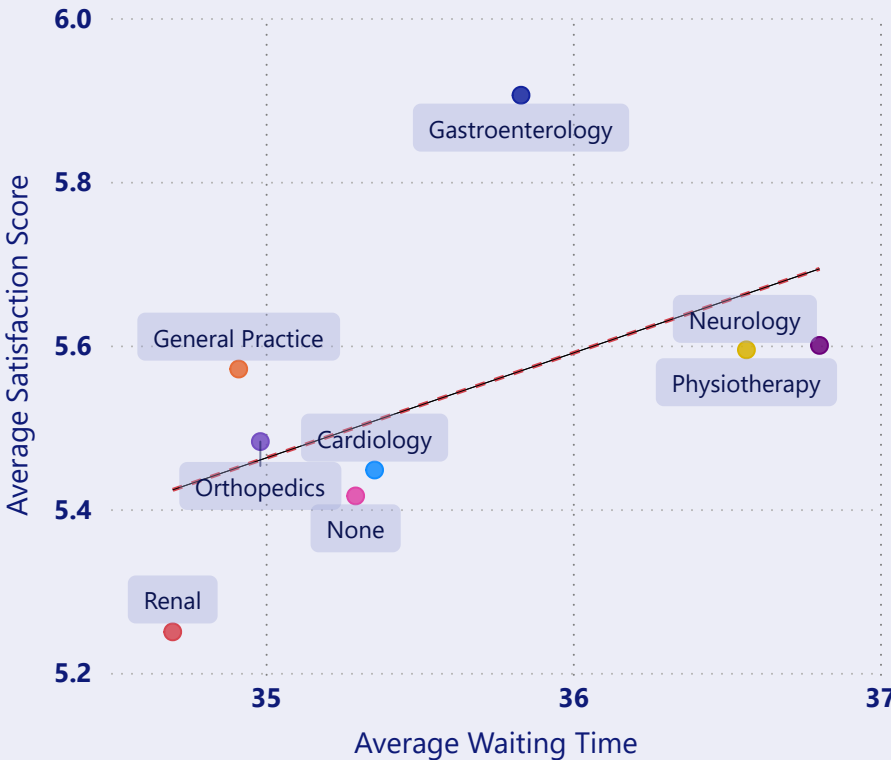
All

Department Referral

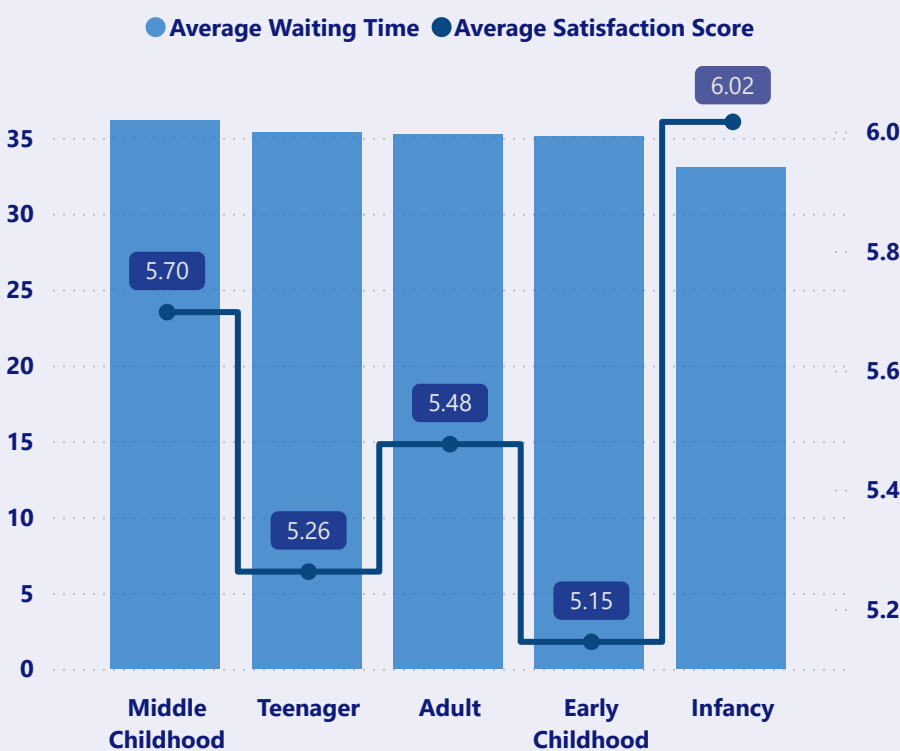
All

Clear all slicers

Avg. Waiting Time and Avg. Satisfaction Score by Department



Avg. Waiting Time and Avg. Satisfaction Score by Department



Patient Information

Patient ID	Last Name	Gender	Race	Department	Waiting Time	Satisfaction Score	Star Gauge SVG
100-67-1276	Hallbird	M	White	Orthopedics	11.00	10.00	★★★★★
103-26-4528	Ambrozewicz	M	Declined to Identify	None	16.00	10.00	★★★★★
110-62-8138	Brereton	M	Native American/Alaska Native	Physiotherapy	52.00	10.00	★★★★★
115-72-7138	Guinnane	F	White	Orthopedics	18.00	10.00	★★★★★
116-94-4270	Twiddle	M	White	None	44.00	10.00	★★★★★