

# Eric Detjen

[ericdetjen.com](http://ericdetjen.com) | [edetjen19@gmail.com](mailto:edetjen19@gmail.com) | +1 (617) 775-0365 | [linkedin.com/in/eric-detjen](https://linkedin.com/in/eric-detjen)

## Education

The University of Maryland, College Park, MD

Expected May 2024

Bachelor of Science: Computer Science (Machine Learning Specialization)

## Technologies/Programming Languages

- Proficient with C, C++, Java, Python, JavaScript, React, Node, Express, REST, SQL, MongoDB, GraphQL, Pytorch, NLP, Langchain, Pinecone, AWS, GCP, Azure, Agile, Scrum, Git, Unix, Ocaml, Rust, and Ruby.

## Experience

Publicis Sapient - *Consumer Products/Transportation*

Boston, MA

Software Engineering Intern

June 2023 to Current

- Led a **scrum** team of **7** to develop a **MERN** stack web application; saw **25%** uptick in average user session time.
- Trained an Azure ML NLP model (NER) to categorize **5M+ data points**, increasing data searchability by **>50%**.
- Developed a tailored chatbot using **Langchain**, **Pinecone**, and **OpenAI**, leading to an est. **40%** cut in support costs.
- Leveraged data insights to spot slowdown; enhanced with AWS Elasticsearch and GraphQL for **35%** speed savings.

DBA Sports Group (View live [here](#))

New York, NY

Product Lead, Founder

May 2022 to May 2023

- Oversaw the ideation, design, dev, and QA of a media web app for **100k+ monthly users**, reaching **\$650k ARR**.
- Integrated user feedback and data-driven insights, prompting product updates that boosted user satisfaction by **25%**.
- Sourced then led a scrum team of **5**. Personally wrote **~30%** of the codebase while overseeing all work.
- Implemented CI/CD practices, reducing code integration time by **35%** and decreasing system downtime by **30%**.
- Managed the website's SEO, advertising, and SMM leading to a **30% growth** to **150,000+ followers**.

Open Exchange, Inc

Boston, MA

Senior Software Integrations Developer

May 2021 to May 2022

- Reduced delivery costs by **90%** by automating customer order/delivery processes via Python using REST APIs.
- Spearheaded the purchase of a **\$400,000** enterprise SaaS platform following a successful proposal to company executives, subsequently leading its integration and management for over **1500 internal users**.
- Hired and managed a team of **3** to help handle the administration of growing workflows and responsibilities.

Software Engineering Intern

May 2020 to May 2021

- Reduced QA runtime by **30%** by overhauling testing infrastructure and implementing Selenium automation.
- Improved test coverage by **15%** by creating quality assurance smoke tests using Java, and Selenide CSS locators.
- Eliminated the need for **100+** unnecessary functions by eliminating redundancy and refactoring the codebase.

Fast Markets RISI

Boston, MA

Data Engineering Intern

July 2019 to August 2019

- Created Python script to enrich customer profiles with **70% more data**, by scraping Salesforce and DB Hoovers.

## Projects and Research

Class Schedule Enhancer (View live [here](#))

March 2023 to Current

- Developed a script to web-scrape **1000 +** professor rating pages to provide class data to users choosing classes.
- Manipulated the DOM of **500+** monthly users' pages to show the professor/class rating in line with the class list.

Betting Line Optimizer (Live at [devinsbookie.com/line-calculator](https://devinsbookie.com/line-calculator))

August 2022 to October 2023

- Developed a sports betting tool allowing users to take advantage of more beneficial bets not publicly offered.
- Reduces the casino's advantage by up to **10%** by combining multiple bets to create a more optimal line.
- Optimized algorithm and UI based on polling feedback from the tool's **10,000+ users**.

Google Calendar Monday.com Extension (Read more [here](#))

September 2020 to January 2021

- Developed a **MERN stack** application that allows users to seamlessly integrate their existing Monday.com boards with Google Calendar, enabling managers to view employees' schedules and book meetings easily.
- Built and managed a globally distributed team under a Scrum framework, achieving project milestones efficiently.
- Presented a finished product to company executives and closed a **\$10,000 +** deal licensing our software.

Atmospheric Trends Research

October 2018 to May 2019

- Researched correlations between satellites' data and ground observations to optimize precipitation estimations.
- Dynamically web scraped over **5000 NASA records** and student data using BeautifulSoup and Selenium.