Eric Detjen

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Education

The University of Maryland, College Park, MD

Expected May 2024

Bachelor of Science: Computer Science (Machine Learning Specialization)

Technologies/Programming Languages

• Proficient with C, C++, Java, Python, JavaScript, React, Node, Express, Swift, SQL, MongoDB, GraphQL, LLMs, NLP, Langchain, Pinecone, AWS, GCP, Azure, Agile development, Scrum, Git, Unix, and REST APIs.

Experience

Publicis Sapient - Consumer Products/Transportation

Boston, MA

Software Engineering Intern

June 2023 to Current

- Trained an Azure ML NLP model (NER) to categorize **5M+ data points**, increasing data searchability by **>50%**.
- Developed a tailored chatbot using Langchain, Pinecone, and OpenAI, leading to an est. 40% cut in support costs.
- Implemented MongoDB with GraphQL, reducing data over-fetching by 70% for 1M+ users and 5M+ data points.
- Boosted search speed by 45% using AWS Elasticsearch and cut operational costs by 30% with Lambda and ECS.

DBA Sports Group

New York, NY

Lead Developer, Founder

May 2022 to May 2023

- Oversaw the ideation, design, development, and QA of a multi-featured web application for **100,000**+ monthly users (**3,400**+ **paid**). (Live at <u>devinsbookie.com</u>)
- Sourced then led a scrum team of 5. Personally wrote ~30% of the codebase while overseeing all work.
- Implemented CI/CD practices, reducing code integration time by 35% and decreasing system downtime by 30%.
- Managed the website's SEO, advertising, and SMM leading to a 30% growth to 150,000+ followers.

Open Exchange, Inc,

Boston, MA

Senior Software Integrations Developer

May 2021 to May 2022

- Reduced delivery costs by 90% by automating customer order/delivery processes via Python using REST APIs.
- Spearheaded the purchase of a \$400,000 enterprise SaaS platform following a successful proposal to company executives, subsequently leading its integration and management for over 1500 internal users.
- Hired and managed a team of 3 to help handle the administration of growing workflows and responsibilities.

Software Engineering Intern

May 2020 to May 2022

- Reduced QA runtime by 30% by overhauling testing infrastructure and implementing Selenium automation.
- Improved test coverage by 15% by creating quality assurance smoke tests using Java, and Selenide CSS locators.
- Eliminated the need for 100+ unnecessary functions by eliminating redundancy and refactoring the codebase.

Fast Markets RISI

Boston, MA

Data Engineering Intern

July 2019 to August 2019

• Created Python script to enrich customer profiles with 70% more data, by scraping Salesforce and DB Hoovers.

Projects and Research

Class Schedule Enhancer (View live here)

January 2020 to April 2020

- Developed a script to web-scrape 1000 + professor rating pages to provide class data to users choosing classes.
- Manipulated the DOM of 500+ monthly users' pages to show the professor/class rating in line with the class list.

Betting Line Optimizer (Live at devinsbookie.com/line-calculator)

August 2022 to October 2023

- Developed a sports betting tool allowing users to take advantage of more beneficial bets not publicly offered.
- Reduces the casino's advantage by up to 10% by combining multiple bets to create a more optimal line.
- Optimized algorithm and UI based on polling feedback from the tool's 10,000+ users.

Google Calendar Monday.com Extension (Read more here)

September 2020 to January 2021

- Developed a **MERN stack** application that allows users to seamlessly integrate their existing Monday.com boards with Google Calendar, enabling managers to view employees' schedules and book meetings easily.
- Built and managed a globally distributed team under a Scrum framework, achieving project milestones efficiently.
- Presented a finished product to company executives and closed a \$10,000 + deal licensing our software.

Atmospheric Trends Research

October 2018 to May 2019

- Researched correlations between satellites' data and ground observations to optimize precipitation estimations.
- Dynamically web scraped over 5000 NASA records and student data using BeautifulSoup and Selenium.