



Edgar Vargas &lt;vargasedgar16054@gmail.com&gt;

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**RE: HI, my account was randomly flagged and deactivate...**

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**Chumba Casino Support** <support@chumbacasino.com>  
Reply-To: Chumba Casino Support <support@chumbacasino.com>  
To: Edgar Vargas <vargasedgar16054@gmail.com>

Wed, Feb 28, 2024 at 5:57 PM

## - Please type your reply above this line - ##

Dear Edgar,

Your request (# 16718739) has been updated. To add additional comments, reply to this email.

Hello Edgar,

Thank you for contacting Chumba Casino Customer Support.

We understand that this is with regard to the status of your account.

Upon review, your account is currently suspended due to submitting postal requests for Sweeps Coins did not comply with section 3.3 of Chumba Casino's Sweeps Rules as discussed via ticket [#16708641](#).

We will now coordinate this over to our account specialist for further assistance. Rest assured that we will contact you back once updates are already available.

For now, we ask for your patience and understanding while we check on this.

If there is anything else that we can assist you with, please do not hesitate to let us know.

Additionally, we noticed multiple tickets regarding the same issue. We will close the duplicate ticket to avoid confusion. Please continue to communicate with us through this ticket for any further inquiries.

Have a good day!

Regards,

Gail

Chumba Casino Customer Support Team

[43RN3G-L5KPL]