



Order Form
20190320172725-23

Primary Service Address

Ushio America HQ
5440 Cerritos Ave
Cypress, CA 90630 US

Primary Billing Address

Ushio America, Inc
5440 Cerritos Ave
Cypress, CA 90630 US

Federal/VAT Tax ID

Tax exempt ☐

Contact John Gornick
Phone 714-229-3110
Email jgornick@ushio.com

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Email jgornick@ushio.com

Monthly Recurring Charges

	Quantity	Unit Price	Extended Price
Collaboration Products			
Fuze Collaboration	215	\$5.00	\$1,075.00
Voice Products			
Fuze Voice - US &Canada Unmetered + SMS	142	\$17.00	\$2,414.00
Fuze Voice - US &Canada Unmetered + SMS + Salesforce	62	\$19.00	\$1,178.00
Contact Center Services			
TPN Contact Center Package (1 Per Client- Includes 5 Queues)	1	\$40.00	\$40.00
TPN Contact Center Supervisor	2	\$35.00	\$70.00
TPN Contact Center Agent	8	\$30.00	\$240.00
TPN Attendant Package (1 Per Client)	1	\$30.00	\$30.00
TPN Attendant View User	1	\$22.00	\$22.00
Other Recurring Services			
911 Emergency Services (U)	8	\$0.00	\$0.00
Auto Attendant with ACD and End-User Controls	1	\$12.50	\$12.50
Fuze RTNM 3 Month Free Access	3	\$0.00	\$0.00



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UC - Directory Listing Service	10	\$1.00	\$10.00
Toll Free Number Service	20	\$0.74	\$14.80

Total Monthly Recurring Charges* \$5,106.30

Non-Recurring Charges

	Quantity	Unit Price	Extended Price
Training			
Training - Remote - 1 Hour of Training	5	\$112.50	\$562.50
Training - Onsite - Full Day - 7 hours of training - T&ENot Included	1	\$1,955.00	\$1,955.00
Other Non-Recurring Charges			
PS Enterprise Tailored	1	\$3,984.00	\$3,984.00
PS Lite (100-199 users) - 1 site add-on	7	\$254.00	\$1,778.00

Total Non-Recurring Charges* \$8,279.50



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Variable Usage Charges (when applicable)*

Variable Usage Charges are for the categories and at the USD rates that are available at <https://www.fuze.com/fuze-rates> as of the date of actual usage of the applicable Service. Variable Usage Charges shall also include any charges incurred by Fuze from a third party based upon Customer's actual usage of the Services, which charges may be for categories and at rates different than those available at <https://www.fuze.com/fuze-rates>.

Total Initial Payment

Prepayment of Services*	\$5,106.30
Non-Recurring Charges*	\$8,279.50
Total Initial Payment*	\$13,385.80

*Does not include Variable Usage Charges, taxes, or fees

Purchase Order Information

Customer to complete.

Is a Purchase Order ("PO") required for the purchase or payment of the services and/or equipment on this Order?

Yes ☐ No ☐

If yes, please complete the following:

PO Number _____

Payment Details

Please make all checks payable to:

Fuze, Inc.

P.O. Box 347284, Pittsburgh, PA 15251

Domestic wire instructions:

Bank: Silicon Valley Bank

Address: 3003 Tasman Drive, Santa Clara, CA 95054

ABA Number: 121140399

Swift: SVBKUS6S

Account Number: 3300930113

Account Name: Fuze, Inc.



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This Order Form (this "Order"), made as of the last date signed below (the "Order Effective Date") by and between Fuze, Inc. ("Fuze") and Ushio America, Inc. ("Customer"), is subject to that certain Master Services Agreement entered into between Fuze and Customer (the "MSA"). Any of the professional services being provided pursuant to this Order (the "Professional Services") may be further described in one (1) or more Statements of Work entered into between Fuze and Customer (each, an "SOW"). The MSA and, if any, each SOW for the Professional Services, are hereby incorporated by reference. Any capitalized terms not otherwise defined herein shall have the meanings given them in the MSA.

The initial term of this Order shall commence on the Order Effective Date and continue for thirty-six (36) months (the "Initial Order Term"). Thereafter, this Order shall automatically renew for successive one (1) year renewal terms (each, a "Renewal Order Term" and together with the Initial Order Term, the "Order Term") unless and until either party gives the other party written notice of non-renewal at least ninety (90) days prior to the expiration of the Initial Order Term or any Renewal Order Term, as applicable.

Customer shall pay to Fuze the actual Monthly Recurring Charges for the users or circuits or other quantity units of the Services that have been provisioned ("Actual Monthly Recurring Charges"). Notwithstanding the foregoing, beginning in each of the commitment months identified below (each a "Commitment Month"), Customer shall pay to Fuze the greater of (a) the Actual Monthly Recurring Charges, and (b) the minimum Monthly Recurring Charges amount for the applicable Commitment Month ("Minimum Monthly Recurring Charges"). Customer shall be subject to the following "Minimum Monthly Recurring Charges" amounts beginning in the following "Commitment Months": (i) \$1,276.58 beginning in month four (4) of the Order Term, (ii) \$3,829.72 beginning in month twelve (12) of the Order Term, and (iii) \$5,106.30 beginning in month thirty-six (36) of the Order Term. Notwithstanding anything to the contrary contained in this Order or in the MSA, Customer shall not be charged any Actual Monthly Recurring Charges or Minimum Monthly Recurring Charges for Services rendered in the months of January 2020, February 2020 or March 2020 pursuant to this Order.

Customer's prepayment amount hereunder shall be \$5,106.30 ("Prepayment Amount"). Customer shall pay the Prepayment Amount as part of its Total Initial Payment hereunder. The Prepayment Amount is a deposit which will be applied to offset all charges, taxes and fees due and payable by Customer for Customer's last month of Services.

IN WITNESS WHEREOF, and intending to be legally bound, the parties have duly executed this Order by their authorized representatives as of the Order Effective Date.

Fuze

Signature:

DocuSigned by:

1CC9CE858F5D441...

Name:

Laurie Harrison

Title:

General Counsel

Date:

3/29/2019

Customer

USHIO America, Inc.

Signature:

DocuSigned by:

B795272AEE2645D...

Name:

john gornick

Title:

Director of Information Techn

Date:

3/29/2019