



## Sales Order

**Sales Order #:** Q-433030  
**Customer:**  
**Customer Contact:**  
**Sales Order Valid for Customer Signature Until:** Nov 30, 2021 at 11:59 pm (EST)  
**Subscription Services Initial Term:** 3 Year  
**Subscription Service Term Start Date:** 45 Days After Sales Order Acceptance  
**Subscription Services Invoicing Frequency:** Monthly  
**Payment Terms:** Due on receipt  
**Sales Order Currency:** USD

Account Executive

**Harrison Greanias**  
[harrison.greanias@vonage.com](mailto:harrison.greanias@vonage.com)

Contact your Account Executive  
with any questions

Included at no extra cost:

The "Vonage Business Cloud" **Mobile app!** Call and text using your personal business number on-the-go, check voicemails, access paid add-ons and more. Available on the App Store and Google Play. Mobile data charges may apply.

## Quote #Q-433030

Name	Address	One time	Monthly price ^
<b>Primary</b>	801 South Chevy Chase Drive, Suite 250 Glendale, CA 91205 US	\$ 2,300.00	\$ 2,876.91

801 South Chevy Chase Drive, Suite 250, Glendale, CA 91205 US

**Purchase order:**

One time set up charge ^

Product	Quantity	Unit price	Subtotal
Essential Onboarding User	92	\$ 25.00	\$ 2,300.00
Implementation Support			\$ 400.00
Implementation Support Discount			(\$ 400.00)
<b>Product total</b>			<b>\$ 2,300.00</b>
<b>Subtotal (excludes taxes)</b>			<b>\$ 2,300.00</b>

Monthly charge (upon activation) ^

Product	Quantity	Unit price	Subtotal
Unlimited Extension	92	\$ 16.99	\$ 1,563.08
Local Company Number	1	\$ 4.99	\$ 4.99
Call Group	1	\$ 0.00	\$ 0.00
Personal Fax	139	\$ 4.99	\$ 693.61

Hold Number	685	\$ 0.29	\$ 198.65
<b>Fees</b>			
Recovery Fee			\$ 325.50
Emergency Services Fee			\$ 91.08
<b>Taxes</b>			
Local - Sales Tax			\$ 2.85
State - CA High Cost Fund A (VoIP)			\$ 21.16
County - Sales Tax			\$ 4.70
State - Universal Lifeline Telephone Service Charge (VoIP)			\$ 143.46
Local - Utility Users Tax (VoIP)			\$ 311.17
State - Sales Tax			\$ 22.65
State - E911 (VoIP)			\$ 57.00
Federal - Federal Program Fee			\$ 432.17
State - TRS (VoIP)			\$ 15.11
County - District Tax			\$ 8.50
State - CA Teleconnect Fund (VoIP)			\$ 23.50
State - CASF (VoIP)			\$ 30.77
<b>Subtotal ^</b>			<b>\$ 2,876.91</b>

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

CCHC York	5059 YORK BLVD LOS ANGELES, CA 90042 US	\$ 525.00	\$ 459.57
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5059 YORK BLVD, LOS ANGELES, CA 90042 US

**Purchase order:**

One time set up charge^

Product	Quantity	Unit price	Subtotal
Essential Onboarding User	21	\$ 25.00	\$ 525.00
Implementation Support			\$ 400.00
Implementation Support Discount			(\$ 400.00)
<b>Product total</b>			<b>\$ 525.00</b>

<b>Subtotal (excludes taxes)</b>	<b>\$ 525.00</b>
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**Monthly charge (upon activation)^**

Product	Quantity	Unit price	Subtotal
Unlimited Extension	21	\$ 16.99	\$ 356.79
Local Company Number	1	\$ 4.99	\$ 4.99
Call Group	1	\$ 0.00	\$ 0.00

**Fees**

Recovery Fee	\$ 77.00
Emergency Services Fee	\$ 20.79

**Taxes**

State - CA High Cost Fund A (VoIP)	\$ 21.16
County - Sales Tax	\$ 4.70
State - Universal Lifeline Telephone Service Charge (VoIP)	\$ 143.46
Local - Utility Users Tax (VoIP)	\$ 430.94
State - Sales Tax	\$ 22.65
State - E911 (VoIP)	\$ 57.00
Federal - Federal Program Fee	\$ 432.17
State - TRS (VoIP)	\$ 15.11
County - District Tax	\$ 8.50
State - CA Teleconnect Fund (VoIP)	\$ 23.50
State - CASF (VoIP)	\$ 30.77
<b>Subtotal ^</b>	<b>\$ 459.57</b>

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

CCHC Colorado	1704 COLORADO BLVD LOS ANGELES, CA 90041 US	\$ 1,250.00	\$ 1,082.49
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1704 COLORADO BLVD, LOS ANGELES, CA 90041 US

**Purchase order:**

**One time set up charge^**

Product	Quantity	Unit price	Subtotal
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Essential Onboarding User	50	\$ 25.00	\$ 1,250.00
Implementation Support			\$ 400.00
Implementation Support Discount			(\$ 400.00)
<b>Product total</b>			<b>\$ 1,250.00</b>
<b>Subtotal (excludes taxes)</b>			<b>\$ 1,250.00</b>

Monthly charge (upon activation)^

Product	Quantity	Unit price	Subtotal
Unlimited Extension	50	\$ 16.99	\$ 849.50
Local Company Number	1	\$ 4.99	\$ 4.99
Call Group	1	\$ 0.00	\$ 0.00
<b>Fees</b>			
Recovery Fee			\$ 178.50
Emergency Services Fee			\$ 49.50
<b>Taxes</b>			
State - CA High Cost Fund A (VoIP)			\$ 21.16
County - Sales Tax			\$ 4.70
State - Universal Lifeline Telephone Service Charge (VoIP)			\$ 143.46
Local - Utility Users Tax (VoIP)			\$ 430.94
State - Sales Tax			\$ 22.65
State - E911 (VoIP)			\$ 57.00
Federal - Federal Program Fee			\$ 432.17
State - TRS (VoIP)			\$ 15.11
County - District Tax			\$ 8.50
State - CA Teleconnect Fund (VoIP)			\$ 23.50
State - CASF (VoIP)			\$ 30.77
<b>Subtotal ^</b>			<b>\$ 1,082.49</b>

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

CCHC Victory	12157 VICTORY BLVD LOS ANGELES, CA 91606 US	\$ 1,350.00	\$ 1,168.41
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**One time set up charge^**

Product	Quantity	Unit price	Subtotal
Essential Onboarding User	54	\$ 25.00	\$ 1,350.00
Implementation Support			\$ 400.00
Implementation Support Discount			(\$ 400.00)
<b>Product total</b>			<b>\$ 1,350.00</b>
<b>Subtotal (excludes taxes)</b>			<b>\$ 1,350.00</b>

**Monthly charge (upon activation)^**

Product	Quantity	Unit price	Subtotal
Unlimited Extension	54	\$ 16.99	\$ 917.46
Local Company Number	1	\$ 4.99	\$ 4.99
Call Group	1	\$ 0.00	\$ 0.00
<b>Fees</b>			
Recovery Fee			\$ 192.50
Emergency Services Fee			\$ 53.46
<b>Taxes</b>			
State - CA High Cost Fund A (VoIP)			\$ 21.16
County - Sales Tax			\$ 4.70
State - Universal Lifeline Telephone Service Charge (VoIP)			\$ 143.46
Local - Utility Users Tax (VoIP)			\$ 430.94
State - Sales Tax			\$ 22.65
State - E911 (VoIP)			\$ 57.00
Federal - Federal Program Fee			\$ 432.17
State - TRS (VoIP)			\$ 15.11
County - District Tax			\$ 8.50
State - CA Teleconnect Fund (VoIP)			\$ 23.50
State - CASF (VoIP)			\$ 30.77
<b>Subtotal ^</b>			<b>\$ 1,168.41</b>

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

CCHC Sunland	8316 FOOTHILL BLVD LOS ANGELES, CA 91040 US	\$ 950.00	\$ 824.73
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## CCHC Sunland

8316 FOOTHILL BLVD, LOS ANGELES, CA 91040 US

**Purchase order:**

### One time set up charge^

Product	Quantity	Unit price	Subtotal
Essential Onboarding User	38	\$ 25.00	\$ 950.00
Implementation Support			\$ 400.00
Implementation Support Discount			(\$ 400.00)
<b>Product total</b>			<b>\$ 950.00</b>
<b>Subtotal (excludes taxes)</b>			<b>\$ 950.00</b>

### Monthly charge (upon activation)^

Product	Quantity	Unit price	Subtotal
Unlimited Extension	38	\$ 16.99	\$ 645.62
Local Company Number	1	\$ 4.99	\$ 4.99
Call Group	1	\$ 0.00	\$ 0.00

### Fees

Recovery Fee	\$ 136.50
Emergency Services Fee	\$ 37.62

### Taxes

State - CA High Cost Fund A (VoIP)	\$ 21.16
County - Sales Tax	\$ 4.70
State - Universal Lifeline Telephone Service Charge (VoIP)	\$ 143.46
Local - Utility Users Tax (VoIP)	\$ 430.94
State - Sales Tax	\$ 22.65
State - E911 (VoIP)	\$ 57.00
Federal - Federal Program Fee	\$ 432.17
State - TRS (VoIP)	\$ 15.11
County - District Tax	\$ 8.50
State - CA Teleconnect Fund (VoIP)	\$ 23.50
State - CASF (VoIP)	\$ 30.77

**Subtotal ^****\$ 824.73**

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

Total (all locations)	One time	Monthly price ^
	\$ 6,375.00	\$ 6,412.11

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

**Please note:**

**1. Notwithstanding the then-current retention period (if any) for Customer Data; upon termination of the Agreement, Customer Data will be available to retrieve or download for a period of 30 days only. Thereafter, Vonage shall permanently delete all Customer Data. If termination occurs before the expiry of the then-current retention period (whether the standard inclusive period or extension to that period), no refund will be available to the Customer.**

2. Payments are due in the currency and on the terms and frequency stated in this Sales Order.

3. Any applicable taxes and fees will be determined based on the laws and regulations of the applicable authority(ies) governing the provision of the Services and purchase of Vonage Equipment in the Country/Region/location provided by Customer on this Sales Order

**Validity and Authorized Signatures**

This Sales Order remains valid for acceptance by Customer until the Sales Order expiration date as detailed above. Upon Customer acceptance, this Sales Order constitutes the valid and binding agreement between Vonage and the Customer identified below to purchase and use the Vonage products and services specified in this Sales Order. This Sales Order, together with any terms or conditions set forth in any applicable amendment, addendum, exhibit or schedule to this Sales Order, is subject to and governed by the Terms of Service Agreement set forth at <https://www.vonage.com/legal/unified-communications/tos/global-vbc-tos/> (the "TOS"), which include provisions relating to payment, service term, early termination, limitations of liability and emergency services, and which are hereby made part of and incorporated by this reference into this Sales Order. Any capitalized terms not otherwise defined in this Sales Order shall have the meaning ascribed to such terms in the TOS. The Person who has accepted this Sales Order as stated below warrants that they are authorized to accept this Sales Order and to acknowledge and accept the TOS.

The authorized representative of Customer has accepted this Sales Order effective on the date below.

**Customer Information**

<b>Name:</b>	Abe Poladyan
<b>Email Address:</b>	abep@cchccenters.org
<b>Title:</b>	Dave Lontok/CEO
<b>Accepted On:</b>	Mon Nov 29 21:13:50 GMT 2021