

INITIAL ORDER FORM - OFFICE SERVICES

This Initial Order Form is a binding agreement between RingCentral, Inc. ("RingCentral") and Tuttle-Click Automotive Group, ("Customer" or "You") (together the "Parties"), for the purchase of the Services, licenses, and products listed herein. This Initial Order Form is subject to the terms and conditions specified in the applicable Agreement between the Parties. Capitalized terms not defined herein shall have the same meanings as set forth in the applicable Agreement between the Parties.

Service Provider		
Service Provider	RingCentral, Inc.	
Address	20 Davis Drive	
City, State & Zip Code	Belmont, CA 94002	
Country	USA	

Customer				
Customer	Tuttle-Click Automotive Group			
Address	43 Auto Center Drive			
City, State & Zip Code	Irvine, CALIFORNIA 92618			
Country	United States			
Billing Contact Person				
Billing Contact Phone				
Billing Contact E-mail				
Address				

Service Commitment Period		
Start Date March 31 st , 2021		
Initial Term	36 Months	
Renewal Term	36 Months	



RingCentral Office Services

Summary of All Services

Summary of Service	Charge Term	Qty	Rate	Annual Subtotal	One-time Subtotal
DigitalLine Unlimited Standard	Annual	363	\$138.00	\$50,094.00	\$0.00
e911 Service Fee	Annual	375	\$12.00	\$4,500.00	\$0.00
Compliance and Administrative Cost Recovery Fee	Annual	375	\$42.00	\$15,750.00	\$0.00
DigitalLine Basic	Annual	12	\$143.88	\$1,726.56	\$0.00
RingCentral Video	Annual	1	\$0.00	\$0.00	\$0.00
Polycom Trio 8500 Conference Phone	One - Time	2	\$697.00	\$0.00	\$1,394.00
Polycom VVX-250 Business IP Phone	One - Time	300	\$15.00	\$0.00	\$4,500.00
Polycom VVX-450 Business IP Phone	One - Time	80	\$40.00	\$0.00	\$3,200.00
RingCentral for Desktop	One - Time	363	\$0.00	\$0.00	\$0.00
	New Service Amount *			\$72,070.56	\$9,094.00
	Total Initial Amount *			\$81,164.56	

^{*}Amounts are exclusive of applicable Taxes and Fees.

Special Terms and Notes: 1) Customer's subscription entitles it to all features that are ascribed to the Office Standard Edition as they are described in the RingCentral website, as well as the features that follow:

- 1. Automatic Call Recording;
- 2. Call Monitoring (monitor, whisper, barge);
- 3. Inbound Caller ID Name;
- 4. Quality-of-service reports.



Cost Center Billing:

For customers with cost center billing, it is the customer's responsibility to provide cost center allocation information to RingCentral at least 10 days prior to the issuance of the invoice. After the information is received, it will be reflected on future invoices, but will not be adjusted retroactively on past invoices. If purchasing additional services through the administrative portal, it is the customer's responsibility to assign cost centers at the time of purchase; otherwise, those services will not be allocated by cost center on the next invoice. Please note that cost center allocation is not available for certain items, such as minute bundles and credit memos. For additional questions, please contact the RingCentral invoice billing team at billingsupport@ringcentral.com.

Credit: Customer will be entitled to receive a one-time credit in the amount of \$18,355.14. This credit will be applied against charges for recurring Services, (and any taxes and fees associated with those Services), included in future invoices issued by RingCentral to Customer until the total amount of the credit is used. The Customer will be responsible to pay for any additional services and products, including without limitation, additional lines and extensions, one-time services, usage base fees and bundles, IP devices, and their associated taxes and fees. This credit is non-transferable and non-refundable, and the entire amount is void if the Agreement is terminated within the first 30 days; after that, any unused amount will expire immediately upon termination of your Agreement.



IN WITNESS WHEREOF, the Parties have executed this Initial Order Form above through their duly authorized representatives.

Customer		<u>RingCentral</u>		
Tuttle-Cli	ick Automotive Group	RingCer	ntral, Inc.	
Ву:	Elvia Morales —A51A97BA2EFC426	Ву:	Caren Hostett	
Name:	Elvia Morales	Name:	Carson Hostetter	
Title:	CF0	Title:	SVP, Field Sales	
Date:	3/31/2021	Date:	3/31/2021	
Name:	Elvia Morales CFO	Name: Title:	Carson Hostetter SVP, Field Sales	