

Customer Authorization and Acceptance

The signatory below hereby represents and warrants to WiLine that (s)he has the authority and power to sign on behalf of the Customer and bind Customer to this Order and Service Agreement Terms and Conditions as posted on www.wiline.com. By signing this document, Customer understands and agrees to be bound and subject to the Terms and Conditions for service as described in the Service Agreement Terms and Conditions. Before signing this document, please review all documents and information on this Order, including the billing and installation information and note any required changes.

Thank you for your business!

Authorized by: Name (print): _____

Title: IT Director

Signature: _____

Date: 29 March 2019



Customer Service Agreement - Data

WO#: 698791-ON

Customer Billing Information

Accounts Payable
199 S. Los Robles Avenue, Suite 300
950 Market, SFO
Pasadena, CA 91101
Phone: 626-304-1190
Email: Invoice Delivery Method:
Email

Customer Installation Information

1067-1073 MARKET ST
SAN FRANCISCO, CA 94103
Phone: 510-775-5976
Email:

Initial Term

12 months from date of activation

Date

Requested Service Date*: _____

* Requested Service Delivery Date is subject to the terms under section 3 in the WiLine Service Agreement. Assuming no delays, it is within 5 business days for "ON" WiLine locations and within 30 business days for all other locations.

WiLine Sales Information

Direct Sales Office
2955 Campus Dr
San Mateo, CA 94403
Phone: 1-888-4WILINE (888-494-5463)
Fax: 650-523-5440

Sales Representative: Eric Klein
Phone: 675-235-0126
Email: eric.klein@wiline.com

Payment Terms

1. Service charges are billed monthly in advance and will commence when service is activated at customer's MPOE location.
2. Non-recurring installation fees are based on Basic Installations. Customer is solely responsible for bringing service from the MPOE to customer's suite location. Professional Services work outside Basic Installation, including requirement of Equipment not listed on this Agreement, may incur additional charges. Installation and Equipment charges will be billed upon acceptance by WiLine of Customer's signed Customer Service Agreement.
3. WiLine may charge a recurring access fee not to exceed 8.9% of Services charges to recover costs associated with providing WiLine Service to the building.
4. A \$50 late fee will be assessed on any past due balance. \$100 fee will be assessed on any suspended or terminated service that is reactivated.

Commercial Service Description

15 April 2019

ITEM	SERVICE LEVEL	MONTHLY FEES	NON RECURRING
332299	WiNet Data 20 Mbps (customized)	\$650.00	
332300	Installation Fee		\$650.00
332302	1 static IP address	\$9.95	
	Misc Charges/Credits:		
332301	Misc Installation: Installation Waiver - multiple account discount [NRC: (\$650.00)]		(\$650.00)
	Subtotal	\$659.95	\$0.00
	Sales Tax		
	Total	\$659.95	\$0.00