



Spectrum Enterprise Service Agreement

The customer identified below ("Customer") hereby acknowledges and agrees to the Commercial Terms of Service available at <https://enterprise.spectrum.com> ("Terms of Service"), which are incorporated herein by this reference, with respect to any service order(s) placed by Customer and accepted by Spectrum hereafter (each, a "Service Order"), which together with this agreement constitute the "Service Agreement" by and between the Customer and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the service(s) hereunder ("Spectrum").

Spectrum Contact Information

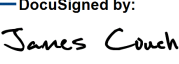
Spectrum Enterprise
12405 Powerscourt Drive
St. Louis, MO 63131

Contact:
Telephone:
Facsimile:

Customer Information

Customer Name (Exact Legal Name): Charles Pankow Builders, Ltd.				
Street Address: 13356 Eldridge	Suite: BLDG I/A	City: Sylmar	State: CA	Zip Code: 91342
Customer's Main Tel No.: 626-720-2384		Fax No.:		
Customer Contact Name: Marc Cooper	Tel No.: 626-720-2384	E-mail: Mcooper@pankow.com		
Billing Address: 199 S Los Robles Ave	Suite:	City: Pasadena	State: CA	Zip Code: 91101
Billing Contact Name: Accounts Payable	Tel No.:	E-mail: Invoices.it@pankow.com		

BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS OF SERVICE, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

Customer: Charles Pankow Builders	Charter Communications Operating, LLC
By:  <small>DocuSigned by: C90EB6D508A34B7...</small>	By: Charter Communications, Inc. its Manager
Name (printed): James Couch	Name (printed):
Title: Director of Technology and Digital Solutions	Title:
Date: 3/15/2021 4:19 PDT	Date:

SERVICE ORDER

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

SPECTRUM CONTACT INFORMATION

Spectrum Enterprise
12405 Powerscourt Drive
St. Louis, MO 63131

Contact:
Telephone:
Facsimile:

FIBER INTERNET ACCESS

SUMMARY OF FIBER INTERNET ACCESS SERVICES

Service Location Address	Suite/ Floor	City	State	Zip	Speed	Order Term (Months)	Monthly Recurring Charges	Install One-Time Charges (OTC)	Quantity
13356 Eldridge	BLDG I/A	Sylmar	CA	91342	50M FIA	12mo	\$ 679.00	\$ -	1
TOTAL							\$ 679.00	\$ -	

ETHERNET SERVICES

SUMMARY OF ETHERNET SERVICES - EPL

<u>Service Location Address</u>	<u>Suite/ Floor</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Speed</u>	<u>Order Term</u>	<u>Monthly Recurring Charges (MRC)</u>	<u>Install One-Time Charges (OTC)</u>
A-LOCATION								
Z-LOCATION								
TOTAL							\$ -	\$ -

SUMMARY OF INTERNET SERVICES - EVPL

<u>Service Location Address</u>	<u>Suite/ Floor</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Speed</u>	<u>Order Term</u>	<u>Monthly Recurring Charges (MRC)</u>	<u>Install One-Time Charges (OTC)</u>	<u>Location Description</u>
									AGGREGATION
									REMOTE CIRCUIT
									REMOTE CIRCUIT
									REMOTE CIRCUIT
									REMOTE CIRCUIT
TOTAL							\$ -	\$ -	

SUMMARY OF ETHERNET SERVICES - EPLAN

<u>Service Location Address</u>	<u>Suite/ Floor</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Speed</u>	<u>Order Term</u>	<u>Monthly Recurring Charges (MRC)</u>	<u>Install One-Time Charges (OTC)</u>	<u>Metro/ Regional OR National</u>
									NATIONAL
									NATIONAL
									NATIONAL
									NATIONAL
									NATIONAL
TOTAL							\$ -	\$ -	

VOICE SERVICES

SUMMARY OF VOICE SERVICES

<u>Service Location Address</u>	<u>Suite/ Floor</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Monthly Recurring Charges (MRC)</u>	<u>Install One- Time Charges (OTC)</u>	<u>Services Ordered</u>	<u>Quantity</u>	<u>Order Term</u>
TOTAL					\$ -	\$ -			

ADDITIONAL INFORMATION FOR BUSINESS PHONE

Telephone Number(s) / PRI Group Lead TN*	Service Location Address, City, State, Zip	E-911 Location (Floor/Suite) (If applicable)	Directory Listings? (Y/N)	Additional or Foreign Listing? (Y/N)**

* For Trunks (PRI/SIP) list the lead number of the trunk group and the associated E-911 Address.

** Additional and Foreign Listing charges apply/ Detail directory information to be collected at a later time by the Telephony Specialist.

ADDITIONAL INFORMATION FOR BUSINESS TOLL FREE

Toll Free Number(s)	Primary Ring To Number	Additional Ring To Numbers? (Y/N)***	National Directory Listings? (Y/N)

***Additional charges apply/ Additional ring to numbers and other routing information will be collected at a later time by the Telephony Specialist.

COAX DATA/VIDEO SERVICES

SUMMARY OF BUSINESS INTERNET ACCESS										
Service Location Address	Suite/Floor	City	State	Zip	Monthly Recurring Charges (MRC)	Install One-Time Charges (OTC)	Order Term	Service Ordered	Speed	Quantity
TOTAL					\$ -	\$ -				

SUMMARY OF SPECTRUM BUSINESS TV & ENTERPRISE TV SERVICES										
Service Location Address	Suite/Floor	City	State	Zip	Monthly Recurring Charges (MRC)	Install One-Time Charges (OTC)	Order Term	Service Ordered		Quantity
TOTAL					\$ -	\$ -				

ADDITIONAL SERVICES										
<i>Please use this section for any services not listed above.</i>										
Service Location Address	Suite/Floor	City	State	Zip	Monthly Recurring Charges (MRC)	Install One-Time Charges (OTC)	Order Term	Service Ordered	Speed	Quantity
TOTAL					\$ -	\$ -				

1. **TOTAL FEES.** Total Monthly Recurring Charges

\$	679.00
\$	-

Total One Time Charges

Charges are due in accordance with monthly invoice

2. **TAXES.** Prices for Services do not include taxes, surcharges, or other fees.

3. **NO UNTRUE STATEMENTS.** Customer represents and warrants to Spectrum that neither this Service Order, nor any other information, including without limitation, any schedules or drawings furnished to Spectrum contains any untrue or incorrect statement of material fact or omits or fails to state a material fact.

4. **SPECIAL TERMS**
(If Applicable)

The Parties have caused their duly authorized representatives to execute this Service Order.

Customer Signed by: Charles Pankow Builders, Ltd.

Charter Communications Operating, LLC
By: Charter Communications, Inc., its Manager

James Couch

By: _____

C90EB6D508A3487
James Couch

Name: _____

Title: Director of Technology and Digital Solutions

Title: _____

Date: 3/15/2021 | 4:19 PDT

Date: _____