



Spectrum Enterprise AGENT ORDERS - CONTACTS

Enterprise Order Submission Template (Fiber/Hybrid Orders)	
TYPE OF ORDER: NEW	Master Agent: Telarus
Customer Name: Claremont Lincoln University	SubAgent: AtlasIP
Opportunity Number: 11110912	Special Requests or Delivery Requirements:
Site Survey Number: 3847126	Plant Type Delivery: Fiber
Existing Account #:	
Name/Phone/Email for Whom Spectrum Enterprise should work with for Construction Walkout/Site visits	David Carter 909-667-4493 dcarter@claremontlincoln.edu
Name/Phone/Email for Whom Spectrum Enterprise should work with for Confirm Order Details/Technical confirmations	David Carter 909-667-4493 dcarter@claremontlincoln.edu
Name/Phone/Email for Whom Spectrum Enterprise should work with for Install/Activation Coordination and Scheduling	David Carter 909-667-4493 dcarter@claremontlincoln.edu



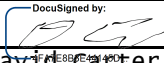
Spectrum Enterprise Service Agreement

The customer identified below ("Customer") hereby acknowledges and agrees to the Commercial Terms of Service available at <https://enterprise.spectrum.com> ("Terms of Service"), which are incorporated herein by this reference, with respect to any service order(s) placed by Customer and accepted by Spectrum hereafter (each, a "Service Order"), which together with this agreement constitute the "Service Agreement" by and between the Customer and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the service(s) hereunder ("Spectrum").

Spectrum Contact Information	
Spectrum Enterprise 12405 Powerscourt Drive St. Louis, MO 63131	Contact: Telephone: Facsimile:

Customer Information				
Customer Name (Exact Legal Name): Claremont Lincoln University				
Street Address: 150 W 1st Street	Suite:	City: Claremont	State: CA	Zip Code: 91711
Customer's Main Tel No.: (909) 398-1000		Fax No.:		
Customer Contact Name: David Carter	Tel No.: (909) 667-4493	E-mail: dcarter@claremontlincoln.edu		
Billing Address: 150 W 1st Street	Suite:	City: Claremont	State: CA	Zip Code: 91711
Billing Contact Name: David Carter	Tel No.: (909) 667-4493	E-mail: dcarter@claremontlincoln.edu		

BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS OF SERVICE, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

Customer:	Claremont Lincoln University	Charter Communications Operating, LLC
By:		By: Charter Communications, Inc. its Manager
Name (printed):	David Carter	Name (printed):
Title:	Vice President	Title:
Date:	4/26/2019	Date:



SERVICE ORDER

THIS SERVICE ORDER (“Service Order”), is executed and effective upon the date of the signature set forth in the signature block below (“Effective Date”) and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder (“Spectrum”) and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a “Service Agreement”). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

SPECTRUM CONTACT INFORMATION

Spectrum Enterprise 12405 Powerscourt Drive St. Louis, MO 63131	Contact: Telephone: Facsimile:
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Fiber Internet Access

SUMMARY OF FIBER INTERNET ACCESS SERVICES

Service Location Address	City	State	Zip	Service Ordered	Order Term		Quantity	Monthly Recurring Charges (MRC)	Install One-Time Charges (OTC)
150 W 1st Street	Claremont	CA	91711	100M	24 Months		1	1270	250
150 W 1st Street	Claremont	CA	91711	5 static Ips	24 Months		1	0	0
<u>TOTAL</u>								\$ 1,270.00	\$ 250.00

Ethernet Service

SUMMARY OF ETHERNET SERVICES - EPL

Location Description	Bandwidth (Mbps)	Location Address	City	State	Zip	Order term	Monthly Recurring Charges	Install OTC
A - LOCATION								
Z- LOCATION								
<u>TOTAL</u>							\$ -	\$ -

SUMMARY OF ETHERNET SERVICES - EVPL

Location Description	Bandwidth (Mbps)	Location Address	City	State	Zip	Order Term	Monthly Recurring Charges	Install OTC
AGGREGATION SITE								
REMOTE CIRCUIT SITE								
REMOTE CIRCUIT SITE								
REMOTE CIRCUIT SITE								
REMOTE CIRCUIT SITE								
<u>TOTAL</u>							\$ -	\$ -

SUMMARY OF ETHERNET SERVICES - EPLAN

Speed	Metro/Regional OR National	Order Term		Monthly Recurring Charges	Install OTC
<u>TOTAL</u>				\$ -	\$ -



Voice Service

SUMMARY OF VOICE SERVICES								
SERVICE LOCATION								
Location Address	City	State	Zip	Service Ordered	Order Term	Quantity	Monthly Recurring Charges	Install OTC
TOTAL							\$ -	\$ -

Additional Information for Business Phone

Telephone Number(s) / PRI Group Lead TN1	Service Location Street Address	Service Location City, State ZIP	E-911 Location (Floor/Suite) (If applicable)	Directory Listings? (Y/N)	Additional or Foreign Listing? (Y/N) ²
«PHONE_NUMBER»			«Floor_Suite»		

¹ For Trunks (PRI/SIP) list the lead number of the trunk group and the associated E-911 Address.

² Additional and Foreign Listing charges apply/ Detail directory information to be collected at a later time by the Telephony Specialist.

Additional Information for Business Toll Free

Toll Free Number(s)	Primary Ring to Number	Additional Ring To Numbers? (Y/N)**	National Directory Listings? (Y/N)
«PHONE_NUMBER»			

**Additional charges apply/ Additional ring to numbers and other routing information will be collected at a later time by the Telephony Specialist.

COAX DATA/VIDEO SERVICES

SUMMARY OF BUSINESS INTERNET ACCESS								
SERVICE LOCATION								
Street Address	City	State	Zip	Service Ordered	Order Term	Quantity	Monthly Recurring Charges	Install One-Time Charges ("OTC")
TOTAL							\$ -	\$ -

SUMMARY OF SPECTRUM BUSINESS TV & ENTERPRISE TV SERVICES								
SERVICE LOCATION								
Street Address	City	State	Zip	Service Ordered	Order Term	Quantity	Monthly Recurring Charges	Install One-Time Charges
TOTAL							\$ -	\$ -

Additional Services

Please use this section for any services not listed above.								
Service Location Address	City	State	Zip	Service Ordered	Order Term	Qty	Monthly Recurring Charges	Install OTC
TOTAL							\$ -	\$ -

1. TOTAL FEES.	Total Monthly Recurring Charges	\$ 1,270.00
	Total One Time Charges	\$ 250.00

Charges are due in accordance with monthly invoice

2. TAXES. Prices for Services do not include taxes, surcharges, or other fees.
3. NO UNTRUE STATEMENTS. Customer represents and warrants to Spectrum that neither this Service Order, nor any other information, including without limitation, any schedules or drawings furnished to Spectrum contains any untrue or incorrect statement of material fact or omits or fails to state a material fact.

4. SPECIAL TERMS
(If Applicable)

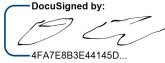
Notwithstanding anything to the contrary, if the funds Customer requests for Services under a Service Order for a fiscal year are not appropriated (a "Non-Appropriation"), Customer shall have the right to terminate, without penalty, such Services at a Service location listed on such Service Order, provided that Customer shall (a) provide Spectrum with at least thirty (30) days written notice prior to the start of such fiscal year setting forth how such Non-Appropriation did not result from the act or failure by Customer; (b) pay Spectrum all amounts due and owing at the time of such Non-Appropriation for all Services provided by Spectrum pursuant to the Contract; (c) pay to Spectrum, upon receipt of invoice, all construction expenses and other non-recurring charges associated with the Services, and any costs and expenses incurred by Spectrum to deal with the Non-Appropriation, including, without limitation, any applicable third-party termination liability charges; (d) promptly shall cease all use of any software provided by Spectrum hereunder for such Service, and shall return such software to Spectrum; and (e) return to Spectrum or permit Spectrum to remove, in Spectrum's sole discretion, the Equipment in the same condition as when received, ordinary wear and tear excepted. Customer shall be responsible for reimbursing Spectrum for the repair or replacement of any Equipment not returned in accordance with this paragraph.

The Parties have caused their duly authorized representatives to execute this Service Order.

Charter Communications Operating, LLC
By: Charter Communications, Inc., its Manager

By: _____
Name: _____
Title: _____
Date: _____

CUSTOMER
Claremont Lincoln University

By:  _____
Name: David Carter
Title: Vice President
Date: 4/26/2019



Service Delivery Questionnaire

Dedicated Ethernet Access Services (Fiber & Ethernet over DOCSIS)

Customer / Company NAME

Claremont Lincoln University

Check Service Ordered Below:

☒ FIA

☐ EPL (pt-2-pt)

☐ EVPL (pt-2-mpt)

☐ E-LAN (mpt-2-mpt)

☐ PRI ISDN Service

☐ EoDOCSIS

Configuration

☐ Require /30 IP To Be Assigned to WAN Interface of Customer Router

of IP Addresses Requested

☐ /30=1

☒ 29=5

☐ /28=13

☐ /27=29

☐ /26=61

☐ /25=125

☐ /24=253

☐ Other

Note: If BGP Required Check Box

If BGP is Checked Form Attached?

PRI ISDN Service Configuration & Equipment Information

Phone Vendor Name:

Tel:

E-mail:

PRI ISDN Configuration

Switch Type / CO Emulation

☐ NI2

☐ 5ESS

☐ DMS100

☐ Other

PBX/Phone System Model

Software Version

Verify Channels Required:

☐ 23

☐ 16

☐ 12

☐ 8

of Digits Sent by Carrier:

☐ 3

☐ 4

☐ 7

☐ 10

Clock Source:

☐ Voice Gateway/Switch

☐ PBX?

Spare PRI Ports

Footage from PBX to Spectrum NID:

Spectrum Equipment Mounting:

☐ Rackmount

☐ Wallmount

Existing Number of PRIs?

Recommended Type of Cut-Over:

☐ Hot Cut

☐ Migration

☐ New

☐ None

Backup Power Source:

☐ UPS

☐ Generator

☐ None

Primary Site Address

150 W 1st Street Claremont CA 91711

*If Optical Handoff, default connector is LC unless Identified

CPE UNI Handoff Type

☒ Copper

☐ Optical MMF

☐ Optical SMF

Customer Site Demarcation Information

Wall Mounting

☐ Drywall

☐ Plywood

Dedicated Power?

☐ AC

☐ DC

Rack Space?

☐ Yes

☐ No

Backup Power?

☐ Yes

☐ No

Building Contact Info

Phone Vendor Name:

Tel:

E-mail:

Technical Contact (Main or Site Based)

Building Contact Name:

Tel:

E-mail:

Demarc Information:

Z Location Address (If Applicable)

*If Optical Handoff, default connector is LC unless Identified

CPE UNI Handoff Type

☐ Copper

☐ Optical MMF

☐ Optical SMF

Customer Site Demarcation Information

Wall Mounting

☐ Drywall

☐ Plywood

Dedicated Power?

☐ AC

☐ DC

Rack Space?

☐ Yes

☐ No

Backup Power?

☐ Yes

☐ No

Building Contact Info

Phone Vendor Name:

Tel:

E-mail:

Technical Contact (Main or Site Based)

Technical Contact Name:

Tel:

E-mail:

Demarc Information:

v. 180110 Service Delivery Questionnaire

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Confidential

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