

# EDGAR VALENZUELA

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## Summary

Knowledgeable and skilled software development professional accustomed to working with a variety of programming languages. Skilled at developing, optimizing and reworking systems to meet specific customer requirements. Highly proficient in JQuery, HTML/CSS and React as well as experience with MySQL and Mongoose databases.

Customer-oriented programmer with strong passion of leading high-performance teams to meet or exceed objectives. Dedicated and hardworking with internal drive to deliver excellence. Effective multitasker capable of finding dynamic solutions for software issues. Experienced in troubleshooting. Portfolio available at <https://edgarval.github.io/Bootstrap-Portfolio/#>

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## Skills

- Interface design and implementation
- Proficient in HTML, JQuery, React
- Problem resolution
- Time management skills
- Experience with MySQL & Mongo databases
- Working in teams & collaborating with others

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## Experience

**Loan Advisor** | Bridgecrest - Mesa, AZ | 12/2015 - Current

- Spent ample time with each applicant to break down complex information into terms that easy to understand.
- Listened carefully to customer complaints and ensured swift and effective resolution by taking appropriate action.
- Interviewed customers to determine reasons for delinquency, source of income and next pay date to build solutions for financial issues.
- Fielded incoming phone calls from customers and directed to corresponding department or individual for assistance.

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## Education and Training

University of Arizona | Gilbert, AZ | 2019

**Full Stack Web Development Certificate:** Web Development

- Completed professional development in Full Stack Web Development
- Project 1 - Tasty Maps is a mobile app where you can find all the best restaurants through the Zamato API that are near your location
- Project 2 - Budgetter is a mobile app deployed with Heroku used to help user budget their finances & keep track of expenses & incomes
- Project 3 - Friend-Zone is a full-stack app social game where users add friends & play a card game with cards of you & your friends or foes

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## Certifications

Full Stack Web Development Certificate