

ChatDKU 1.0: ChatDKU Advising

We are thrilled to introduce ChatDKU - <http://chatdku.dukekunshan.edu.cn>, **Duke Kunshan University's dedicated AI chatbot**, designed to **streamline access to campus information and enhance engagement for students, faculty, and staff**. ChatDKU provides instant, reliable answers to DKU-specific queries—saving time and simplifying university life. **The unique feature of ChatDKU is its local deployment to ensure data privacy and security.**

Now, we are ready to release ChatDKU 1.0: **ChatDKU-Advising**, a version specifically designed to support academic advising at DKU. It aims to **assist students by providing quick access to advising-related information and guidance**, while also helping faculty respond more efficiently to common student inquiries.

Note: this is not meant to be a full replacement for advisors, it is a tool to help your work with students become more efficient. Faculty should not respond to every advisee inquiry by directing them to ChatDKU, rather they should use this tool to better learn where academic policies are located, the ways they can be interpreted, and to get quick answers to inquiries the students pose. The conversations that come after these responses (e.g. “why are you considering taking this action/using this policy”) are still vital to your students.

We invite faculty members to explore its features and share your feedback to help us improve! Please note though- this current rollout is for faculty testing only. We'd like to ask that you not share this with students until the full version is ready for wide release. Your timely feedback will help us ensure that the system is ready sooner rather than later.

DKU Edge Intelligence Lab
DKU IGHE SET Lab
DKU Academic Advising Office

- 1. What is ChatDKU-Advising?

ChatDKU-Advising represents the first officially deployed version of the ChatDKU intelligent assistant. Specifically tailored for academic advising, it is currently piloted by the **DKU Academic Advising Office** to support student inquiries regarding academic policies, course requirements, and administrative procedures. The system is powered by a curated internal advising related database that includes:

- **DKU 2024–2025 Undergraduate Bulletin**
- **DKU Academic Advising Definitions Page**
- **DKU Student Records and Resources Page**
- **DKU Registration Office Page**
- **DKU Faculty Directory**
- An **internal FAQ document** provided by the Advising Office, encompassing over 100 categorized Q&A pairs

2. How to get started with ChatDKU-Advising:

Preparation Before Use (<https://chatdku.dukekunshan.edu.cn>) :

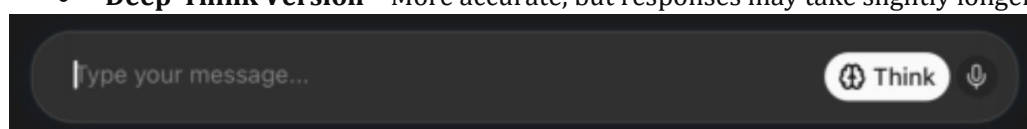
- a) Please ensure that you are within DKU wifi network or using **DKU's VPN network when you are remote.**
- b) You need to log in with your **Duke NetID** for authentication before use. -> Add Screen shot example

- 3. What Can ChatDKU-Advising Do?

While general AI tools like GPT may struggle to provide accurate answers to DKU-specific questions, ChatDKU-Advising leverages **RAG (Retrieval-Augmented Generation)** technology to **fetch relevant information in real-time, ensuring precise and contextually accurate responses.** To enhance reliability, **ChatDKU-Advising includes links to source materials** in its answers whenever possible.

Two versions of ChatDKU-Advising. ChatDKU-Advising offers two modes:


- **General Version** – Fast and accurate, with an emphasis on quicker responses.
- **Deep-Think Version** – More accurate, but responses may take slightly longer.



ChatDKU-Advising is your go-to resource for:

- Academic and Course Inquiries: Get answers to questions like course requirements, registration adjustments, grading policies, and credit limits. (Click to see usecases)

What are the required language courses?

 According to the UG Bulletin, all students are required to take 8-16 credits of foreign language courses, with the goal of graduating with strong skills in multiple languages, especially English and Chinese. Students are assigned to either the English for Academic Purposes (EAP) track or the Chinese as a Second Language (CSL) track based on their secondary education's language medium.

For the EAP track, students are required to take EAP 101A, 101B, and EAP 102A, 102B. For the CSL track, students without previous Chinese training are required to take CHINESE 101, 102, 201, and 202.


Students who begin their Chinese study in CHINESE 101A are required to take Chinese courses until they complete CHINESE 202B. Students who begin studying Chinese in CHINESE 201A or a higher-level course are required to take 8 credits, starting with and including whatever level course they are placed into.

After satisfying their foreign language requirement, CSL-track students are encouraged to continue developing their Chinese language skills by taking higher-level elective courses in Chinese and designing and carrying out Chinese learning plans either on their own or with guidance and support from the Writing and Language Studio.

Reference:

1. 2024-2025 Undergraduate Bulletin: <https://duke.box.com/s/4k5inm13nturhgugabk935aumx8g9liq>
2. DKU Definitions: <https://academic-advising.dukekunshan.edu.cn/dkudefinitions/>

What are the Common Core courses?

 The Common Core courses at Duke Kunshan University are designed to provide students with a shared knowledge and experience, focusing on big questions and critical challenges that every student should be prepared to engage. The three Common Core courses are:


1. China in the World (GCHINA 101) - Year 1
2. Global Challenges in Science, Technology and Health (GLOCHALL 201) - Year 2
3. Ethics, Citizenship and the Examined Life (ETHLDR 201) - Year 3

These courses are required of all students and must be taken during the designated year of study. Students who fail to register for a common core course in the designated year may have their registration adjusted administratively to ensure they take the course at the proper time.

Reference:

1. 2024-2025 Undergraduate Bulletin: <https://duke.box.com/s/4k5inm13nturhgugabk935aumx8g9liq>
2. DKU Definitions: <https://academic-advising.dukekunshan.edu.cn/dkudefinitions/>


Was this response helpful? ☒ Yes ☐ No

Think 

All responses may contain errors.

- **Majors and Career Development:** Explore major options, declaration processes, switching rules, and program-specific course details.

What majors are available at DKU?

 DKU offers a variety of undergraduate majors, each with its own interdisciplinary and disciplinary components. Some of the majors available at DKU include:

- Applied Mathematics and Computational Sciences with tracks in Computer Science and Mathematics
- Arts & Media Major with tracks in Arts and Media
- Behavioral Science with tracks in Psychology and Neuroscience
- Computation and Design with tracks in Computer Science, Digital Media, and Social Policy
- Cultures and Movements with tracks in Cultural Anthropology, Sociology, Religious Studies, and World History
- Data Science
- Environmental Science with tracks in Biogeochemistry, Biology, Chemistry, and Public Policy
- Ethics and Leadership with tracks in Philosophy and Public Policy
- Global China Studies with tracks in Chinese History, Political Science, and Religious Studies
- Global Cultural Studies with tracks in Creative Writing and Translation, World History, and World Literature
- Global Health with tracks in Biology and Public Policy
- Institutions and Governance with tracks in Economics, Political Science, and Public Policy
- Materials Science with tracks in Chemistry and Physics



- Ethics and Leadership with tracks in Philosophy and Public Policy
- Global China Studies with tracks in Chinese History, Political Science, and Religious Studies
- Global Cultural Studies with tracks in Creative Writing and Translation, World History, and World Literature
- Global Health with tracks in Biology and Public Policy
- Institutions and Governance with tracks in Economics, Political Science, and Public Policy
- Materials Science with tracks in Chemistry and Physics
- Molecular Bioscience with tracks in Biogeochemistry, Biophysics, Cell and Molecular Biology, Genetics and Genomics
- Political Economy with tracks in Economics, Political Science, and Public Policy
- US Studies with tracks in American History, American Literature, Political Science, and Public Policy

To provide a more accurate answer, could you specify which type of major you are interested in (e.g., undergraduate, graduate, specific track or field)? This will help me narrow down the available options and provide a more precise response.

Reference:

1. [Majors at DKU](#)
2. [DKU Definitions](#)

Was this response helpful? ☒ Yes ☐ No

Type your message...  

AI responses may contain errors.

- **Academic Guidelines and Policies:** Clarify university policies on leaves, probation, credit transfers, and graduation requirements.

What are the additional requirements for Mainland Chinese and HMT students?

The additional requirements for Mainland Chinese and HMT students are as follows:

- **CHSC courses:** Mainland Chinese and HMT students are required to take 16 credits of Chinese Society and Culture (CHSC) courses. These courses are compulsory and are taught in Chinese.
- **Military training:** HMT students who do not undergo military training must take extra CHSC courses to substitute for the required credits. Mainland Chinese students are required to complete military training.
- **Other requirements:** Mainland Chinese and HMT students must also meet the same requirements as international students, including completing 136 Duke Kunshan University credits, earning 34 credits from courses taught or co-taught by Duke faculty, and passing the physical proficiency test set by the Ministry of Education of China.

Reference:

1. '2024-2025 Undergraduate Bulletin: <https://duke.box.com/s/4k5inm13nturhgugabk935aumx8g9liq>'
2. 'DKU Definitions: <https://academic-advising.dukekunshan.edu.cn/dkudefinitions/>'
3. 'Faculty Directory: <https://faculty.dukekunshan.edu.cn/>'
4. 'Majors: <https://ugstudies.dukekunshan.edu.cn/academics/majors/>'

- 4. What ChatDKU-Advising Cannot Do?

- It will not provide general knowledge or answer questions beyond DKU's scope (for such needs, ChatGPT may be more suitable) and does not generate content unrelated to DKU.

What majors are available at Wuhan University?

Unfortunately, I couldn't find any information about the majors available at Wuhan University in the available sources. However, I can suggest some possible ways for you to find the information you're looking for:

Check the official website of Wuhan University: You can visit the official website of Wuhan University (www.whu.edu.cn) to see if they have a section on majors or academic programs.

Contact the admissions office: You can contact the admissions office of Wuhan University to ask about their majors and academic programs.

Look for online resources: You can search online for resources that provide information about majors at Wuhan University, such as online forums, social media groups, or educational websites.

I apologize for not being able to find the information you were looking for. If you have any further questions or need help with anything else, feel free to ask.

- It will not make decisions on behalf of users. ChatDKU-Advising can help you quickly access information and provide suggestions, but the **final decision is always yours to make!**

- 5. Try it and Your Feedback Matters!

- We encourage faculty to test ChatDKU-Advising and provide feedback on its accuracy, usability, and areas for improvement. You can test your own questions or draw questions from UG Advising FAQ: <https://academic-advising.dukekunshan.edu.cn/advising-faq/>
- After each response, ChatDKU-Advising will ask whether the answer was satisfactory. If not, users can provide your feedback options as shown below. **Your insights will help us refine the system and better serve the DKU community.**

Sorry to hear that. Can you tell us why?

☐ Not Correct

☐ Not Clear

☐ Not Relevant

☐ Other

Sorry to hear that. Can you tell us why?

☐ Not Correct

☐ Not Clear

☐ Not Relevant

☐ Other

Please describe the issue