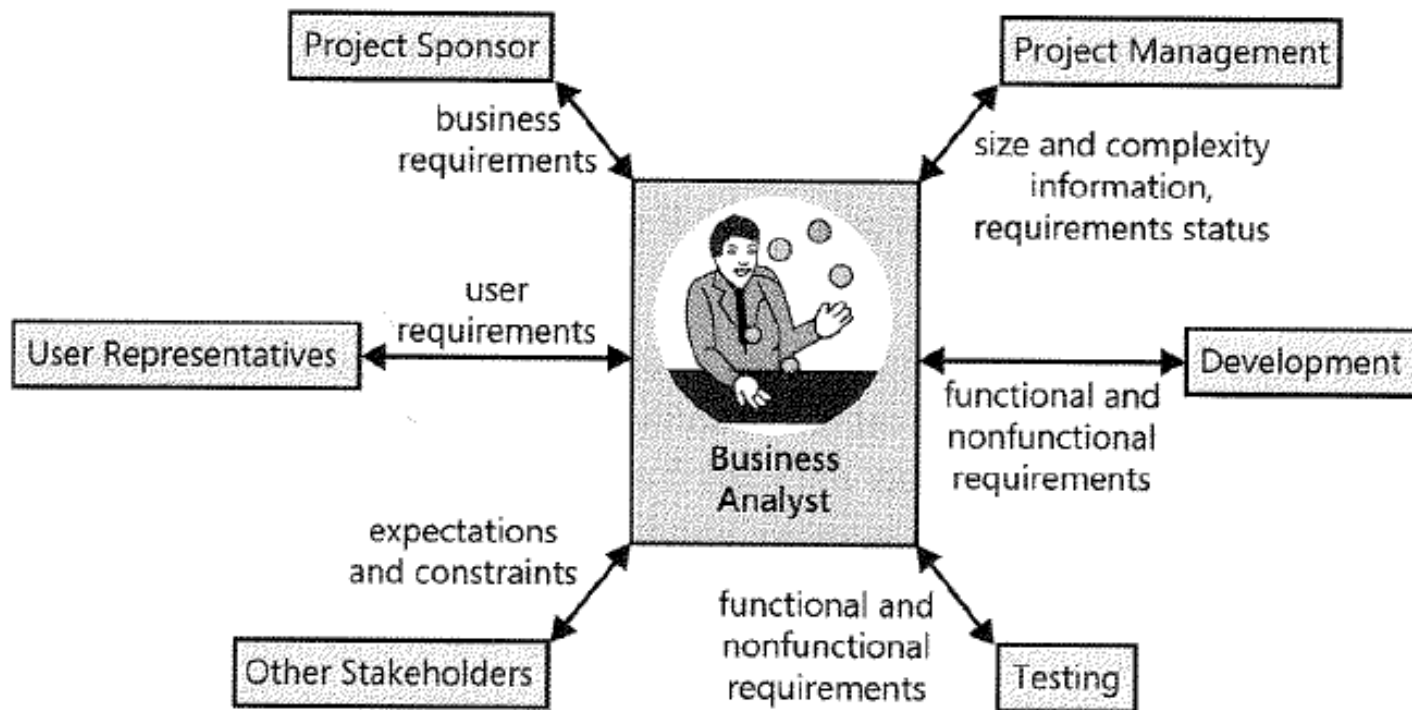# The business analyst

Chapter 4

Communication Bridges of the Business Analyst (pg. 62)

FIGURE 4-1 The business analyst bridges communication between customer and development stakeholders.

Tasks of the Business Analyst (pg. 63-64)

- **Define business requirements**
- **Plan the requirements approach**
- **Identify project stakeholders and user classes**
- **Elicit requirements**
- **Analyze requirements**

- **Document requirements**
- **Communicate requirements**
- **Lead requirements validation**
- **Facilitate requirement prioritization**
- **Manage requirements**

Skills of the Business Analyst (pg. 65-67)

Listening skills **Interviewing and questioning skills** **Thinking of your feet** **Analytical skills** **Systems thinking skills** **Learning skills** **Facilitation skills**	**Leadership skills** **Observational skills** **Communication skills** **Organizational skills** **Modeling skills** **Interpersonal skills** **Creativity**