DMOND YANG

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Technical Skills

Languages: C/C++, Java, JavaScript, Python, HTML/CSS, SQL, VDHL, MATLAB, ASM (ARMy7), Bash Tools & Frameworks: Git, GitHub, Wordpress, VS Code, CMake, Make, GDB, GCC, HubSpot, Valgrind, Bootstrap Interests: Mobile Development, Game Development, Frontend, Speedcubing

Experience

IT Specialist

May 2023 - August 2023

Toronto, Ontario

Generis Group

- Spearheaded SEO optimization of over 10 microsites by overhauling on-page performance issues (loading speeds and structured data), effectively increasing search term rankings by 30% using JavaScript, HTML/CSS, and PHP
- Developed automated chatbot (HubSpot API) to streamline inbounds and reduce redundancy in contact form entries
- Provided technical support to over 50+ in-office workers with software application issues and computer hardware troubleshooting across the team's Toronto and Berlin (virtually) locations
- Processed data of over 5,000+ past event attendees using Excel and WordPress to enable delegate/sponsor management of future summits

Software Developer

November 2021 - 2022

FIRST Robotics

Toronto. Ontario

- Worked in a team of 3 programmers to implement and revise Java code for the FRC competition robot
- Organized GitHub repository with FRC documentation and relevant classes to delegate specific tasks to each member
- Integrated the compressor API to enable functionality with the pneumatics and arm components of the robot
- Implemented and debugged code to function with the swap of TalonSRX to TalonFX motor controllers

Front-Desk Receptionist

April 2020 - August 2022

Perfect Salon

Toronto, Ontario

- Provided exceptional customer service while managing staff-client logs and executing store transactions at a fast pace
- Arranged client appointments and effectively answered in-store related queries relating to consultations and scheduling
- · Actively maintained a clean and sanitary work environment abiding by the COVID-19 Business Guidelines
- Managed tasks during the opening and closing of the salon

Projects

Generis Bot - Ticketing System & Chat Bot

August 2023

- Led concierge and ticketing system development using HubSpot API. Facilitated website navigation for delegates and sponsors and eliminated redundant form entries for operations and sales team
- Presented and launched project implementation to company's COO and account/sales managers for final approval

Plantum - IoT Plant Monitoring Device | GitHub | Link

- Synthesized a portable plant monitoring device that measures the soil moisture, humidity and brightness of a plant's surrounding environment in real-time using C
- Implemented an STM32 microcontroller, DHT22 humidity & temperature module, photoresistors and soil moisture sensor to interpret data from external outputs and display them accordingly on a mini LCD monitor

LooFi | GitHub | Link

August 2022

- Developed a LoFi music web application geared for Waterloo students to listen to while relaxing or studying
- Structured website layout (HTML, CSS, JavaScript, Bootstrap), and implemented responsive pages to be compatible with different media screens

Perfect Salon Business Website | GitHub | Link

June 2022

- Designed business website to build company's digital presence while garnering over 75+ unique monthly viewers
- Implemented various libraries (SwiperJS and GLightbox) to refine the display functionality of images in various sections of the website (HTML/CSS, JS, Bootstrap)

Education

University of Waterloo

Expected 2027

Candidate of B.A.Sc. in Computer Engineering, Honours (2A)

Waterloo, Ontario

Coursework: Algorithms and Data Structures, Digital Computers and Embedded Systems, Electronic/Linear Circuits