Cloud Basic report

Edoardo Zappia 2024

1 Introduction

This project seeks to meet the growing need for an efficient, secure, and scalable cloud-based file storage system that facilitates seamless file upload, download, and management while ensuring the privacy of individual storage spaces. To achieve these objectives without redundant efforts, Nextcloud has been selected due to its comprehensive features and the ease of deployment provided by Docker containers. The primary focus is on implementing a solution that prioritizes data privacy and security, and subsequently, evaluating the system's scalability and cost-efficiency.

2 NextCloud

Nextcloud is an open-source software suite that enables the storage of files, photos, videos, and other data on a private server or in the cloud. Beyond basic file storage, it offers a robust array of features, including server-side encryption, collaboration tools, and extensive customization options, making it a comprehensive platform for data management and collaboration.

The choice of Nextcloud was also influenced by its compatibility with Docker, which simplifies both deployment and scaling processes. Its strong emphasis on privacy and security aligns perfectly with our project's objectives, offering granular control over data access and user authentication. Additionally, Nextcloud's flexibility in integrating with existing infrastructure and third-party applications enhances functionality and improves the overall user experience.

3 Deployment

The deployment of our Nextcloud-based file storage system leverages Docker and docker-compose, facilitating a straightforward and efficient setup process on a laptop. This section details the deployment plan, utilizing the provided 'docker-compose.yml' file to establish a local containerized environment.

• Preparation

Ensure Docker and docker-compose are installed and operational on the

laptop. Place the 'docker-compose.yml' file in a designated project directory.

• Configuration

The 'docker-compose.yml' file defines two primary services: 'db' (MariaDB database) and 'app' (Nextcloud application). It also specifies volumes for persistent storage and a dedicated network for inter-service communication.

• Deployment Execution

Open a terminal, navigate to the project directory, and run 'docker-compose up -d'. This command pulls the necessary images, creates volumes for data persistence, sets up the network, and starts the services in detached mode. Once the containers are running, Nextcloud can be accessed via 'http://localhost:8080', where you can complete the setup through the web interface.

4 User Features

4.1 User Authentication and Authorization

User authentication and authorization are crucial to maintaining the security and functionality of our Nextcloud deployment while ensuring a seamless user experience. In Nextcloud, these aspects are managed through its web interface, providing administrators with a comprehensive set of tools to control access and user roles effectively. Here's how Nextcloud facilitates these critical functionalities:

• User Sign-Up, Log-In, and Log-Out

Nextcloud allows users to create accounts, sign in to access their files, and log out when finished. The process is streamlined for ease of use, ensuring that even users with minimal technical knowledge can navigate these steps effortlessly. While public user registration is not enabled by default, plugins such as the Registration app can be installed to allow users to sign up independently, with email verification for added security.

• Role-Based Access Control

Nextcloud categorizes users primarily into two groups: regular users and administrators. Each category has distinct permissions and access levels within the platform. Administrators can assign and modify these roles through the Users section of the Nextcloud admin interface.

• Private Storage for Regular Users

Upon account creation, regular users are allocated private storage space for securely storing their files. This space is isolated from other users, ensuring privacy and data protection. Administrators can adjust the storage quota for each user, managing the system's capacity and ensuring fair use across all accounts.

• Administrative User Management

Nextcloud administrators are responsible for managing user accounts, including creating new accounts, modifying existing ones, resetting passwords, and deleting users when necessary. Additionally, administrators can manage common settings among users by creating and maintaining user groups, ensuring consistent and efficient administration.

4.2 Security Measures

Nextcloud offers a variety of features and tools that administrators can implement to protect data and ensure a secure user environment. Many of these security measures can be easily managed and installed directly from Nextcloud's web interface:

• Two-Factor Authentication (2FA)

To enhance the security of user accounts, Nextcloud supports two-factor authentication. Administrators can enable 2FA from the security settings in the web interface, and users can choose from several second-factor methods, including TOTP (Time-based One-Time Password) apps, SMS, or hardware tokens. The Two-Factor Admin Support application enables administrators to generate a one-time code for users to access a 2FA-protected account. This feature is particularly useful in scenarios where users have lost access to their existing 2FA methods or when 2FA is mandatory but no prior 2FA provider has been enabled.

• File Access Control

The File Access Control app in Nextcloud allows administrators to create rules that restrict file access based on factors such as user groups, file type, or size. This helps prevent the sharing of sensitive data and ensures that users only have access to the files they are authorized to view or edit.

• Brute Force Protection

Nextcloud includes a brute force protection feature that detects and slows down repeated failed login attempts, making it more difficult for attackers to gain unauthorized access through password guessing.

• Server-Side Encryption

Nextcloud allows administrators to enable server-side encryption via its web interface, ensuring that data stored on the server is encrypted and protected from unauthorized access. This will reduce the performance of the system but will prevent an intruder that gains access to the data to read it. When file encryption is enabled, all files can still be shared by a user using the Nextcloud interface but won't be sharable directly from the remote server. Note that enabling encryption also increases the amount of storage space required by each file.

• Password Policy

The system will not be secure unless users have robust, non-trivial pass-

words. From the configuration page, administrators can enhance the password policy by requiring the inclusion of numbers and symbols. Additionally, we can mandate that passwords be changed periodically.

5 Locust Testing

To evaluate the performance and scalability of our Nextcloud deployment under realistic user load conditions, we utilize Locust, a powerful open-source load testing tool. Our Locust test script is designed to simulate various user actions that mimic typical interactions with the Nextcloud platform. Specifically, the script executes a 'PROPFIND' request to list files, a 'PUT' request to upload files of different sizes (1KB, 1MB, and 1GB), and a 'GET' request to read a shared Readme.md file. Each task uses HTTPBasicAuth for authentication, ensuring that each request is performed as a unique user with proper credentials.

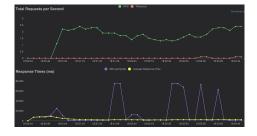
To simulate user actions on Nextcloud, 70 users were created using a bash script ('create_users.sh' in the 'scripts' directory), which automatically generates 70 users with 3GB of private storage each. Before performing each Locust test, we ensure that all users' private storage is empty using another bash script ('clear_user_storage.sh' in the 'scripts' directory).

5.1 Results

We begin testing with a modest number of users to establish baseline performance metrics under normal operating conditions. This initial testing phase provides insight into the system's default handling of user requests. To stresstest the system, we simulate a high number of concurrent users performing tasks as defined in the script. By examining the Locust test reports for simulations with 10, 30 and 50 users, we identify patterns that highlight the scalability and performance characteristics of the Nextcloud deployment. As the number of simulated users increases, so does the strain on the system, which is reflected in various metrics including response times, failure rates, and system throughput.

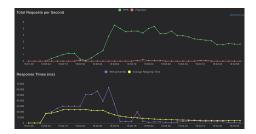
• 10-user test

The system under test demonstrated commendable performance and stability with 10 users. Average response times were consistently low, and the system efficiently handled requests with minimal errors.



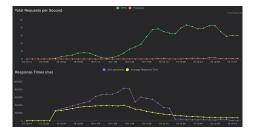
• 30-user test

Increasing the user count to 30 resulted in a slight increase in response times, particularly for resource-intensive operations such as uploading 1GB files. While the system continued to maintain a low failure rate, the increased load began to expose limitations in handling concurrent large file uploads.



• 50-user test

With 50 users, the strain on the system became more pronounced. The average response times for operations, particularly file uploads, showed a significant increase. The occurrence of 'RemoteDisconnected' errors suggests that the server was overwhelmed, likely due to limitations in handling concurrent HTTP connections or issues with the web server configuration.



6 Scalability

Taking into account the performance results from the Locust tests, we outline suitable solutions to optimize scalability for the Nextcloud deployment. Given the increase in response times and failure rates observed with higher user loads, particularly when dealing with file uploads and downloads, the following solutions are proposed:

• Caching Layers

Introducing a caching mechanism can reduce network traffic by retaining recently accessed disk blocks in a cache, so that repeated accesses to the same information can be handled locally.

• Horizontal Scaling

To handle an increasing load and traffic, we can create additional instances

of Next cloud and distribute the load among them, adopting a horizontal scaling approach.

• Object Storage Service

Many cloud providers offer auto-scaling solutions that dynamically adjust computing resources based on the current workload. Utilizing such object storage services can enhance scalability and efficiency.

6.1 On-Premise Cluster Deployment

If an organization already owns a cluster of nodes or prefers an on-premise solution, deploying Nextcloud on multiple nodes with a shared production-ready database can be advantageous. In this setup, each node handles user requests to balance the overall load, while data is stored on a shared NFS file system. The database, such as PostgreSQL or MariaDB, must be robust and capable of managing concurrent connections from multiple nodes. Additionally, implementing a redundant replication and backup system is essential to ensure data integrity and availability in case of node failures.

6.1.1 Advantages

• Control and Ownership

The organization maintains full control over the hardware and infrastructure.

• Customization

On-premise solutions allow for the customization of hardware configurations, optimizing the system for specific performance requirements.

• Predictable Costs

While there may be an initial investment in hardware, an organization can benefit from more predictable and potentially lower operational costs over time.

• Security Policies

The organization can implement and enforce its own security policies without relying on third-party providers.

• Data Residency

On-premise deployment ensures that data remains within the organization's physical or virtual infrastructure, which is crucial for sensitive data.

6.1.2 Cost Considerations

• Infrastructure Costs

The organization bears the cost of owning and maintaining the physical hardware or virtual machines for the cluster nodes. Periodic hardware upgrades may be necessary as technology becomes outdated or more prone to failures.

• Backup System Costs

Implementing a reliable backup and data replication system incurs additional expenses.

6.2 Cloud Providers

Another option is to utilize a cloud provider. Utilizing a cloud provider offers the advantage of scalability and flexibility. In this section of the report, we focus on evaluating two prominent cloud providers, Amazon S3 and Google Cloud Storage (GCS), for hosting our Nextcloud deployment. By comparing these platforms, we aim to determine the most suitable option based on a detailed assessment of their features, cost structures, and overall compatibility with our requirements.

6.2.1 Cost-Efficiency

- Amazon S3: Amazon S3 offers a detailed pricing model that includes costs for storage per GB, requests, and data transfer. It features various storage classes such as S3 Standard, S3 Intelligent-Tiering, S3 One Zone-IA, and Glacier, each designed for different use cases and cost savings based on access frequency and data durability requirements.
- Google Cloud Storage: GCS also offers competitive pricing with a simple structure based on data storage, network usage, and operations. It includes storage classes like Standard, Nearline, Coldline, and Archive, each priced according to data access patterns and storage duration.

6.2.2 Scalability

- Amazon S3: Designed to offer great scalability and handle vast amounts of data and traffic, S3 supports extensive data operations with strong consistency and built-in redundancy.
- Google Cloud Storage: GCS benefits from Google's global infrastructure, which is optimized for high performance and rapid data access. Google's private network provides fast data transfer rates, crucial for applications requiring quick access to large amounts of data.

6.2.3 Security

- Amazon S3: Provides detailed access controls, bucket policies, and integrates with AWS Identity and Access Management (IAM) for fine-grained security management.
- Google Cloud Storage: Offers robust security measures, similar encryption capabilities, and easy integration with Google Cloud's Identity and Access Management for managing permissions.

7 Cost Optimization

Comparing the two solutions, an on-premise deployment may require higher upfront infrastructure costs but could lead to lower operational expenses over time. On the other hand, deploying with a cloud provider offers flexibility and scalability, though costs can increase based on usage. The optimal choice depends on factors such as hardware availability and workload variability.

To optimize costs for the cloud provider solution, assuming the stored data isn't sensitive or the cloud service provides robust security measures, consider disabling server-side encryption in Nextcloud. This reduces file sizes and improves performance. Similarly, in on-premise solution, if there are constraints on computing power or storage capacity, disabling encryption could also be beneficial.

8 Conclusion

In conclusion, this project explored the implementation of a cloud-based file storage system using Nextcloud, chosen for its comprehensive feature set that closely matches the project requirements. Utilizing Nextcloud's intuitive interface, scalable architecture, and Docker container deployment greatly streamlined both development and deployment processes.

The selected features of Nextcloud, including robust user authentication, role-based access control, private storage allocation, and comprehensive admin management capabilities, establish a robust foundation for constructing a secure and user-centric file storage platform. By integrating security measures such as server-side file encryption and multi-factor authentication, sensitive user data is effectively safeguarded.

Nextcloud's versatility in supporting different database backends and storage solutions facilitates adaptation to diverse deployment scenarios. This report explores two scalable deployment options: on-premise deployment utilizing a shared cluster and cloud provider deployment with autoscaling capabilities. These solutions offer flexible production environments tailored to meet varied operational needs.

This project underscores the importance of intelligent decision-making in balancing features, security, scalability, and cost-effectiveness to achieve a comprehensive and efficient solution.