Edson J. Maungue
Network and Systems Admin

Experienced Network and Systems Administrator with over 4 years in Information Technology, holding a degree in Computer and Telecommunications Engineering. Certified Cybersecurity Professional (ISC2, Google). Proven expertise in planning, implementing, and supporting IT infrastructure, including incident, problem, change, and asset management. Skilled in managing and securing both Windows and Linux environments, with hands-on experience in system configuration, troubleshooting, and protection. Currently working on IT infrastructure management in a banking environment, emphasizing high availability, security, and efficient service delivery. Strong communicator and problem solver with a collaborative approach to teamwork.

CONTACT

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Portfolio: https://edsonmaungue.github.io/portfolio/

PROFESSIONAL EXPERIENCE

Network and Systems Administrator | Mar 2024 – Present
MBC – MyBucks Banking Corporation | Maputo

- Manage the Data Center and Disaster Recovery (DR) Site, ensuring continuous operation of IT infrastructure across headquarters and branches.
- Configure, monitor, and maintain enterprise systems and tools including VMware, vSphere, Veeam, NetApp Storage, CCTV, Access Control Systems, Firewalls, Active Directory (AD), Office 365, 3CX, and OsTicket.
- Troubleshoot and resolve infrastructure and system administration incidents and service requests.
- Implement and maintain network and server communication infrastructure to ensure secure and reliable operations.
- Plan and conduct regular failover and disaster recovery testing to verify system resilience.
- Enforce and periodically review IT policies to maintain compliance and best practices.
- Provide Tier 1 and Tier 2 technical support for network, systems, and end-user hardware/software issues.
- Train junior technician.

IT Technician | May 2020 – Feb 2024
Innovate IT Africa | Maputo
- Provided technical support and server administration across various environments.
- Installed and maintained physical and logical access control systems and network security solutions.
- Performed regular security testing and trained junior technicians.

EDUCATION

Institute of Transport and Communications (ISUTC) | 2014 – 2018
Bachelor's Degree in Computer Science and Telecommunications Engineering

SKILLS

Languages :
Portuguese : Native
English : Advanced
Deustch : Beginner

Professional Skills :

Technical Support	NetApp
Troubleshooting Skills	Management
Backup and recovery	Problem-solving
Virtualization technology	Quick learning ability
Effective communication	
DataCenter Infrastructure Operations Knowledge	