



EDSON JORGE FRANCISCO

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PROFESSIONAL OVERVIEW

Information Technology professional with more than 6 years' experience in implementing digital solutions in various sectors, including agriculture, health, transportation, education, laws and rights, humanitarian aid and entrepreneurship. I have solid skills in technical consulting, IT project management, software development, IT support, networks and infrastructures, as well as systems analysis and administration and database management. Self-motivated and a fast learner, with a strong sense of leadership and the ability to work as part of a team. I have experience in managing multiple projects and a focus on generating strategic results that promote innovation in both the corporate and community sectors.

PROFESSIONAL EXPERIENCE

1. ASSOCIAÇÃO EMPODERANDO MOÇAMBIQUE (Equip Mozambique)

- IT MANAGER: September/2022 - Currently
 - IT TECHNICIAN AND PROGRAMMER: July/2019 - September/2022
 - IT INTERN: May/2019 - July/2019
- Team Leadership: Leading a team of up to 16 young professionals. In parallel, coordinating innovative technological projects and strengthening interdepartmental collaboration.
 - Software Development: Active participation in systems development and programming, contributing to innovative technological solutions.
 - Systems Configuration and Administration: Proficient in Google Workplace and Microsoft 365, as well as cloud services (AWS, GCP and Azure). Updating network systems and software to ensure operational efficiency.
 - Technical Support: Leading helpdesk operations and resolving hardware and software problems.
 - Equipment Maintenance: Carrying out preventive and corrective maintenance to ensure continuous performance.

- Remote Monitoring: Introduction of monitoring, achieving 98-99.9% service uptime.
- Customer Collaboration: Meeting customer needs to ensure satisfaction.
- Policies and Procedures: Implementation of guidelines to improve communication and team performance.
- Training: Training staff in various IT domains, promoting continuous professional development.

2. TECHSOLUTIONS, LDA

- PROGRAMMER AND SYSTEMS ANALYST: February/2022 - June/2024

- Contribution to systems analysis and development.
- Participation in projects to configure cloud servers and integrate new systems, ensuring compatibility and the desired performance.

3. ENSYS (Enterprise Systems and Development), LDA

- IT INTERN: October/2018 – November/2018

- Internship as an Operator in the Technical Department of Vehicle Control and Monitoring and Video Surveillance.

ACADEMIC BACKGROUND

2024: Universidade Zambeze | BEIRA

- Finalist: Degree in Computer Engineering (Awaiting Defense of Monograph)

2012: Escola Secundária Samora Moisés Machel | BEIRA

- Level obtained: High School (Grade 12)

2007: Escola Primária Bons Sonhos | BEIRA

- Level obtained: Primary Education (7th Grade)

SKILLS

Technical skills

- Managing Teams, Projects and Software Development using Agile Methodologies
- Networks and Telecommunications: Administration and maintenance of data networks, configuration of telecommunications systems
- Technical Support: Comprehensive experience in helpdesk operations and user support.
- Equipment Maintenance: Skills in preventive and corrective maintenance of hardware and software
- Systems Administration: Management of operating systems and development environments, with a focus on efficiency and security

Interpersonal skills

- Effective and exemplary leadership
- Strategic thinking
- Enthusiastic and maximizing solutions
- Critical thinking and good judgment
- Quick decision making
- Disciplined work management
- High responsibility and dynamism
- Ability to work as part of a team and integrate easily
- Easy to adapt and assimilate
- Dynamism and spirit of research

ADDITIONAL INFORMATION

- Consultant for ICT solutions in Agriculture & Technical and Strategic Development Lead for FAMS (Farmer and Agent Management System), initially funded by GIZ - German Development Cooperation and COMO Consult
- Creation of digital solutions such as "FORTE DA VIDA", "AIDA", "JURIS", "KULTUARE", "HLINK", "CONSULTARE", "KUKURA", SEMMO", 'START ESCOLAR' and other innovative solutions with social impact and community development.
- Recognized excellence in local Hackathons and technology challenges
- Driving license: Heavy Category (Category C)
- Languages => Portuguese: Native | English: Advanced | Spanish: Beginner
- Development Hours Metrics: <https://wakatime.com/@edsonjorgef1>