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Madrid, Madrid, 28320, Spain

SKILLS

Python

MySQL

Machine Learning

Git

Tableau

LINKS

LinkedIn:

www.linkedin.com/in/eduardo-mar tínez-manzanero-7138401ab

GitHub:

https://github.com/Edu-Martinez-9 1

LANGUAGES

Spanish

English

Eduardo Martinez Manzanero

DATA ANALYST

ABOUT ME

As a recently trained Data Analyst with a diverse background in hospitality, logistics, and tourism, my adaptability is fueled by a strong set of technical and operational skills. Enhanced by my studies in Biology and Sound Engineering, my analytical abilities are primed for problem-solving. Eager to contribute my varied expertise to your team, I am prepared to tackle complex projects and make impactful contributions.

WORK EXPERIENCE

Front Desk Staff

Urban Sea Atocha 113 Hotel (Madrid) / Madrid / Nov 2021 - Oct 2024

- Manual management, modification, and cancellation of bookings.
- Handling of PMS & Excel.
- Management of check-ins, check-outs, and preparation of reports for housekeeping and room maintenance.
- Invoicing of reservations for individuals and companies, and quotation to agencies.
- Management of online travel agencies: online room availability, communication with customers via chat, email, and phone.
- Customer service and handling complaints and claims.

Customer Service/ Operator

Various Companies / Madrid / Jun 2010 - Mar 2020

- Provided customer service at ticket booths, seasonal pass office, and operated attractions in Parque Warner (Madrid)
- Performed recording, mixing, and editing of voiceovers using ProTools (DL Dubbing Studio).
- Stage Technician Set up stages and audio equipment. (Producciones Multiple S.L.)

EDUCATION

Data Analytics

Ironhack / Madrid / 2024

During my data analysis bootcamp, I developed a strong foundation in Python, SQL, Tableau, and machine learning. I gained hands-on experience in data cleaning, exploration, and visualization, and learned to implement machine learning algorithms for predictive modeling. I also utilized Git for version control and collaborated in team projects, ensuring efficient workflows and tracking of code changes. The bootcamp allowed me to work with real-world

datasets, honing my analytical skills and equipping me with the tools necessary for tackling complex data-driven problems.

Bachelor of Science in Biology, Biotechnology Specialization Complutense University of Madrid / Madrid / 2017

Certificate of Higher Education (HNC) in Sound Engineering Puerta Bonita Professional School / Madrid / 2020