

COMP9334

# Capacity Planning for Computer Systems and Networks

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Week 4B <https://eduassistpro.github.io/> (1)

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# Week 4A: Queues with general arrival & service time

- Queues with general inter-arrival and service time distributions



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- M/G/1 queue
  - Can calculate d <https://eduassistpro.github.io/> formula

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- G/G/1 queue
  - No explicit formula, get a bound or approximation

$$W \leq \frac{\lambda(\sigma_a^2 + \sigma_s^2)}{2(1 - \rho)}$$

# Analytical methods for queues

- You had learnt how to solve a number of queues analytically (= mathematically) given their
  - Inter-arrival time probability distribution
  - Service time probability distribution
- Queues that you can solve now include M/M/1, M/M/m, M/G/1, M/G/1 with *often the most straightforward way to solve a queueing problem*  
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- Unfortunately, *many queueing problems are still analytically intractable!*
- What can you do if we have an analytically intractable queueing problem?

# Lectures 4B, 5A, 5B: Discrete event simulation

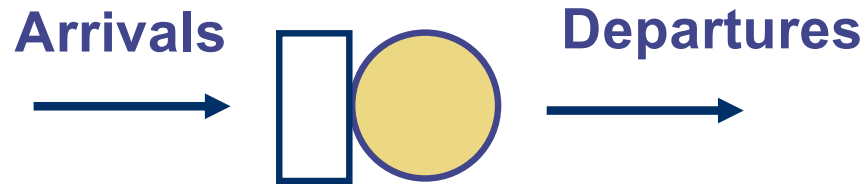
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- For a number of lectures, we look at the topic of using *discrete event simulation for queueing problems*
  - *Simulation is an imitation of the operation of real-life system over time.*

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- The topics to be
  - (4B) What are d <https://eduassistpro.github.io/>
  - (4B) How to structure a discrete simulation?  
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- For 5A and 5B
  - How to choose simulation parameters?
  - How to analyse data?
  - What are the pitfalls that you need to avoid?
  - How to generate pseudo-random numbers for simulation?
  - Reproducibility

# Motivating example

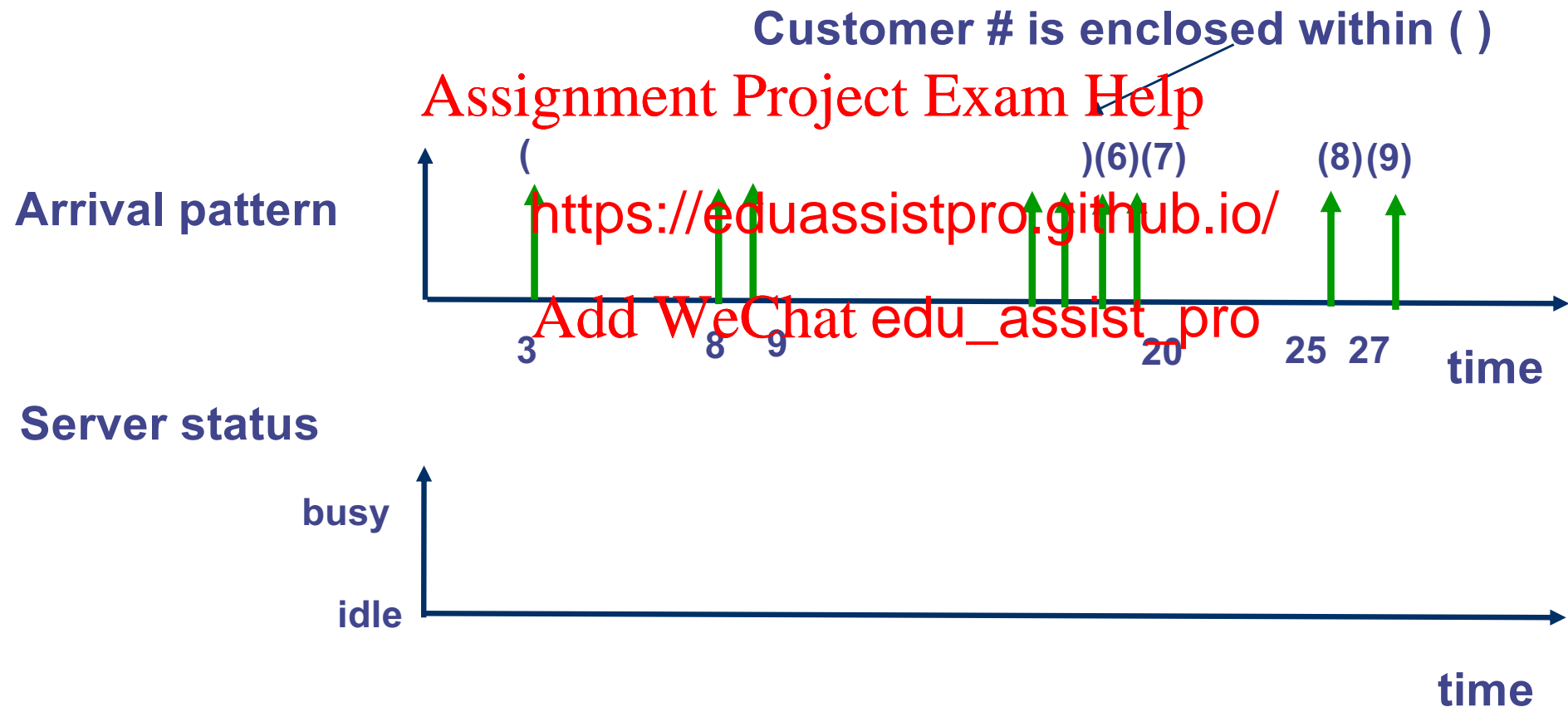


- Consider a single-server queue with only one buffer space (= waiting room)
- If a customer arrives when buffer is occupied, the customer is rejected.
- Given the arrival times and service times in the table on the right, find
  - The mean response time
  - % of rejected customersAssuming an idle server at time = 0.

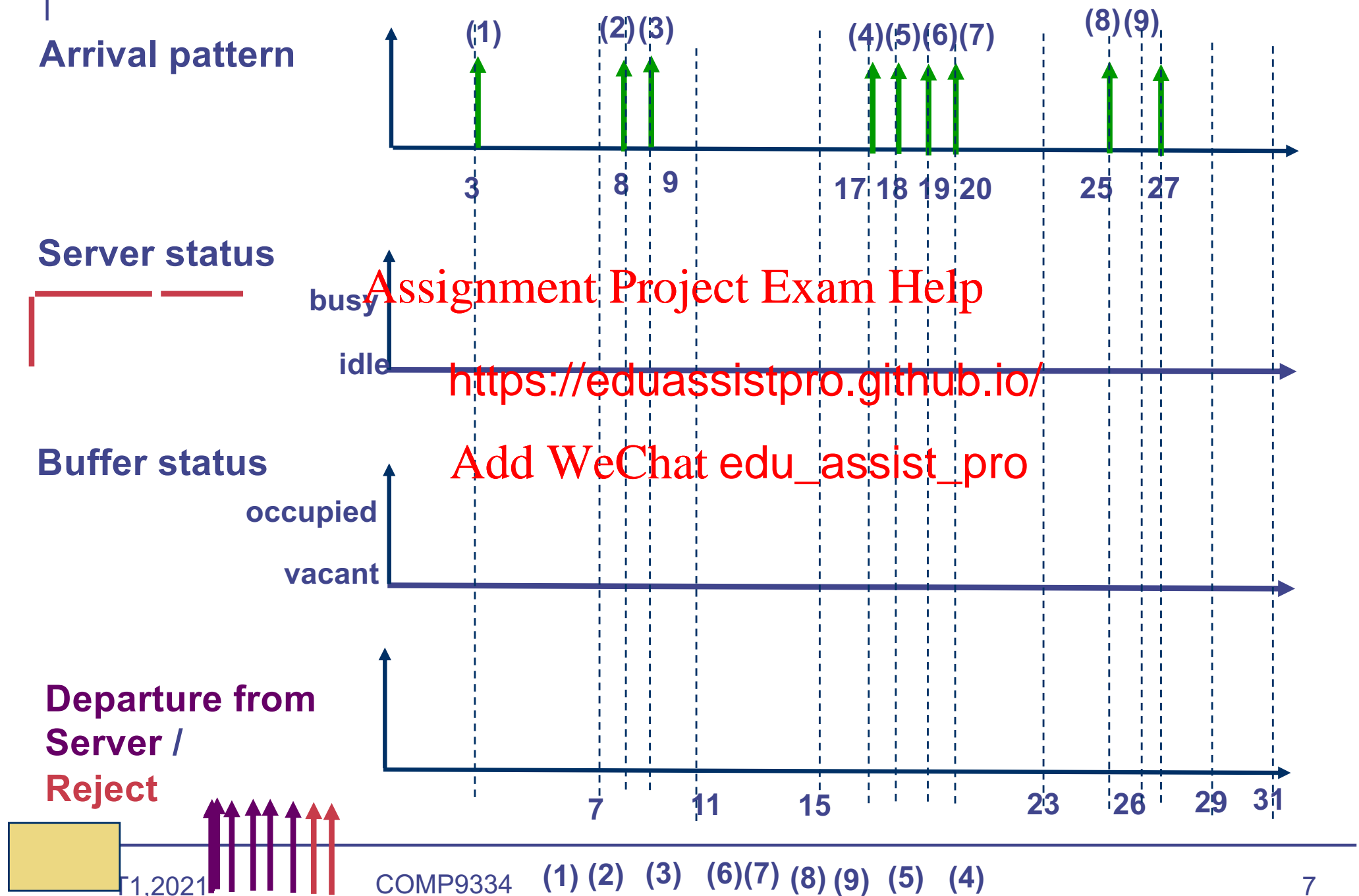
Customer number	Arrival time	Service time
1	3	4
2	8	3
3	9	4
4	17	6
5	18	3
6	19	2
7	20	2
8	25	3
9	27	2

# Let us try a graphical solution

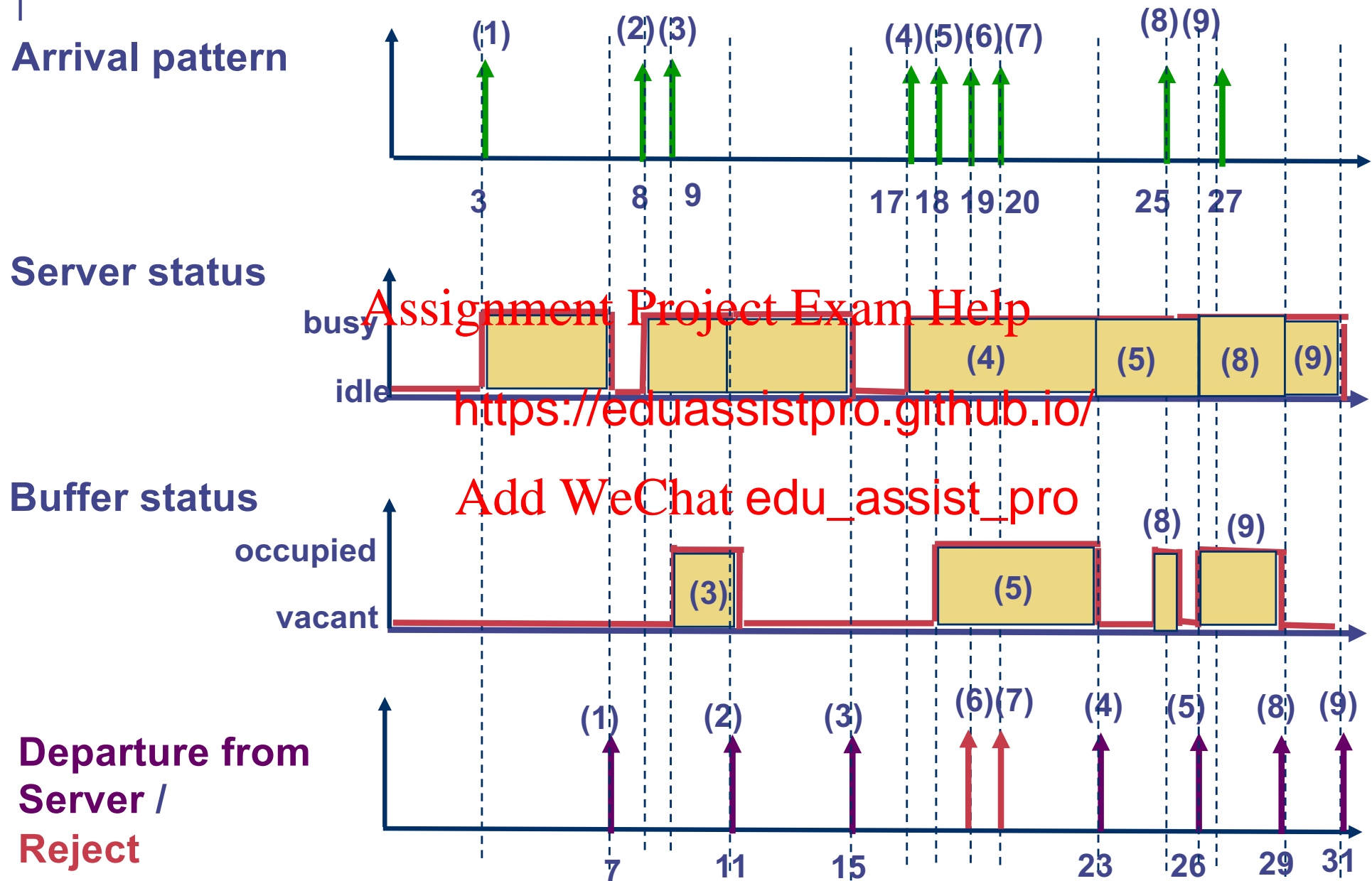
- In the graphical solution, we will keep track of
  - The status of the server: busy or idle
  - The status of the buffer: occupied or vacant



# A graphical solution (To be completed)



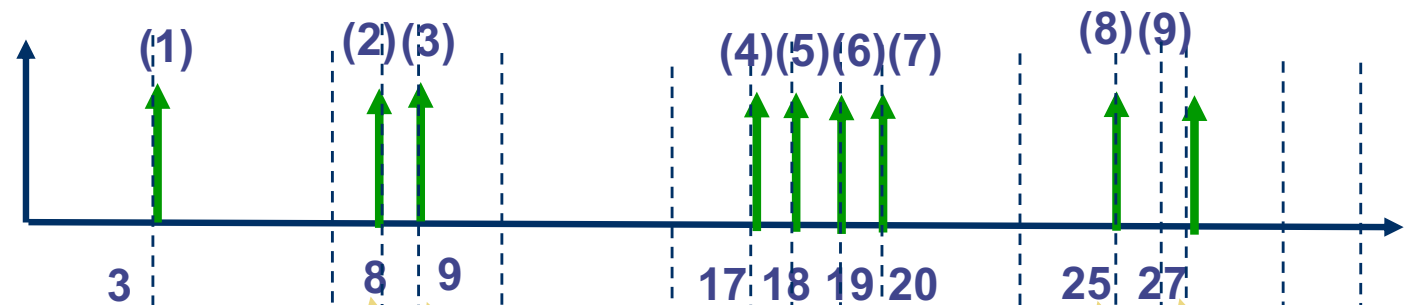
# A graphical solution





# Using the graphical solution (1)

Arrival pattern



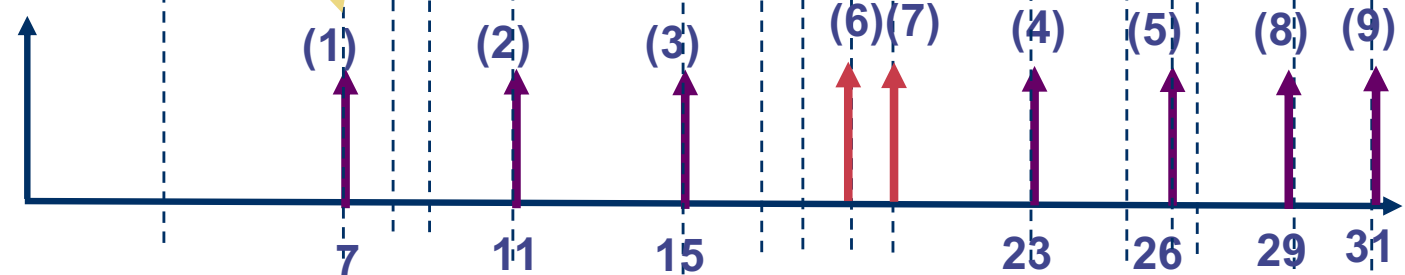
We can find the response time of each customer & average response time

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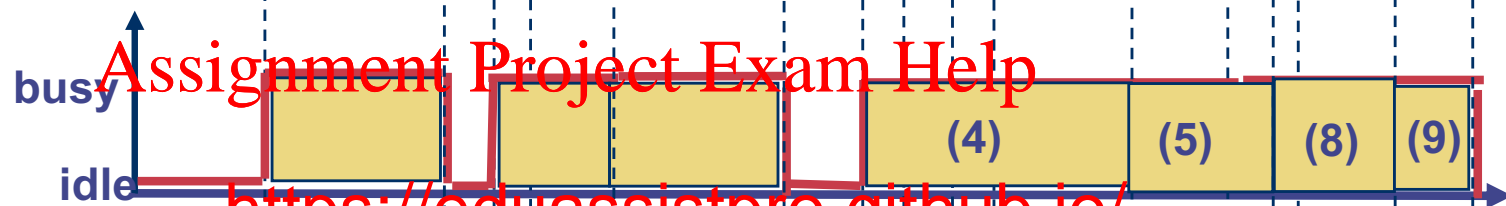
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Departure from Server /  
Reject

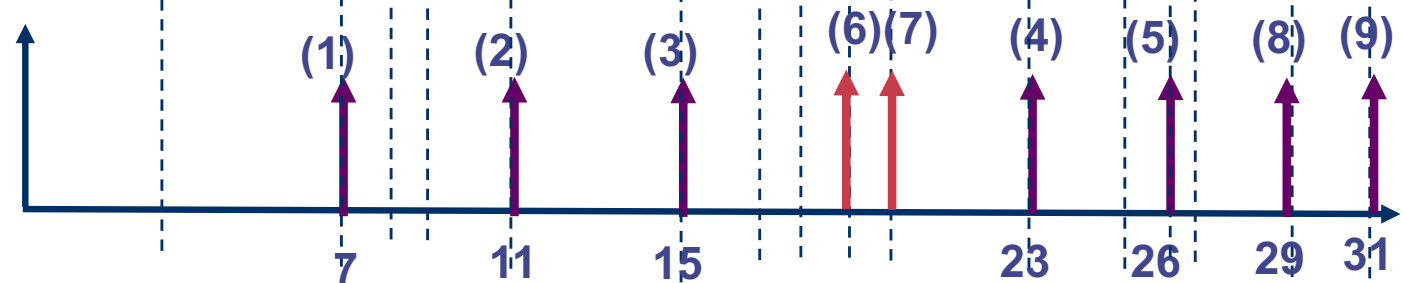


## Using the graphical solution (2)

Server status



Departure from  
Server /  
Reject



# From graphical solution to computer solution (1)

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- How can we turn this graphical solution into a computer solution, i.e. a computer program that can solve the problem for us
- We need to keep track of the status of the server and the status of the buffer
  - This allows us <https://eduassistpro.github.io/>
  - E.g. If server is BUSY and buffer is FULL, an arriving customer is rejected.
  - E.g. If server is BUSY and buffer is VACANT, an arriving customer goes to the buffer.
  - E.g. If server is IDLE, an arriving customer goes to the server
- *What this means:* We need to keep track of the status of some variables in our computer solution.

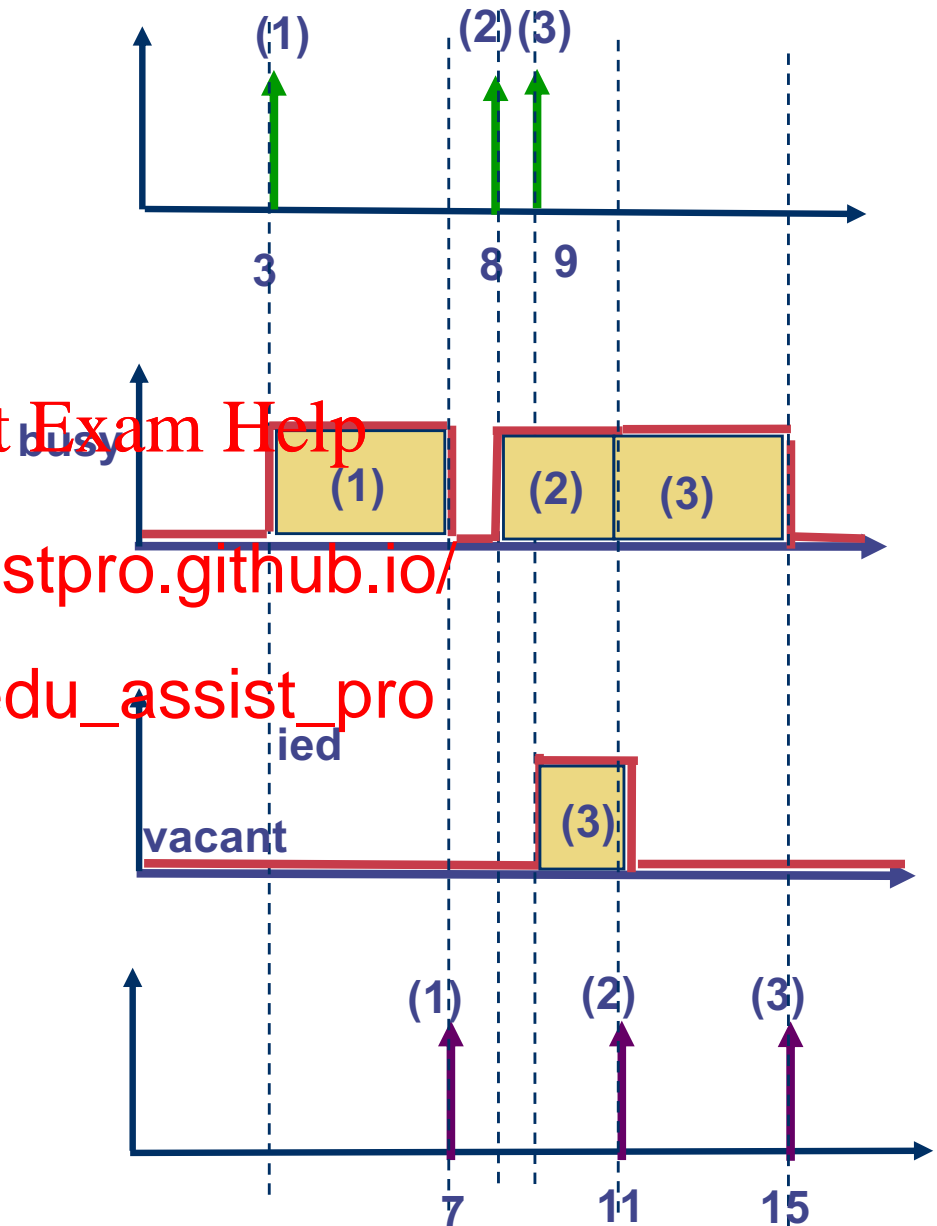
# From graphical solution to computer solution (2)

- Observation #1:

- An arriving or departing customer causes the server or buffer status to change

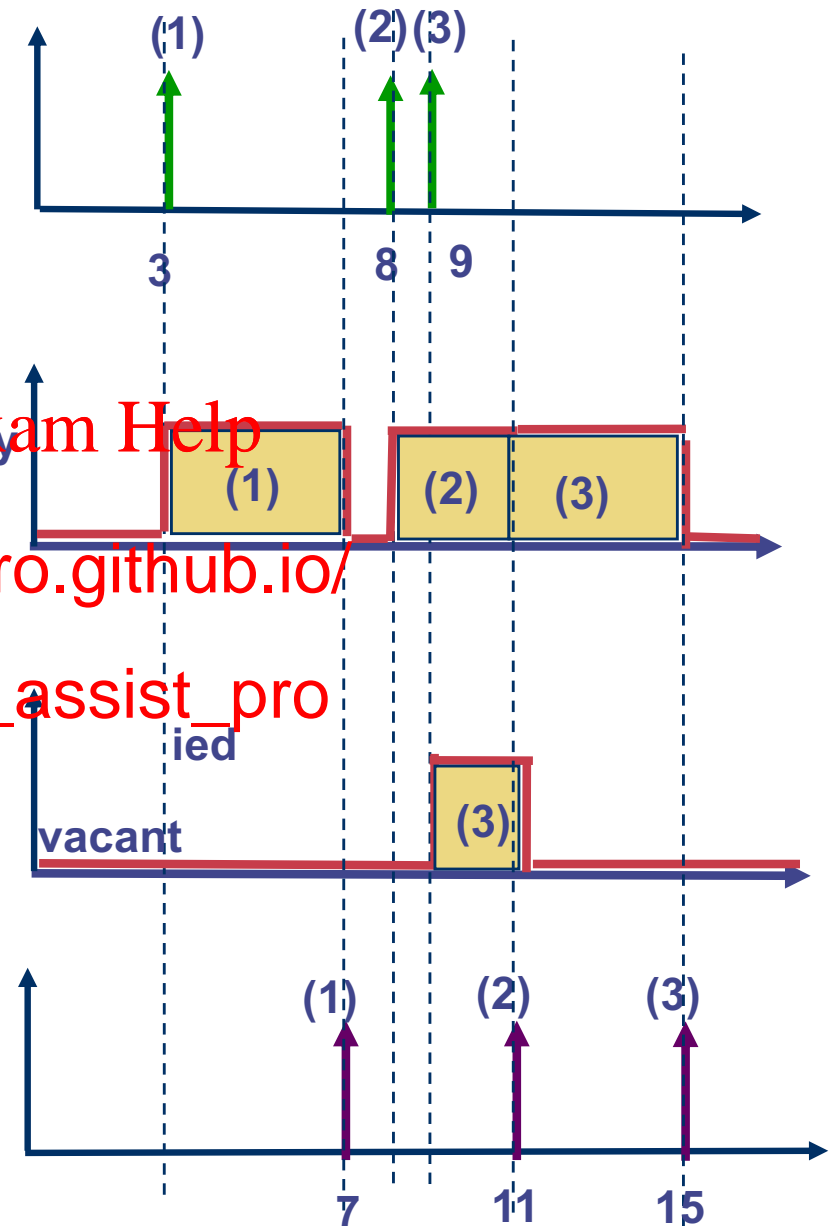
- Examples:

- At time = 3, the arrival of customer #1 causes the server to switch from IDLE to BUSY
- At time = 7, the departure of customer #1 causes the server to switch from BUSY to IDLE
- At time = 9, the arrival of customer #3 causes the buffer to switch from VACANT to OCCUPIED
- Etc.



# From graphical solution to computer solution (3)

- Let us call the arrival of a customer or the departure of a customer an **event**
- Observation #2:
  - The status of the server and the status of the buff same between two events
- What this means:
  - We need to keep track of the timing of the events
    - Events can cause status transitions
    - In between events, status remain the same



## From graphical solution to computer solution (4)

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- In our computer solution, we will use a **master clock** to keep track of the current time
- We will advance the master clock from event to event
- In order to see how the computer solution works, let us try it out on paper

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## On paper simulation

- In our simulation, we keep track of a number of variables
  - MC = Master clock
  - Status of
    - Server: 1 = BUSY, 0 = IDLE
    - Buffer: 1 = OCCUPIED, 0 = VACANT
  - Event time:
    - Next arrival event and service time of this arrival
    - Next departure event and arrival time of this departure
  - The (arrival time,  $r$  in buffer
  - In order to comp  $p$  track of
    - The cumulative response time ( $T$ )
    - Cumulative number of customers  $r$

MC	Next arrival		Next departure		Server status	Buffer status + customer in buffer	T	R
	Arrival time	Service time	Departure time	Arrival time of this departure				
0	3	4	-	-	0	0	0	0
3	8	3	7	3	1	0	0	0
7	8	3	-	-	0	0	4	0

# On paper simulation (To be completed)

MC	Next arrival		Next departure		Server status	Buffer status + Customer in buffer	T	R
	Arrival time	Service time	Departure time	Arrival time of this departure				
0	3	4	-	-	0	0	0	0
3	8	3	7	3	1	0	0	0
7	8	3			0	0	4	0

Can you continue?

(Arrival time, service time) of the customer in the buffer.



# On paper simulation

MC	Next arrival		Next departure		Server status	Buffer status + Customer in buffer	T	R
	Arrival time	Service time	Departure time	Arrival time of this departure				
0	3	4	-	-	0	0	0	0
3	8	3	7	3	1	0	0	0
7	8	3			0	0	4	0
8	9	4			1	0	4	0
9	17	6	11		1	1	4	0
11	17	6	15	9	1	0	7	0
15	17	6	-	-	0	0	13	0

Can you continue?

(Arrival time, service time) of the customer in the buffer.

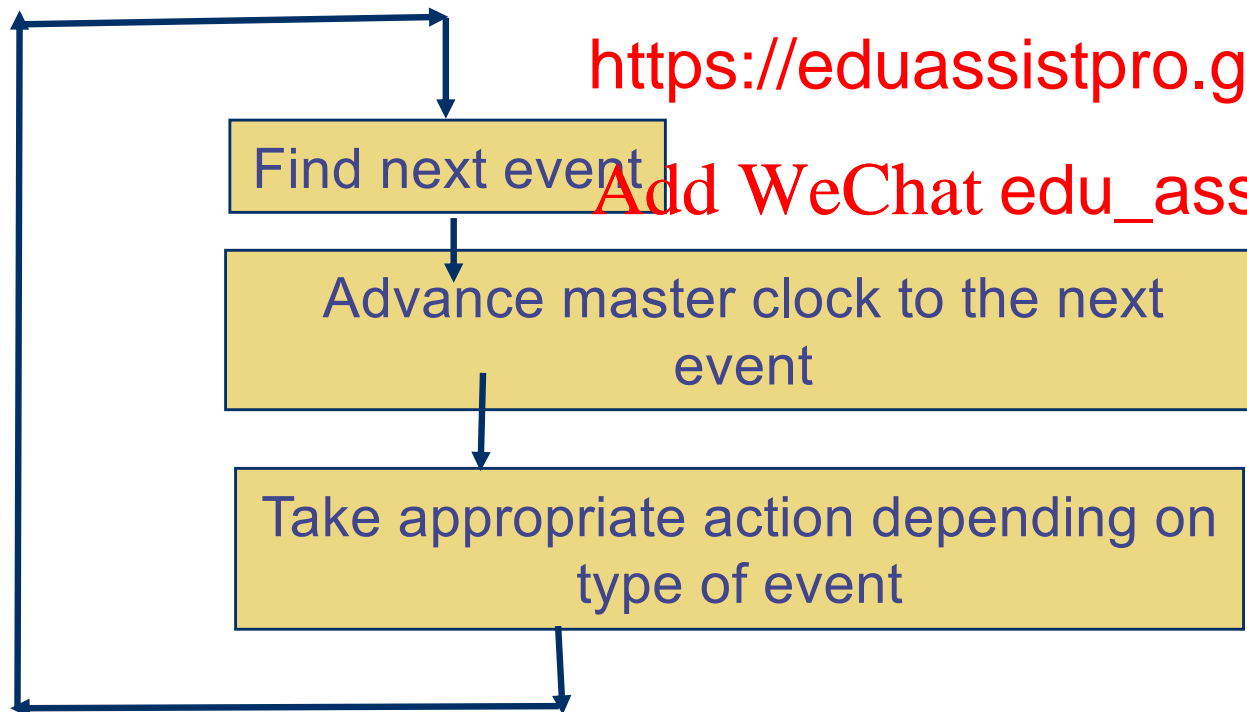
# Logic of the program (1)

- At each step, we advance to the next event that will take place

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# Handling an arrival event

Three cases according to the server and/or buffer status

Arrival event

Server IDLE  
(Buffer VACANT)

- Add a departure event with departure time = current time + service time of the arrival
- Change server status to BUSY

Server BUSY  
Buffer VACANT

- Store the arrival and service time information

Server BUSY  
Buffer OCCUPIED

- Reject this customer
- Increment the cumulative number of rejected customers by one

- Look up the list of arrival to fill in the information for the next arrival event

# Handling an departure event

Two cases according to the buffer status

## Departure event

- Update the cumulative response time
  - $T \leftarrow T + \text{current time} - \text{arrival time of the departing customer}$

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Buffer VACANT

- Change server status to IDLE
- Next departure event becomes empty

Buffer OCCUPIED

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- Update departure event with information of the customer in the buffer
- Next departure time = current time + service time of the customer in the buffer
- Change buffer status to VACANT

# Discrete event simulation

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- The above computer program is an example of a discrete event simulation
- It allows you to solve a queueing problem with one server and one buffer space
- You can generalise the above procedure to
  - Multi-server
  - Finite or infinite buffer space
  - Different queueing disciplines
- Let us generalise it to the case of single-server with infinite buffer

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# Single server with infinite buffer simulation

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- In this case, we will use buffer status to denote the number of customers in buffer
  - Buffer status = 0, 1, 2, 3, ...
- We also need to store all the (arrival time, service time) of all the customers in the buffer
- Compare with the no-buffer case, we only need to change
  - An arrival event
  - A departing event

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# Handling an arrival event

Two cases according to the server status

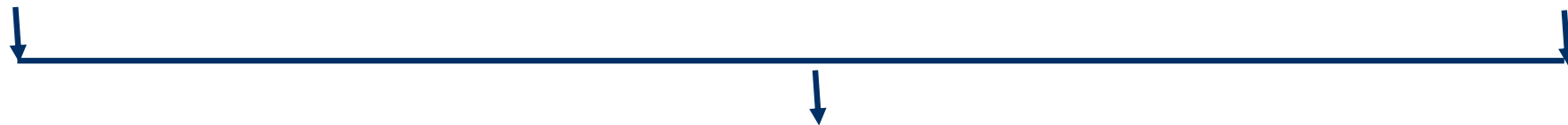
Arrival event

Server IDLE

Server BUSY

- Add a departure event with departure time = current time + service time of the arrival
- Change server status to BUSY

- Increment number of customers in the buffer by 1
- Add arrival time and arrival time information



- Look up the list of arrival to fill in the information for the next arrival

# Handling an departure event

Two cases according to the buffer status

## Departure event

- Update the cumulative response time
  - $T \leftarrow T + \text{current time} - \text{arrival time of the departing customer}$

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Buffer = 0

Buffer  $\neq$  0

- Change server status to IDLE
- Departure event becomes empty

- Update departure event with first customer in buffer
- Next departure time = current time + service time of the first customer in the buffer
- Delete first customer from buffer
- Decrement number of customers in the buffer by 1



# One missing piece

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- We know how to write a discrete event simulation program to simulate a single-server queue with infinite buffer  
**assuming that we have the arrival times and service times**
- Where do arrival times and service times come from?  
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- If we want to simulate a queue with exponentially distributed arrival times and service times  
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  - The inter-arrival time is exponentially distributed
  - The service time is exponentially distributed
- We can get the arrival times and service times if we can generate exponentially distributed random numbers

# The Python random library

- The library can be used to generate random numbers from many probability distributions
- `random.expovariate()` can be used to generate exponentially distributed random numbers

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Name ▲	Type	Size	Value
i1	float	1	0.886333566840348
i2	float	1	0.5129872509130181
i3	float	1	0.2597444444294557

# Exponential distributed random numbers

```
# To produce 10,000 numbers that are exponentially distributed
lamb = 2
n = 10000
x = []
for i in range(n):
    x.append(random.expovariate(lamb))
```

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- Generate 10,000 exponentially distributed number and plot the histogram

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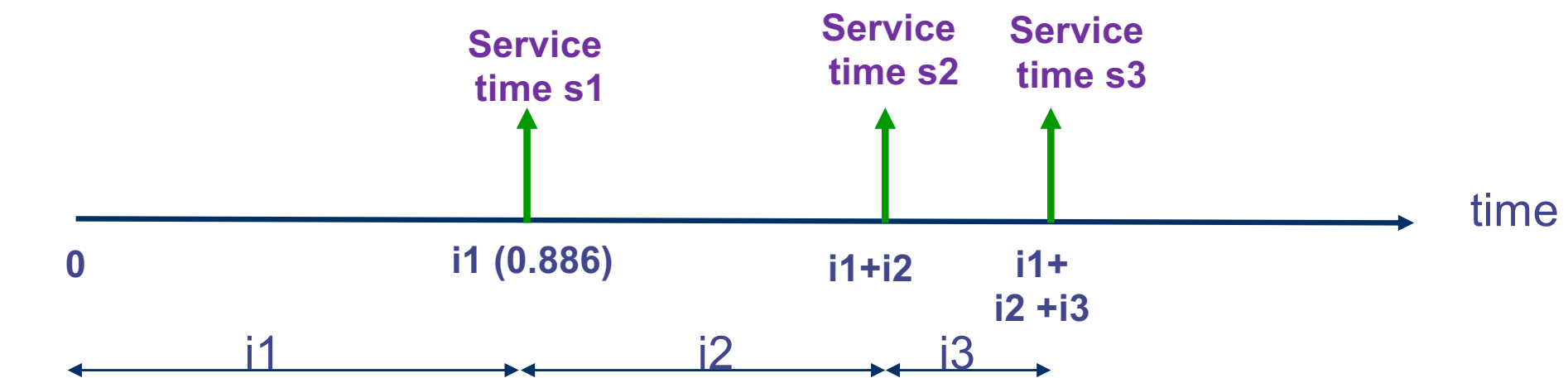
- File: hist\_random\_expo.py
- Note: lambda is a Python keyword. Cannot use lambda as a variable name

# Arrival and service times

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# Simulating M/M/1 queue

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- In order to test how well our discrete event simulation program works, we will use it to simulate an M/M/1 queue and compare it with the expected result
- An M/M/1 simulation program is given in *sim\_mm1.py* (available on the course web site)
- We will:
  - Take a look at <https://eduassistpro.github.io/>
  - Run it and make some observations

# Observations from running the simulation

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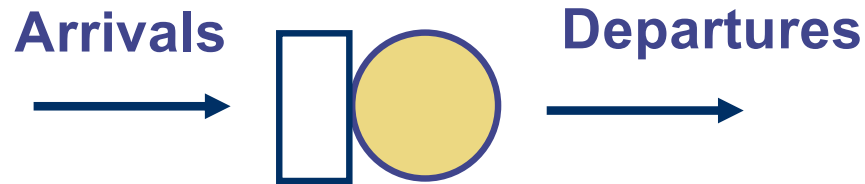
- The mean response time from simulation can be close to (but not equal to) the theoretical mean simulation time
- Each simulation run gives a different mean response time

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# Trace driven simulation



- We considered this example in the beginning of this lecture
- We simulated using
  - A sequence (or trace) of arrivals
  - A sequence of service times
- We call this trace driven simulation
- Trace driven simulation is useful
  - You have a server and you have a log of the arrival time and service time of the job
  - You are considering changing to a new server
  - You can use the traces that you have and simulation to calculate the response time of the new server

Customer number	Arrival time	Service time
1	3	4
2	8	3
3	9	4
4	17	6
5	18	3
6	19	2
7	20	2
8	25	3
9	27	2

# Trace driven simulation

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- An example of trace driven simulation is in the file `sim_1server_trace.py`
  - Note that `sim_1server_trace.py` assumes infinite buffer rather than finite buffer
- Earlier we used random number generators to produce inter-arrival and service times
  - For trace driven simulation, inter-arrival and service times are read from the supplied trace

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# References

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- Discrete event simulation of single-server queue
  - Winston, “Operations Research”, Sections 23.1-23.2
  - Law and Kelton, “Simulation modelling and analysis”, Section 1.4
- Generation of random numbers
  - Raj Jain, “The Art of Computer Systems Performance Analysis”
    - Sections 26.
    - Section 28.1
- Note: We have only touched the basics of discrete event simulations. For a more complete introduction, see
  - Law and Kelton, “Simulation modelling and analysis”
  - Harry Perros, “Computer Simulation Techniques: The definitive introduction”, an e-book that can be downloaded from
    - <http://www4.ncsu.edu/~hp/files/simulation.pdf>