

COMP9334

Capacity Planning for Computer Systems and Networks

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queues Add WeChat edu_assist_pro

This lecture

- Web services
 - What is it?
 - Performance analysis
- Fork-join queue
 - Markov chain
 - MVA

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Web access versus Web services

(a) Web access

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(b) Composite web service for travel

Web service performance issues

- Metrics
 - Response time
 - Throughput
 - Availability
 - Performance analysis method
 - Operational an
 - Markov chain
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Web service flow graph

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V_a, V_h, V_c :
Relative
Visit
Ratio

Every request to the travel site generates on average V_a requests to the Airline web service etc.

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X_{TA} = Throughput of travel site

X_a = Throughput of airline Web service

$$X_a \geq V_a \times X_{TA}$$

Similarly,

$$X_a \geq V_a \times X_{TA}$$

X_h = Throughput of hotel web service

$$X_h \geq V_h \times X_{TA}$$

X_c = Throughput of car rental web service

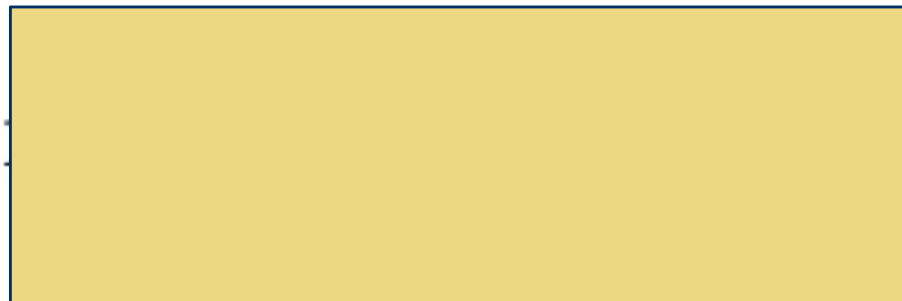
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- Can you find an upper bound on the throughput of the travel site

$$X_{TA} \leq$$



Example:

$X_a = 20$ requests/s

$X_h = 15$ requests/s

$X_c = 10$ requests/s

$V_a = 4, V_h = 2, V_c = 1$

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The airline web service is the bottleneck of the travel web site.

More complex web service graphs

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What is the bound on throughput of web service A?

Bound on the throughput of web service A is:

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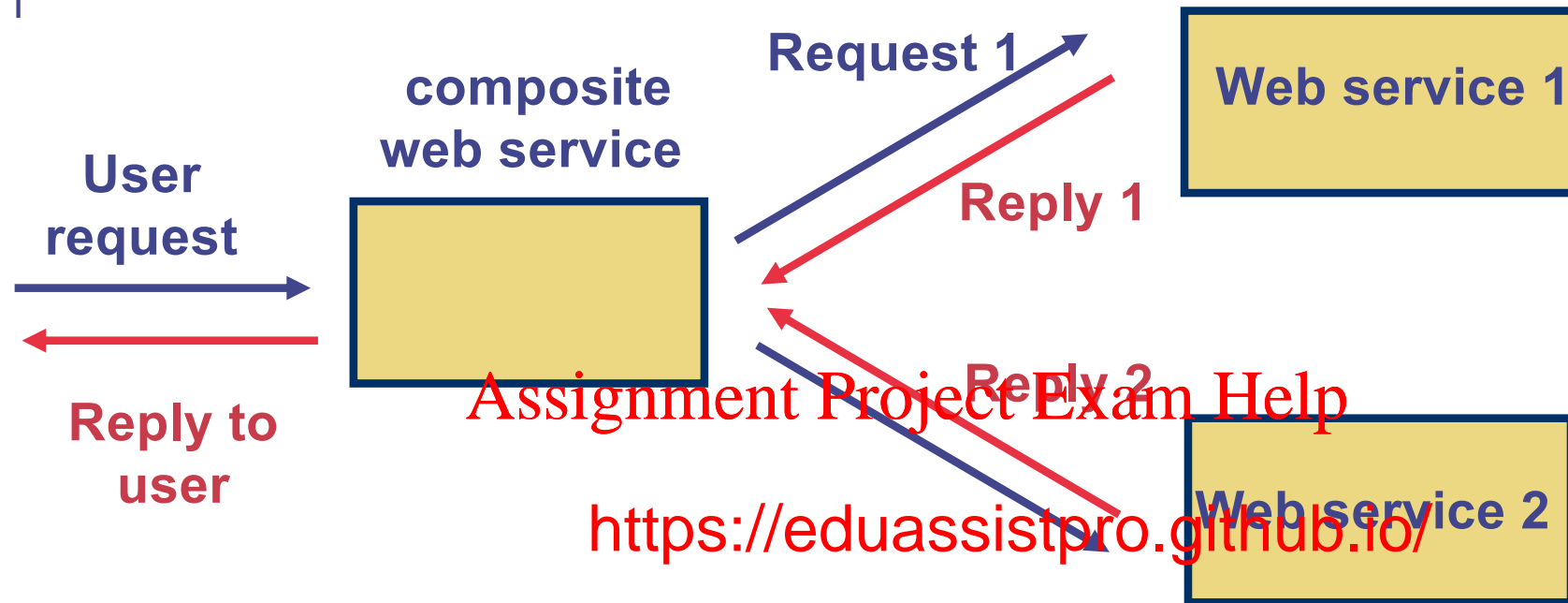
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Response time analysis

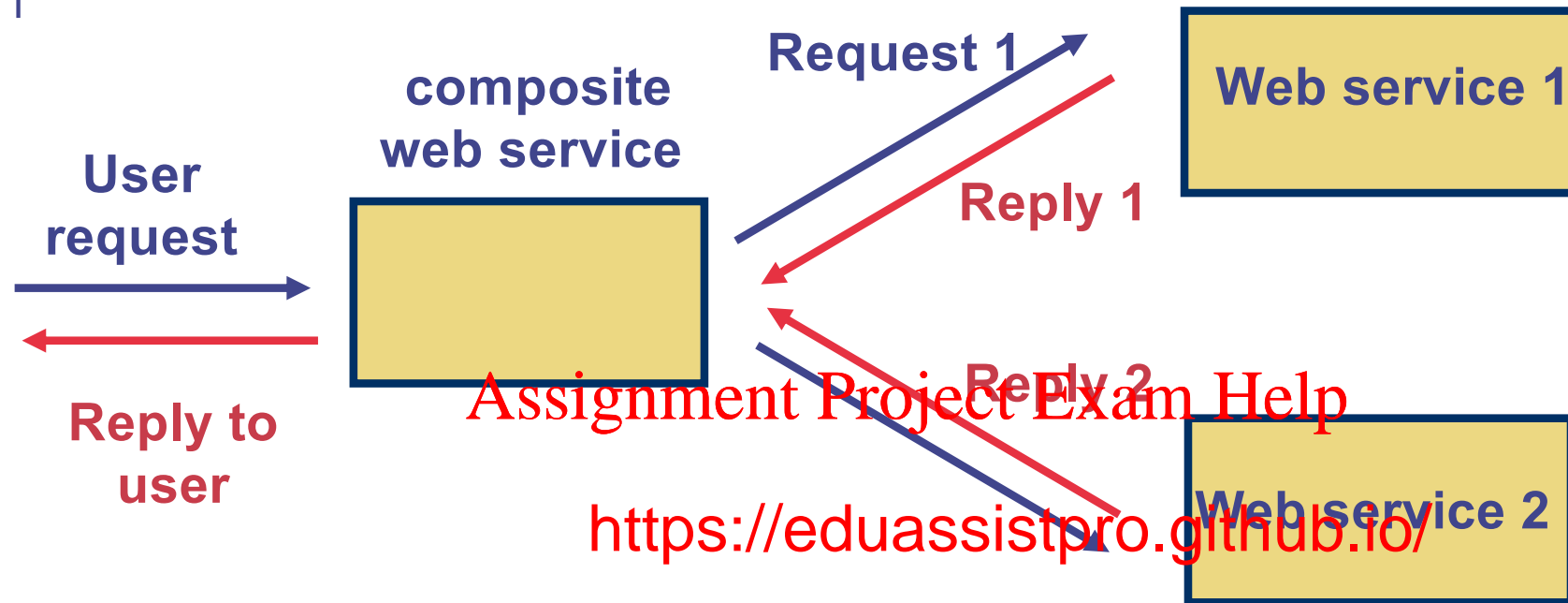
- The bottleneck analysis only gives an upper bound on the throughput
- Can we find the response time?
 - Markov chain
 - Approximate MVA
- We begin with a <https://eduassistpro.github.io/>
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A simple web service scenario (1)



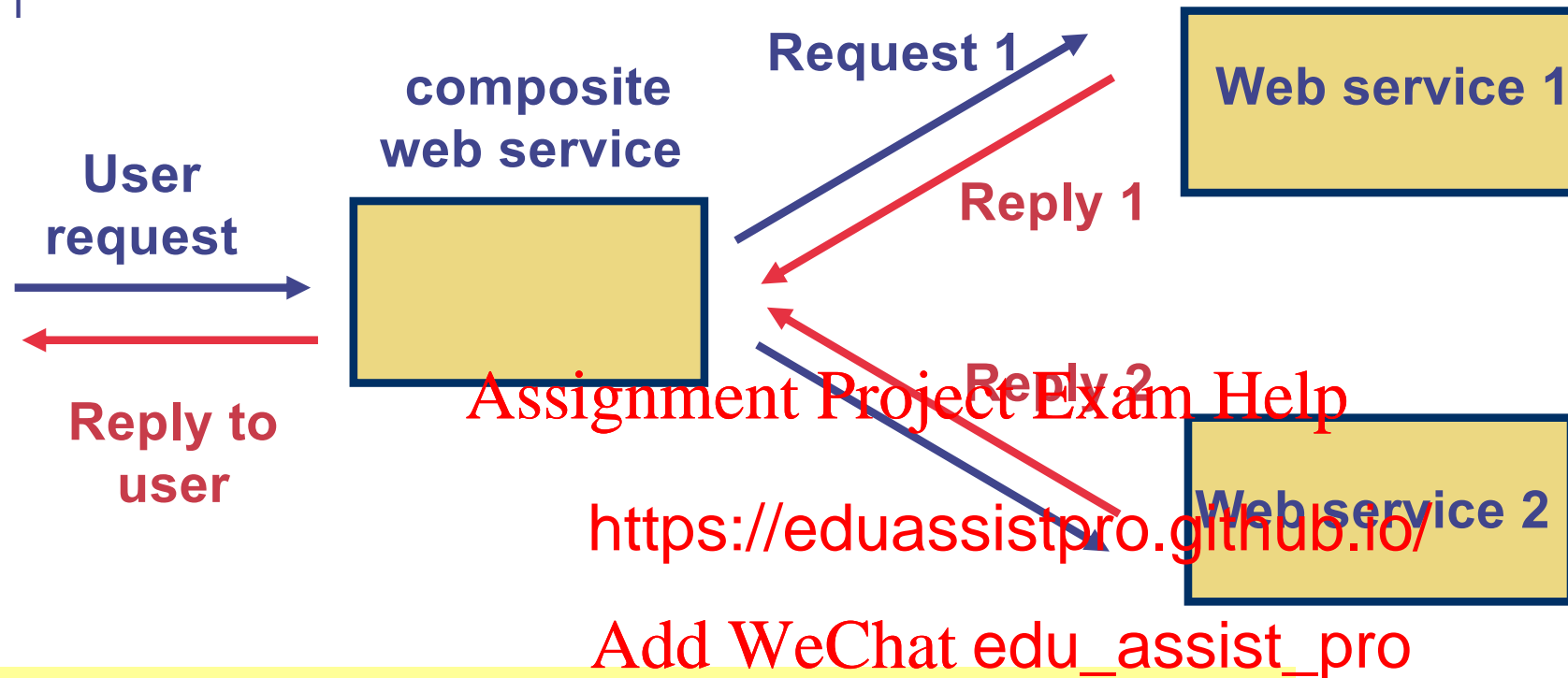
- A composite web service uses two
- Sequence of events
 1. Composite web service receives a user request
 2. Composite web service sends Request 1 and Request 2
 3. The web services reply *independently*
 - That is, Reply 1 and Reply 2 may arrive at different times
 4. After the composite web service receives *both* replies, it responds to the user

A simple web service scenario (2)



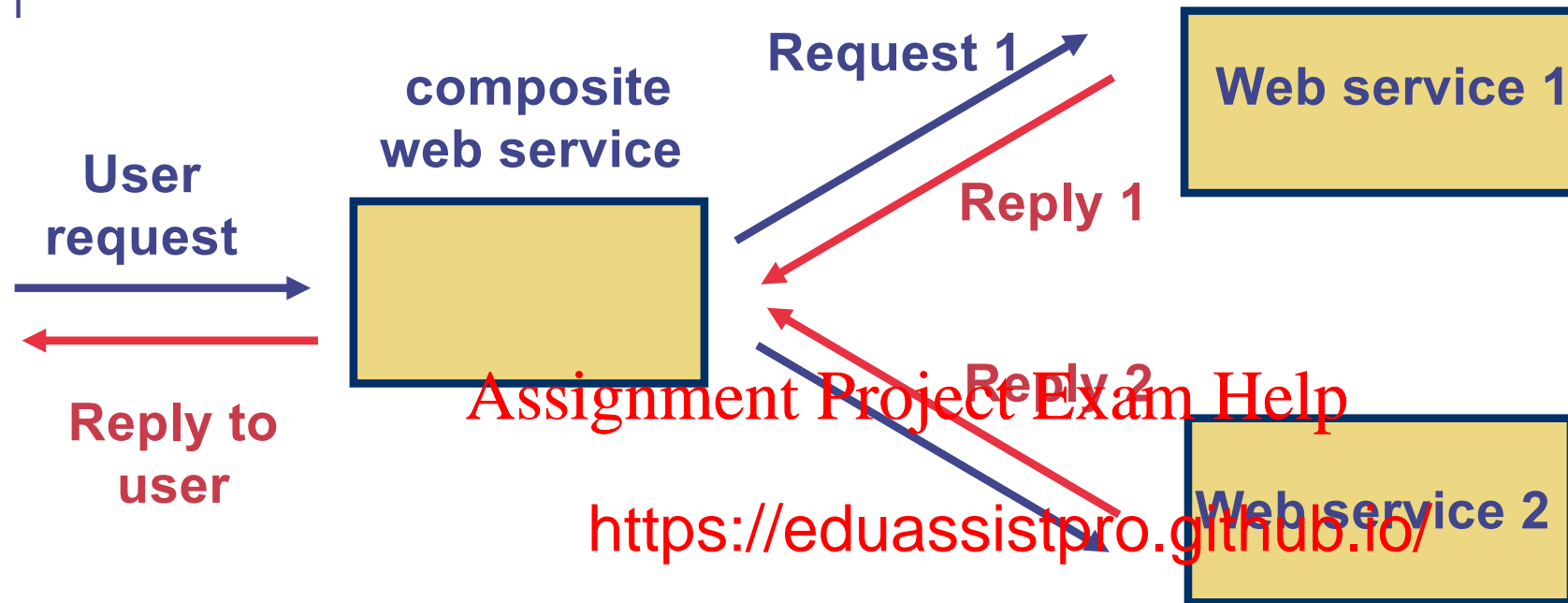
- Recall the definition of response time
- Response time of Web Service 1
= Time at which composite web service receives Reply 1 *minus*
Time at which composite web service sends Request 1
- Similarly for Web Service 2.

A simple web service scenario (3)



- Assuming that:
 - Web service 1 has a response time distribution of
 - 0.2s with probability 0.5
 - 0.3s with probability 0.5
 - Web service 2 has a response time distribution of
 - 0.2s with probability 0.5
 - 0.3s with probability 0.5
- What is the average time that the composite web service has to wait until both replies are returned?

A simple web service scenario (4)



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- What if the service time distribution
 - Web service 1 has a response time distribution of
 - 0.2s with probability 0.5
 - 0.3s with probability 0.5
 - Web service 2 has a response time distribution of
 - 0.2s with probability 0.5
 - 0.5s with probability 0.5
- What is the average time that the composite web service has to wait until both replies are returned?

Analysis scenario

- Lesson learnt: Slow web services can become the bottleneck for composite web service
- We consider Composite Web Services (illustration next slide)
 - With parallel in
 - Web services (exponentially distributed)
 - Web service N has a mean ser
 - The next service step can only be completed after all these N steps have been completed.

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service time of S

$\alpha \times S$ (exponentially

Note that if $\alpha < 1$, then server N is slower than the other (N-1) servers.

$$\frac{1}{\alpha} \times S$$

Servers 1 to N-1 : mean response time = S
Server N: mean response time = $\alpha \times S$ ← $\frac{1}{\alpha} \times S$

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Fork-join system

- The type of system described earlier is known as fork-join system
 - Fork is referring to the parallel invocation
 - All services must complete at the joining point before the next service can start

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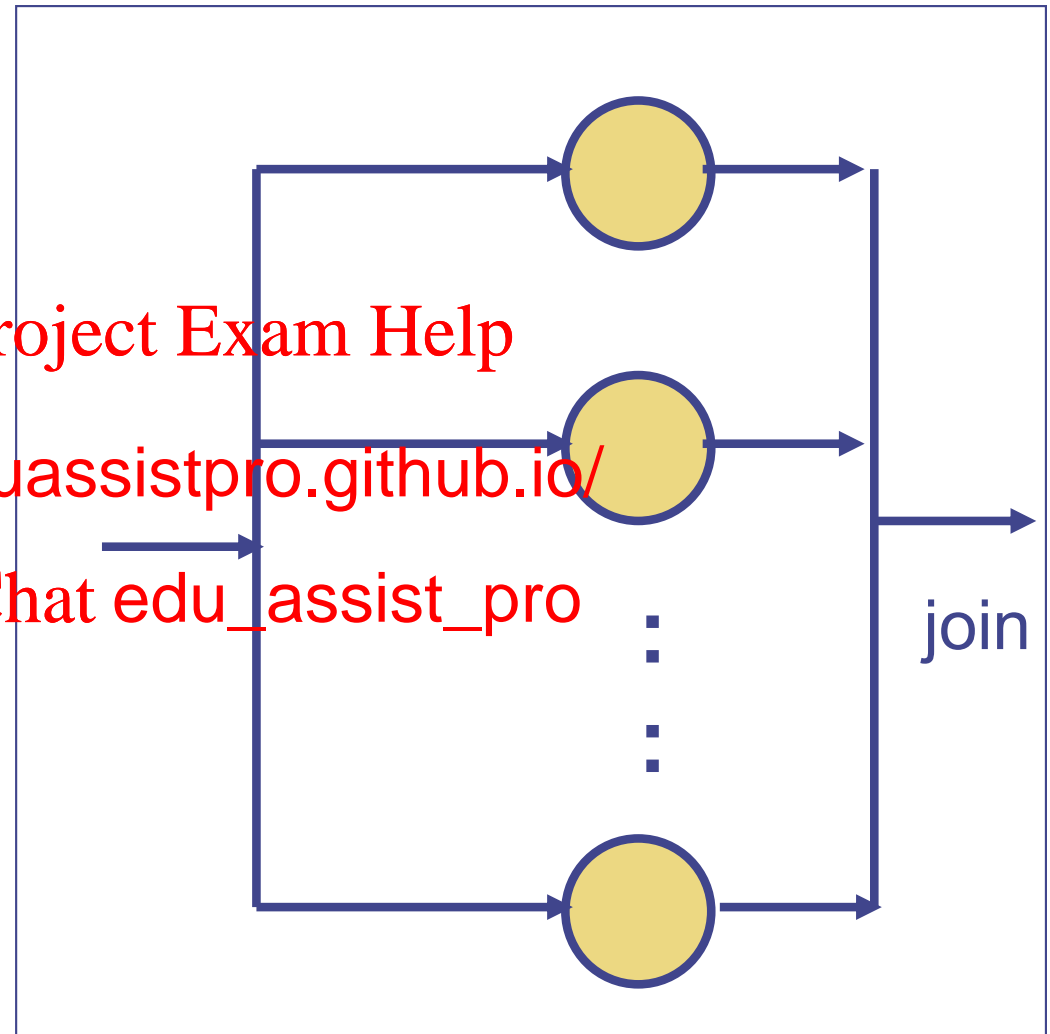
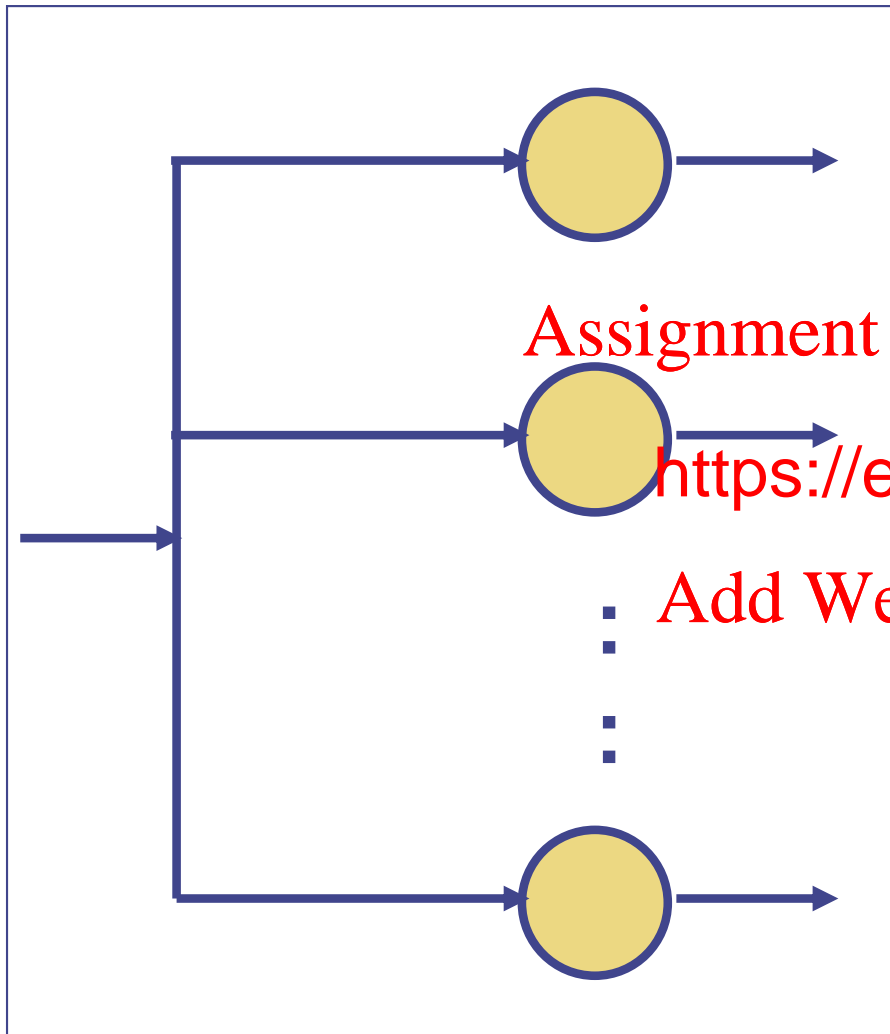
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You've seen parallel processing before:

M/M/m queue

Fork-join queue



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What is the difference between these two queueing networks?

Servers 1 to N-1 : mean response time = S

· Server N: mean response time = $\alpha \times S$ ← $\frac{1}{\alpha} \times S$

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- We want to understand how α affects the response time of the composite web services
- Let $T(\alpha)$ = response time as a function of α

What is $T(1)$?

- In this case, all constituent web services have the same response time distribution
- If all mean response times are exponentially distributed with mean S

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$H_N =$ N -th harmonic number

(We will explain how this is obtained later.)

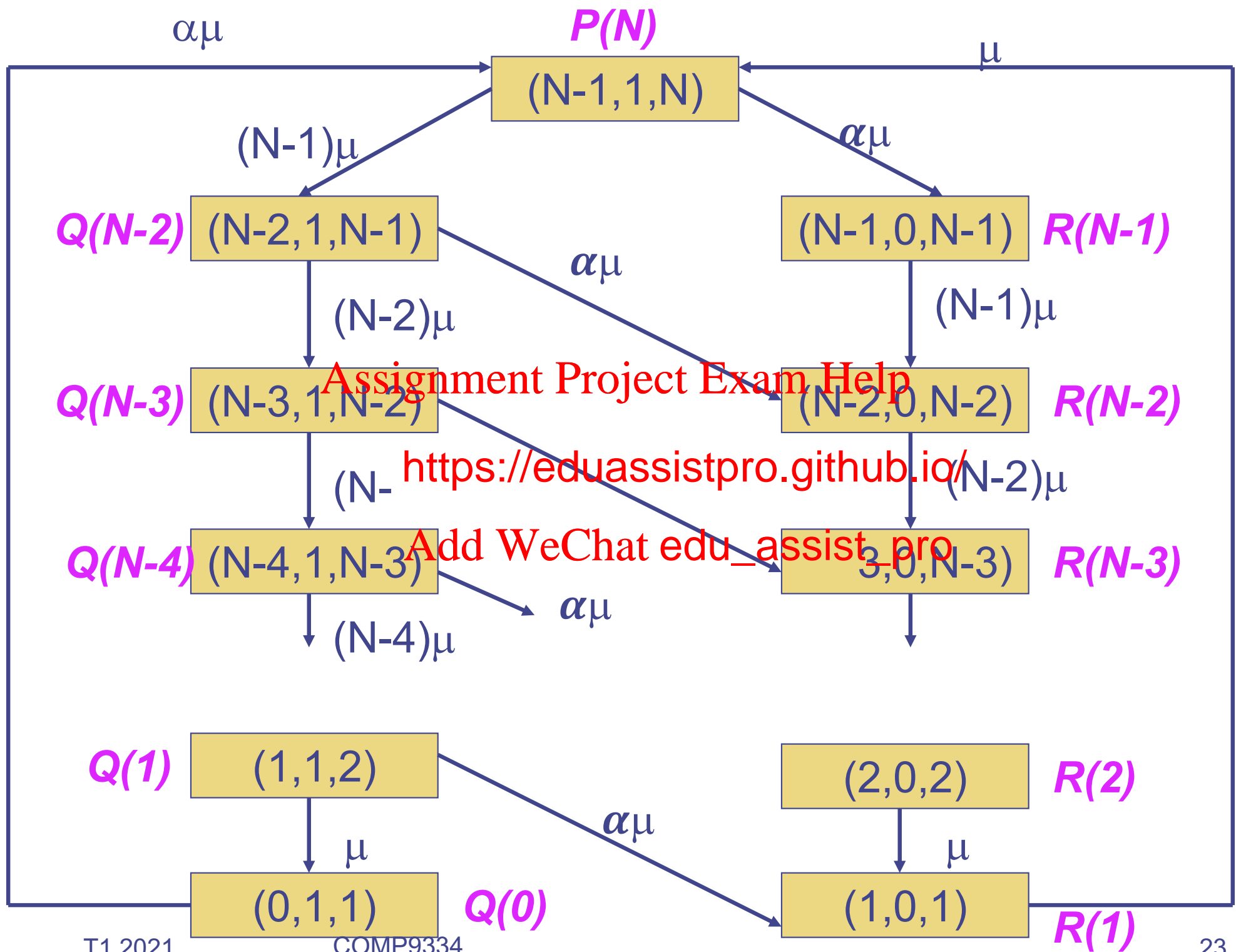
How about $T(\alpha)$ for $\alpha > 1$?

$$\alpha < 1 \text{ or } \frac{1}{\alpha} > 1$$

- We use Markov chain.
- States (i,j,k)
 - i ($i = 0, \dots, N-1$) is the number of web services still running in fast Web services
 - j ($j = 0, 1$) is the number of web services running on the slow Web service
 - k ($k = 1, 2, \dots, N$) is the number of web services yet to complete

- Define $\mu = \frac{1}{s}$

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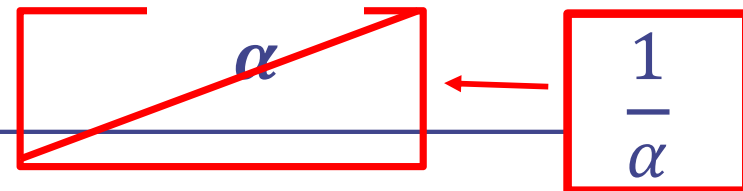
α When $\alpha = 1$,
 $T(\alpha) = H_N S$

α

How $T(\alpha)/S$ varies with α ?

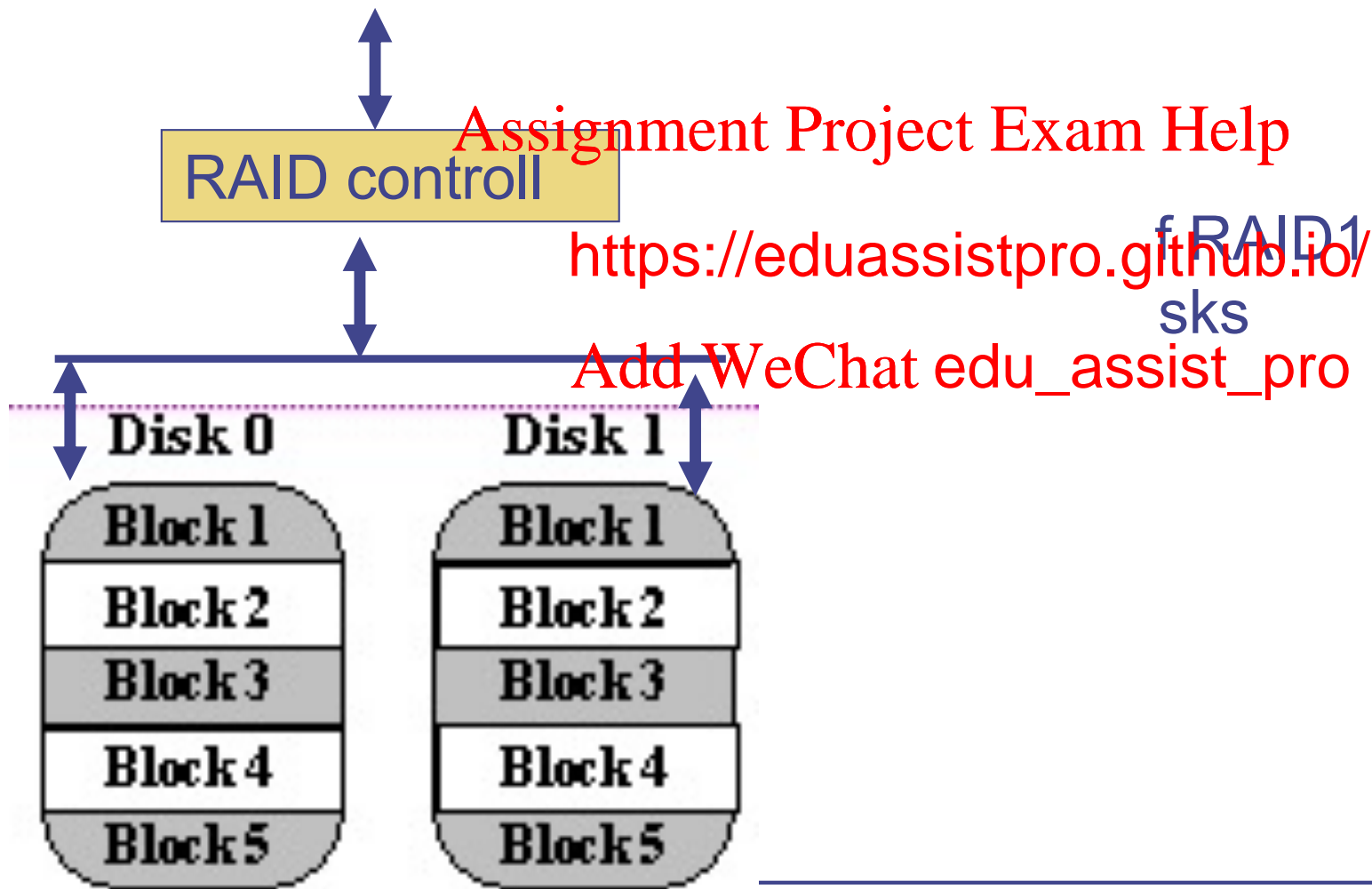
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$T(\alpha)/S$ <https://eduassistpro.github.io/>
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Other examples of fork-join QNs

- Disk array, e.g. RAID (= Redundant Array of Independent Disks)



Fork-join in disk array

Example 1

Read a file in parallel

1st half of the file from Disk 0

2nd half of the file from Disk 1

Need to wait for both halves of
re the next operation

I/O requests

RAID controller

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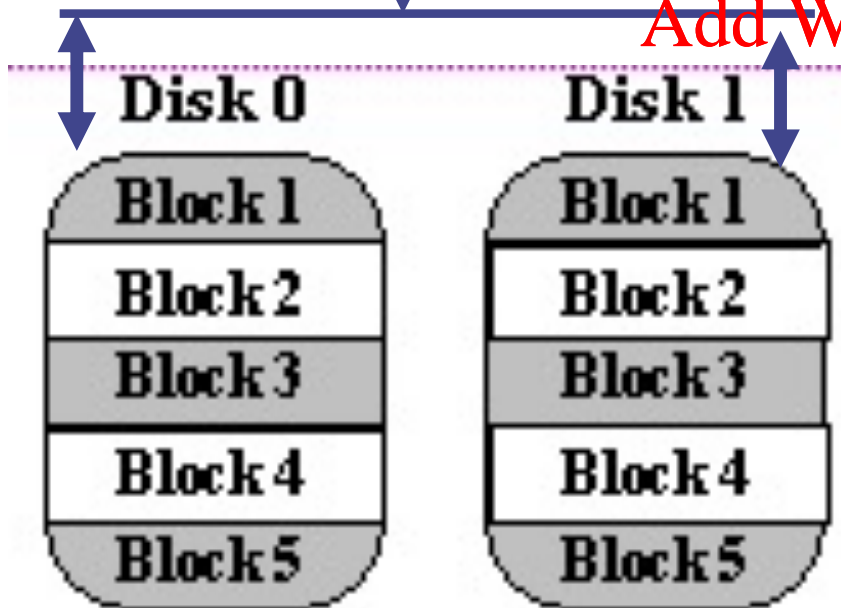
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2

Write to disk.

Need to write to both disks
(for consistency)

Need to wait for both disks
to complete



Fork-join queueing networks

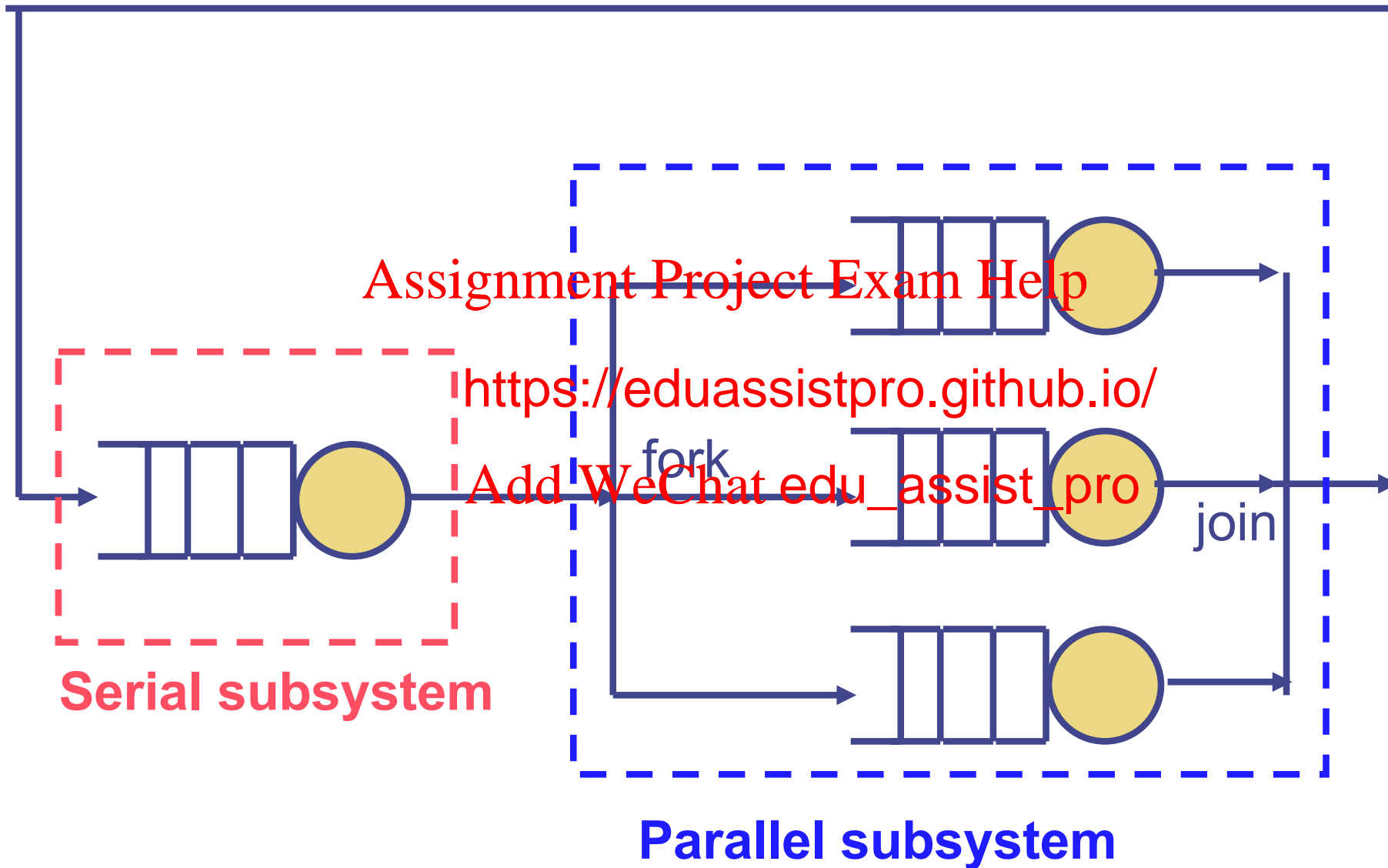
- Exact results are hard to come by
- Approximate solution methods are used

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A Queueing network with a fork-join subsystem



Approximate MVA for fork-join queueing networks

- For MVA with fork-join, the basic unit is a subsystem
 - A subsystem can be either a serial subsystem (= a device) or parallel one
 - A serial subsystem is a special case of parallel subsystem
 - In comparison, the basic unit for MVA before is a device

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Arrival Theorem for Parallel Subsystems (1)

- Consider a parallel subsystem with k parallel service centres
- The average time each job requires at each service centre is S (exponentially distributed)

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<https://eduassistpro.github.io/> $\mu = 1/S$

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Arrival Theorem for Parallel Subsystems (2)

When there are $n - 1$ jobs in the whole QN, the average number of jobs in the subsystem is z . When there're n jobs in the system



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One of the
 n jobs (customers)

$$\begin{aligned} \text{Waiting time} &= S \times z; \text{ Service time} = S \times H_k \\ \Rightarrow \text{Response time} &= S \times (H_k + z) \end{aligned}$$

Note that if $k = 1$, the subsystem is serial and is identical to a device in MVA analysis that we have seen before.

$$\text{Response time} = S \times (H_1 + z)$$

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This is the same arrival theorem that we've seen before.

Notation:

I = Number of subsystems in the QN

S_i = Avg. service time of a station in subsystem i

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$\bar{n}_i(n)$ = Avg. # of jobs at subsystem i
when there're n jobs in the QN

V_i = Visit ratio of subsystem i

MVA for fork-join systems:

Mean # jobs in each subsystem

$$\bar{n}_i(n-1)$$

(n-1) jobs in system

n jobs in system

$$R_i(n) = S_i \times (H_i + \bar{n}_i(n-1))$$

Mean response time

$$R_i(n)$$

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Throughput of the system

$$X_0(n)$$

$$\bar{n}_i(n) = V_i \times X_0(n) \times R_i(n)$$

Mean # jobs in each subsystem

$$\bar{n}_i(n)$$

Example

- A system consists of a processor and 2 disk arrays
- Disk arrays operate under synchronous workload
 - Transactions are blocked until I/O are completed

	Service demand	# parallel systems
Processor	https://eduassistpro.github.io/	
Disk array 1	0.02	Add WeChat edu_assist_pro
Disk array 2	0.03	

What is the system response time when there are 50 transactions? How many transactions can the system have if the system response time should not exceed 1s?

Exercise

- The MVA algorithm on p.35 assumes that you have both visit ratios V_i and mean service time S_i available
- You may recall that service demand $D_i = V_i * S_i$
- Now, let us assume that you are only given the service demands D_i . That is, you know only D_i , but you do not know V_i and S_i . How can you find V_i and S_i so that it can work with the MVA algorithm on p.35 with only demands only?

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References (1)

- Web services

- D. Mensace et al. "Static and Dynamic Processor Scheduling Disciplines in Heterogeneous Parallel Architectures," *Journal of Parallel and Distributed Computing*, Vol. 28 (1), July 1995, pp. 1-18.
- D. Mensace, "QoS Issues in Web Services," *IEEE Internet Computing*, November/December 2002, Vol. 6, No. 6.
- D. Mensace, "Response Time Analysis of Web Services," *IEEE Internet Computing*, Vol. 8, No. 1.
- D. Mensace, "Composing Web Services," D. Menasce, *IEEE Internet Computing*, Vol. 8, No. 6.
- These papers can be downloaded from the course website (use your CSE password)
 - We didn't cover the last paper but it's well worth a read.
- Derivation of Markov chain on pp. 22-24 is further explained in the file *forkjoin_mc.pdf*

References (2)

- Fork-join MVA
 - Menasce et al., "Performance by desing". Section 15.6.
- Addition references outside the scope of this course
 - Tutorial on RAID <http://www.slcentral.com/articles/01/1/raid/>

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