# Eduardo Ribeiro

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## WORK EXPERIENCE

## Software Development Engineer II Amazon

Mar 2025 — Present Berlin, Germany

• Currently on the Community Shopping organization, working on the backend infrastructure that supports the creation and management of customer reviews for Amazon Marketplace, Kindle, Alexa, FireTV, and more.

# Software Development Engineer (Promoted to SDE II in Oct 2024) <u>Amazon Web Services</u>

Sep 2022 — Mar 2025 Berlin, Germany

- Initially worked on the Issues team for AWS CodeCatalyst. Mainly worked on <u>PartyRock</u>, an LLM-powered tool that allows users to build AI-generated apps by providing a simple prompt.
- Part of the initial team that started PartyRock from scratch and released it to production, growing the customer base, while mainly focusing on backend, infrastructure, and Ops tasks.
- Designed and implemented a scalable log exporting pipeline solution using the ETL pattern that automatically exports and processes logs from various sources, allowing the data to be visualized in platforms like AWS Athena and QuickSight. It has processed millions of logs since its deployment and has enabled product managers and engineers in the team to visualize metrics related to feature use and user retention, and to make important data-driven decisions.
- Led several projects and developed end-to-end features, from design and implementation to testing and metrics. Some projects include: implementing user deletion and preventing fraudulent accounts from re-registering; supporting text file uploads; refactoring and migrating our LLM communication layer to support new models and use the Amazon Bedrock Converse API, among others.
- Onboarded and mentored several new joiners, becoming their main point of contact during their initial time in the company.

# Software Engineer Intern

Jun 2021 — Sep 2021 Berlin, Germany

# Amazon Web Services

- Worked on performance improvements for the <u>Amazon Lookout for Metrics</u> service.
- Decreased memory consumption of the training workflow by ~93% and allowed a potential throughput increase from 50K to 1M time series, by developing a pre-processing phase that converts datasets into a more efficient format.
- Performed extensive testing and performance benchmarking in order to report execution times, memory consumption, and CPU usage.

# Research Assistant - "Big Data For Energy" INESC TEC

Fev 2020 — May 2021 Porto, Portugal

- Developed a platform to foster energy analytics for R&D institutions, by automating energy and weather data collection and management.
- Automated energy data collection by making scripts that periodically fetch data from APIs of electricity data sources in Europe.
- Implemented missing values detection by developing a module that monitors DB with 130+ tables, each one with an average of 3 million rows.
- Allowed registered users to extract desired data by building an authentication layer and a REST API, and by helping create a user interface.
- Main technologies: Python, Django, Pandas, Apache Cassandra, RabbitMQ, Celery, Nginx, Vue.js, Docker, GitLab CI/CD.

### Teaching Assistant

Fev 2020 — May 2021 Porto, Portugal

Faculty of Engineering of the University of Porto (FEUP)

• Assisted the professors during the practical classes of IART - Artificial Intelligence, by helping students regarding Search and Optimization algorithms, Knowledge Engineering, Natural Language Processing, and Machine Learning.

### Software Engineer Intern

#### **Critical Software**

Jul 2020 — Jul 2020 Coimbra, Portugal

- Learned about the methodologies and tools used in critical projects, such as software for airplanes, trains, and banks.
- Built a real-time chat service using Java and Kafka, and an automatic encryption/decryption system for smart meter data with Java, SSL, and XML documents.

#### **EDUCATION**

#### Faculty of Engineering of the University of Porto (FEUP)

Sep 2017 — Jul 2022

Integrated Masters (BSc + MSc) in Informatics and Computing Engineering

Porto, Portugal

- Final cumulative GPA: 18/20.
- Relevant coursework: Systems Architecture, Distributed Systems, Web App Development, Algorithms & Data Structures, Artificial Intelligence.
- Received Merit Scholarships in the 2018/19 and 2019/20 Academic Years, given to the best students in Portugal.
- Part of the <u>Informatics Engineering Student Branch</u>, where I organized and led several projects, workshops and events.
- Studied abroad for one semester, through the ERASMUS program, at Aalto University, in Espoo, Finland.

#### **PROJECTS**

### Labcentric - Monitoring and Management System for Laboratories

Oct 2020 — Jun 2021

- Team leader of a project developed for the <u>Dr. Ricardo Jorge National Health Institute</u>.
- Developed a web app for management of reagents, samples, procedures and executions, results, and other important data for the institute.
- Developed a system that monitors user actions during a lab procedure, by identifying QR Codes on reagents and recognizing voice commands.
- Allowed users to configure input/output devices that best suit their needs, by designing an extensible and scalable plugin-based architecture.
- Main technologies: Laravel (PHP), HTML/CSS/JS, PostgreSQL, Python, MQTT, Node.js, Raspberry Pi, Docker, Nginx, Heroku.

#### SKILLS

- Fields: Backend Engineering, Full Stack Engineering, Systems Architecture, Cloud Computing and Architecture (AWS), AI Engineering (LLMs and ML models), DevOps.
- **Technologies**: Typescript, Node.js, React, Java, Python, AWS, SQL (Postgres, SQLite), NoSQL (DynamoDB, Apache Cassandra), Docker, C, C++, UNIX.