Contactați

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github.com/EduX13 (Portfolio)

Aptitudini principale

Test Planning

Test Case Generation

Testrail

Eduard Olteanu

QA Software Engineer

Bucureşti

Rezumat

I am a highly conscientious tech enthusiast, I have good interpersonal skills and work well as part of a team. I am a quick learner, adapt fast to new circumstances and take my responsibilities seriously. I am currently in the process of learning Web Development on my own and I plan to transition from QA Software Engineer to entry-level Frontend Developer job.

Experiență

Tremend Software Consulting
Software QA Engineer
ianuarie 2022 - Present (7 luni)
Bucureşti, România

Responsible for managing all Quality Assurance functions including:

- Review and analyze system specifications

- Creating test cases

- Elaborate strategies and test plans

- Execute test runs and analyze results

- Conduct post-release/ post-implementation testing

- Detect, log and report bugs and glitches

- Track defects and help troubleshoot errors

- Work with cross-functional teams to ensure quality throughout the software development lifecycle

CargoMedia
Customer Support Specialist
iunie 2017 - decembrie 2021 (4 ani 7 luni)
Bucureşti, România

Responsibilities:

- Responding to customer queries in a timely and accurate way, via phone, email or chat

- Identifying customer needs and helping customers use specific features

- Processing/validating orders and transactions

- Handling customer complaints

- Collecting and analyzing customer feedback

BrandBastion
Social Media Moderator
decembrie 2016 - iunie 2017 (7 luni)
București, România

Responsibilities:

- monitoring social media content

- managing participants in an online community, directing online discussions

- removing or reporting objectionable comments from accounts

- screen fake and malicious user profiles and remove spam, scam, and trolling

from social media posts and comments

Monitored Social Media platforms:

- Facebook

- YouTube

- Instagram

Amber
Senior QA Tester
noiembrie 2014 - decembrie 2016 (2 ani 2 luni)
București, România

Responsabilities:

- Review and analyze system specifications

- Elaborate strategies and test plans

- Create test cases

- Execute test cases (manual) and analyze results

- Create logs to document testing phases and defects

- Report bugs and errors to development teams

- Help troubleshoot issues

- Conduct post-release/ post-implementation testing

Electronic Arts (EA)
QA Tester
iunie 2012 - noiembrie 2014 (2 ani 6 luni)
București, România

Responsibilities:

- Review and analyze system specifications

- Execute test cases (manual)

- Documents and evaluates test results

- Create logs to document testing phases and defects

Studii

Universitatea POLITEHNICA din București
Licență în Inginerie, Facultatea de Inginerie Industrială și
Robotică · (2012 - 2016)

Liceul Teoretic Eugen Lovinescu din București
High School Diploma, Informatics · (2008 - 2012)