# **Exercising Bug Reports**

First example:

# Login is not working properly

# **Priority and severity**

P2 - High

# **Description**

When trying to login with correct credentials, nothing happens. The user is not logged in and no error message is displayed.

# Steps to reproduce

- 1. Go to www.website.com/login
- 2. Add correct user/pass

# **Expected results**

User should be able to login and is taken to his profile page.

#### **Actual result**

User is not logged and no error appears.

#### Test data

User: radu & Pass: 123456

# The category table is not properly centered on the page

# **Priority and severity**

P5 - Normal

### **Description**

When accessing the website, on the home page, the categories table should pe positioned on the left margin.

# **Steps to reproduce**

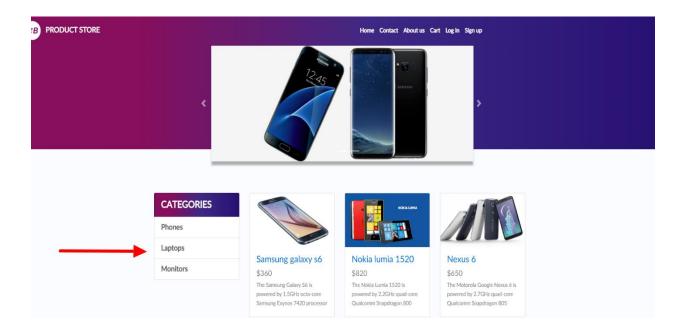
1. Go to https://www.demoblaze.com

#### **Expected results**

Categories table should be aligned with the left margin of the screen.

#### **Actual result**

The category table is positioned more towards the center of the screen.



# Contact functionality not working properly

# **Priority and severity**

P3 – High

### **Description**

When completing the contact fields with credentials, the e-mail field does not verify the authenticity of the e-mail address.

### Steps to reproduce

- 1. Go to https://www.demoblaze.com
- 2. Go to Contact section
- 3. Fill the e-mail field with an invalid address
- 4. Fill the rest of the formular
- 5. Press Send message

### **Expected results**

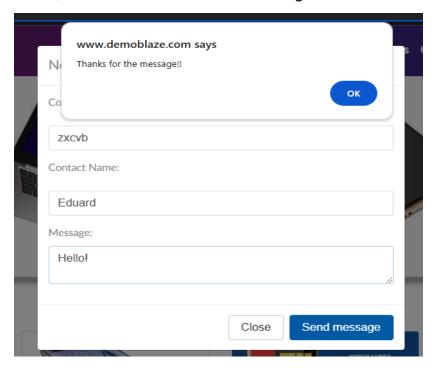
A warning message should appear warning you that the e-mail address is invalid.

#### **Actual result**

A pop-up box appears that confirms that the message has been sent.

#### Test data

Contact Email: zxcvb, Contact Name: Eduard & Message: Hello!



# **About Us section not working**

### **Priority and severity**

P2 – High

# **Description**

When trying to access About You section, a box with an error message appears, warning us the media could not be loaded because the server or network failed.

### Steps to reproduce

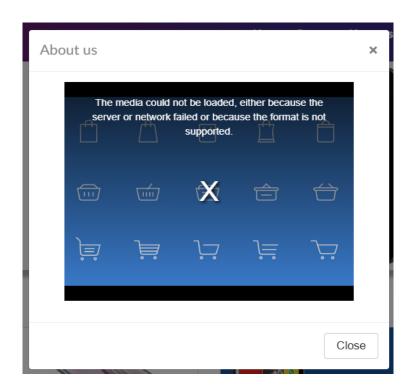
- 1. Go to https://www.demoblaze.com
- 2. Go to About us section

#### **Expected results**

A new page should open with info about the company projects and visions.

#### **Actual result**

An error box appears warning us the media format might not be supported or the server/network failed.



# Purchase confirmation is displaying the wrong date

### **Priority and severity**

P4 - Normal

### **Description**

After completing the purchase flow, the date shown on the confirmation message is not the current day date.

### Steps to reproduce

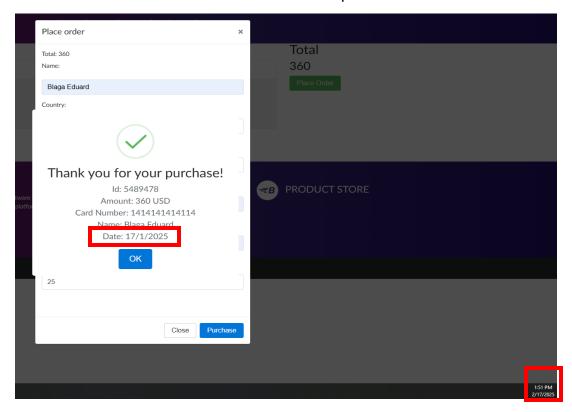
- 1. Go to https://www.demoblaze.com
- 2. Select a product and add him to cart
- 3. Go to Cart section
- 4. Place the order
- 5. Fill the text-fields and press Purchase

### **Expected results**

A confirmation message should appear with the same info we wrote in the fields and the current date of the day.

#### **Actual result**

The date is not the same with the one we made the purchase.



# Sorting function not updating the list on the first try

### **Priority and severity**

P4 - Normal

### **Description**

When trying to sort the customers by first name, last name or post code by pressing on the appropriate link, it doesn't update on the first try. You have to press one more time.

### Steps to reproduce

- 1. Go to https://www.globalsqa.com/angularJs-protractor/BankingProject/#/login
- 2. Select Bank Manager Login
- 3. Select Customers
- 4. Press on the First Name text to sort customers by first name

### **Expected results**

The list of customers should be sort alphabetically by their first name.

#### **Actual result**

The list gets randomized.

# The app is not responsive

# **Priority and severity**

P3 – Normal

# **Description**

The application lacks the responsiveness function.

# **Steps to reproduce**

- 1. Go to https://www.globalsqa.com/angularJs-protractor/BankingProject/#/login
- 2. Press F12
- 3. Select Device Toolbar on the top left

# **Expected results**

Application interface should be readable.

#### **Actual result**

The apps interface is not fully readable.

# Missing sticker on the web page

### **Priority and severity**

P4 - Normal

### **Description**

The application has a missing sticker that it should appear after selecting number four in the cups of coffee field.

# Steps to reproduce

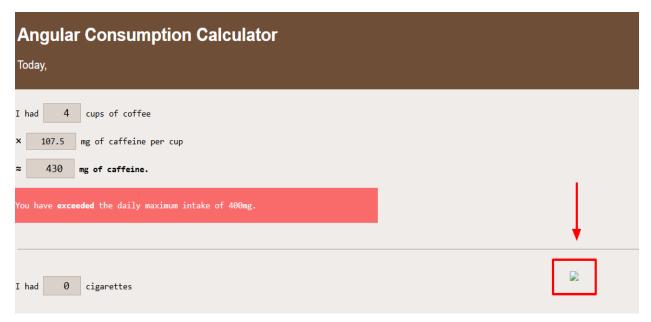
- 1. Go to https://www.globalsqa.com/angularJs-protractor/ConsumptionCalculator/
- 2. Increase the number for cups of coffee to four

#### **Expected results**

A sticker should appear on the right margin on the page. On the mockup, the sticker shows a cup of coffee crossed diagonally with a line.

#### **Actual result**

The sticker is missing, nothing appears.



# **Bad interface design**

# **Priority and severity**

P6 - Low

### **Description**

The application has a hidden sticker that appears when meeting a criterion, but it is not designed to fit properly on the page.

# Steps to reproduce

- 1. Go to https://www.globalsqa.com/angularJs-protractor/ConsumptionCalculator/
- 2. Increase the number for cigarettes to three

# **Expected results**

There should be a no-smoking sticker placed correctly on the page.

#### **Actual result**

The sticker is too big.



# Error 404 page

# **Priority and severity**

P2 - Normal

### **Description**

When accessing an inexistent element, you should be redirected to a page which contains guidance steps or contact information. But instead, you are redirected to a empty page with a Error 404 message.

### Steps to reproduce

- 1. Go to www.primariatechirghiol.ro
- 2. Add to the URL an invalid extension

### **Expected results**

You will be redirected to a page that contains more guidance for your search.

#### **Actual result**

You are redirected to an empty page.

#### **Test data**

https://www.primariatechirghiol.ro/asfdsgfdshg



#### **Invalid Link**

### **Priority and severity**

P3 - High

### **Description**

When accessing the link, you are redirected to a 404 page.

### Steps to reproduce

- 1. Go to www.primariatechirghiol.ro
- 2. Access "Formulare"
- 3. Press the "Arhitect şef" link

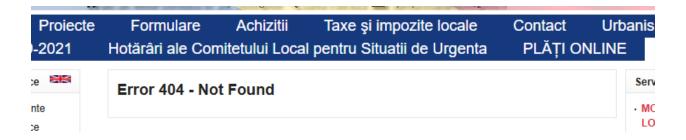
# **Expected results**

You will be redirected to a page that pieces of information about the chief architect.

#### **Actual result**

You are redirected to an empty page containing Error 404 message.





# **User Registration not working**

# **Priority and severity**

P1 – Critical

# **Description**

When trying to create a new account, after completing all the steps for registration nothing happens.

# Steps to reproduce

- 1. Go to https://juice-shop.herokuapp.com/#/
- 2. Go to Sign up
- 3. Fill all the fields
- 4. Press "Register"

# **Expected results**

You should get a message that confirms your registration.

#### **Actual result**

Nothing happens.