## Increasing Audio Streaming Engagement via Music Recommendation Systems

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#### Introduction

#### Why song recommenders?

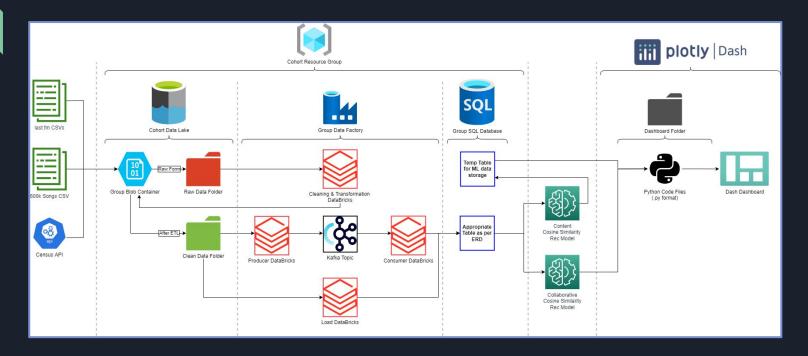
#### Exploratory questions:

- Who are the people who use audio streaming services?
- How might we build a database that allows us to make recommendations based on music?
- How would songs trend over time in this database?
- What trends or patterns are there in the user metrics of our application?
- How does our database compare to actual music streaming services?
- Are recommendation models important to user retention on a music platform?

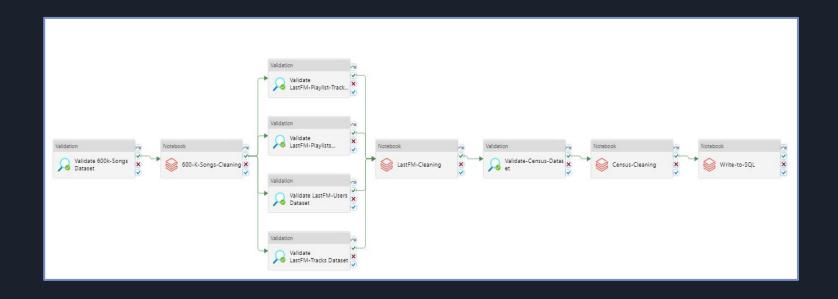


Source: https://www.npr.org/sections/allsongs/2013/07/10/200788243/the-good-listener-when-you-make-someone-a-mix-what-do-they-owe-you

### **Data Platform**

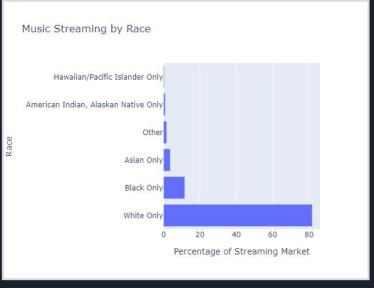


## ETL Pipeline



## **Audio Streaming Market**

Age:23-30 years oldLocation:Major cities within highly populated statesIncome Level:Middle and Upper Middle ClassRace:WhiteSex:Males and females evenly



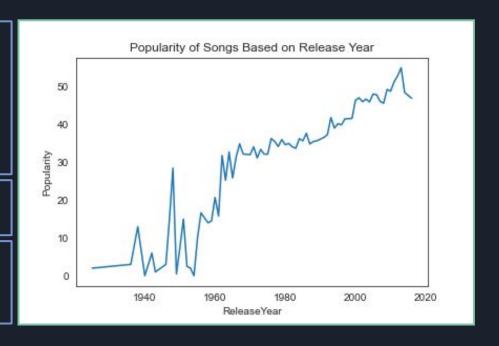
## Trends of Songs in our Library

Popularity calculated based on the number total number of track plays and how recent those plays were

General increases with release year

Spike in popularity for songs

released around 1950



# What trends or patterns are there in the user metrics of music applications?

8000+ Tracks

3000+ Artists

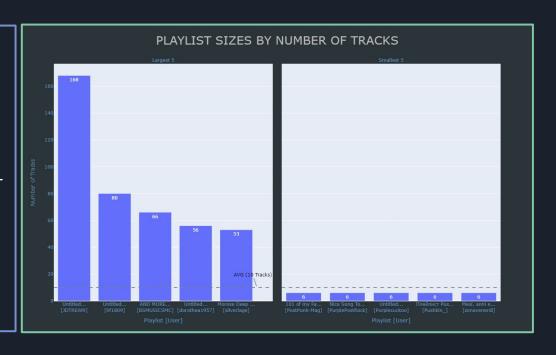
1-67 Tracks to an Artist

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1400+ Users

2600+ Playlists

1-73 Playlists to a User



# How does our database compare to actual music streaming services?

In the year 2022, Spotify has "82 million songs" and "11 million artists" (Ruby, 2022).

Without proprietary information, there is no way to ensure that our database is a representative sample.



This means that despite using songs and tracks from Spotify, we cannot make substantiated claims about their platform off of our data.

We can, however, make a realistic recommender using that data that can give us insight into how they work and can be properly scaled should new data be introduced.

## Importance of Recommenders in User Retention

Maximize user engagement

"Consumers will get themselves more engaged in a music streaming service when personalized music recommendations are made to them."

(Culture Next 2022)

Easy music discoverability

53% said they've sought more content from more diverse creators and podcasts in the past year (Culture Next 2021)

Increased customer satisfaction

"69% of American Gen Zs feel 'more centered and generally happier' when listening to their favorite music on a daily basis" (Culture Next 2022)



## Types of Recommenders

#### Non-personalized

Personalized

Trending songs, playlists, artists

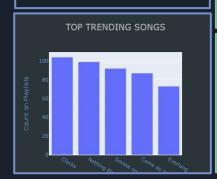
Need to know listening history of the user but more personalized

Does not require streaming platform to know anything specific about the user

**Content based** 

What are the attributes of the user's songs?

What songs have similar attributes?



#### Collaborative based

When users listen to a song, the model searches for playlists that have that song. The songs that appear most often in playlists with the user's song are returned as recommendations

#### Content Based Recommender

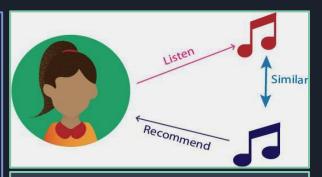
Create a vector for each song within our database

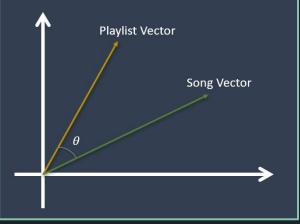
- Create dummy variables for categorical columns
- Scale numerical columns to a range between 0-1
- Further scale our features based on what attributes were more important

Create a vector for a selected playlist

Calculate the cosine similarity

Recommend the songs with the greatest cosine similarity



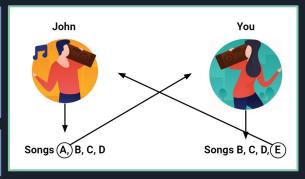


#### Collaborative Recommender

Pivot table with the index being the TrackID, and the columns being PlaylistID

- 1 if TrackID is in PlaylistID
- 0 if not

Convert to a sparse matrix (bottom right)



Source: https://www.univ.ai/post/spotify-recommendations

Calculate the cosine distance (-1 to 1)

Convert to pairwise distance (0 to 1)

• 0 is most similar

Returns a distance matrix

When user searches a song, the songs closest to 0 are returned

#### Sparse Matrix sample

(0,	2643)	1.0
(1,	438)	1.0
(1,	2034)	1.0

#### Dashboard

Select

**Welcome LOVES-DESIRE** User Choose a playlist to get song Pick one user to recommendations in real time! personalized dashboard LOVES-DESIRE » Green Day Content Dwele Green Day Recommender Get recommendations based on what other users saved to their playlists: Type a Song Name Deeper and Deeper Collaborative Submit Recommender 55% 45% Bad Girl (Madonna)

**Music Streaming Song Recommender** 

**Target Market** 

About

Behind the Scenes

User Interface

Non Personalized Recommender

#### **Datasets**

Boland, D. (n.d.). Streamable Playlists with User Data. Retrieved October 4, 2022, from http://www.dcs.gla.ac.uk/~daniel/spud/

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Spotify. (n.d.). Culture Next: 2021 | Spotify Advertising. Retrieved October 5, 2022, from <a href="https://culturenext.byspotify.com/en-US">https://culturenext.byspotify.com/en-US</a>

Spotify. (n.d.). Culture Next Global Trends Report 2022. Culture Next: 2022 | Spotify Advertising. Retrieved October 4, 2022, from <a href="https://culturenext2022.byspotify.com/en-US">https://culturenext2022.byspotify.com/en-US</a>

## Learn more about our project





Thank you for your time!

# Questions?