

PRIVACY POLICY

Personal data - these are any private information collected about the customer, such as: name, date of birth, nationality, country of origin, place of residence, tax and identification documents, telephone and email contacts, means of payment, image, etc. The data can only be collected with the customer's consent, and it is processed in accordance with current legislation on data protection.

Reason for collecting personal data – these types of data are collected to formalize reservations and facilitate the provision of services, allowing the customer to maintain contact with the customer even after the stay. In some situations, particularly in the case of foreign customers, collection and communication to the competent authorities is mandatory.

Data archiving and confidentiality - personal information and information about the services provided are kept electronically and/or in a physical file, ensuring their consultation and any change/deletion by the customer (only if the customer confirms their identity), not being shared with third parties other than with the authorities, in case of need.

COOKIES POLICY

Cookies – these are small information files that are stored on the user's computer or other type of device with internet access through the internet browser (browser), which retain information related to their preferences. Páteo Lima's website does not use cookies.

INFORMATION MANAGEMENT

Any additional information about the privacy policy, data access and cookie management must be posted via email: pateolima@gmail.com