

EDUARDO G. ANDES III

APPLICATION SUPPORT | SAP SUPPORT

CONTACT



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Lot 5, Block 3, Caldozo Compound, Brgy San Miguel, Taguig City 1633

EXPERTISE

- **Application Support Specialist** - Proficient in providing Level 1 support for SAP FICO, ServiceNow, Jira and GAccess.
- **Web/Mobile Developer** - Skilled in developing both web and mobile applications.
- **UI/UX Design and Wireframing** - Experienced in creating intuitive user interfaces and wireframes using Adobe XD and Figma.
- **RPA Bot Developer** - Capable of developing Robotic Process Automation (RPA) bots for streamlining workflows.
- **Jr. Project Management** - Efficiently manage projects, including RPA Bot development, documentations, ensuring timely delivery and quality outcomes.

REFERENCES

Jeffrey Allequir



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j.allequir@dyaninno.com

Jackelyn Trinidad



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trinidadjt0361979@gmail.com

EDUCATION

Bachelor of Science in Computer Science, Taguig City University

August 2019 – August 2023

Dean Lister and Leadership Awardee

Senior High School, Pateros Technological College

May 2017 – May 2019

With Honor

Junior High School, General Ricardo Papa Memorial High School

March 2014 – March 2017

Elementary, Eusebio C. Santos Elementary School March

2009 – March 2014

WORK EXPERIENCE

IT Internship

Dyninno Manila

Feb - May 2022

- Collaborated with a team to create a web application for time keeping system.
- Utilized Agile methodologies, including Scrum, to manage project progress and ensure timely delivery of features.
- Developed front-end features using Figma for UI/UX design and wireframing and for the back-end features using C# and MS SQL.
- Conducted thorough testing of the web application to identify and resolve bugs and issues.
- Presented progress updates and final project deliverables to the executive team.
- Gained practical experience in developing professional-quality software solutions in a team environment.
- Attended in-house training for SAP SuccessFactors Employee Central and Recruiting Modules.

Jr. Application Support Specialist

Yondu Inc.

Sept 2023 - Present

- Proficient in providing Level 1 support for SAP Finance and Controlling, ServiceNow, Jira and GAccess.
- RPA Bot Developer, capable of developing Robotic Process Automation (RPA) bots for streamlining workflows.
- Jr. Project Management, efficiently manage projects, including RPA Bot development, ensuring timely delivery and quality outcomes.