Dennis Eduardo Melara Zepeda - Computer Systems Engineering Student

La Libertad• Lourdes Colon • melaraeduardo661@gmai l.com • +503 7726 9934 • https://github.com/EduardoCode1

Education

University of El Salvador   **San Salvador. El Salvador**
Computer Systems Engineering.   In progress
Advanced Internet Programming

Angela Pineda Altamirano School   **Lourdes colon**, La Libertad
Social Service, Professional Practices, Graduation Work.   2017 – 2019

Oracle Next Education   **Lourdes colon**, La Libertad
Specialization in Marketing, Business, Programming, and Entrepreneurship   In progress (June 2024 - Present)

Professional Profile

Professional Information.

I am a junior web developer and third-year Computer Systems Engineering student at the University of El Salvador, dedicated to mastering both front-end and back-end development to become a Full Stack developer. With experience in database management for Guatemalan companies and customer service in national firms, I bring a blend of technical expertise and interpersonal skills to the table. I am fluent in English, learning French, and looking forward to sharing my passion for technology by participating in conferences and educational initiatives.

Experience

Guate 5.0   **Lourdes,** La Libertad
Database Administrator   **January** 2022 – **December** 2022

At GUATE 5.0, I served as a Database Administrator where I developed and sharpened my skills in database implementation, management, and control. Despite working remotely and not having the opportunity to visit Guatemala, this role enriched my expertise with practical experience in handling complex database systems, significantly boosting my technical acumen.

Monitex Security   **San Salvador**, San Salvador
Customer Service Specialist   **July** 2023 – **July** 2024

At Monitex Security, a company focused on surveillance solutions, I refined my English communication skills and enhanced my customer service abilities. My role involved interacting directly with clients, which helped me develop effective communication strategies and problem-solving skills. Additionally, the high-stakes nature of the job required me to work under pressure, especially during emergency situations where swift coordination with 911 and the client was critical.

TECHLEARN   **San Salvador**, San Salvador
Founder and Lead Developer   **May** 2024 – In production

I founded and developed TECHLEARN, an educational app designed to empower economically disadvantaged individuals by providing access to quality courses and skills training. As the sole developer, I am responsible for all aspects of app development, from initial concept to deployment and user support. The app's primary goal is to enhance users' employability and improve their lifestyle by facilitating accessible education and job placement opportunities.

Skills & Interests

Technical Skills:
    Front-End: HTML5, CSS3, JavaScript, React, Nodejs.
    Back-End: JavaScript, Object-oriented Java, C#.
    Systems & Security: Windows Server 2019, Linux, Cybersecurity, IT Audit
    Other: Advanced Excel

Professional Skills:
    Customer Service: Customer Interaction, Effective Communication Strategies, Problem-Solving, and Working Under Pressure
    Leadership: Team Mentoring, and Leadership

Language: Spanish Native, English advanced.
Interests: Programming**,** music and video games.