



Smart lock initialization manual

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1. First lock activation

After the correct lock installation in the door (see Installation Manual), insert fully charged batteries and observe if the lock is powered on. The LED below the numeric keyboard must be blinking intermittently a blue light and the lock must issue an intermittent sound with three short beeps.

This behavior indicates that the lock is in *access point* mode, that is, it enables a dedicated wi-fi network and still cannot be operated while it is not properly configured by the owner. The lock's configuration process before it becomes fully operational is called **initialization**.

2. Lock initialization

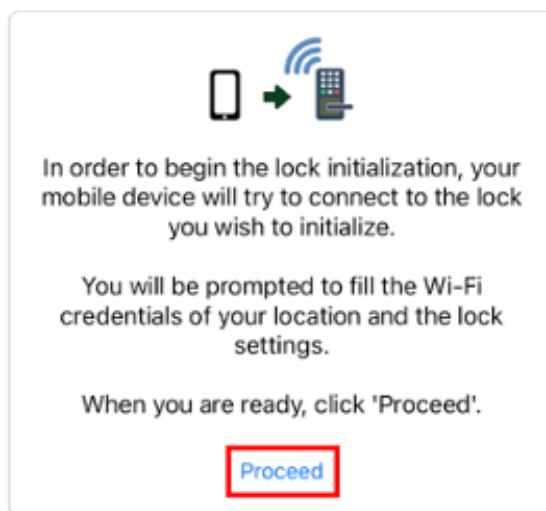
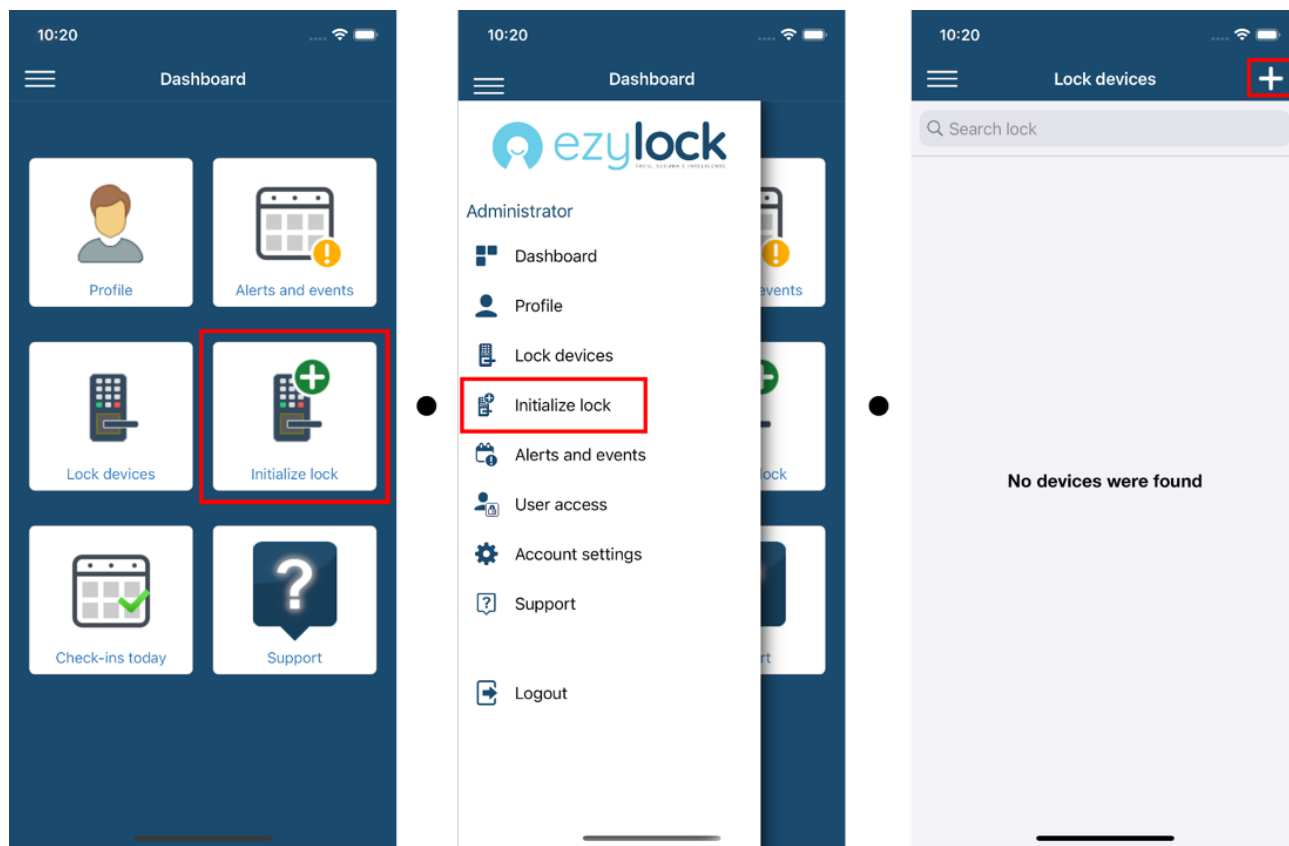
Prior the lock initialization process, the user must have installed in his Android or iOS device the app **Ezylock Remote Management®** and have a valid signature in **Ezylock®**, which enables the remote management of locks and user accesses. If the user doesn't have a valid signature it can be created by accessing the site www.ezylock.com/ezylock , clicking "register now" and following the instructions provided. Don't forget to add a valid credit card, otherwise your signature won't be validated.

The mobile application will communicate with the lock through the wi-fi network created by the lock itself and made available exclusively during the initialization process. The SSID (name of the network) of this wi-fi network shall have the following format:

EZYLOCK-[serial]

where [serial] is the lock serial number (factory setting). This number will be available to the user in the lock's installation kit.

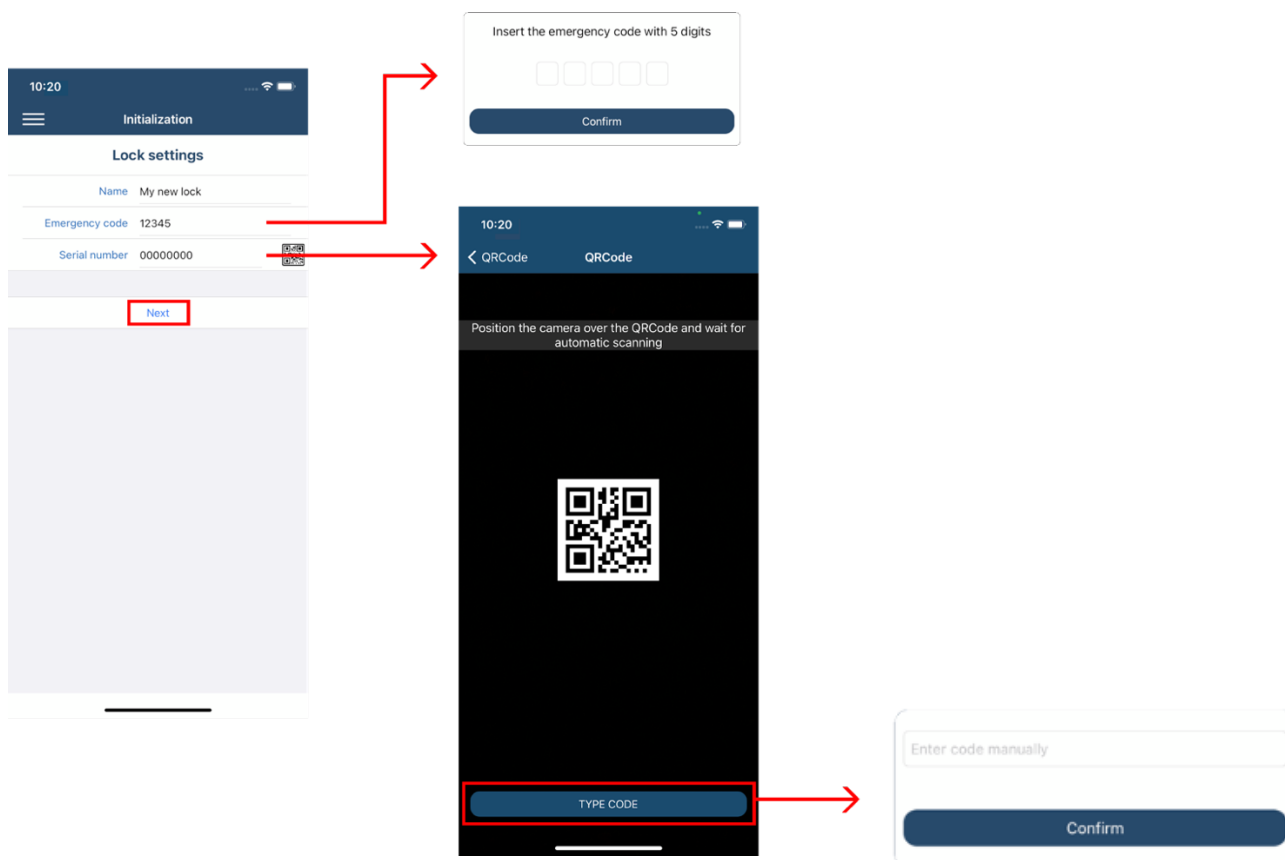
To initialize the new lock, access the **Init Lock** entry available in the side menu or in the Dashboard, or press button **+** at the upper right corner in the locks list. Observe the informative message concerning the connection to the lock's network and click **Proceed**.



2.1. Lock basic data

Carefully fill the presented form with the lock basic data and press **Next** when ready. The required data are:

- Name of the lock, freely chosen by the user.
- Emergency code, with standardized number of digits configurable in the user's account.
- Serial number, available in the installation kit as a QR Code. If the QR code cannot be recognized by the device's camera, it must be manually inserted.

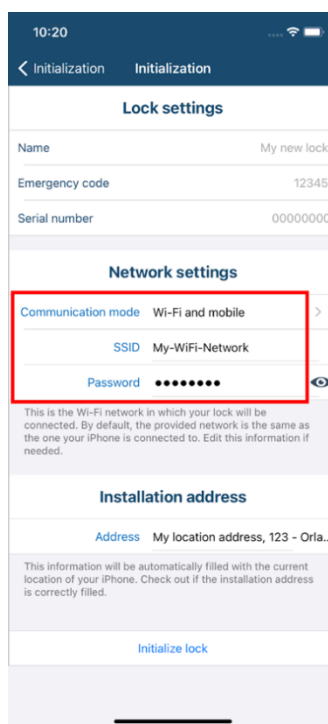


2.2. Connectivity data

Select one of the connectivity choices for the installed lock:

- *Offline*: the lock will not be managed by **Ezylock®** platform and only will be unlocked by the emergency code.
- *Wi-fi*: the lock will communicate with **Ezylock®** platform using solely the wi-fi network provided by the user.
- *Mobile*: the lock will communicate with **Ezylock®** platform using solely 4G network.
- *Wi-fi and mobile*: the lock will communicate with **Ezylock®** platform using preferably the wi-fi network provided by the user, or the 4G network in case of unavailability of the wi-fi network.

OBS: Check if mobile connectivity option is available for your lock.



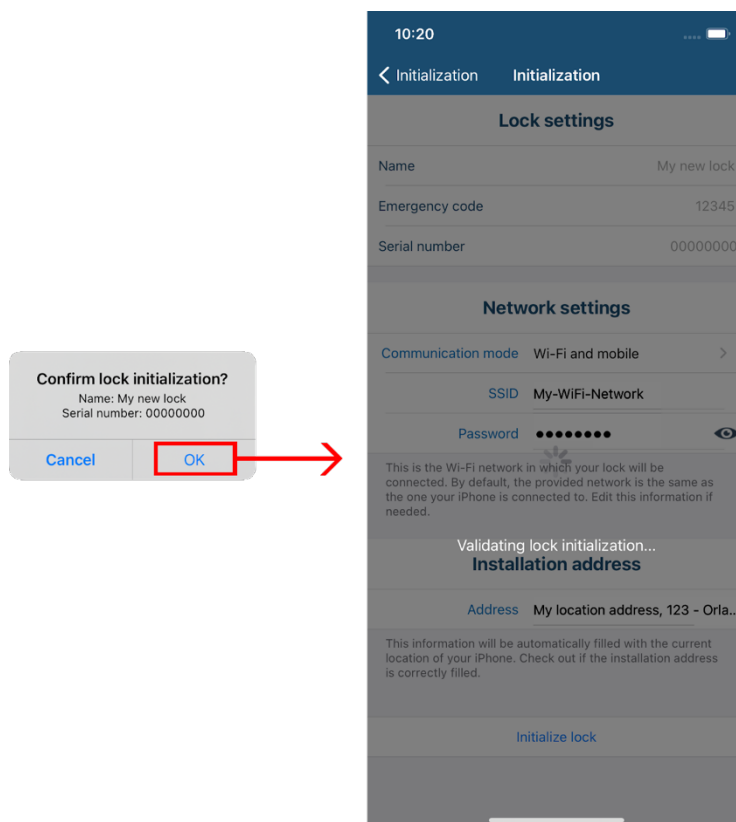
For the *Wi-fi* or *Wi-fi and mobile* options, carefully provide the SSID (name of the network) and the password of the domestic wi-fi network. The lock installation address will be automatically filled according

to the device's GPS info. Check if the data are correct and edit the address if needed. Certify that the network used works at 2.4 GHz, as the lock works at this frequency.

2.3. Confirming initialization

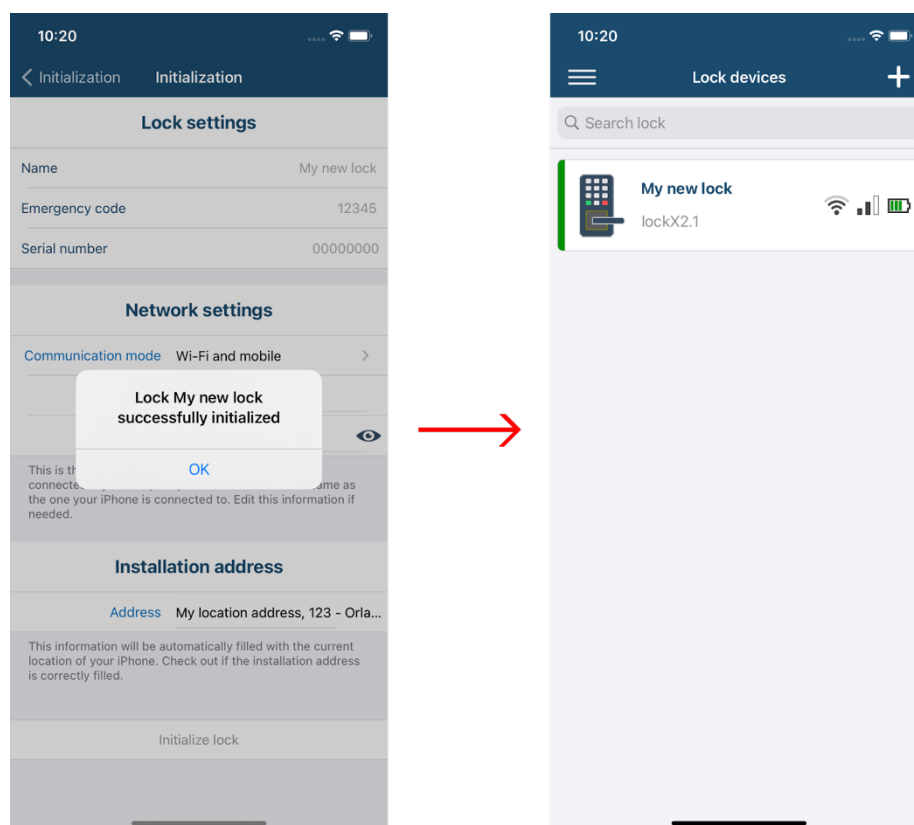
After verifying that the lock configuration is ready:

1. Check every information and press button **Initialize lock**.
2. Confirm authorization to connect to the wi-fi network provided by the lock.
3. Confirm to send the initialization command. The lock will issue a sound with three short beeps and the keyboard lights will remain lit while the initialization is completed.
4. Wait a few instants until the initialization is validated.



If the initialization was successful:

- The lock will issue a sound with three short beeps and the keyboard lights will be turned off;
- The application will confirm the initialization and will open the locks list. Check if the new lock is featured in the list.



2.4. Initialization errors

In the case the app is not able to validate the initialization, perform the following steps:

1. Check the app in the section dashboard -> Locks to see if the installed lock is featured in the locks list. If it is featured, then the initialization is already completed.
2. Check the website in the section Locks -> Locks List to see if the installed lock is featured in the locks list. If it is featured, then the initialization is already completed.
3. Check if the domestic wi-fi network credentials were correctly inserted.

The lock will try the connection to the domestic wi-fi network in the case of *Wi-fi* or *Wi-fi and mobile* connectivity. If the connection is not successful, the lock will return to the *access point* mode: the numeric keyboard will intermittently blink on and off and a sound with three short beeps will be intermittently issued.

2.5. Factory settings

To return the lock to the original factory settings contact our support service by e-mail at support@ezylock.com.

3. Use of the Lock

By default, the numeric keypad will remain off. To activate it, just gently touch the lock panel. After tapping, the keyboard will remain lit for 10 seconds.

3.1. Access codes

To use any access code or emergency code, activate the keypad by touching it, enter the desired numeric code and press *.

- If the code is correct, the lock will emit a sequence of five short beeps, blink a green light and unlock. Push the door to open. The lock will be locked again after the lock time configured for the account has elapsed.
- If the code is incorrect, the lock will emit a long beep, blink a red light and remain locked.

3.2. Special codes

Special codes are registered and customized on the Web Portal and are valid for all locks registered on the account. Special codes are numerical passwords designed to record activities completed by someone, performed in the environment secured by the lock. Some examples of activities (but not limited to these):

- Gardening.
- Swimming pool cleaning.
- Receiving orders.
- Room cleaning.
- Etc.

Special codes signal the activity that has taken place and are recorded in the system as a lock event, but do not open the lock. A special code has the following structure: # + **[numeric code]**, where the **[numeric code]** has the same length as the account's codes.