Learner Report: BT8BT9

Goal Attempted: Break Even and Build Trust

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# Final Cumulative Scores

This section shows the learner's final score for each item compared to the class average, minimum, and maximum.

## Final KC Scores

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Knowledge Component (KC) | Your Score | Class Avg | Class Min | Class Max |
| KC11a | 1.7 | 0.48 | 0.0 | 1.7 |
| KC5 | 1.8 | 0.89 | 0.0 | 3.2 |
| KC6 | 0.8 | 0.4 | 0.0 | 1.5 |

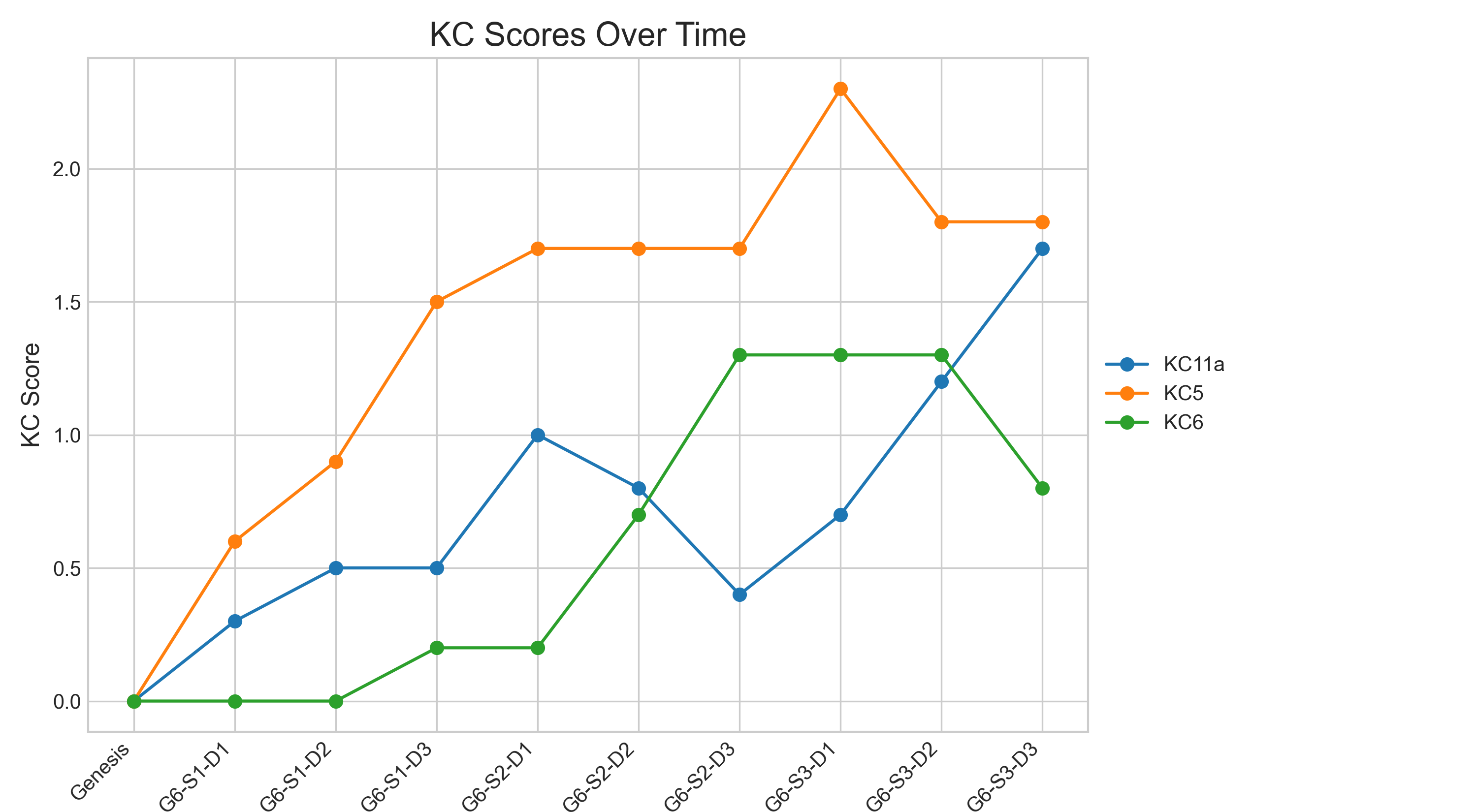
## Final Metric Values

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Metric | Your Value | Class Avg | Class Min | Class Max |
| Customer Satisfaction | 22.75 | 19.35 | 3.9 | 27.3 |
| Reputation | 0.9800000000000001 | 0.83 | 0.17 | 1.18 |
| Revenue | 14375 | 13667.31 | -1150.0 | 27600.0 |

# Performance Over Time

## KC Scores per Decision Point

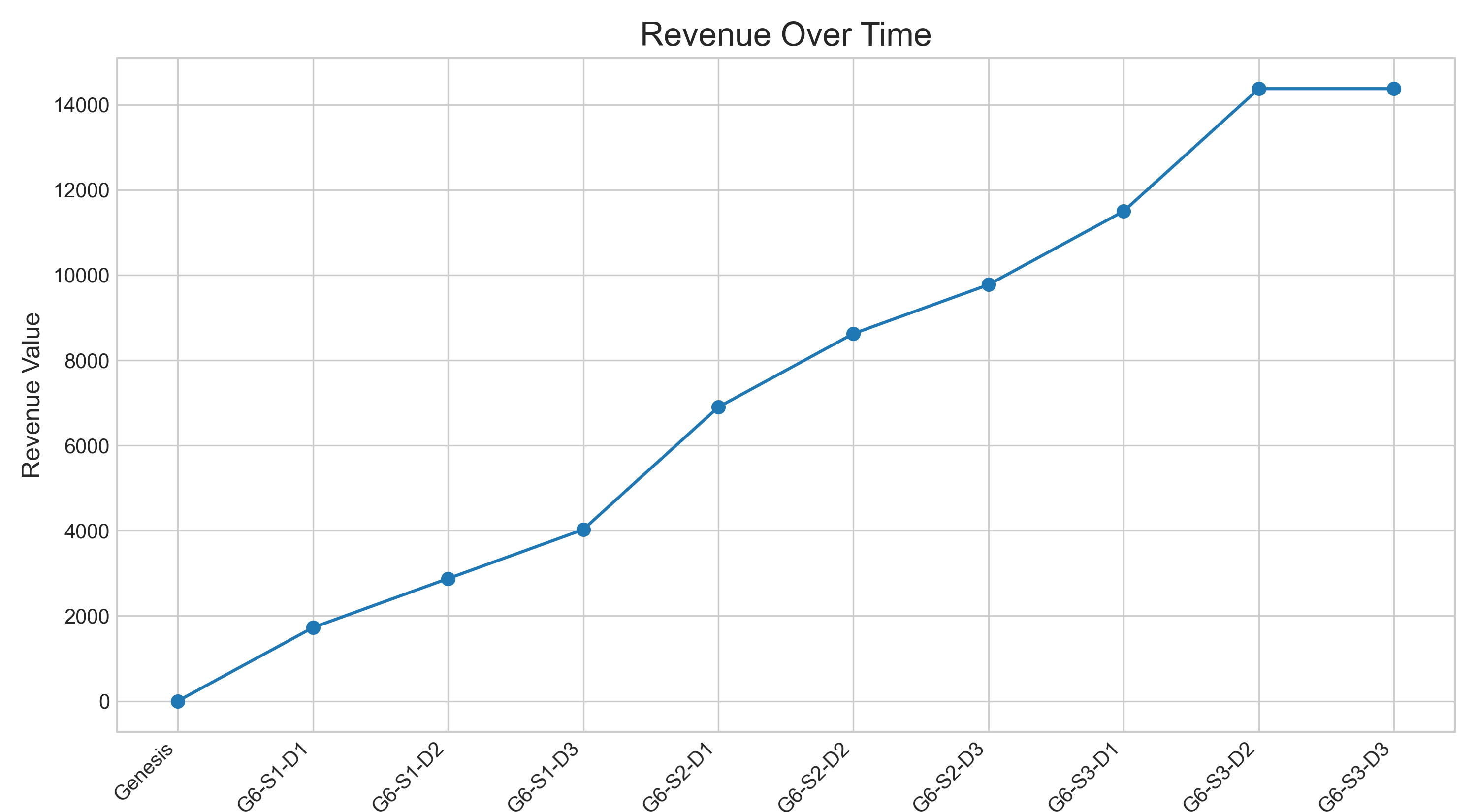
|  |  |  |  |
| --- | --- | --- | --- |
| Decision Point | KC11a | KC5 | KC6 |
| Genesis | 0.0 | 0.0 | 0.0 |
| G6-S1-D1 | 0.3 | 0.6 | 0.0 |
| G6-S1-D2 | 0.5 | 0.9 | 0.0 |
| G6-S1-D3 | 0.5 | 1.5 | 0.2 |
| G6-S2-D1 | 1.0 | 1.7 | 0.2 |
| G6-S2-D2 | 0.8 | 1.7 | 0.7 |
| G6-S2-D3 | 0.4 | 1.7 | 1.3 |
| G6-S3-D1 | 0.7 | 2.3 | 1.3 |
| G6-S3-D2 | 1.2 | 1.8 | 1.3 |
| G6-S3-D3 | 1.7 | 1.8 | 0.8 |



## Metric Values per Decision Point

|  |  |  |  |
| --- | --- | --- | --- |
| Decision Point | Customer Satisfaction | Reputation | Revenue |
| Genesis | 0.0 | 0.0 | 0 |
| G6-S1-D1 | 5.85 | 0.25 | 1725 |
| G6-S1-D2 | 9.1 | 0.39 | 2875 |
| G6-S1-D3 | 13.0 | 0.56 | 4025 |
| G6-S2-D1 | 17.55 | 0.76 | 6900 |
| G6-S2-D2 | 16.25 | 0.7 | 8625 |
| G6-S2-D3 | 13.65 | 0.59 | 9775 |
| G6-S3-D1 | 19.5 | 0.84 | 11500 |
| G6-S3-D2 | 19.5 | 0.84 | 14375 |
| G6-S3-D3 | 22.75 | 0.98 | 14375 |

### Revenue Progression



### Other Metrics Progression

