Learner Report: BT2

Goal Attempted: Break Even and Build Trust

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# Final Cumulative Scores

This section shows the learner's final score for each item compared to the class average, minimum, and maximum.

## Final KC Scores

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Knowledge Component (KC) | Your Score | Class Avg | Class Min | Class Max |
| KC11a | 1.1 | 0.48 | 0.0 | 1.7 |
| KC5 | 1.9 | 0.89 | 0.0 | 3.2 |
| KC6 | 1.5 | 0.4 | 0.0 | 1.5 |

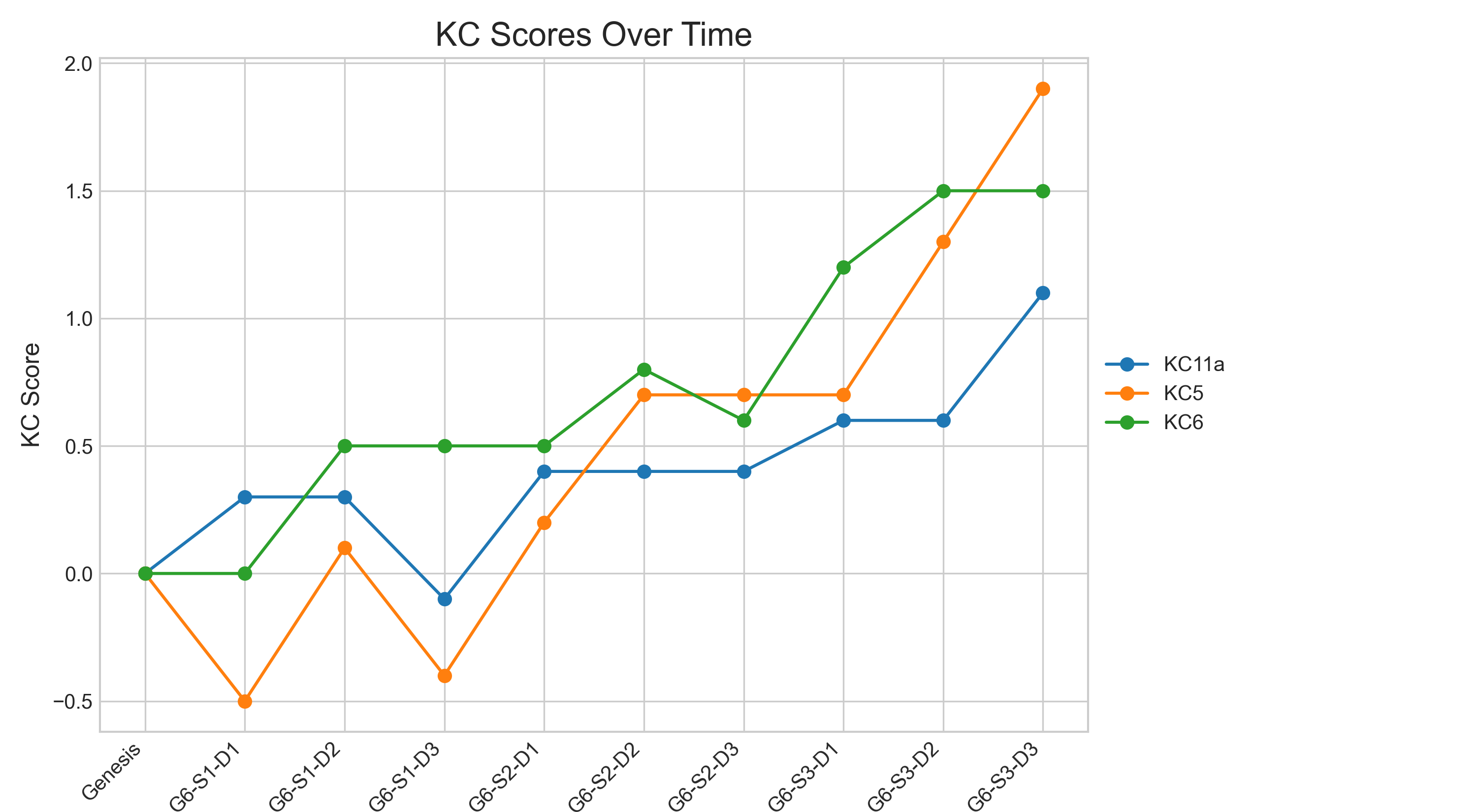
## Final Metric Values

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Metric | Your Value | Class Avg | Class Min | Class Max |
| Customer Satisfaction | 22.75 | 19.35 | 3.9 | 27.3 |
| Reputation | 0.9800000000000002 | 0.83 | 0.17 | 1.18 |
| Revenue | 14950 | 13667.31 | -1150.0 | 27600.0 |

# Performance Over Time

## KC Scores per Decision Point

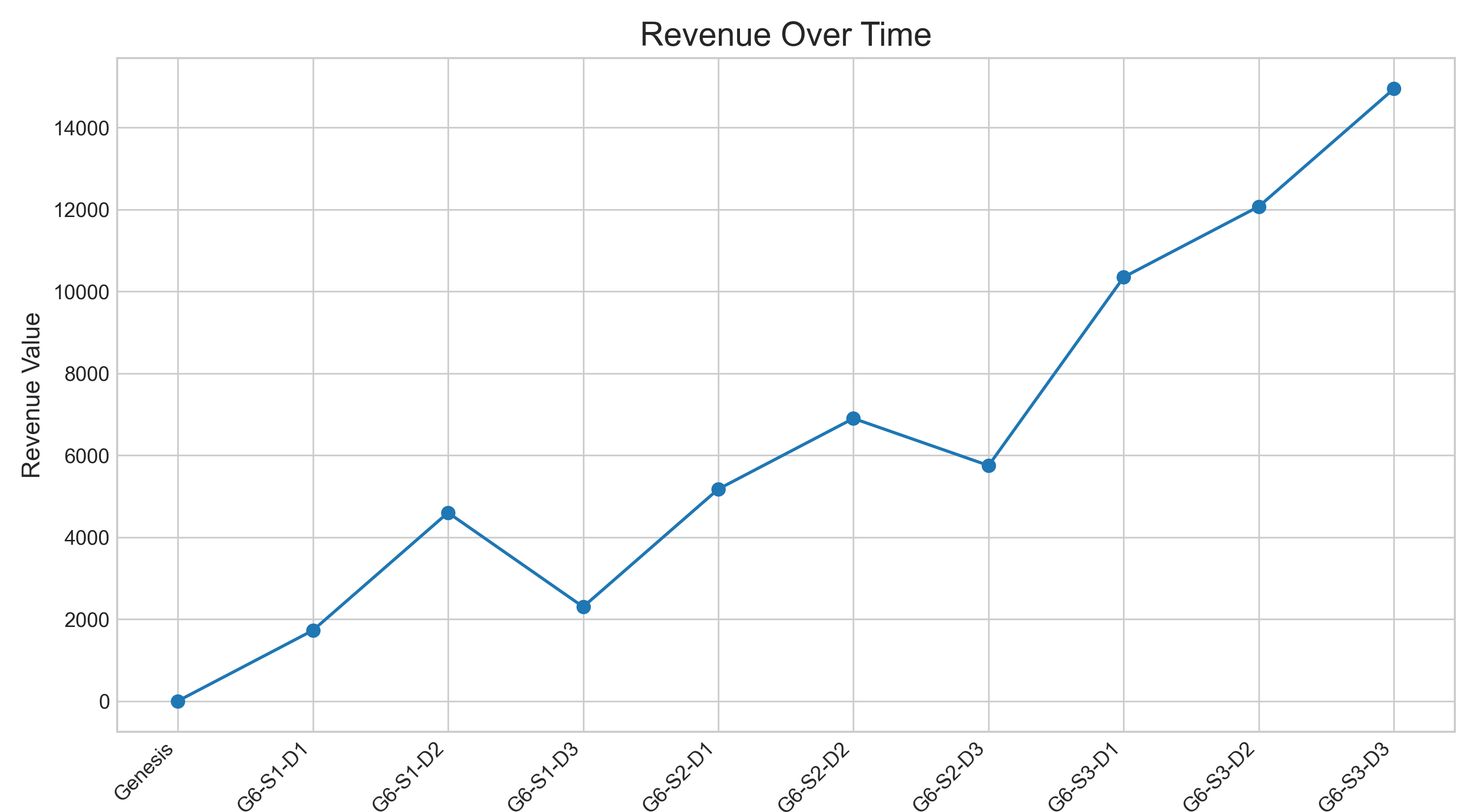
|  |  |  |  |
| --- | --- | --- | --- |
| Decision Point | KC11a | KC5 | KC6 |
| Genesis | 0.0 | 0.0 | 0.0 |
| G6-S1-D1 | 0.3 | -0.5 | 0.0 |
| G6-S1-D2 | 0.3 | 0.1 | 0.5 |
| G6-S1-D3 | -0.1 | -0.4 | 0.5 |
| G6-S2-D1 | 0.4 | 0.2 | 0.5 |
| G6-S2-D2 | 0.4 | 0.7 | 0.8 |
| G6-S2-D3 | 0.4 | 0.7 | 0.6 |
| G6-S3-D1 | 0.6 | 0.7 | 1.2 |
| G6-S3-D2 | 0.6 | 1.3 | 1.5 |
| G6-S3-D3 | 1.1 | 1.9 | 1.5 |



## Metric Values per Decision Point

|  |  |  |  |
| --- | --- | --- | --- |
| Decision Point | Customer Satisfaction | Reputation | Revenue |
| Genesis | 0.0 | 0.0 | 0 |
| G6-S1-D1 | 1.95 | 0.08 | 1725 |
| G6-S1-D2 | 5.85 | 0.25 | 4600 |
| G6-S1-D3 | 0.0 | 0.0 | 2300 |
| G6-S2-D1 | 7.15 | 0.31 | 5175 |
| G6-S2-D2 | 10.4 | 0.45 | 6900 |
| G6-S2-D3 | 10.4 | 0.45 | 5750 |
| G6-S3-D1 | 11.7 | 0.5 | 10350 |
| G6-S3-D2 | 15.6 | 0.67 | 12075 |
| G6-S3-D3 | 22.75 | 0.98 | 14950 |

### Revenue Progression



### Other Metrics Progression

