

Acknowledgement regarding Adult or Offensive-Upsetting Material - Search Waiver

Please be advised that it is possible that your specific requirements for providing services to the Search team may at times require you to access or view pornographic or other offensive or upsetting material that is normally prohibited by TELUS International AI Inc.'s Electronic Communications Policy. For example, pop ups with adult material/images or offensive content may appear from time to time on your screen when you browse the internet and look at different websites. TELUS International AI Inc. understands that this is within the scope of the services you provide to TELUS International AI Inc.

Certain projects, however, may require exposure to adult material or other offensive or upsetting content. Should you become a Personalized Internet Ads Assessor, you will be given the option as to whether you wish to have exposure to such material. You will not be disqualified from being considered for future search projects by opting out of sensitive content tasks. However, although you may opt-out from these types of projects, it is still possible that you will be exposed to adult or other offensive or upsetting material. TELUS International AI Inc., for example, cannot prevent pop ups with adult material/images from appearing from time to time on your screen when you browse the internet and look at different websites. TELUS International AI Inc. disclaims all responsibility for such events occurring and any such exposure you may have to adult or other offensive or upsetting material.

If you choose to work on projects involving Upsetting-Offensive Content, please abide by the following:

The Internet contains a wide variety of content, including content that many users find offensive or upsetting. Additionally, users of all ages, genders, races, and religions use the Internet to understand the world and others' points of view. Users may issue queries on sensitive topics to understand why people believe, say, or do upsetting or offensive things. Search engines exist to allow users to find the information they are seeking.

As a general rule of thumb, Upsetting-Offensive results contain content that is so upsetting or offensive to a reasonable person that it should only be shown if the query is explicitly seeking this type of content.

Upsetting-Offensive content typically includes the following:

Content that promotes hate or violence against a group of people based on criteria including (but not limited to):

Race or ethnicity, religion, gender, gender identity, nationality or citizenship, disability, age, sexual orientation, military or veteran status

- Content with racial, ethnic, or any other slurs against someone's status, including those identified in the preceding bullet
- Content with extremely offensive words
- Graphic violence, including animal cruelty or child abuse
- Explicit how-to information about harmful activities (e.g., how-to's on human trafficking, bomb making or violent assault)
- Other types of content that reasonable users in your locale would find extremely upsetting or offensive

You will need to think about the purpose of the page and how the content is presented when determining whether or not the content is Upsetting-Offensive. You should consider whether or not the content is Upsetting-Offensive based on the purpose, type, and/or presentation of the content on the page — not because the topic itself is sensitive or potentially upsetting.

By accepting the terms outlined above in this acknowledgement form, you agree that you have read

and understand the above, understand the nature of the services, and are willing to abide by these terms.