



Last updated:
October 5, 2023

La Causa PREPAID VISA® CARD
AIRTIME TOP UP SERVICE TERMS OF USE
IMPORTANT - PLEASE READ CAREFULLY

Top Up Service is available to enrolled customers. The customers may make use of this service at any time during the account relationship. "Top Up" Service refers to airtime credit purchases for use in your personal cell phone device. This device must be enrolled with an approved carrier for prepaid service. You understand that by using this service La Causa will debit your account for the amount requested by you and make payment on your behalf in exchange for airtime credit. In addition, you will be charged any applicable fees as stated in our Schedule of Fees And Charges. [Note: "Airtime Top-Up Credit" means the value of airtime purchased by a customer and credited to a Recipient in order to top-up their mobile prepaid account which may be consumed by the Recipient using the mobile phone services available by its Mobile Operators' terms and conditions]. Such airtime credit may be used to purchase multiple services offered by the relevant Mobile Operator such as SMS, Data Bundles, Domestic and International Calls, or mobile content. This airtime credit has a limited validity period depending on the service and denominations of the airtime credit which will expire after a period set by the Mobile Operator and include local taxes of the destination country such as value added and other local taxes. This service will be subject to all state and federal laws and any applicable rules or operating procedures. La Causa will not be held responsible for any errors or delays in processing due to issues with payment by the payee or any issues with your phone device or carrier service. Phone device must be provided by the user. La Causa is only responsible for providing airtime credit in exchange for your payment. Not all services described in this agreement are available to all persons at all locations. We reserve the right to limit, at our sole discretion, the provision of any such services to any person in any location. Any offer of a service in this agreement shall be deemed void where prohibited by law.

For general information about prepaid accounts, visit cfpb.gov/prepaid. Find details and conditions for all fees and services in the [Cardholder Agreement and Schedule A](#) listing all fees and charges or call Customer Service at 1.866.625.2484 9AM -9PM EST/365 days or visit lacausa.us.



Contact Us

If you have any questions, please contact us.

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