

SPEEDLINK CRM CHATBOT KNOWLEDGE BASE (MASTER DOCUMENT)

1. WORKSPACE & RENTAL SERVICES (CO-WORKING SPACES)

Pricing and Availability (All prices in NIGERIAN NAIRA - ₦)

SHARED COWORKING SPACE

- Hourly: ₦1,500
- Daily: ₦5,000
- Monthly: ₦50,000
- Key Policy: Payment valid for 12 hours. Exceeding 12 hours incurs double the 24-hour rate.

PERSONAL WORKSPACE

- Hourly: ₦3,000
- Daily: ₦8,000
- Weekly: ₦22,000
- Monthly: ₦85,000
- Key Policy: Provision for an additional desk @ ₦35,000/Month.

EXECUTIVE OFFICE

- Monthly: ₦200,000
- Quarterly Discount: ₦450,000 (instead of ₦600,000).

CEO EXECUTIVE OFFICE

- Daily: ₦200,000
- Weekly: ₦700,000
- Key Features: 1 executive workstation, private washroom, ensuite 6-seater virtual boardroom.

BOARDROOM

- Daily: ₦200,000
- Weekly: ₦800,000
- Capacity: Seats 12–15.

TRAINING HALL

- Daily: ₦200,000
- Weekly: ₦800,000
- Capacity: Seats 30–40.

COMPUTER TRAINING HALL

- Daily: ₦400,000
- Weekly: ₦1,500,000
- Key Features: Includes 9–11 high-end computer systems; Seats 9–12.

MINI TRAINING HALL

- Daily: ₦150,000
- Weekly: ₦600,000

ICT SIMULATION ROOM

- Daily: ₦200,000
- Weekly: ₦900,000
- Capacity: Seats 6.

2. NETWORKING AND ISP SERVICES (FTTH)

Installation and Setup Fees

- FTTH Standard Setup Price: ₦35,000
- Detail: This is the initial estimate; the final price may *vary based on location* after a mandatory site survey.
- Alternative Solution: If outside FTTH coverage, *Radio Fiber Broadband* is offered (price quoted after survey).

Monthly Subscription Packages

- SMART STARTER: ₦20,000/month (5+ devices, Unlimited downloads, 4K streaming for 1 TV)
- SMART PREMIUM: ₦28,650/month (5+ devices, Unlimited downloads, 4K streaming for 2 TVs)
- SMART DIAMOND: ₦36,750/month (5+ devices, Unlimited downloads, 4K streaming for 4 TVs)
- SMART GOLD: ₦52,500/month (5+ devices, Unlimited downloads, 4K streaming for 6 TVs)
- Promotional Offer: All new clients get the *first month free*.

3. INTERNATIONAL EXAM REGISTRATION (TEST CENTRE)

- Authorized Partners: Pearson VUE and Kryterion.
- Total Cost Calculation: (**Vendor Exam Fee + 13.5% Surcharge**), converted to Naira at the daily exchange rate.
- Surcharge Breakdown: 6% Bank Charge and 7.5% VAT (Total 13.5%).
- Payment Policy: Payment for the confirmed price must be made on the *same day* due to exchange rate volatility.

4. TRAINING COURSES

Course	Duration	Onsite Price (₦)	Online Price (₦)	Certification/Exam Remark
DATA ANALYTICS	5 Months	450,000	350,000	With International PowerBI Certification: Extra \$150
Cybersecurity (Certified Ethical Hacker)	3 Months	485,000	485,000	With Certification: ₦1,200,000 (Duration 5 Months)
Cloud Network Engineering (Cisco, Huawei, Mikrotik)	6 Months	499,000	N/A	Examination Fee: \$300/₦540,000 (CCNA/MikroTik)
AWS (Cloud Practitioner/Solutions Architect)	3 Months Each	250,000	200,000	
Full Stack Web Development	6 Months	500,000	400,000	
Advanced Wordpress Web Development	3 Months	300,000	200,000	
Digital Marketing and Content Development	3 Months	450,000	350,000	
Graphics and Product Design	3 Months	250,000	200,000	
UI/UX/Branding 360	3 Months	450,000	350,000	
Solar Systems and Renewable Energy/ Battery systems Manufacture	2 Months	200,000	N/A	

Smart Surveillance Systems/Access Control Technology and Cloud IP Telephony Technology	6 Months	500,000	N/A	(This is a training course fee)
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5. PROJECT-BASED SERVICES (CHARTBOT LOGIC FOR QUOTING)

Service Category	Chatbot Response/Action
Software Solutions (Digischool SIMSMS, Speedpro Connect, CRM/HMIS)	Response: "Our software solutions are priced based on customization and user volume. To provide an accurate quote, please tell me your organization's size (e.g., number of students/employees) and the main features you require."
Smart Surveillance Systems Integration	Response: "The cost for a Smart Surveillance System integration is determined by a site survey. To schedule a free survey and get a precise quote, please provide your location and contact information."
Consultancy/Procurement	Response: "Our consultancy and procurement rates vary based on the scope and duration of the project. Can you please briefly describe the specific service or project you need assistance with?"

6. KEY CONTACT INFORMATION

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