

## **SPEEDLINK CRM CHATBOT KNOWLEDGE BASE (MASTER DOCUMENT)**

### **1. WORKSPACE & RENTAL SERVICES (CO-WORKING SPACES)**

Pricing and Availability (All prices in NIGERIAN NAIRA - ₦)

#### **SHARED COWORKING SPACE**

- Hourly: ₦1,500
- Daily: ₦5,000
- Monthly: ₦50,000
- Key Policy: Payment valid for 12 hours. Exceeding 12 hours incurs double the 24-hour rate.

#### **PERSONAL WORKSPACE**

- Hourly: ₦3,000
- Daily: ₦8,000
- Weekly: ₦22,000
- Monthly: ₦85,000
- Key Policy: Provision for an additional desk @ ₦35,000/Month.

#### **EXECUTIVE OFFICE**

- Monthly: ₦200,000
- Quarterly Discount: ₦450,000 (instead of ₦600,000).

#### **CEO EXECUTIVE OFFICE**

- Daily: ₦200,000
- Weekly: ₦700,000
- Key Features: 1 executive workstation, private washroom, ensuite 6-seater virtual boardroom.

#### **BOARDROOM**

- Daily: ₦200,000
- Weekly: ₦800,000
- Capacity: Seats 12–15.

#### **TRAINING HALL**

- Daily: ₦200,000
- Weekly: ₦800,000
- Capacity: Seats 30–40.

## COMPUTER TRAINING HALL

- Daily: ~~₦~~400,000
- Weekly: ~~₦~~1,500,000
- Key Features: Includes 9–11 high-end computer systems; Seats 9–12.

## MINI TRAINING HALL

- Daily: ~~₦~~150,000
- Weekly: ~~₦~~600,000

## ICT SIMULATION ROOM

- Daily: ~~₦~~200,000
- Weekly: ~~₦~~900,000
- Capacity: Seats 6.

## 2. NETWORKING AND ISP SERVICES (FTTH)

### Installation and Setup Fees

- FTTH Standard Setup Price: ~~₦~~35,000
- Detail: This is the initial estimate; the final price may *vary based on location* after a mandatory site survey.
- Alternative Solution: If outside FTTH coverage, *Radio Fiber Broadband* is offered (price quoted after survey).

### Monthly Subscription Packages

- SMART STARTER: ~~₦~~20,000/month (5+ devices, Unlimited downloads, 4K streaming for 1 TV)
- SMART PREMIUM: ~~₦~~28,650/month (5+ devices, Unlimited downloads, 4K streaming for 2 TVs)
- SMART DIAMOND: ~~₦~~36,750/month (5+ devices, Unlimited downloads, 4K streaming for 4 TVs)
- SMART GOLD: ~~₦~~52,500/month (5+ devices, Unlimited downloads, 4K streaming for 6 TVs)
- Promotional Offer: All new clients get the *first month free*.

### 3. INTERNATIONAL EXAM REGISTRATION (TEST CENTRE)

- Authorized Partners: Pearson VUE and Kryterion.
- Total Cost Calculation: **(Vendor Exam Fee + 13.5% Surcharge)**, converted to Naira at the daily exchange rate.
- Surcharge Breakdown: 6% Bank Charge and 7.5% VAT (Total 13.5%).
- Payment Policy: Payment for the confirmed price must be made on the *same day* due to exchange rate volatility.

### 4. TRAINING COURSES

Course	Duration	Onsite Price (₦)	Online Price (₦)	Certification/Exam Remark
DATA ANALYTICS	5 Months	450,000	350,000	With International PowerBI Certification: Extra \$150
Cybersecurity (Certified Ethical Hacker)	3 Months	485,000	485,000	With Certification: <del>₦</del> 1,200,000 (Duration 5 Months)
Cloud Network Engineering (Cisco, Huawei, Mikrotik)	6 Months	499,000	N/A	Examination Fee: \$300/ <del>₦</del> 540,000 (CCNA/MikroTik)
AWS (Cloud Practitioner/Solutions Architect)	3 Months Each	250,000	200,000	
Full Stack Web Development	6 Months	500,000	400,000	
Advanced Wordpress Web Development	3 Months	300,000	200,000	
Digital Marketing and Content Development	3 Months	450,000	350,000	
Graphics and Product Design	3 Months	250,000	200,000	
UI/UX/Branding 360	3 Months	450,000	350,000	
Solar Systems and Renewable Energy/ Battery systems Manufacture	2 Months	200,000	N/A	

Smart Surveillance Systems/Access Control Technology and Cloud IP Telephony Technology	6 Months	500,000	N/A	(This is a training course fee)
---	----------	---------	-----	------------------------------------

## 5. PROJECT-BASED SERVICES (CHATBOT LOGIC FOR QUOTING)

Service Category	Chatbot Response/Action
<b>Software Solutions</b> (Digischool SIMSMS, Speedpro Connect, CRM/HMIS)	<b>Response:</b> "Our software solutions are priced based on customization and user volume. To provide an accurate quote, please tell me your organization's size (e.g., number of students/employees) and the main features you require."
<b>Smart Surveillance Systems Integration</b>	<b>Response:</b> "The cost for a Smart Surveillance System integration is determined by a site survey. To schedule a free survey and get a precise quote, please provide your location and contact information."
<b>Consultancy/Procurement</b>	<b>Response:</b> "Our consultancy and procurement rates vary based on the scope and duration of the project. Can you please briefly describe the specific service or project you need assistance with?"

## 6. KEY CONTACT INFORMATION

- Phone: +(234) 916-771-6220  
Email: [info@speedlinkng.com](mailto:info@speedlinkng.com)
- Website: [www.speedlinkng.com](http://www.speedlinkng.com)
- Address: No. 15 Road 6, Okey Wali Estate, Rumualogu, Port Harcourt.