



EDWARD FELIPE CAMPOS LAVERDE

MODERN LANGUAGES PROFESSIONAL

CONTACT

@ camposlaverdeedward@gmail.com

☎ 3243913369

📍 Calle 148 #101-10 Torre 9 Apto 104

ABOUT ME

I have a high sense of responsibility and commitment. I am interested in showing efficiency and effectiveness in my duties, I consider myself a dynamic, active person and an excellent teammate, I am also willing to receive and adapt to changes. Furthermore, I am ready to grow intellectually and to work for the common good.

LANGUAGES

spanish: Native

English C1 - Advance

French: B2 -intermediate

WORK EXPERIENCE

Teleperformance 2017 - 2019

Uber campaign. Customer service via Call Center and Chat Center. Tickets. Refunds, fee management.

Convergys - AT&T 2020

Tech support rep and crossed sales position. Assisting customer to solve their connectivity and other mobile telephony related issues.

Lean Solutions Group 2021 - 2024

Scheduling appointments for delivery and collection of loads as well as doing data entry tasks.

STUDIES

2013 Gimnasio Romano Mixto School
High School

2021 Modern Languages and Administration
ECCI University

SKILLS

Leadership



Teamwork



Office tools



Web Development



Microsoft Excel



Communication



Sales / Negotiation

