

Subsequent Development Demonstration Claim  
**Follow on Case to the Non-Original Martinez Demonstration Claim**

Veteran: Roger Martinez	Claim number: 6Y03XX00
DOC: 01/03/2022	EP: 020 - New

NOTE: Explain to the students that we use the VBMS Demo Candidate Martinez for all demonstration claims. Explain that if they follow along during the demonstration inside of VBMS Demo that as we move through IWT they could have multiple EPs for the same Veteran. They need to focus on the development action that is being demonstrated inside the training environment. This demonstration is about subsequent development and the proper steps necessary to process the claim.

**PREVIOUSLY** - The Veteran had submitted a VA Form 21-526EZ (SEP2019 version) on January 3, 2022. He claimed service connection for a right knee injury and headaches. The Veteran was excluded from FDC because he identified treatment by his private physician, Dr. Quack. The previous VSR sent a subsequent development letter to the Veteran requesting he complete and submit VA Form 21-4142 and 4142a for Dr. Quack from 2012 to Present. The Veteran recently returned the forms and DOMA sent a letter to Dr. Quack's office dated five days ago.

Of record in the Veteran's file are:

- VADS Verified Honorable service in the Navy from 08/01/1980 to 07/31/1990
- VA Form 21-526 received November 12, 2007, claiming hearing loss, tinnitus, and lumbosacral strain
- STRs show treatment for hearing loss, recurrent right knee pain, and a one-time visit for low back strain
- Rating Decision dated March 25, 2008, granting service connection for hearing loss (0%) and tinnitus (10%) and denying service connection for lumbosacral strain because the medical evidence of record does not show a current diagnosed condition or residuals of the condition treated in service.
- Notification letter to the Veteran telling him of our decision dated March 30, 2008
- Subsequent Development letter to the Veteran excluding him from FDC and requesting he complete and return VA Form 21-4142 and 4142a.
- DOMA letter to Dr Quack's office requesting relevant treatment records dated five days ago.

## **FOR INSTRUCTORS ONLY:**

- Please be aware that if there were any schedule changes or you are not the instructor that taught the Non-Original claim demonstration or you don't have access to that claim, your dates of letters will not match up.
- A tracked item will need to be created for the requested private facility to show we are waiting the documents. (M21-1 III.iii.1.D.2.g). **\*WARNING: VBMS Demo has a delayed update effect causing the most appropriate tracked item for PMR development to be: *Medical Evidence from Private Provider*.**
  - The following is how to create the three tracked items for Dr. Pepper, Dr Leipold, and Dr Detty:
  - Tracked Item
  - Select Add Tracked Item
  - Choose *Medical Evidence from Private Provider* three times (one for each pending PMR request)
  - enter the amount of days remaining from the 15-day suspense period following the initial PMR request, or the days remaining from the 30 day response if the 15 day initial suspense period has expired
  - Click the ADD button to finalize the tracked item after entering the data

**Example:** If establishing the tracked item 4 days **after** the PMR request (the day on the letter will be 5 days ago), input *11* in the TRACKED ITEM SUSPENSE field

- Although this was previously completed, VSRs should double check to ensure all the records from CAPRI have been uploaded. In this case, the CAPRI enterprise search still shows no records exist. Include this in your VBMS note.
- VSRs are required to add a permanent claim-level note in VBMS for every claim
  - **Example of VBMS Note:**  
*Exam Review partially complete. Exam review complete for headaches as STRs are negative. Exam review incomplete for right knee injury pending receipt of PMRs from Dr. Quack. STRs are positive for recurrent right knee pain. FDC exclusion letter sent to veteran. CAPRI Enterprise search completed – no records found*