

VSR eCase Generator Worksheet

Sequence	SubDev
Name	CORNBLATT, Homer T
Claim #:	6Y15XX00
Branch of Service	Army
Period of Service	09/25/2014 – 09/24/2018
Type of Claim	110; Initial - Subsequent Development
Contentions	New - PTSD
FDC Y/N	Y
FDC Exclusion Y/N	Y

VA Forms and Revision Date	Revision Date	Required: Y/N and Details
VA Form 21-526EZ	09/2019	Y (for this case only – additional documents are already in the eFolder)
VA Form 21-22	02/2019	
VA Form 21-4138	12/2017	
VA Form 21-0966	08/2018	
VA Form 21-686c	06/2017	
VA Form 21-674	06/2018	
VA Form 21-0538	12/2017	
VA Form 21-0781	07/2017	
VA Form 21-0781a	07/2017	
Standard 5103 Letter		
3101		
BIRLS SHARE Screen		
Rating Decision		
CAPRI Records		
ERRA		
DBQ		

Supporting Documents	Required Y/N
DD214	
CAPRI Enterprise Search	
Private Medical Records	
SF88 Entrance Exam	
SF88 Separation Exam	
Service Treatment Records	
Personnel Records	
DOMA first request letter	
DOMA final letter	

Scenario Comments

This is a subsequent development eCase. The claim has already been established and there are already documents in VBMS Demo.

Scenario: The Veteran had previously filed a claim for Low Back, Bilateral hearing loss, Tinnitus and Bilateral Knee Conditions. A copy of his HAIMS STRs was simulated for the trainees as being in the file. The veteran filed his claim within one year of discharge, therefore a General Medical and Audio exam were scheduled, and we are currently waiting on the results. The Veteran subsequently filed another VA Form 21-526EZ and claimed PTSD. Based on a review of the file, the Veteran has documented combat on his DD214 with the CIB and Bronze Star "V" and claimed symptoms of PTSD on his application. Therefore, he is entitled to a PTSD Initial Exam. He also referenced treatment at the Baltimore Vet Center.

Actions:

1. The trainee will need to send a subsequent development letter to the veteran requesting a 4142 and 4142a. Add the paragraph under Compensation the paragraph – 21-4142/21-4142a; as the veteran mentioned treatment at the Baltimore Vet Center. The trainee will also include the following paragraph from Letter Creator:

You requested that we expedite your claim under the FDC Program; however, we cannot process your claim under this program because:

We received an additional claim after we received your FDC application.

Because your claim is not eligible for processing under the FDC Program, we are processing it under our standard claims-processing procedures.

2. The trainee will need to request a PTSD Initial Exam in VBMS Demo, regardless of what ERRA reports.
3. The trainee will need to change the Special Issue under the contentions from "Fully Developed Claim" to "FDC Excluded – Additional Claim Submitted"

Review with trainees that the following items should be checked each time they open a claims eFolder:

1. Ensure that an EP 110COMP7 - Initial Live Comp < 8 Issues is established (or change if needed).
 2. In VBMS Documents, ensure that both eCase documents are uploaded. The new documents should be labelled as follows:
 - Subject: VA Form 21-526EZ (additional claim)
 - Category – Type: Original Claim: VA 21-526EZ, Fully Developed Claim (Compensation)
 - Content Source: VBMS
 - Date of Receipt – date of receipt on the Additional 21-526EZ
 3. Review all eCase documents to determine the following questions
 - a. Do we have a substantially complete claim? Yes, the VA 21-526EZ is properly signed
 - b. Was 5103 or other notification required? 5103 was not needed as the claim was on a 21-526EZ.
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- c. Is the Veteran eligible and have we verified service? Yes
- d. Have we obtained STRs? Yes
- e. Does the claim require any non-Federal record development? No
- f. Does the claim require any Federal record development? Yes, an enterprise search was done (note to recheck) and Vet Center records are needed
- g. Do we have evidence to request an exam and/or medical opinion? We are still waiting for the previously exams that were ordered and we have now ordered a PTSD Initial exam.

4. Check VBMS system

- a. Are contentions and special issues updated correctly?

Contention: Low Back Classification: Musculoskeletal – Mid/Lower back (Thoracolumbar Spine) Date of Contention: (DOC) Verified: Yes Type: New Medical: Yes Special Issue: FDC Excluded – All required items not Submitted, Local mentor Review	Contention: Bilateral Hearing Loss Classification: Hearing loss Date of Contention: (DOC) Verified: Yes Type: New Medical: Yes Special Issue: N/A Special Issue are claim based
Contention: Tinnitus Classification: Hearing loss Date of Contention: (DOC) Verified: Yes Type: New Medical: Yes Special Issue: N/A Special Issue are claim based	Contention: Bilateral Knee Conditions Classification: Musculoskeletal - Knee Date of Contention: (DOC) Verified: Yes Type: New Medical: Yes Special Issue: N/A Special Issue are claim based
Contention: PTSD Classification: Post Traumatic Stress Disorder (PTSD) Combat – Mental Disorders Date of Contention: (DOC) (This date will be different) Verified: Yes Type: New Medical: Yes Special Issue: FDC Excluded – Additional claim submitted, PTSD-Combat	

- a. Is the date of claim correct? Yes, comparing VBMS and the VA 21-526EZ
- b. Is the Veteran's contact information correct? Select the Veteran Profile menu to verify the current address and telephone number.
- c. Is the Veteran's POA Information Correct? Select the Veteran POA menu to verify:
 - General POA shows Disabled American Veterans
 - eFolder Access: Yes

- Chg of Addr Auth: Yes

4. Are tracked items updated to reflect any documents received?

- Exam Request – Processing
- Exam Request – bilateral hearing loss
- Exam Request – Tinnitus
- Exam Request – low back strain
- Exam Request – bilateral knee condition
- 21-4142/21-4142a
- Exam Request - PTSD

5. Trainee must enter a note into VBMS: Exam review complete for all conditions. Subsequent letter to veteran to submit 21-4142 for Vet Center Records. Excluded from FDC as submitted an additional claim. CAPRI Enterprise search completed, with a negative response.

References:

Scenario	Reference	Title
1	M21 III.iii.1.C.2.n.	Obtaining Records From a Vet Center
2	M21-1 IV.ii.1.D	Claims for Service Connection (SC) for Post-Traumatic Stress Disorder (PTSD)
3	M21-1 III.i.3.B M21-4 Manual	Processing Fully Developed Claims (FDC) Appendix C: Index of Claim Attributes
Review of eFolder	M21-1 III.ii.4.H M21-1 III.ii.3.D M21-1 III.iii.1.F.2.a M21-4 Manual M21-1 I.1.C.3.I M21-1 I II.iii.1.C.2.b	Electronic Claims Folder (eFolder) Maintenance Claims Establishment Identifying Contentions Appendix B: End Product Codes and Work-Rate Standards for Quantitative Measurements Appendix D: Index of Claim Stage Indicators Documentation of the Status of Examination Review Requirement to Obtain VA Medical Records