

VSR eCase Generator Worksheet

Sequence	Initial Case
Name	MILLSTONE, Lester
Claim #:	6Y29XXOO
Branch of Service	Army
Period of Service	11/20/2015-11/19/2019
Type of Claim	EP 110; Initial
Contentions	Lumbosacral strain, Right shoulder condition
FDC Y/N	Y
FDC Exclusion Y/N	N

VA Forms and Revision Date	Revision Date	Required: Y/N and Details
VA Form 21-526EZ	09/2019	Y
Supporting Documents	Required Y/N	
DD214	Y	
CAPRI Enterprise Search	Y, Negative	
VIS Military History (VADIR)	Y	

Scenario Comments

1. Upload all documents for this scenario to the VBMS eFolder.
2. Properly label and establish date of receipt
3. Associating all documents to correct EP
4. Bookmark medical and dependency documents (if appropriate)
5. Update subject line
 - Subject: VA Form 21-526EZ with additional documents
 - Category – Type: Applications – Original Claim: VA 21-526EZ, Fully Developed Claim (Compensation)
 - Content Source: VBMS
 - Date of Receipt – date of receipt on the 21-526EZ

6. CEST EP 110LCOMP7 – Initial Live Comp < 8 Issues

Input Contentions:

Contention: Lumbosacral strain Classification: Musculoskeletal – Mid/Lower Back (Thoracolumbar Spine) Date of Contention: /10/06/2021 Verified: Yes Type: New Medical: Yes Special Issue: N/A - Special Issue are claim based	Contention: Right shoulder condition Classification: Musculoskeletal - Shoulder Date of Contention: 10/06/2021 Verified: Yes Type: New Medical: Yes Special Issue: N/A - Special Issue are claim based
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7. A review of the application shows that it's signed and substantially complete. 5103 Notification requirements have been met and no notification requirements for Special Issues are needed.
8. Discussion of Qualifying Service and Service Connection

- The Veteran claims a current Right shoulder condition as a result of dislocating their shoulder in 2017 (during active duty, which is a period of qualifying service and may be eligible for service connection)
 - The Veteran also claims a Lumbosacral Strain while lifting heavy gear during drill, citing that it happened in May 2020. IADT, which includes traditional drill weekends, is considered qualifying service when a claim for SC is based on disability resulting from injury incurred in the line of duty. (M21-1 III.i.1.A.1.c and M21-1 III.i.A.2.b)
 - All disabilities are considered claims for direct service connection, which require development for STRs, personnel records, and other relevant records to determine if examination(s) and medical opinions are warranted prior to a rating decision.
9. Service treatment records are not of record. Analyze the following to direct development:

MILITARY HISTORY

- a. 21-526EZ Service Information – The Veteran indicates active duty in the Army from 11/20/2015 to 11/19/2019. Additionally, the Veteran indicates service in the Reserves with an obligation from 11/20/2019 to 11/20/2023 with the 313th Transportation (with address and phone number included).
- b. DD Form 214 – This form confirms the active duty dates mentioned by the Veteran with honorable service in the Army from 11/20/2015 to 11/19/2019. Additionally, there is evidence of a service obligation and service with a Reserve Unit following release from active duty. (M21-1 III.ii.2.A.2.b)
 - i. Box 6 Reserve Obligation Termination Date is until 11/20/2023.
 - ii. Box 9 Command to Which Transferred is a Reserve unit.
 - iii. Box 23 Type of Separation shows Release from Active Duty (vs. Discharge).
- c. Veterans Information Solution (VIS) Military History (VADIR) – This again confirms active duty dates and service in the Army Reserves immediately following active duty. The code in the RCC field is SA indicates they are **currently an active member** in the Reserve and the RAD is absent. (M21-1 III.ii.2.A.2.b)

VBMS STR STATUS MESSAGE

The status message of “WARNING: Electronic STR requested. Request date 10/06/2021. Request Successful. Suspense Date **11/20/2021** has Expired” indicates VBMS successfully sent a request to HAIMS but VBMS did not receive any STRs and the suspense date expired. With the Veteran currently serving in the Reserve, it directs us to follow instructions in the table in M21-1 III.ii.2.B.1.b, starting at Step 4. (M21-1 III.ii.2.B.1.e Status Messages Generated by VBMS for STR Requests to HAIMS)

STEP 4 OF M21-1 III.iii.2.B.3.b

1. Determine if the Required Reserve STRs are certified and available in Joint Legacy Viewer (JLV). Since trainee instructions indicate the records are not available, so proceed to the next step (step 5).
2. Since STRs were not located using JLV, step 5 directs us to submit a PIES request code 07 using request code RV1 for a Reserve member, complete the information requested in the PIES request pop-up dialogue box, and add the *Service records from Reserve/National Guard* tracked item. **Since PIES cannot be simulated with an eCase Veteran, assume you’ve made and uploaded the request.**

10. Personnel records should be requested and reviewed as they may help determine the type and status of the service when the car accident occurred (**M21-1 III.i.1.A.2.k**). **Since DPRIS cannot be simulated in with an eCase Veteran, assume that you've requested, reviewed, and uploaded all records.**

Discuss: A lumbosacral strain from lifting heavy gear during a drill period in the Reserves could initiate the Line of Duty (LOD) determination process. This reporting process can take time and coordination on behalf of the Military, medical facilities involved, and the Veteran, but should eventually result in administrative documentation stored in personnel records (or incorrectly filed in Service Treatment Records). In this case, it is possible that the LOD hasn't been completed yet *or* that the records were misfiled into the STRs rather than the personnel records. A review of STRs (once received) should be conducted, but additional personnel record requests in the future may help acquire an LOD (that is in the process of being completed and stored).

11. Federal or Non-Federal Records – no additional development needed as Veteran did not indicate VAMC, MTF, or private healthcare treatment on applications or evidence. CAPRI Enterprise search shows no records of treatment.
12. Fully Developed Claim Qualification – The development of Reserve unit records does not exclude the claim from the FDC Program M21-1 X.i.2.B Processing Fully Developed Claims (FDCs)
13. **Tracked items should be:**
- a. Service records from Reserve/National Guard
 - b. Secondary Action Required
 - c. **DISCUSS:** A DPRIS tracked item is not required as the request has been submitted and records were uploaded to the file.
14. Trainee must enter a note into VBMS: Exam Review not yet performed. Pending STR development for active duty and Reserve STRs via PIES RV1 Request. Personnel records were requested, but there is no indication of a Line of Duty determination. CAPRI enterprise search completed with no records available.

References:

Scenario	Reference	Title
2-5	M21-1 II.ii.2.A.1	Maintenance for Electronic Claims Folders (eFolders)
6	M21-1 II.iii.3.A	Claims Establishment
	M21-1 III.i.2.F.2.a. Identifying Contentions	Identifying Contentions
	M21-4 Manual	Appendix A: Regional Office Station Numbers, Payee Codes, and Work-Rate Standards Appendix B: End Product Codes Appendix C: Index of Labels Appendix D: Index of Claim Stage Indicators Appendix E: Index of Corporate Flashes and Special Issues
7-8	M21-1 II.iii.1.C.2.a	Notification Requirements for a Complete Application
	M21-1 III.i.2.B.1.e.	Notification Requirements for Special Issues

	M21-1 III.i.1.A.1 III.i.1.A.1.d. III.i.1.A.1.e.	Determining Veteran Status Primary Eligibility Criteria for Benefits Secondary Eligibility Criteria for Benefits
9	M21-1 III.ii.2.A.2.b.	Determining Whether a Veteran Has an Additional Service Obligation
	M21-1 III.iii.2.B.2.e	Migration of STRs After Service Ends
	M21-1 III.ii.2.B.1.b.	Obtaining STRs for Members of the Reserve or National Guard
	M21-1 III.ii.2.B.1.e.	Status Messages Generated by VBMS for STR Requests to HAIMS
10	M21-1 III.i.1.A.2.k.	Adjudicating Claims Based on ADT and IADT
11	M21-1 III.i.2.C.2	Assisting With Non-Federal or Private Records Requests
12	M21-1 X.i.2.B.2.a	Excluding a Claim From the FDC Program at Claims Establishment
13-14	M21-1 IV.i.1.A.1.e.	Documentation of the Status of Examination Review
	M21-1 III.ii.1.A.2.g.	Conducting an Enterprise Search in CAPRI