

## **VSR eCase Generator Worksheet**

Sequence	PTSD
Name	BARRETT, Randall J
Claim #:	6Y23XX00
Branch of Service	USAF
Period of Service	07/08/1954-07/31/1958
Type of Claim	110
Contentions	PTSD, Bilateral Hearing Loss and Tinnitus
FDC Y/N	N
FDC Exclusion Y/N	Y

VA Forms and Revision Date	Revision Date	Required: Y/N and Details
VA Form 21-526EZ	09/2019	Y
VA Form 21-22	02/2019	Y, DAV Y/Y (083)
VA Form 21-4138	06/2021	
VA Form 21-0966	08/2018	
VA Form 21-686c	09/2018	
VA Form 21-674	06/2018	
VA Form 21-0538	02/2021	
VA Form 21-0781	07/2017	
VA Form 21-0781a	07/2017	
Standard 5103 Letter		
3101		
BIRLS SHARE Screen		
Rating Decision		
CAPRI Records		
ERB/ERRA		
DBQ		

Supporting Documents	Required Y/N
DD214	Y
CAPRI Enterprise Search	Y, negative response
Private Medical Records	
SF88 Entrance Exam	
SF88 Separation Exam	
Service Treatment Records	
Personnel Records	
DOMA first request letter	
DOMA final letter	

## Scenario Comments

1. Upload all documents for this scenario to the VBMS eCase
2. Properly label and establish date of receipt
3. Associate all documents to correct EP
4. Bookmark medical and dependency documents (at minimum)
5. Update subject line  
Subject: VA Form 21-526EZ with additional documents  
Category – Type: Applications – Original Claim: VA 21-526EZ, Fully Developed Claim (Compensation)  
Content Source: VBMS  
Date of Receipt – date of receipt on the 21-526EZ

6. CEST EP 110LCOMP7 – Initial Live Comp < 8 Issues

Input Contentions:

Contention: PTSD Classification: Post Traumatic Stress Disorder (PTSD) Combat – Mental Disorders Date of Contention: (DOC) Verified: Yes Type: New Medical: Yes Special Issue: FDC Excluded- <i>All Required Items Not Submitted</i> , PTSD Non-Combat; Local Mentor Review	Contention: Bilateral Hearing Loss Classification: Hearing loss Date of Contention: (DOC) Verified: Yes Type: New Medical: Yes Special Issue: N/A Special Issue are claim based
Contention: Tinnitus Classification: Hearing loss Date of Contention: (DOC) Verified: Yes Type: New Medical: Yes Special Issue: N/A Special Issue are claim based	

7. Trainee will need to identify the need to order PIES O50 (3101) and establish tracked Item. Select the following:

Tracked Item:  
Select Add Tracked Item  
Choose a Category – MANLPIESRQST  
Choose: PIES Request for O50  
Add to List  
Add

8. Trainee will need to complete a subsequent development letter to request VA Form 21-0781, Statement in Support of Claim for Service Connection for PTSD by selecting: *PTSD - Need stressor details/med evid of stressful incdnt*, as the veteran claimed PTSD but didn't provide any additional information and there is no record of combat.  
(per **M21-1 VIII.iv.1.A.2.i**).

The trainee will also need to exclude from FDC and provide the following paragraph from Letter Creator:

You requested that we expedite your claim under the FDC Program; however, we cannot process your claim under this program because you did not simultaneously submit with your application all items required to process your claim. Because your claim is not eligible for processing under the FDC Program, we are processing it under our standard claims processing

**NOTE:** Per **M21-1 VIII.iv.1.A.2.h** – Do NOT routinely request a VA Form 21-0781a without an indication that the claim involves personal trauma. Therefore, for this case, you would NOT send the VA Form 21-0781a with the subsequent letter as there is NO indication of personal trauma.

**Reminder-** Once the letter is finalized in VBMS the tracked items will be created, but the letter isn't released until package is sent via Package Manager. The trainee must click on the "Here" hyperlink to go to Package Manager or Click on the Veteran tab to select Package Manager. Once in Package Manager, the letter will show as a draft format. Choose the letter, ensure the recipient info is correct and select Send Package at the top right.

9. Trainee must enter a note into VBMS: Exam review not yet performed pending receipt of STRs and personnel records. Excluded from FDC, requested VA Form 21-0781 from Veteran. CAPRI enterprise search was conducted with negative response.
10. Tracked items should be:
- PIES Request for O50 (Under MANLPIESRQST)
  - PTSD – Need stressor details/med evid of stressful incdnt
  - Secondary action required

#### References:

Scenario	Reference	Title
2-5	M21-1 II.ii.2.A	Folder Maintenance
6-8	M21-1 II.iii.3.A	Claims Establishment
	M21-1 III.i.2.F.2	Identifying Contentions

	<p>M21-1 X.i.2.A</p> <p>M21-1 X.i.2.B</p> <p>M21-1 VIII.iv.1.A</p> <p>M21-1 VIII.iv.1.A.1.d</p> <p>M21-4 Manual</p>	<p>General Information about the Fully Developed Claim (FDC) Program</p> <p>Processing Fully developed Claims (FDC)</p> <p>General Information and Development for Posttraumatic Stress Disorder (PTSD) Claims</p> <p>Responsibility for Stressor Verification</p> <p>Appendix B: End Product Codes</p> <p>Appendix D: Index of Claim Stage Indicators</p> <p>Appendix E: Index of Corporate Flashes and Special Issues</p>
	<p>9-10</p> <p>M21-1 IV.i.1.A.1.e</p> <p>M21-1 III.ii.1.A.2.a</p>	<p>Documentation of the Status of Examination Review</p> <p>Requirement to Obtain VA Medical Records</p>