

MCDILLARD, Roscoe eCase Automatic Feedback

TMS# for objectives: 61975, 4456082, 4488137, 4519677, 4505199

<p>Date of Receipt Page Number: 015</p> <p>Identify the date of receipt you used for each of these documents in /*firstmiddlelastsuffix */'s eCase.</p> <p>VA Form 21-526EZ Date Received: /* receivedon */ (01/08/2021)</p> <p>VA Form 21-22 Date Received: /* receivedon */ (01/08/2021)</p> <p>Correct Answer Feedback: Correct. The date of receipt is the date the documents were received by a VA facility. M21-1 III.ii.2.B - Claims for Disability Compensation and-or Pension, and Claims for Survivors Benefits and 38 CFR 3.1(r)</p> <p>Incorrect Answer Feedback: That is incorrect. The date of receipt is the date the documents were received by a VA facility. All documents were received on /* receivedon */. M21-1 III.ii.2.B - Claims for Disability Compensation and-or Pension, and Claims for Survivors Benefits and 38 CFR 3.1(r)</p>	
Any answer, continue to 040.	
<p>Representation Page Number: 040</p> <p>Did the Veteran appoint a Power of Attorney (POA)?</p> <ul style="list-style-type: none">• Yes• No <p>Correct Answer Feedback: Good job! A properly completed and executed VA Form 21-22, <i>Appointment of Veterans Service Organization as Claimant's Representative</i>, shows the service organization as representative. M21-1 I.3.A - General Information on Power of Attorney (POA)</p> <p>Incorrect Answer Feedback: Sorry, that is incorrect. A properly completed and executed VA Form 21-22, <i>Appointment of Veterans Service Organization as Claimant's Representative</i>, shows that Veteran of Foreign Wars (097) is the appointed representative, has access to VBMS and authorization to change the Veteran's mailing address. Use</p>	

<p>VBMS to reflect the appointment of a POA, as well as the POA's permission to change a claimant's address and/or access to a Veteran's eFolder. M21-1 I.3.A - General Information on Power of Attorney (POA)</p>	
<p>Correct answer, go to 045</p>	<p>Incorrect answer, jump to 048</p>
<p>Representation Page Number: 045</p> <p>What organization did /* firstmiddlelastsuffix */ select as /* hisher */ POA?</p> <ul style="list-style-type: none"> • Veterans of Foreign Wars (097) <p>Does the organization have access to VBMS?</p> <ul style="list-style-type: none"> • Yes • No <p>Did /* firstmiddlelastsuffix */ authorize /* hisher */ representative to change /* hisher */ mailing address?</p> <ul style="list-style-type: none"> • Yes • No <p>Correct Answer Feedback: Awesome! Use VBMS to reflect the appointment of a POA, as well as the POA's permission to change a claimant's address and/or access to a Veteran's eFolder. M21-1 III.ii.3.C - System Updates</p> <p>Incorrect Answer Feedback: Incorrect. According to the VA Form 21-22, Veteran of Foreign Wars (097) is the appointed representative, has access to VBMS and authorization to change the Veteran's mailing address. Use VBMS to reflect the appointment of a POA, as well as the POA's permission to change a claimant's address and/or access to a Veteran's eFolder. M21-1 III.ii.3.C - System Updates</p>	
<p>Any answer, continue to 048.</p>	
<p>Electronic Funds Transfer Page Number: 048</p> <p>Did you verify and update (if needed) the correct electronic funds transfer (EFT) information for this Veteran?</p> <ul style="list-style-type: none"> • Yes • No <p>Correct Answer Feedback: Great Job! The Veteran provided direct deposit information on VA Form 21-526EZ. VSR Task Based Quality Review Checklist Task 11 requires you to enter EFT</p>	

<p>information. M21-1 III.ii.3.C - System Updates, M21-4 6.A.a - VSR Task Based Quality Review Checklist</p> <p>Incorrect Answer Feedback: Incorrect. The Veteran provided direct deposit information on VA Form 21-526EZ. VSR Task Based Quality Review Checklist Task 11 requires you to enter EFT information. M21-1 III.ii.3.C - System Updates, M21-4 6.A.a - VSR Task Based Quality Review Checklist</p>	
<p>Any answer, continue to 050.</p>	
<p>Military Service Page Number: 050</p> <p>Based on the scenario, provide details of the Veteran's service.</p> <p>Enter(ed) on Duty (EOD) Date</p> <ul style="list-style-type: none"> • /* serviceentrydate */(07/07/1974) <p>Release from Active Duty (RAD) Date</p> <ul style="list-style-type: none"> • /* serviceexitdate */(07/09/1976) <p>Branch of Service</p> <ul style="list-style-type: none"> • Air Force • Marines • Navy • Army • Coast Guard • Reserves <p>Service Verified in VBMS</p> <ul style="list-style-type: none"> • Yes • No <p>Correct Answer Feedback: Good Job! VA Form 21-526EZ and the DD Form 214 state the Veteran was in the United States Marine Corps. M21-1 III.ii.3.C - System Updates, M21-1 III.ii.6.B - Service Requirements and Verification of Eligibility</p> <p>Incorrect Answer Feedback: Sorry, that is incorrect. VA Form 21-526EZ and the DD Form 214 state the Veteran served from /* serviceentrydate */ to /* serviceexitdate */ in the United States Marine Corps and service is verified in VBMS. M21-1 III.ii.3.C - System Updates, M21-1 III.ii.6.B - Service Requirements and Verification of Eligibility</p>	
<p>Any answer, continue to 060.</p>	

Claims Establishment

Page Number: 060

What EP(s) and claim label(s) did you apply to /* firstmiddlelastsuffix */'s claim at CEST? Select all appropriate End Product(s) (EP) and claim label(s) that you established.

- 020NEW-New

Correct Answer Feedback:

Awesome! EP 020NEW-New is the correct answer because the Veteran is claiming a new condition, which was not previously claimed. This is shown by a review of the previous rating decision. M21-4 Appendix B End Product Codes and Work Rate Standards for Quantitative Measurement and M21-1 III.ii.3.D - Claims Establishment

Incorrect Answer Feedback:

Incorrect. EP 020NEW-New is the correct answer because the Veteran is claiming a new condition, which was not previously claimed. This is shown by a review of the previous rating decision. M21-4 Appendix B End Product Codes and Work Rate Standards for Quantitative Measurement and M21-1 III.ii.3.D - Claims Establishment

Any answer, continue to 070.

Date of Claim

Page Number: 070

What is the Date of Claim (DOC)?

- /* receivedon */ (01/08/2021)

Correct Answer Feedback:

Correct. For claims establishment purposes, the date of claim is the earliest date of receipt in any VA facility, to include eBenefits and scanning vendor sites. Identify this date from the earliest VA date stamp or equivalent. M21-1 III.ii.2.B - Claims for Disability Compensation and-or Pension, and Claims for Survivors Benefits and 38 CFR 3.155(d)(1)

Incorrect Answer Feedback:

Sorry, that is incorrect. For claims establishment purposes, the date of claim is the earliest date of receipt in any VA facility, to include eBenefits and scanning vendor sites. Identify this date from the earliest VA date stamp or equivalent. In this case the date of claim is /* receivedon */. M21-1 III.ii.2.B - Claims for Disability Compensation and-or Pension, and Claims for Survivors Benefits and 38 CFR 3.155(d)(1)

Any answer, continue to 085.	
<p>Fully Developed Claim (FDC) Page Number: 085</p> <p>Was it necessary to exclude this claim from fully developed claim (FDC)?</p> <ul style="list-style-type: none"> • Yes • No <p>Correct Answer Feedback: Good job! This case would not be excluded from the FDC Program. M21-1 III.i.3.B - Processing Fully Developed Claims (FDCs)</p> <p>Incorrect Answer Feedback: Incorrect. This case would not be excluded from the FDC Program. M21-1 III.i.3.B - Processing Fully Developed Claims (FDCs)</p>	
Any answer, continue to 090.	
<p>Entering Claimed Contentions into VBMS Page Number: 090</p> <p>Select the contention(s) you added to VBMS for the /* firstmiddlelastsuffix */ eCase. Select all that apply.</p> <ul style="list-style-type: none"> • Esophageal Cancer <p>Correct Answer Feedback: Correct. This is the contention that the Veteran claimed on /* hisher */ VA Form 21-526EZ. Enter issues as contentions when they are expressly claimed by the claimant/Veteran/authorized representative. M21-1 III.iii.1.F - Record Maintenance During the Development Process</p> <p>Incorrect Answer Feedback: Incorrect. Enter issues as contentions when they are expressly claimed by the claimant/Veteran/authorized representative. M21-1 III.iii.1.F - Record Maintenance During the Development Process</p> <p>The contention that the Veteran claimed on /* hisher */ VA Form 21-526EZ is:</p> <ul style="list-style-type: none"> • Esophageal Cancer 	
Any answer, continue to 095.	
<p>Entering Claimed Contentions into VBMS Page Number: 095</p>	

For each of these contentions found in /* firstmiddlelastsuffix */'s claim, identify the classification, contention date and type, whether it is a medical contention, and any applicable special issue indicators. If Fully Developed Claim, FDC Excluded or Local Mentor Review special issue indicators are needed, only answer on the first contention below.

Esophageal Cancer

Classification: Cancer – Digestive

Date: /* receivedon */ (01/08/2021)

Type: New

Medical?: Yes

Special Issue Indicators:

Agent Orange – Vietnam

Fully Developed Claim

Local Mentor Review

Correct Answer Feedback:

Good job. The Classification and Medical fields are required components when entering a contention. Each contention must also have the correct claim type associated with it. Additionally, Special Issues must be identified and added/applied when applicable. If a Special Issue exists and applies to the claim, it is required. M21-1 III.iii.1.F - Record Maintenance During the Development Process, M21-4 Appendix C.3 - Index of Claim Attributes - Special Issues

Incorrect Answer Feedback:

Incorrect. The Classification and Medical fields are required components when entering a contention. Each contention must also have the correct claim type associated with it. Additionally, Special Issues must be identified and added/applied when applicable. If a Special Issue exists and applies to the claim, it is required. M21-1 III.iii.1.F - Record Maintenance During the Development Process, M21-4, Appendix C.3 - Index of Claim Attributes - Special Issues

You should have made the following selections for the contention:

Esophageal Cancer

Classification: Cancer – Digestive

Date: /* receivedon */ (01/08/2021)

Type: New

Medical?: Yes

Special Issue Indicators:

Agent Orange – Vietnam

Fully Developed Claim

Local Mentor Review

Any answer, continue to 100.	
<p>5103 Requirements Page Number: 100</p> <p>Was a 5103 letter required for this claim?</p> <ul style="list-style-type: none"> • Yes • No <p>Correct Answer Feedback: Great Job!! A 5103 letter is not required because the Veteran filed /* hisher */ claim on a VA Form 21-526EZ, which contains the 5103 Notice and What the Evidence Must Show information. M21-1 I.1.B - Duty to Notify Under 38 U.S.C. 5102 and 5103 and 38 CFR 3.159(c)</p> <p>Incorrect Answer Feedback: Sorry, that is not correct. A 5103 letter is not required because the Veteran filed /* hisher */ claim on a VA Form 21-526EZ, which contains the 5103 Notice and What the Evidence Must Show information. M21-1 I.1.B - Duty to Notify Under 38 U.S.C. 5102 and 5103 and 38 CFR 3.159(c)</p>	
Any answer, continue to 110.	
<p>Additional Development to Support the Claim Page Number: 110</p> <p>Does this claim require notification, form development, Federal record, or non-Federal record development? (excluding exams or medical opinions)?</p> <ul style="list-style-type: none"> • Yes • No <p>Correct Answer Feedback: Great Job! This claim does require additional development. More information is needed in order to move the claim to the next step of the claims process.</p> <p>Incorrect Answer Feedback: Incorrect. This claim does require additional development. More information is needed in order to move the claim to the next step of the claims process. Because the Veteran's claimed condition is not a presumptive condition under 38 CFR 3.309(e), you should have sent the Veteran a subsequent development letter with the specific AO paragraph, <i>AO-not a recognized condition</i>, to request scientific or medical evidence showing that the claimed condition is medically associated with dioxin exposure. M21-1 IV.ii.1.H – Developing Claims for Service Connection (SC) Based on Herbicide Exposure</p>	

If correct, continue to 115.	If incorrect, jump to 120.
<p>Additional Development to Support the Claim Page Number: 115</p> <p>What development actions did you take on this claim? Select all that apply.</p> <ul style="list-style-type: none"> Developed for not a recognized condition under 38 CFR 3.309(e) <p>Correct Answer Feedback: Correct. Because the Veteran's claimed condition is not a presumptive condition under 38 CFR 3.309(e), you should have sent the Veteran a subsequent development letter with the specific AO paragraph, <i>AO-not a recognized condition</i>, to request scientific or medical evidence showing that the claimed condition is medically associated with dioxin exposure. M21-1 IV.ii.1.H – Developing Claims for Service Connection (SC) Based on Herbicide Exposure</p> <p>Incorrect Answer Feedback: Incorrect. Because the Veteran's claimed condition is not a presumptive condition under 38 CFR 3.309(e), you should have sent the Veteran a subsequent development letter with the specific AO paragraph, <i>AO-not a recognized condition</i>, to request scientific or medical evidence showing that the claimed condition is medically associated with dioxin exposure. M21-1 IV.ii.1.H – Developing Claims for Service Connection (SC) Based on Herbicide Exposure</p>	
Any answer, continue to 130.	
<p>Intent to File (ITF) Page Number: 130</p> <p>Is an Intent to File (ITF) of record with this claim?</p> <ul style="list-style-type: none"> Yes No <p>Correct Answer Feedback: You are correct. There is no evidence of a completed VA Form 21-0966, conversation with the call center or employee, or the initiation of an application for benefits electronically. M21-1 III.ii.2.C.2.a – Communication of an ITF.</p> <p>Incorrect Answer Feedback: That is incorrect. There is no evidence of a completed VA Form 21-0966, conversation with the call center or employee, or the initiation of an application for benefits electronically. M21-1 III.ii.2.C.2.a – Communication of an ITF.</p>	
Any answer, continue to 137.	
<p>Examinations Page Number: 137</p>	

<p>Is an exam warranted?</p> <ul style="list-style-type: none"> • Yes • No <p>Correct Answer Feedback: You are correct. At this time, no exams are warranted for this claim. If the Veteran submits evidence that /* hisher */ esophageal cancer is medically associated with dioxin exposure, you would refer the claim to centralized processing as /* hisher */ service needs to be confirmed. M21-1 IV.ii.1 H.1 Developing Claims for Service Connection (SC) Based on Herbicide Exposure, M21-1 I.1.C - Duty to Assist with Obtaining Records and a Medical Examination or Opinion and 38 CFR 3.159(c)(4)</p> <p>Incorrect Answer Feedback: That is incorrect. At this time, no exams are warranted for this claim. If the Veteran submits evidence that /* hisher */ esophageal cancer is medically associated with dioxin exposure you would refer the claim to centralized processing as /* hisher */ service needs to be confirmed. M21-1 IV.ii.1 H.1 Developing Claims for Service Connection (SC) Based on Herbicide Exposure, M21-1 I.1.C - Duty to Assist with Obtaining Records and a Medical Examination or Opinion and 38 CFR 3.159(c)(4)</p>	
Any answer jump to 155	
<p>Tracked Items Page Number: 155</p> <p>Which tracked item(s) apply to this claim? Select all that apply.</p> <ul style="list-style-type: none"> • AO – not a recognized condition • Secondary Action Required <p>Correct Answer Feedback: Great job! Tracked items are required for all pending development. The tracked items for this case are AO-not a recognized condition and Secondary Action Required. M21-1 III.iii.1.F - Record Maintenance During the Development Process</p> <p>Incorrect Answer Feedback: Sorry, that is not correct. Tracked items are required for all pending development. The tracked items for this case are AO-not a recognized condition and Secondary Action Required. M21-1 III.iii.1.F - Record Maintenance During the Development Process</p>	
Any answer, continue to 160.	

Exam Review Note

Page Number: 160

Select the correct VBMS note for the status of examinations:

- Exam review – not yet performed. Detailed explanation as to why the exam has yet to be performed

Correct Answer Feedback:

Great job! The examination review is Exam review – not yet performed, as a decision on exams as not yet been made. The VBMS note is required to begin with "Exam Review" and have a detailed explanation of actions taken. M21-1 I.1.C - Duty to Assist with Obtaining Records and a Medical Examination or Opinion

Incorrect Answer Feedback:

Sorry, that is not correct. The examination review is Exam review – not yet performed, as a decision on exams as not yet been made. The VBMS note is required to begin with "Exam Review" and have a detailed explanation of actions taken. M21-1 I.1.C - Duty to Assist with Obtaining Records and a Medical Examination or Opinion

Any answer, continue to 170.

Claim Status

Page Number: 170

What is the claim status?

- Open

Correct Answer Feedback:

Great job! The current status of this claim is Open because we have developed for scientific or medical information linking the Veteran's claimed condition to dioxin exposure. M21-4, Appendix D, Index of Claim Stage Indicators and M21-1 III.iii.1.F - Record Maintenance During the Development Process

Incorrect Answer Feedback:

Sorry, the current status of this claim is Open because we have developed for scientific or medical information linking the Veteran's claimed condition to dioxin exposure. M21-4, Appendix D, Index of Claim Stage Indicators and M21-1 III.iii.1.F - Record Maintenance During the Development Process

End of test

End of test