VSR eCase Generator Worksheet

| Sequence | SubDev |
|--------------------------|---------------------------------------|
| Name | CORNBLATT, Homer T |
| Claim #: | 6Y15XX00 |
| Branch of Service | Army |
| Period of Service | 10/14/2016 - 10/17/2020 |
| Type of Claim | 110; Initial - Subsequent Development |
| Contentions | New - PTSD |
| FDC Y/N | Υ |
| FDC Exclusion Y/N Y | |

| VA Forms and Revision | Revision Date | Required: Y/N and Details |
|-----------------------|---------------|--|
| Date | Revision Date | Required. 1/14 and Details |
| VA Form 21-526EZ | 09/2019 | V/for this case only additional desuments are |
| VA FORM 21-526EZ | 09/2019 | Y (for this case only – additional documents are |
| VA 5 24 COC. | 00/2040 | already in the eFolder) |
| VA Form 21-686c | 09/2018 | Y (for this case only – additional documents are already in the eFolder) |
| VA Form 21-22 | 02/2019 | |
| VA Form 21-4138 | 06/2021 | |
| VA Form 21-0966 | 08/2018 | |
| | | |
| VA Form 21-674 | 06/2018 | |
| VA Form 21-0538 | 02/2021 | |
| VA Form 21-0781 | 07/2017 | |
| VA Form 21-0781a | 07/2017 | |
| Standard 5103 Letter | | |
| 3101 | | |
| BIRLS SHARE Screen | | |
| Rating Decision | | |
| CAPRI Records | | |
| ERRA | | |
| DBQ | | |

| Supporting Documents | Required Y/N |
|----------------------------------|--------------|
| DD214 | |
| CAPRI Enterprise Search | |
| Private Medical Records | |
| SF88 Entrance Exam | |
| SF88 Separation Exam | |
| Service Treatment Records | |
| Personnel Records | |
| DOMA first request letter | |
| DOMA final letter | |

Scenario Comments

This is a subsequent development eCase. The claim has already been established and there are already documents in VBMS Demo.

Scenario: The Veteran had previously filed a claim for Low Back, Bilateral hearing loss, Tinnitus and Bilateral Knee Conditions. A copy of his HAIMS STRs was simulated for the trainees as being in the file. The veteran filed his claim within one year of discharge, therefore a General Medical and Audio exam were scheduled, and we are currently waiting on the results. The Veteran subsequently filed another VA Form 21-526EZ claiming PTSD and a VA Form 21-686c to include dependents. Based on a review of the file, the Veteran has documented combat on his DD214 with the CIB and Bronze Star "V" and claimed symptoms of PTSD on his application. Therefore, he is entitled to a PTSD Initial Exam. He also referenced treatment at the Baltimore Vet Center.

Actions:

- 1. The trainee will need to establish contentions for the dependents being claimed on the VA Form 21-686c per M21-1 VII.i.1.A.1.i Additional Instructions for Handling Concurrently Pending Claims for Disability Compensation and Additional Compensation for a Dependent.
- 2. The trainee will need to send a subsequent development letter to the veteran requesting a 4142 and 4142a. Add the paragraph under Compensation the paragraph 21-4142/21-4142a; as the veteran mentioned treatment at the Baltimore Vet Center. The trainee will also include the following paragraph from Letter Creator:

You requested that we expedite your claim under the FDC Program; however, we cannot process your claim under this program because:

We received an additional claim after we received your FDC application.

Because your claim is not eligible for processing under the FDC Program, we are processing it under our standard claims-processing procedures.

- 3. The trainee will need to request a PTSD Initial Exam in VBMS Demo, regardless of what ERRA reports.
- 4. The trainee will need to change the Special Issue under the contentions from "Fully Developed Claim" to "FDC Excluded Additional Claim Submitted"

Review with trainees that the following items should be checked each time they open a claims eFolder:

- 1. Ensure that an EP 110COMP7 Initial Live Comp < 8 Issues is established (or change if needed).
- 2. In VBMS Documents, ensure that both eCase documents are uploaded. The new documents should be labelled as follows:
 - Subject: VA Form 21-526EZ (additional claim)
 - Category Type: Original Claim: VA 21-526EZ, Fully Developed Claim (Compensation)
 - Content Source: VBMS
 - Date of Receipt date of receipt on the Additional 21-526EZ
- 3. Review all eCase documents to determine the following questions

- a. Do we have a substantially complete claim? Yes, the VA 21-526EZ is properly signed
- b. Was 5103 or other notification required? 5103 was not needed as the claim was on a 21-526EZ.
- c. Is the Veteran eligible and have we verified service? Yes
- d. Have we obtained STRs? Yes
- e. Does the claim require any non-Federal record development? No
- f. Does the claim require any Federal record development? Yes, an enterprise search was done (note to recheck) and Vet Center records are needed
- g. Do we have evidence to request an exam and/or medical opinion? We are still waiting for the previously exams that were ordered and we have now ordered a PTSD Initial exam.

4. Check VBMS system

a. Are contentions and special issues updated correctly?

| Contention: Low Back Classification: Musculoskeletal – Mid/ Lower back (Thoracolumbar Spine) | Contention: Bilateral Hearing Loss Classification: Hearing loss Date of Contention: (DOC) |
|--|---|
| Date of Contention: (DOC) | Verified: Yes |
| Verified: Yes | Type: New |
| Type: New | Medical: Yes |
| Medical: Yes | Special Issue: N/A Special Issue are claim |
| Special Issue: FDC Excluded – All required | based |
| items not Submitted, Local mentor Review | |
| Contention: Tinnitus | Contention: Bilateral Knee Conditions |
| Classification: Hearing loss | Classification: Musculoskeletal - Knee |
| Date of Contention: (DOC) | Date of Contention: (DOC) |
| Verified: Yes | Verified: Yes |
| Type: New | Type: New |
| Medical: Yes | Medical: Yes |
| Special Issue: N/A Special Issue are claim | Special Issue: N/A Special Issue are claim |
| based | based |
| Contention: PTSD | Contention: dependency claim for Susan |
| Classification: Post Traumatic Stress | (spouse) |
| Disorder (PTSD) Combat – Mental Disorders | Classification: Administrative Issue |
| Date of Contention: (DOC) (This date will be | Date of Contention: (DOC) (This date will be |
| different) | different) |
| Verified: Yes | Verified: Yes |
| Type: New | Type: New |
| Medical: Yes | Medical: No |
| Special Issue: FDC Excluded – Additional | Special Issue: N/A Special Issue are claim |
| claim submitted, PTSD-Combat | based |
| | |
| | |
| | |

Contention: dependency claim for Bart

(child)

Classification: Administrative Issue

Date of Contention: (DOC) (This date will be

different)
Verified: Yes
Type: New
Medical: No

Special Issue: N/A Special Issue are claim

based

- a. Is the date of claim correct? Yes, comparing VBMS and the VA 21-526EZ
- b. Is the Veteran's contact information correct? Select the Veteran Profile menu to verify the current address and telephone number.
- c. Is the Veteran's POA Information Correct? Select the Veteran POA menu to verify:
 - General POA shows Disabled American Veterans
 - eFolder Access: YesChg of Addr Auth: Yes
- 5. Are tracked items updated to reflect any documents received?
 - Exam Request Processing
 - Exam Request bilateral hearing loss
 - Exam Request Tinnitus
 - Exam Request low back strain
 - Exam Request bilateral knee condition
 - 21-4142/21-4142a
 - Exam Request PTSD
- 6. Trainee must enter a note into VBMS: Exam review complete for all conditions. Subsequent letter to veteran to submit 21-4142 for Vet Center Records. Excluded from FDC as submitted an additional claim. CAPRI Enterprise search completed, with a negative response.

References:

| | Scenario | Reference | Title |
|--|----------|----------------------|---|
| | 1 | M21-1 III.ii.1.A.2.n | Obtaining Records From a Vet Center |
| | 2 | M21-1 VIII.iv.1.A | General Information and Development for Post Traumatic |
| | 2 | | Stress Disorder (PTSD) |
| | 3 | M21-1 X.i.2.B.1 | Processing Fully Developed Claims (FDC) |
| | 5 | M21-4 Manual | Appendix C: Index of Claim Labels |
| | Review | M21-1 II.iii.3.A | Electronic Claims Folder (eFolder) Maintenance |
| | of | M21-1 III.i.2.F.2.a | Claims Establishment |
| | eFolder | M21-4 Manual | Appendix A: Regional Office Station Numbers, Payee Codes, |
| | erolder | | and Work-Rate Standards |

| | Appendix B: End Product Appendix C: Index of Claim Labels Appendix D: Index of Claim Stage Indicators Appendix E Index of Corporate Flashes and Special Issues |
|---|--|
| 1 IV.i.1.A.1.e. 1 III.ii.1.A.2.a | Documentation of the Status of Examination Review Medical Records and the Requirement to Obtain VA Medical Record |