

B.12.Loss Of Communication – Uncertainty Phase

RESPONSE FLOW :		UNCERTAINTY PHASE		
LOSS OF COMMUNICATIONS		This INCERFA phase will be triggered in the following cases: <ul style="list-style-type: none"> • when no communication can be established between operators' radio (sites and customer base) and the aircraft after 15 minutes. • when no communication can be established with the aircraft following a TRACPLUS alert (reception of emergency locator transmitter signal). 		
MEASURES RESERVED FOR FLIGHT MONITORING STAFF				
Actions to take (in chronological order)		Task completed Y / N	Time of Completion	See:
A	Continue to monitor the flight tracking system (TRACPLUS)			
B	Trying to contact the aircraft. If the contact is established and the distress phase is not activated, stop the procedure. If contact cannot be established, continue the plan and calls to the aircrafts'			OPS Liaison Document
C	Continue attempts to establish radio communication			Liaison Document
D	Call ATC and ask them to join the aircraft for a position check			Liaison Document
E	Ask the other aircraft to establish a communication on the last Radio Frequency used to check the position of the aircraft If no contact is established on the frequency, check whether a signal on 121.5 MHz could be received (direct radio call or through the radio localisation body of ADA helicopters). INFORM DOO If a distress signal has been received on 121.5 MHz and the helicopter has been located, apply the DISTRESS PHASE. If no distress signal has been received on 121.5 MHz, continue the UNCERTAINTY PHASE.			OPS Liaison Document Apdx B.14 Apdx B.3
F	Contact the alternate aerodrome, radio or telephone, the nearest air traffic control center, and nearby helicopter platforms that may have information about the missing aircraft. If the position of the helicopter is known and there is no emergency, end the procedure and inform all the actors who were mobilised. If the helicopter has been located, apply the Backup plan. For all other cases, apply the ALERT PHASE If radio contact is established with the helicopter, inform all those previously contacted that the Uncertainty plan has been cancelled.			Apdx B.13
G	Update and save all information.			
H	If the position of the helicopter is known and there is no emergency, end the procedure and inform all the actors who were mobilised.			