Simpson Robles, Edwin

Personal Information:

Age: 31 years

Marital Status: Married Nationality: Mexican México, CDMX.

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MY PROFESIONAL GOAL-

PDCA (plan, do, check and act) is a simple acronym that has become my objective. No matter which area I'm in, there's always room for improvement. I believe I can continue improving by helping each team and company become better, while facing bigger challenges.

EDUCATION —

UNIVERSIDAD PANAMERICANA // Mayor in Engineering

In Progress

Project Management

UNIVERSIDAD PANAMERICANA // Industrial Engineer Degree

September 2010 – May 2015

PROFESSIONAL EXPERIENCE

AXA Insurance

Jun 2013 – Jun 2021

HR Business Manager

April 2019 - Jun 2021

- Lead Continuous Improvement projects of the VP
- Define and develop strategies for the transformation and the achievement of the objectives
- Budget Control
- Head of the HR Analytics Team

Achievements

- Redefinition of the Talent Attraction Process
- Implementation of a chatbot for employees
- Definition of the 2020-2023 HR Strategy

Process and Quality Manager

Jun 2017- April 2019

• Lead Continuous Improvement projects by the identification through the process analysis and execution of "Quick Wins" initiatives

Achievements

- Definition of the customer centric model Strategy.
- Development of the digital autograph signature
- Capacity Management of Financial Information Center team
- Follow up documentation of 338 processes.

- Planning and implementing projects in the field of lean management in various areas of AXA to achieve sustainable improvement in work organization and cooperation
- Analysis of tasks and processes with employees and managers for its optimization
- Active participation to change thinking and behavior of the business team, helping them to adopt a continuous improvement philosophy
- Developing manager leadership skills

Achievements

- Implementation of Agile tools for management through the company
- Capacity Management tools for the teams
- Increased efficiency by 15% on average
- The construction of a Skill Matrix that helps managers to develop their team

Axeleree

Jun 2013- May 2015

• Rotation for periods of 6 months in different areas of AXA, among which are Statistics, Customer Care and Team Care. My role was to identify a need in the area, develop a project and follow-up, to meet this need. Where it stands out to mention the project on Team Care where I developed the training given to the business about the Lean Methodology and how it was going to be applied to their area

Achievements

• The creation and implementation of a 3-day course on lean concepts.

LANGUAGES —

English: Advanced (95%) Japanese: Beginner (15%)

CERTIFICATES –

I.C.I.C. (Institute of capacitation for the Construction Industry) // Scrum Master

December 2016

PLP. (People Leading People) // Situational Leadership

April 2016- Jun 2016