Ideation Phase Define the Problem Statements

Date	19 September 2022		
Team ID	PNT2022TMID27255		
Project Name	Project – Personal Expense Tracker Application		
Maximum Marks	2 Marks		

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Example:



Problem	lam	I'm trying to	But	Because	Which makes me feel
Statement (PS)	(Customer)				
PS-1	A working	Save my	I cant get	Write down,	
	employee	money	myself to	where you	Irritated
			limit my	spend the	
			spendings	money	
PS-2	Business	Organizing	I spend	Making	
		the expense	money	calculation	
			lavishly		Frustrated