

### Outline

- Model Development
  - Statement of Purpose
  - Dataset assessment
  - Feature Engineering
  - Model search and final model selection
  - Model testing

- Model Validation
  - Data Quality
  - Conceptual Soundness
  - Quantitative Validation



#### PART 01

# Model Development

### Statement of Purpose

The purpose of this model is to leverage explainable and interpretable machine learning techniques to predict credit card default, adhering to the SR 11-7 guidelines



### **Dataset**

#### <u>Default of Credit Card Clients Dataset</u> - UC Irvine Machine Learning Repository

#### **Features:**

- X1: Amount of the given credit (NT dollar)
- X2: Gender (1 = male; 2 = female)
- X3: Education (1 = graduate school; 2 = university; 3 = high school; 4 = others)
- X4: Marital status (1 = married; 2 = single; 3 = others)
- X5: Age (year)
- X6 X11: History of past payment from April to September 2005

  The measurement scale for the repayment status is: -1 = pay duly; 1 = payment delay for one month; 2 = payment delay for two months; . . .; 8 = payment delay for eight months; 9 = payment delay for nine months and above
- X12-X17: Amount of bill statement (NT dollar)
- X18-X23: Amount of previous payment (NT dollar)
- Target: default payment (Yes = 1, No = 0)



### **Dataset Assessment**

### Key steps performed:

- Checking for missing values and duplicates
   Although the dataset was free of NaNs, duplicates were detected and removed
- Identifying and handling outliers
   The IQR approach was used to identify outliers from the relevant features and they were removed

$$ext{Outliers}_i = \{x \in ext{Data}_i \mid x < Q1_i - 1.5 \cdot ext{IQR}_i ext{ or } x > Q3_i + 1.5 \cdot ext{IQR}_i \}$$



### **Data Augmentation**

Based on analysis of features, these new features were augmented:

- Credit Limit Utilization
  - o Represents the ratio of the bill amount to the credit limit
  - o high ratio can indicate financial stress and potentially higher risk of default
- Average Delay in Payments
  - the average delay in payments over the last six months
  - would capture the general tendency of the customer to delay payments without focusing on a specific month
- Change in Bill Amount
  - Calculate the month-to-month percentage change in bill amount to capture trends in spending behavior



### **Model Shortlisting**

### SVM (Support Vector Machine)

- Maximizes the margin between data classes, enhancing model generalization and robustness
- Kernel trick to efficiently handle non-linear data separations
- Effective in high-dimensional spaces

#### Random Forest

- Utilizes multiple decision trees to ensure stability and accuracy, reducing the risk of overfitting
- Automatically ranks the importance of variables providing clear insights
- Naturally adept at handling unbalanced datasets

#### XGBoost

- Ensemble approach capable of handling varied and complex data structures
- Incorporates regularization to prevent overfitting
- Extremely popular in Kaggle competitions for its performance



### **Model Shortlisting**

0.77

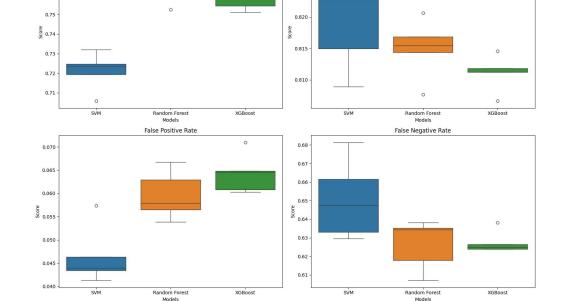
0.76

Comparison of Model Performance Metrics

0.825

Accuracy

K-fold cross validation results





## **Model Testing**

Results of tuned XGBoost model:

|       | Accuracy | AUC    | FPR    | FNR    |
|-------|----------|--------|--------|--------|
| Train | 80.69%   | 88.39% | 14.49% | 24.13% |
| Test  | 78.06%   | 79.53% | 15.53% | 33.35% |



## **Model Validation**

## Data Quality & Processing

#### Evaluating key points:

- Dataset
  - UCI dataset is well documented and widely used in research literature
  - Contains key, well defined attributes
- Dataset Cleaning treatment
  - Null and duplicates handled
  - Outliers handled using IQR approach
- Alignment with portfolio is essential



#### - Does model capture key characteristics for the required portfolio?

- Captures the key demographic data (age, sex, education, marital status)
- Financial behaviors (payment history, bill amounts, payment amounts) also captured
- Critique: Model should also take in credit score as input feature

#### - How is imbalanced dataset taken care of?

- Imbalanced dataset with Y=1 for 22% of dataset, may lead to illusively high performance
- SMOTE (Synthetic Minority Over-sampling Technique) used
- SMOTE on the train and not the test, unaltered test dataset
- Critique: SMOTE can lead to overfitting to synthetic data, bad test performance Can explore ADASYN for more realistic data generation



#### **Model Section Process fair?**

- K fold cross validation used to assess models' performance in robust manner
- Ensures that the outperformance on a subset is subdued by underperformance on other subsets
- AUC, ACC, FPR, and FNR capture overall correctness as well as type 1 & 2 errors
- Model selection on the basis of the false negative rate is in line with significance of that error

#### **Assumptions of XGBoost Satisfied?**

- All input features preprocessed to a numerical format
- Although robust, outlier handling is performed for more effective learning
- Standardization performed, although not required, impacts interpretability
- Model assumes that individual observations are independent of each other
- Critique: More testing needs to be conducted to gauge the independence of the observations 14
  - Critique: Standardization can lead to reduction relative magnitude information

#### - Augmented features logical?

- Credit Limit Utilization: incorporation is justified as it encapsulates risk through a single metric
- Average Delay in Payments: smoothed indicator of an individual's payment habits, mitigating the impact of any one-off or atypical late payment
- Change in Bill Amount: spikes or drops could indicate new financial undertakings or changes in fiscal behavior
- Critique:
  - Average Delay may erode the information of the extreme values
  - Time weighted approaches giving maximum importance to latest payment cycle can be incorporated



#### - Does the feature importance make business sense?

- Average Delay
  - High importance of the Average Delay feature is consistent with business expectations
  - Delays in past payments are a strong indicator of potential future defaults, reflecting the borrower's financial habits and stability
- Most Recent Payment/Default
  - Importance of recent payment behavior or default status as a critical factor is also logically sound
  - Recent default or delay can indicate current financial distress, making this feature crucial for predicting short-term credit risk

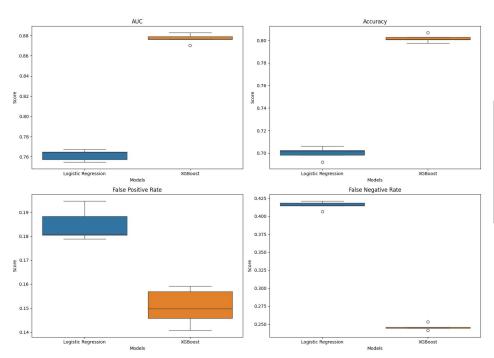


#### **Benchmarking against Logistic Regression**

- Baseline Performance:
  - Logistic Regression is a well-established and well-understood model
  - If XGBoost performs significantly better than Logistic Regression, it provides evidence that the more complex model is capturing more complex patterns
- Feature Importance comparison
  - We can compare and contrast the feature importance
  - o A radical shift would indicate insidious logical error in the XGBoost approach



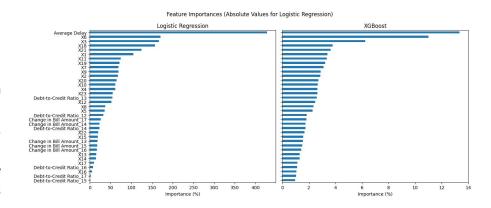
#### Comparison of Cross-Validation Model Performance Metrics



|                  | Accuracy | AUC    | FPR    | FNR    |
|------------------|----------|--------|--------|--------|
| Logistic<br>Regg | 70.02%   | 72.32% | 18.41% | 41.56% |
| XGBoost          | 76.72%   | 77.00% | 16.73% | 31.65% |

#### **Feature Importance**

- Average Delay is given highest importance by both the models underscoring the information gained by an summarized feature of delayed payments
- Most recent payment/default is second most important factor highlighting a possible a domino effect
- The performance enhancement of XGBoost can be explained by even importance distribution across recent payment history
- Feature importance assigned by the XGBoost is not a stark departure from that assigned by Logistic Regression





### **Sensitivity Analysis**

### Average Delay

|       | Accuracy | AUC     |
|-------|----------|---------|
| +10 % | 76.97%   | 77.15%  |
|       | 79.36%   | 78.49%  |
| -10%  | 75.504%  | 78.238% |

#### X6

|       | Accuracy | AUC     |
|-------|----------|---------|
| +10 % | 74.95%   | 77.249% |
|       | 79.36%   | 78.49%  |
| -10%  | 75.771%  | 76.09%  |



On varying the two key feature inputs by +/- 10% we see that there is only a significant yet small difference in the accuracies and the AUC

### **Key Takeaways**

- Machine Learning models add additional checkpoints in the model development and model validation process
  - Feature Engineering
  - Data Leakage
  - Hyperparameter tuning
- Model Validation for ML models is absolutely critical: high accuracy% (high FNR%) gives illusive confidence



# Thank you

