## Team-2B | User Stories

### As a community member, I want to:

* Access health facility reviews and ratings within my community so that I can make an educated decision on where to seek care P1
* Provide real-time feedback for emergency issues (e.g. facility closure or stock-out) so that others in my community are aware P3
* Maintain anonymity when submitting sensitive feedback so I can report issues without fear of retaliation P1
* Access the platform in both English and Swahili so I can provide feedback in my preferred language P2
* Receive updates when my reported issues are addressed so I know my feedback led to action P3
* Get information about local health facilities even without access to a computer or smartphone so that I can make informed decisions about where to seek care regardless of how connected I am P2
* Compare two or more healthcare facilities so I can easily make a decision about which to visit for my next appointment P2

### As a healthcare facility staff member, I want to:

* View collected feedback on my facility so I can understand areas for improvement

P1

### As a government official, I want to:

* View data about healthcare facilities in my area of governance so I can find any issues in the healthcare system P1
* Determine how well my area of governance is doing in terms of provision of healthcare so I can be encouraged to work towards a better public healthcare system P2

### As a system administrator, I want to:

* Easily deploy the system so that less time is spent troubleshooting and the system has lots of uptime.
* Easily manage the system so that less time is spent troubleshooting and the system has lots of uptime.
* Create an account for a new official or healthcare provider so that they can access data relevant to their jurisdiction. P1
* Delete an account for a healthcare provider or government official so that if they leave their position or something similar, their access to this data can be restricted. P1
* Update an account’s details so a government official or healthcare provider can maintain access to their accounts even if some details are forgotten, or so that accurate, up-to-date information about each user is maintained. P1

**MediTanzania Initiative**