Egi Vilza

CORE TALENTS

- HTML / CSS / JavaScript
- React JS
- JSON / XML
- Twitter Bootstrap
- Project Management

- MySQL / MongoDB / NoSQL
- jQuery
- MVC Framework
- GitHub
- Database Design (RDBMS)

- CSS Preprocessors / SASS
- Node JS
- NPM
- Adobe Photoshop
- Reporting

PORTFOLIO LINK

https://egivilza.github.io/React_Portfolio/

SOFTWARE

Software: Crystal Reports, Jira, Confluence, SSMS, ServiceNow, Tableau, SAP, Keystone, MS PowerBI, MS Visio

PROFESSIONAL EXPERIENCE

Washington University, St. Louis, MO

Application Analyst January 2020 – March 2021

- Administrated multiple pathology applications used by over 500+ users (responsibilities included training users, modifying application workflows, making recommendations to the application developers, and working with users/vendors in go-live projects).
- Produced numerous Power BI dashboards and crystal reports for clinicians and management using the pathology department's database (containing over 200+ tables).
- Integrated digital imaging equipment to current clinical procedures by redesigning the workflows (using MS Visio), coordinating testing environments to verify if requirements were met, working with the vendor to install and train healthcare workers on the equipment, and creating technical/training documentation.

Together Credit Union, St. Louis, MO

Project Coordinator July 2019 – December 2019

- Coordinated testing environments for the Core Conversion project (Spectrum to Keystone migration) that virtually impacts 400+ employees at the Credit Union.
- Supported over 30 employees during testing stages of the Core project to ensure 100% completion of all test cases/items.
- Generated numerous of excel reports from testing environments for executive level management.
- Collaborated with external service providers to work on integration/configuration of the Keystone software.

IT Intern January 2019 – July 2019

- Created an automated dashboard that displayed live visualizations of IT service data.
- Analyzed service unit data and made recommendations to improve internal service.
- Created and maintained a Microsoft Access database containing over 1000 records of technology inventory.

STUDENT PROFESSIONAL EXPERIANCES

Saint Louis University, St. Louis, MO

Assistant Technologist January 2016 – January 2019

- Managed Service-Now tickets and coordinated with customers through Service-Now, email, or by phone call.
- Troubleshooted and documented incidents such as media failure, email, and computer hardware malfunctions.
- Trained and assisted customers during the Google to Outlook migration.

Service Desk Technician September 2015 – May 2016

- Assisted customers by troubleshooting basic issues related to hardware, applications, and password changes through the central IT support line.
- Created hundreds of tickets through service-now and sent them to an appropriate high-level department.
- Coordinated with the Service Desk Team on reviewing support-related techniques to improve our customer service relationship.

Reinsurance Group of America, St. Louis, MO
Project Management Intern   Summer 2018
- Gathered and maintained client information by examining numerous of project documents/contracts.
- Produced deliverables for a SharePoint project including a visual mapping of the current design, gathering and organizing SharePoint data, and evaluating documents that needed to be removed or retained.
- Presented an informative lecture about Project Management to the Intern Committee.

Washington University, St. Louis, MO
Network Technician (Student Worker)   Summer 2015
- Configured new network switches, tested, and installed them into university-owned buildings.
- Tested over 100 network ports for activation and located switches from other buildings to confirm that they were documented with the appropriate location.
- Organized, labeled, and patched over 100 network cables to cisco chassis within recently constructed buildings.

EDUCATION
Washington University – Coding Bootcamp, April 2021
Saint Louis University – Chaifetz School of Business, May 2019
Major: Analytics and Enterprise Systems, Minor: Information Technology Management