

Egi Vilza

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CORE TALENTS

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|---------------------------|---------------------------|----------------------------|
| • HTML / CSS / JavaScript | • MySQL / MongoDB / NoSQL | • CSS Preprocessors / SASS |
| • React / Redux / JSX | • jQuery | • Node JS |
| • JSON / XML | • MVC Framework / OOP | • NPM |
| • Twitter Bootstrap | • GitHub | • Adobe Photoshop |
| • Project Management | • Database Design (RDBMS) | • Reporting |

PORTFOLIO LINK

https://egivilza.github.io/React_Portfolio/

SOFTWARE

Software: Crystal Reports, Jira, Confluence, SSMS, ServiceNow, Tableau, SAP, Keystone, MS Power BI, MS Visio

PROFESSIONAL EXPERIENCE

Application Analyst

January 2020 – March 2021

Washington University, St. Louis, MO

- Administered multiple pathology applications used by over 500+ users. Responsibilities included training users, modifying application workflows, making recommendations to the application developers, and working with users/vendors in go-live projects.
- Produced Power BI dashboards and crystal reports for clinicians and management using the pathology department's database containing over 200+ tables.
- Integrated digital imaging equipment to current clinical procedures by redesigning the workflows using MS Visio, coordinating testing environments to verify if requirements were met, working with the vendor to install and train healthcare workers on instruments, and creating technical/training documentation.

Project Coordinator

July 2019 – December 2019

Together Credit Union, St. Louis, MO

- Coordinated testing environments for the Core Conversion project (Spectrum to Keystone migration) that impacts 400+ employees at the Credit Union.
- Supported over 30 employees during testing stages of the Core project to ensure 100% completion of all test cases/items.
- Collaborated with external service providers to work on integration/configuration of the Keystone software.

IT Intern

January 2019 – July 2019

Together Credit Union, St. Louis, MO

- Created an automated dashboard that displayed live visualizations of IT service data.
- Analyzed service unit data and made recommendations to improve internal service.
- Created and maintained a Microsoft Access database containing over 1000 records of technology inventory.

STUDENT PROFESSIONAL EXPERIENCES

Assistant Technologist

January 2016 – January 2019

Saint Louis University, St. Louis, MO

- Managed Service-Now tickets and coordinated with customers through Service-Now, email, or by phone call.
- Troubleshooted and documented incidents such as media failure, email, and computer hardware malfunctions.
- Trained and assisted customers during the Google to Outlook migration.

Service Desk Technician

September 2015 – May 2016

Saint Louis University, St. Louis, MO

- Assisted customers by troubleshooting issues related to hardware, applications, and password changes through the central IT support line.
- Created hundreds of tickets through service-now and sent them to an appropriate high-level department.
- Coordinated with the Service Desk Team on reviewing support-related techniques to improve our customer service relationship.

Project Management Intern

Summer 2018

Reinsurance Group of America, St. Louis, MO

- Gathered and maintained client information by examining numerous of project documents/contracts.
- Produced deliverables for a SharePoint project including a visual mapping of the current design, gathering and organizing SharePoint data, and evaluating documents that needed to be removed or retained.
- Presented an informative lecture about Project Management to the Intern Committee.

Network Technician

Summer 2015

Washington University, St. Louis, MO

- Configured new network switches, tested, and installed them into university-owned buildings.
- Tested over 100 network ports for activation and located switches from other buildings to confirm that they were documented with the appropriate location.
- Organized, labeled, and patched over 100 network cables to cisco chassis within recently constructed buildings.

EDUCATION**Coding Bootcamp**

April 2021

Washington University, St. Louis, MO

B.S. in Analytics and Enterprise Systems

May 2019

Minor: Information Technology Management

Saint Louis University, St. Louis, MO