

## EGLĖ PETKŪNAITĖ

Date of birth 06.12.1989

City Vilnius

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### About me

I am a beginner web developer who is looking forward to new challenges in programming and automation area. Before I developed an interest for coding, I was an experienced IT Service Desk support analyst at *Danske Bank Group IT Lithuania*. I have a keen interest in computer science, knowledge about IT infrastructure, great communication skills, I understand the value of good service objectives and I am excited for new opportunities within IT world.

### Education

*01.09.2009 - 30.06.2013*

English Philology and German Language (Bachelor degree) at Šiauliai University

*01.04 - 30.07 / 2012*

English Philology and German Language University of Hildesheim

### Trainings

*20.12.2017 - 26.01.2018*

PHP courses at Code Academy

*26.10 - 13.12 / 2016*

Programming courses for beginners at Vilnius Coding School

*07-09.11.2016*

Windows 10 Client: New Features and Upgrade (Danske Bank)

*16-18.08.2016*

ITIL Foundation (Danske Bank)

*01.10 - 01.11 / 2014*

Evening language program (German) at University of Westminster, London, UK

## Skills

HTML, CSS, BOOTSTRAP

JAVASCRIPT, JQUERY, PHP, MYSQL

WORDPRESS, GITHUB, SEO, SASS

## Tools

*Service Management & Collaboration platforms:*

Service Now, Service Manager 9.4, Trello

*Mailing systems:*

Lotus Notes, MS Outlook

*Code Editors:*

Visual Studio Code, Atom, Sublime Text

*FTP Clients:*

WinSCP, FileZilla 3.33.0

## Work experience

*since 01.02.2018*

Freelance Web Developer at [www.visuallab.it](http://www.visuallab.it)

*18.05.2015 - 01.09.2017*

IT Service Desk support analyst at Danske Bank Group IT Lithuania DGITL

*01.03 - 01.06 / 2017* Temporary positioned as Queue Manager in Application Integration team within Danske Bank.

*13.01.2014 - 01.03.2015*

Lounge catering staff at Institute of Directors, London, UK.

Languages	Speaking	Understanding	Writing
English	Perfect	Perfect	Perfect
German	Basics	Basics	Basics
Native Lithuanian			