

Anthony Burns

Supply Chain Data Analyst

Summary

Industrial Engineer with a focus on product analysis. Known for having strong and creative problem-solving skills, as well as consistent attention to detail. An aptitude for technology knowledge and project management. Ambitious to work towards P. Eng. certification. Comfortable with a Hybrid work model.

Experience

Emera Inc.	Halifax, NS July 2021 - Current	Supply Chain Data Analyst <ul style="list-style-type: none">• Resolving 20+ customer tickets daily• Continuously improving how requests are created and completed• Handling unique customer requests using a network of company resources• Created instruction manuals on how to complete various supply chain tasks• Recording all work done using Excel and ServiceNow
		QA Analyst <ul style="list-style-type: none">• Created test procedures for employees and instruction manuals for customers• Designed and utilized raw item inventory system with Excel• Optimized product enclosures using 3D Modeling/ Printing• Designed company decals using Adobe Illustrator
Rimot.io Inc.	Dartmouth, NS May 2020 – Aug 2020	

Education

Dalhousie University	Halifax, NS Jan 2018 - Apr 2021	Bachelor's in Industrial Engineering, Co-op Designation
Saint Mary's University	Halifax, NS June 2016 - Dec 2017	Diploma in Engineering

Contact

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Skills

- VBA
- Microsoft Suite
- FDM Printing
- Jira
- Customer Support
- OnShape
- Adobe Illustrator
- Resin Printing
- PowerApps
- HTML & CSS